

COMMONWEALTH OF PENNSYLVANIA

**DATE:** September 22, 2006  
**SUBJECT:** A-00117689C0501  
A-00117689C0601  
A-00117689C0603  
**TO:** Office of Administrative Law Judge  
**FROM:** James J. McNulty, Secretary *KB*

Pennsylvania Public Utility Commission, Bureau of  
Transportation and Safety

v.

Linda G. Krein, t/a We Care Limousine Service

---

Per memo dated September 19, 2006, from  
John Herzog, Assistant Counsel, the above  
docketed proceeding is being reassigned to your  
Office for appropriate action.

ksb

cc: LAW-memo only  
TAS Tech

DOCUMENT  
FOLDEP

DOCKETED  
SEP 22 2006

**DATE:** September 19, 2006  
**SUBJECT:** Bureau of Transportation and Safety Complaints  
**TO:** Secretary's Office  
New Filing  
**FROM:** John Herzog  
Assistant Counsel

The below case(s) should be reassigned immediately to the Office of Administrative Law Judge for appropriate action:

Pennsylvania Public Utility Commission, Bureau of Transportation and Safety v. Linda G. Krein, t/a We Care Limousine Service- Docket Nos. A-00117689C0501, A-00117689C0601, A-00117689C0603- Attorney Herzog.

Thank you for your assistance with this matter and please contact me if you need further information.

cc: Scheduling Staff, ALJ's Office  
Technical Review, T&S

DOCUMENT  
FOLDEP

RECEIVED  
SEP 22 2006

SECRETARY'S BUREAU  
PA.PUBLIC

2006 SEP 21 PM 1:58

RECEIVED

15



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
November 22, 2006

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: A-00117689C0501  
A-00117689C0601  
A-00117689C0603

LINDA G KREIN  
T/A WE CARE LIMOUSINE SERVICE  
225 ALCOMA BOULEVARD  
PITTSBURGH PA 15235

DOCUMENT  
FOLDER

Pennsylvania Public Utility Commission  
Bureau of Transportation and Safety

v.

Linda G. Krein, t/a We Care Limousine Service

Various Violations

HEARING NOTICE

This is to inform you that a hearing on the above-captioned case will be held as follows:

Type: Initial Hearing  
Date: Friday, January 19, 2007  
Time: 10:00 AM  
Location: 11th Floor Hearing Room  
Pittsburgh State Office Building  
300 Liberty Avenue  
Pittsburgh, PA 15222  
Presiding: Administrative Law Judge Fred R. Nene  
1103 Pittsburgh State Office Building  
300 Liberty Avenue  
Pittsburgh, PA 15222  
Telephone: (412) 565-3550  
Fax: (412) 565-5692

*Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.*

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Individuals representing themselves do not need to be represented by an attorney. All others (corporation, partnership, association, trust or governmental agency or subdivision) must be represented by an attorney. An attorney representing you should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988

A-00117689C0501, A-00117689C0601, A-00117689C0603 PENNSYLVANIA  
PUBLIC UTILITY COMMISSION, BUREAU OF TRANSPORTATION AND SAFETY V.  
LINDA G. KREIN, T/A WE CARE LIMOUSINE SERVICE

LINDA G KREIN  
T/A WE CARE LIMOUSINE SERVICE  
225 ALCOMA BOULEVARD  
PITTSBURGH PA 15235

JOHN A PILLAR ESQUIRE  
680 WASHINGTON ROAD  
SUITE B101  
PITTSBURGH PA 15228-1925

JOHN HERZOG ESQUIRE  
PA PUBLIC UTILITY COMMISSION  
LAW BUREAU  
PO BOX 3265  
HARRISBURG PA 17105-3265



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
January 18, 2007

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: A-00117689C0501  
A-00117689C0601  
A-00117689C0603

(See letter dated 11/22/06)

Pennsylvania Public Utility Commission  
Bureau of Transportation and Safety

v.

Linda G. Krein, t/a We Care Limousine Service

CANCELLATION NOTICE

DOCUMENT  
FOLDER

This is to inform you of the following cancellation:

Type: Initial Hearing  
Date: Friday, January 19, 2007  
Time: 10:00 AM  
Presiding: Administrative Law Judge Fred R. Nene

Please mark your records accordingly.

**DOCKETED**  
APR 11 2007

pc: Judge Nene  
Elizabeth L. Plantz, Scheduling Officer  
T&S - Motor Carrier  
Beth Plantz  
Docket Section  
Calendar File

A-00117689C0501, A-00117689C0601, A-00117689C0603 PENNSYLVANIA  
PUBLIC UTILITY COMMISSION, BUREAU OF TRANSPORTATION AND SAFETY V.  
LINDA G. KREIN, T/A WE CARE LIMOUSINE SERVICE

LINDA G KREIN  
T/A WE CARE LIMOUSINE SERVICE  
225 ALCOMA BOULEVARD  
PITTSBURGH PA 15235

JOHN A PILLAR ESQUIRE  
680 WASHINGTON ROAD  
SUITE B101  
PITTSBURGH PA 15228-1925

JOHN HERZOG ESQUIRE  
PA PUBLIC UTILITY COMMISSION  
LAW BUREAU  
PO BOX 3265  
HARRISBURG PA 17105-3265

# OALJ Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	A-00117689C0501, A-00117689C0601, A-00117689C0603		YES	NO
	Pennsylvania Public Utility Commission, Bureau of Transportation & Safety v. Linda G. Krein, t/a We Care Limousine Service	Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Testimony Taken:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Location:	Pittsburgh	Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Estimated Add'l Days:		

Date:	January 19, 2007		RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
ALJ:	Fred R. Nene		DATE:	MARCH 19, 2007	
			Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reporting Firm:	Sargents Court Reporting Service, Inc.		DATE:		

RECEIVED

JAN 30 2007

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

DOCUMENT  
FOLDER

Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
REMARKS:	<i>Record to close on date Settlement agreement <del>is</del> filing is anticipated. Respondent to pay a negotiated penalty.</i>	

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
Linda G. Krein	225 Alcoma Boulevard  <small>City State Zip</small> Pittsburgh PA 15235	We Care Limousine Service
Telephone:	E-mail Address:	Fax Number:
John A. Pillar, Esq.	680 Washington Road, Suite B101  <small>City State Zip</small> Pittsburgh PA 15228-1925	We Care Limousine Service
Telephone:	E-mail Address:	Fax Number:
John Herzog, Esq.	PA Public Utility Commission, Law Bureau P.O. Box 3265  <small>City State Zip</small> Harrisburg PA 17105-3265	PA PUC, BT&S
Telephone:	E-mail Address:	Fax Number:

Check this box if additional parties or attendees appear on back of form.

Reporter's Signature

*Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.*

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PENNSYLVANIA PUBLIC UTILITY	:	
COMMISSION, BUREAU OF	:	
TRANSPORTATION AND SAFETY	:	
	:	Docket Nos.
v.	:	A-00117689C0501
	:	A-00117689C0601
LINDA G. KREIN,	:	A-00117689C0603
t/a WE CARE LIMOUSINE SERVICE	:	

**SETTLEMENT AGREEMENT**

The Bureau of Transportation and Safety of the Pennsylvania Public Utility Commission ("Bureau"), initiated three (3) complaints against Linda G. Krein, t/a We Care Limousine Service, ("Respondent"). Respondent filed Answers to the complaints. The Respondent, by its attorney, John A. Pillar, and the Bureau, by its attorney, John Herzog, now enter into this Settlement Agreement. In pursuance of this Agreement, the Respondent and the Bureau stipulate and agree as follows:

1. In the Complaint at C0501, the Bureau alleged that Respondent violated 66 Pa. C.S. §1303, by failing to charge in accordance with its tariff. The Complaint requested a penalty of \$2,800. The complaint at C0601 involved advance reservation, tariff, and trip sheet violations. The complaint requested a penalty of \$14,150. The complaint at C0603 involved tariff violations and requested a \$2,250.00 penalty. Copies of the Complaints are attached hereto and marked Exhibit 'A'.

Attachment "A"

2. Respondent filed Answers to each of the complaints. Respondent denied the allegations in each complaint. Copies of Respondent's Answers are attached hereto and marked Exhibit "B".
3. With the exception of the advance reservation count at the C0601 complaint, Respondent no longer contests the allegations of the complaints.
4. After further review and discussions with Respondent, the Bureau withdraws the advance reservation count (3(a)) of the complaint at C0601.
5. Respondent cooperated during the investigations resulting in the complaints.
6. The violations did not result from intentional conduct on Respondent's part.
7. Respondent has taken steps to prevent future violations. These steps include extensive meetings with BTS staff to fully understand the requirements attendant to operating limousine service in Pennsylvania. Further, Respondent has made personnel changes to prevent future violations.
8. In a prior proceeding, C0302, Respondent filed a remediation plan to prevent future violations. That plan included driver training and increased oversight of driver activity.
9. None of the violations involved safety issues.
10. Respondent has a poor compliance record, with ten (10) complaints being issued within the last five (5) years. However, Respondent has taken significant steps to bring its operations into compliance.
11. The Bureau believes that a reduction in the penalties of the complaints at C0501 and C0601 is appropriate.

12. Based on the foregoing, Respondent and the Bureau have agreed to a reduction in the penalty at C0501 to \$700.00. This reduction is based on assessing a \$100 penalty per day for the tariff violations for undercharges (\$200) and a \$250 penalty per day for the tariff overcharges (\$500). For the complaint at C0601, the parties agree to reduce the requested penalty to \$3,600. This reduction is based on withdrawal of the advance reservation allegations in the complaint, and assessing the trip sheet and tariff violations on a per diem basis. This results in a penalty of \$1,200 for 24 days of trip sheet violations and \$2,400 for 24 days of tariff (undercharge) violations, for a total fine of \$3,600. Finally, the parties agree that the complaint at C0603 based on tariff violations will be paid in full since the penalty (\$2,250) was already assessed on a per diem basis. (9 days at \$250 per day (overcharge)).

13. The parties request that these cases be consolidated.

14. Respondent:

- a. Provided that the final Order adopt the terms of this agreement and the recommendation of the Bureau herein, knowingly and voluntarily waives a hearing in this proceeding, as well as the right to seek judicial review of the final Order.
- b. Consents to be bound by an order consistent with this Settlement Agreement.
- c. Agrees to comply with Commission regulations regarding provision of limousine service. In this vein, Respondent will undergo an audit by the Bureau within 6 months after issuance of a final Order in this matter, to ensure compliance.

15. The Bureau consents to an Order consistent with this Settlement Agreement.

16. The Respondent and the Bureau agree that this Agreement shall become effective  
only upon entry of a final order of the Commission adopting and incorporating it.

Date:

*Jan 30, 2007*

*John A. Pillar*

John A. Pillar, Esquire  
Linda G. Krein, t/a We Care Limousine Service

Date:

*2/2/07*

*John E. Herzog*

John E. Herzog, Assistant Counsel, for the  
Bureau of Transportation and Safety



P.O. Box 10691  
Pittsburgh, PA 15235

Local Call: 1-412-731-1655  
Toll Free: 1-877-899-5350  
Fax: 1-412-731-1660  
E-Mail: wecarelimo@att.net

May 11, 2007

Secretary of the Commission  
2<sup>nd</sup> Floor  
Keystone Building  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RECEIVED**

MAY 15 2007

Docket Numbers A-00117689 C0501  
A-00117689 C0601  
A-00117689 C0603

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

TO WHOM IT MAY CONCERN:

Recently I received a letter issuing me, Linda Krein, t/a We Care Limousine Service by the Administrative Law Judge to pay the fine or the total amount of the penalty of \$6,550.00.

At this time I am unable to pay the full amount, due to the fact I don't have enough in my account to satisfy the high amount of the penalty.

Since I have received your letter, I have been trying to find a way to get the monies together and I have not been successful.

I have changed my reservations and contracts for Prom, weddings, night outs, etc...to show that it reads Towncar and Chrysler 300. Also, all the manifests are filled out with the correct rate and gratuity to what the tariff reads. I'm also redoing a new tariff to send the commission about the change.

I would like to propose a payment plan of an amount of \$545.83 per month for 12 months. I would be able to handle monthly payments for this amount.

Sincerely,

Linda Krein, Owner  
We Care Limousine

RJP

Act 294

Case Identification:

A-00117689C0501, et al.; PA PUC,  
Bureau of T&S v. Linda G. Krein t/a We  
Care Limousine Service

Initial Decision By:

ALJ Fred R. Nene

Deadline for Return to OSA:

March 29, 2007

This decision has not been reviewed by OSA.

DOCUMENT  
FOLDER

\* \* \* \* \*

RECEIVED  
2007 MAR 28 AM 9:19  
OFFICE OF SPECIAL  
ASSISTANTS

I want full Commission review of this decision.

\_\_\_\_\_  
Commissioner

\_\_\_\_\_  
Date

X I do not want full Commission review of this decision.

*Donald J. Skeland*  
\_\_\_\_\_

*3/28/07*  
\_\_\_\_\_

Commissioner

Date

RECEIVED  
2007 APR -2 AM 9:33  
PA PUC BUREAU  
SECRETARY'S BUREAU

**DOCKETED**  
APR 02 2007

Act 294

Case Identification: A-00117689C0501, et al.; PA PUC,  
Bureau of T&S v. Linda G. Krein t/a We  
Care Limousine Service

Initial Decision By: ALJ Fred R. Nene

Deadline for Return to OSA: March 29, 2007

This decision has not been reviewed by OSA.

\* \* \* \* \*

RECEIVED  
2007 MAR 29 AM 9:32  
OFFICE OF SPECIAL  
ASSISTANTS

I want full Commission review of this decision.

\_\_\_\_\_

Commissioner

\_\_\_\_\_

Date

I do not want full Commission review of this decision.

*James H. Cawley*

Commissioner

3/28/07

Date

Act 294

Case Identification: A-00117689C0501, et al.; PA PUC,  
Bureau of T&S v. Linda G. Krein t/a We  
Care Limousine Service

Initial Decision By: ALJ Fred R. Nene

Deadline for Return to OSA: March 29, 2007

This decision has not been reviewed by OSA.

\* \* \* \* \*

RECEIVED  
2007 MAR 30 AM 10:39  
OFFICE OF SPECIAL  
ASSISTANTS

I want full Commission review of this decision.

\_\_\_\_\_  
Commissioner Date

I do not want full Commission review of this decision.

Kim Dizzingrilli \_\_\_\_\_  
Commissioner Date  
3/30/07

Act 294

Case Identification:

A-00117689C0501, et al.; PA PUC,  
Bureau of T&S v. Linda G. Krein t/a We  
Care Limousine Service

Initial Decision By:

ALJ Fred R. Nene

Deadline for Return to OSA:

March 29, 2007

This decision has not been reviewed by OSA.

\* \* \* \* \*

RECEIVED  
2007 MAR 21 AM 8:18  
OFFICE OF SPECIAL  
ASSISTANTS

I want full Commission review of this decision.

\_\_\_\_\_

\_\_\_\_\_

Commissioner

Date

I do not want full Commission review of this decision.

Terrance J. Fitzgerald

3-16-07

Commissioner

Date

DATE: April 20, 2007

SUBJECT: A-00117689C0501  
A-00117689C0601  
A-00117689C0603

**DOCKETED**  
APR 23 2007

TO: Office of Administrative Law Judge  
Susan Hoffner

FROM: James J. McNulty  
Secretary  
nvl

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION,  
BUREAU OF TRANSPORTATION AND SAFETY  
V.  
LINDA G. KREIN, T/A WE CARE LIMOUSINE SERVICES

The Initial Decision has been served upon all parties of interest.

Neither exceptions nor requests for review from the Commissioners have been received by the Commission. This matter is referred to your office for whatever action you deem necessary.

cc: Office of Special Assistants

RJP

P.S. Please note that exceptions or reply exceptions may come in timely with certificates of mailings. A second memo will not be released for these exceptions.

**PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**RECEIPT**

*The addressee named here has paid the PA P.U.C. for the following bill:*

DATE: 9/27/2007  
RECEIPT NO: 183984

WE CARE LIMOUSINE SERVICE  
P.O. BOX 10691  
PITTSBURGH PA 15235

PUC VS. WE CARE LIMOUSINE SERVICE

Fine for the violation of Pa Public Utility Law

IN RE: ORIGINAL FINE AMOUNT \$6550.00  
CURRENT BALANCE DUE: \$6004.17

Docket Number A-00117689C0501 AND A-00117689C0601.....\$545.83  
A-00117689C0603

REVENUE ACCOUNT: 001420-017000-101

CHECK NUMBER: PMO 7 857449524  
CHECK AMOUNT: \$545.83

Michael Sobolesky  
(for Department of Revenue)

**DOCUMENT  
FOLDER**

**DOCKETED**  
OCT 01 2007

**RJP**

**PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**RECEIPT**

*The addressee named here has paid the PA P.U.C. for the following bill:*

DATE: 10/19/2007  
RECEIPT NO: 184009

WE CARE LIMOUSINE SERVICE  
259 RICHLAND DR.  
PITTSBURGH PA 15235

PUC VS. WE CARE LIMOUSINE SERVICE

Fine for the violation of Pa Public Utility Law

IN RE: ORIGINAL FINE AMOUNT \$6550.00  
CURRENT BALANCE DUE: \$5500.00

Docket Number A-00117689C0501 AND A-00117689C0601.....\$504.17  
A-00117689C0603

REVENUE ACCOUNT: 001420-017000-101

CHECK NUMBER: 2726  
CHECK AMOUNT: \$504.17

Michael Sobolesky  
(for Department of Revenue)

**DOCUMENT  
FOLDER**

**DOCKETED**  
OCT 23 2007

RJP