



**PHILADELPHIA GAS WORKS**

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September 30, 2016

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**Re: Demetria Snell v. PGW, Docket No. F – 2016 – 2551597**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant, Demetria Snell, have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this complaint.

**Therefore, the Initial In-person Hearing scheduled for October 7, 2016 at 10:00 a.m. in this matter is no longer necessary.**

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing, to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,



**Graciela Christlieb**

cc: Demetria Snell (Regular Mail)  
Administrative Law Judge Christopher P. Pell (Electronic Mail)  
Patricia Bernard (PGW Mail)