



GROSSMCGINLEY LLP
ATTORNEYS AT LAW

Graig M. Schultz

33 S. Seventh Street, P.O. Box 4060

Allentown, PA 18105

Phone: 610/820-5450 • Fax: 610/820-6006

gschultz@grossmcginley.com

ATTORNEYS

MALCOLM J. GROSS
PAUL A. MCGINLEY
HOWARD S. STEVENS
DONALD L. BARRE, JR.
J. JACKSON EATON, III
MICHAEL A. HENRY
ANNE K. MANLEY
SUSAN ELLIS WILD† •
VICTOR F. CAVACINI
THOMAS E. REILLY, JR.
STUART T. SHMOOKLER
JAMES A. RITTER
JOHN F. GROSS
ALLEN I. TULLAR
RAYMOND J. DeRAYMOND
THOMAS A. CAPEHART
KIMBERLY G. KRUPKA
KIMBERLY A. SPOTTS-KIMMEL
LOREN L. SPEZIALE*†
CHARLES J. FONZONE
JENNIFER L. WEED Δ•
SAMUEL E. COHEN•
ADRIAN K. COUSENS*
MICHAEL J. BLUM** •
GRAIG M. SCHULTZ*
ZACHARY R. FOWLER
NICOLE J. O'HARA*
CHRISTOPHER W. GITTINGER
CONSTANCE K. NELSON
DANIEL A. PRESTOSH
SARAH K. HART*
SARAH M. JOLLY

Of Counsel:
PATRICK J. REILLY
THE HON. JOHN P. LAVELLE (Ret.)
MARIANNE S. LAVELLE

*Also admitted in NY
*Also admitted in NJ
*Also admitted in DC
•Also admitted in MD
•Also admitted in MA
Δ Also admitted in TX
•Also admitted in NM

Allentown Office:
33 S. Seventh Street
P.O. Box 4060
Allentown, PA 18105
Phone: 610/820-5450
Fax: 610/820-6006

Easton Office:
101 Larry Holmes Drive, Suite 202
Easton, PA 18042
Phone: 610/258-1506
Fax: 610/258-0701

Emmaus Office
111 East Harrison Street, Suite 2
Emmaus, PA 18049
Phone: 610/967-1030
Fax: 610/967-0622

Lehighton Office
415 Mahoning Street
Lehighton, PA 18235
Phone: 610/377-0500

October 12, 2016

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Paul Orlando v. PPL Electric Utilities Corporation
Docket No: C-2016-2560021

Dear Ms. Chiavetta:

Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,

GRAIG M. SCHULTZ

GMS/ejm
Enclosure

cc: Paul Orlando (w/enc.)
Special Agent Rebecca Waldemar (w/ enc.); *via email only*
Amy M. Bellizia (w/enc.); *via email only*
Kimberly R. Hanson (w/enc.) *via email only*
Dana M Tomcics (w/enc.); *via email only*

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PAUL ORLANDO,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2016-2560021

CERTIFICATE OF SATISFACTION

1. Complainant is Paul Orlando.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. (a) Complainant, Paul Orlando, and Respondent, PPL Electric, agree that Complainant will pay his regular monthly bill plus \$63 per month toward arrearages, until all arrearages are paid in full, beginning with Complainant's November 2016 due date. Complainant and Respondent further agree that Respondent will refer Complainant to the Ontrack customer assistance program. Complainant and Respondent further agree that Complainant will contact his local agency to apply for LIHEAP benefits.

(b) Complainant agrees to withdraw his Complaint.
5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection

and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

DATE: 10/12/16

GROSS MCGINLEY, LLP



BY: _____

GRAIG M. SCHULTZ, ESQUIRE
Attorney ID # 207123
Attorney for Respondent
PPL Electric Utilities Corporation
33 S. Seventh Street; P O Box 4060
Allentown PA 18105-4060
Ph. (610) 820-5450; Fax (610) 820-6006

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PAUL ORLANDO,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

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CERTIFICATE OF SERVICE

This is to certify that the CERTIFICATE OF SATISFACTION on behalf of PPL ELECTRIC UTILITIES CORPORATION was mailed to counsel/complainant of record on behalf of Respondents by first class United States mail, postage on this the 12th day of October, 2016.

PAUL ORLANDO
405 E SUNBURY ST, APT #4-1
SHAMOKIN PA 17872

GROSS MCGINLEY, LLP



BY: _____

GRAIG M. SCHULTZ, ESQUIRE
Attorney ID # 207123
Attorney for Respondent
PPL Electric Utilities Corporation
33 S. Seventh Street; P O Box 4060
Allentown PA 18105-4060
Ph. (610) 820-5450; Fax (610) 820-6006