



# FRONTIER UTILITIES

## Via Electronic Filing

10/13/2016

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

RE: **Rodney Loose v. Frontier Utilities Northeast, LLC**  
**PUC Docket No. C-2016-2564758**

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Dear Secretary Chiavetta,

Please be advised that the above-referenced complaint has been resolved pursuant to an agreement between the Complainant and Frontier Utilities Northeast, LLC ("Frontier"). In this matter, the Complainant has informed Frontier that he had no intention of filing a complaint directed at Frontier.

This letter shall serve as certification pursuant to Pennsylvania Public Utility Commission, 52 Pa. Code Section 5.24(b) with the manner in which we have resolved this complaint. By copy of this letter, the Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission.

If the Complainant does not object, please mark this matter closed and consider the complaint as having been withdrawn.

Sincerely,

Ryan Thomason  
Director of Operations  
(713) 481-6972

cc: Rodney S. Loose, 1102 Independence Drive, West Lawn, PA 19609

Tiffany A. Hunt, PUC Mediator, [tihunt@pa.gov](mailto:tihunt@pa.gov)