



**PHILADELPHIA GAS WORKS**

800 West Montgomery Avenue • Philadelphia, PA 19122

**Laureto A. Farinas, Senior Attorney**  
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July 15, 2016

Administrative Law Judge Darlene D. Heep  
Pennsylvania Public Utility Commission  
Office of Administrative Law Judge  
Suite 403  
801 Market Street  
Philadelphia, PA 19107

PA PUC  
15 SEP 2016 9:58  
D.L.J.

**RE: Ditavious Smith v. PGW, Docket Nos F-2016-254894**

Dear Judge Heep:

Pursuant to your instruction at the adjournment of the Initial Hearing of the above referenced matter on July 5, 2016, please find enclosed an original and two (2) copies of two late filed exhibits, I have marked these as follows:

**PGW Exhibit – 8 (3 pages)**

This is a document from PGW's billing system BCCS, that shows the AMR meter readings for 216 E Shedaker Street during the unbilled usage period of 08/27/2009 to 04/04/2011.

**PGW Exhibit – 9 (1 page)**

A brief explanation for the reason that PGW bills in "Steps" as shown on PGW Exhibit – 5, Page 4 of 5.

This information was prepared by PGW witness, Joyshalyn Moore, Customer Review Officer – PGW. If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

Laureto Farinas

cc: Service List  
Joyshalyn Moore (PGW Mail)  
Wendy Vacca

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2016 SEP 30 AM 11:45  
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RE: Ditavious Smith v. PGW, Docket Nos. F-2016-2541894

**PGW Exhibit – 8**

Provide documentation PGW's billing system BCCS, that shows the AMR meter readings for 216 E Shedaker Street during the unbilled usage period of 08/27/2009 to 04/04/2011.

See the attached documents.

PGW Exhibit – 8  
Page 1 of 3

Search Order Maintenance Window Help Exit

Initiate FSD Order  Trouble Order

CIS Information

|                 |                   |                    |           |   |                                |
|-----------------|-------------------|--------------------|-----------|---|--------------------------------|
| Address         | 216 E SHEDAKER ST | SSN                |           | Home Phone  | 917-204-6362                   |
| Zip Code        | 19144-1811        | Account            | 459621775 | Work  | --                             |
| Customer Name   | PGWRPU12          | Sr. Cit. Discount  |           | Mobile  | --                             |
| USA Rate        |                   | Customer's Age     |           | Car   | --                             |
| Mailing Address |                   | Meter Status Alert | Meter Off | SP Status   | Disconnected, Shut Off At Curb |
| Alert           |                   | Service Status     | ABANDONED | Curb Box?   | Off Grn EWH Off SSC            |
|                 |                   | Theft Indicator    | Yes       | Expander <input checked="" type="checkbox"/> Update |                                |

Last Contact (Premise)   
 Date: 07/06/2016, Created By: JMOORE, Comments:   
 Attended in person hearing on 07/05/2016 with Senior   
 Attorney Laureto Fainas. The applicant/owner Davious Smith

Last Contact (Person)   
 Date: 07/08/2016, Created By: DJONES1, Comments: Daniel   
 Jones was here on a Unbilled Usage Investigation order with   
 Order # 7880664, with a result of Completed Found Gas ON.

Customer Based  Premise Based  Premise Alert  CWP  CWS  Add Meter Read

Meter Reads  Service  Prev Cust  Contacts  Leaks  AIMS Orders  BCCS Orders  Meter Info  PLP  Landlord Info  Survey  LCP  BRT  Premise Bills

9994829625: Meter Read Information

Show Archived Reads

| Date              | Meter Number | Reads | Type   | Code    | Source       | Error?     | Tamper Count | Name       | Account ID |
|-------------------|--------------|-------|--------|---------|--------------|------------|--------------|------------|------------|
| 6/3/2011 6:36 AM  | 1429653      | 7205  | Normal | Regular | AMR Read     |            |              |            | 0          |
| 5/4/2011 6:29 AM  | 1429653      | 7205  | Normal | Regular | AMR Read     | H/L 7205 ( |              |            | 0          |
| 4/4/2011 10:53 AM | 1429653      | 7205  | Normal | Regular | Service Orde | H/L 7205 ( |              | SMITH, J W | 7111786008 |
| 4/4/2011 10:23 AM | 1429653      | 7205  | Normal | Regular | Turn Off     |            |              | PGWRPU12   | 459621775  |
| 4/4/2011 6:37 AM  | 1429653      | 7202  | Normal | Regular | AMR Read     |            |              |            |            |
| 3/7/2011 6:51 AM  | 1429653      | 6960  | Normal | Regular | AMR Read     | H/L 6960 ( |              |            |            |
| 2/3/2011 6:39 AM  | 1429653      | 6575  | Normal | Regular | AMR Read     | H/L 6575 ( |              |            |            |
| 1/5/2011 7:02 AM  | 1429653      | 6137  | Normal | Regular | AMR Read     | H/L 6137 ( |              |            |            |
| 12/2/2010 6:51 AM | 1429653      | 5760  | Normal | Regular | AMR Read     | H/L 5760 ( |              |            |            |
| 11/2/2010 7:04 AM | 1429653      | 5662  | Normal | Regular | AMR Read     | H/L 5662 ( |              |            |            |
| 10/4/2010 6:57 AM | 1429653      | 5617  | Normal | Regular | AMR Read     | H/L 5617 ( |              |            | 0          |
| 9/3/2010 10:48 AM | 1429653      | 5604  | Normal | Regular | Meter Read   |            |              | PGWRPU12   | 459621775  |
| 9/2/2010 6:59 AM  | 1429653      | 5604  | Normal | Regular | AMR Read     | H/L 5604 ( |              |            | 0          |
| 8/3/2010 6:50 AM  | 1429653      | 5593  | Normal | Regular | AMR Read     | H/L 5593 ( |              |            | 0          |

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Search Order Maintenance Window Help Exit

CIS Information

|                        |  |                    |                       |   |  |
|------------------------|--|--------------------|-----------------------|---|--|
| Address                | 216 E SHEDAKER ST  | SSN                |                       | Home Phone  | 917-204-6362                               |
| Zip Code               | 19144-1811   | Account            | 459621775             | Work  |  |
| Customer Name          | PGWRPU12   | Sr. Cit. Discount  |                       | Mobile  |  |
| USA Rate               |  | Customer's Age     |                       | Car   |  |
| Mailing Address        |  | Meter Status Alert | Meter Off             | SP Status   | Disconnected, Shut Off At Curb             |
| Alert                  |  | Service Status     | ABANDONED             | Curb Box?   | DR Gn EWH 03ft SSC                         |
|                        |  | Theft Indicator    | Yes                   | Expander  | <input checked="" type="checkbox"/> Update |
| Last Contact (Premise) | Date: 07/06/2016, Created By: JMOORE, Comments: Attended in person hearing on 07/05/2016 with Senior Attorney Laureto Farinas. The applicant/owner Davivious Smith |                    | Last Contact (Person) | Date: 07/08/2016, Created By: DJONES1, Comments: Daniel Jones was here on a Unbilled Usage Investigation order with Order # 7880664, with a result of Completed Found Gas ON. |  |

Customer Based

9994829625: Meter Read Information  Show Archived Reads

| Date              | Meter Number | Reads | Type   | Code    | Source     | Error?     | Tamper Count | Name       | Account ID |
|-------------------|--------------|-------|--------|---------|------------|------------|--------------|------------|------------|
| 8/3/2010 6:50 AM  | 1429653      | 5593  | Normal | Regular | AMR Read   | H/L 5593 ( |              |            | 0          |
| 7/2/2010 6:59 AM  | 1429653      | 5582  | Normal | Regular | AMR Read   | H/L 5582 ( |              |            | 0          |
| 6/3/2010 9:58 AM  | 1429653      | 5572  | Normal | Regular | AMR Read   | H/L 5572 ( |              |            | 0          |
| 5/4/2010 7:05 AM  | 1429653      | 5540  | Normal | Regular | AMR Read   | H/L 5540 ( |              |            | 0          |
| 4/5/2010 6:54 AM  | 1429653      | 5457  | Normal | Regular | AMR Read   | H/L 5457 ( |              |            | 0          |
| 3/4/2010 6:39 AM  | 1429653      | 5257  | Normal | Regular | AMR Read   | H/L 5257 ( |              |            | 0          |
| 2/3/2010 6:27 AM  | 1429653      | 4883  | Normal | Regular | AMR Read   | H/L 4883 ( |              |            | 0          |
| 1/5/2010 6:56 AM  | 1429653      | 4627  | Normal | Regular | AMR Read   | H/L 4627 ( |              |            | 0          |
| 12/3/2009 6:48 AM | 1429653      | 4272  | Normal | Regular | AMR Read   | H/L 4272 ( |              |            | 0          |
| 11/2/2009 9:42 AM | 1429653      | 4145  | Normal | Regular | AMR Read   | H/L 4145 ( |              |            | 0          |
| 10/2/2009 6:56 AM | 1429653      | 4098  | Normal | Regular | AMR Read   | H/L 4098 ( |              |            | 0          |
| 9/3/2009 10:24 AM | 1429653      | 4078  | Normal | Regular | Meter Read | H/L 4078 ( |              | PGWRPU12   | 459621775  |
| 9/2/2009 6:59 AM  | 1429653      | 4078  | Normal | Regular | AMR Read   |            |              | SMITH, J W | 7111786008 |
| 8/27/2009 6:59 AM | 1429653      | 4078  | Normal | Regular | AMR Read   |            |              | SMITH, J W | 7111786008 |

RE: Ditavious Smith v. PGW, Docket Nos.

16-2016-2541894

**PGW Exhibit – 9**

Provide a brief explanation for PGW billing the amount for unauthorized usage in “Steps” as shown on PGW Exhibit – 5, Page 4 of 5 of this matter.

Billing is “Steps” as shown on PGW Exhibit – 5, Page 4 of 5 of this matter is a limitation imposed by the billing system to show orderly segments of a bill for previously unbilled service. The longest segment for re-billing is 12 months. This method also helps to ensure that the appropriate changes in the components that comprise PGW rates (supply, distribution, Gas Cost Rate, etc.) are figured into the billing calculation. In PGW Exhibit – 5, Page 4 of 5 of this matter, the bill for unauthorized usage was billed in two segments or “steps” to cover the period of 08/27/2009 to 04/04/2011. That is Step 1, August 2009 to July 2010 and Step 2, August 2010 to April 2011.

PGW Exhibit – 9  
Page 1 of 1

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**CERTIFICATE OF SERVICE**

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

Mr. Ditavious Smith  
216 East Shedaker Street  
Philadelphia, PA 19144

July 15, 2016

A handwritten signature in black ink, appearing to read 'Laureto Farinas', is written over a horizontal line. The signature is fluid and cursive.

Laureto Farinas, Esquire  
Attorney I.D. 50415  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982