

RICHARD M. FIL

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Via Certified and First Class Mail

October 14, 2016

Rodney S. Loose
1102 Independent Drive
West Lawn, PA 19609

**Re: Docket No. C-2016-2564758: Rodney S. Loose v. Frontier Utilities Northeast, LLC
and Sunwave Gas & Power Pennsylvania Inc.**

Dear Mr. Loose:

I am writing on behalf of Sunwave Gas & Power Pennsylvania Inc. ("Sunwave") regarding the above referenced complaint made on August 18, 2016. A representative of Sunwave spoke with you on September 22, 2016, at which time you indicated that you did not require further action in this matter. Sunwave attempted to contact you on four (4) separate occasions via telephone since that initial discussion in order to resolve this matter, but it has been unable to reach you and has not heard back from you.

In order to resolve this matter, it is necessary to either have you file a certified statement with the Pennsylvania Public Utility Commission ("Commission"), or you may acknowledge to Sunwave that you are satisfied that this matter has been resolved or you no longer wish to pursue this matter further. You may reach Sunwave by calling Jason King at 647-253-2592. If you are represented by an attorney, he or she may contact me directly.

If we do not hear back from you by October 21, 2016, we will conclude that you are satisfied that this matter has been resolved or do not wish to pursue this matter further and, no later than November 1, 2016, Sunwave will file a certified statement of satisfaction as required by 52 Pennsylvania Code section 5.24 and request that the complaint be dismissed in accordance with 66 Pennsylvania Consolidated Statutes section 703(a).

Sincerely,

A handwritten signature in black ink, appearing to read 'Richard M. Fil', with a stylized, cursive flourish.

Richard M. Fil

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of § 1.54 (relating to service by party).

SECRETARY OF THE PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PA 17120
(VIA ELECTRONIC FILING)

CHARLES E. RAINEY, JR.
CHIEF ADMINISTRATIVE LAW JUDGE
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PA 17120
(VIA FIRST CLASS MAIL)

RODNEY S LOOSE
1102 INDEPENDENCE DRIVE
WEST LAWN PA 19609
(VIA CERTIFIED AND FIRST CLASS MAIL)

RYAN THOMASON
DIRECTOR OF OPERATIONS
FRONTIER UTILITIES NORTHEAST LLC
5120 WOODWAY DRIVE SUITE 10015
HOUSTON TX 77056
(VIA FIRST CLASS MAIL)

TIFFANY A. HUNT
P. O. BOX 3265
HARRISBURG, PA 17105-3265
(VIA FIRST CLASS MAIL)

Dated this 14th day of October, 2016.



Richard M. Fil

Counsel for Sunwave Gas & Power Pennsylvania Inc.