

13 October 2016

To: The Pa Public Utility Commission Secretary
400 North Street
Harrisburg, PA 17120

From: Ross E. Schell
203 Knollwood Drive
Harrisburg, PA 17109-5515
PH# 717-651-0824
Fax# same but call First.

C-2016-2557858 C-2016-2557856 C-2016-2558239

I am Filing a Objection to the evidence PPL's Attorney is trying to file for the hearing on the 19th October 2016.

1. Exhibit 1 This shows nothing about problems with my bills being inaccurate or error on it. It only shows how I paid my account. It does not prove either way about billing errors or anything else other than what was paid and when.
2. Exhibit 2 Only shows me talking to their billing customer service office. It does not show me calling in to their repair or outage department. Besides calling them to tell them my power went off is a worthless effort on my time.
3. Exhibit 3 is already being contested due to the submission at another hearing. Via Petition for interlocutory review. So until the is done I suggest they quite summiting it as evidence.

4. Exhibit 4 I do not object to since it proves I have been having power problems at my house. The only problem I have with it is it does not show all the outages from the past.

5. C-2016-2557836 if this docket does not exist as the secretary email for rejection stated then why was the documents that Krupka Filed as evidence being allowed in since I got that Docket number from her cover page. And since you have rejected everything I have tried to e file Online for the these month or more it is hard to know what is going on with my documents.

6. You should throw out Krupka's documents

Ross. E. Schell

I think we should stop 19th until this is figured out.

Certificate Of Service

I do Herby Certify That I have This Day 13 October 2016 I Have Served a true And correct copy of the Petition for Objection 13 October 2016 upon The person's and manner Set Forth Below.

Via Fax Answer to answer of Complaint

Kimberly G. Krupka refuse fax communication

33 S Seventh Street

P.O. box 4060

Allentown, PA 18105-4060

The Honorable Jeffery A. Watson

Piatt Place

Suite 200

301 5th Avenue

Pittsburg, Pa 15222 ~~undeliverable~~

Delivered

Ross E. Schell



Kimberly G. Krupka

33 S. Seventh Street, P.O. Box 4060
Allentown, PA 18105
610/820-5450 • 610/820-6006
kkrupka@grossmcginley.com

ATTORNEYS

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MARIANNE S. LAVELLE

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Δ• Also admitted in TX
• Also admitted in NM

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111 East Harrison Street, Suite 2
Emmaus, PA 18049
Phone: 610/967-1030
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Lehighon Office
415 Mahoning Street
Lehighon, PA 18235
Phone: 610/377-0500

October 12, 2016

FEDERAL EXPRESS

The Honorable Jeffrey A. Watson
Administrative Law Judge
Pennsylvania Public Utility Commission
Piatt Place
Suite 220
301 5th Avenue
Pittsburgh, PA 15222

RE: Ross E. Schell v. PPL Electric Utilities Corporation
Docket No. C-2016-2557856, C-2016-2557858, C-2016-2557836;
C-2016-2558239

Dear Judge Watson:

Enclosed please find in the above-referenced matters three (3) copies of PPL Hearing Exhibit Nos. 1, 2, 3 and 4. I propose to introduce these documents into evidence at the Telephonic Hearing scheduled for Wednesday, October 19, 2016 at 10:00 AM.

I have Federal Expressed copies of these exhibits to the Complainant.

Very truly yours,

KIMBERLY G. KRUPKA

KGK:kmc
Enclosures

cc: Ross Schell (w. enc.); via Federal Express

Account Activity Statement

Date: 10/11/16
Page: 1

*** Account Information ***

Account Number: 09010-71010
Requested By: TAMMY S SCHELL
(717) 651-0824 Extension:

Mail To:
TAMMY S SCHELL
203 KNOLLWOOD DR
HARRISBURG PA 17109

*** Current Account Status ***

Payment Agreement
Installment: \$0.00 Balance: \$0.00
Budget Bill Amortization
Installment: \$0.00 Balance: \$0.00
Current Rate: RS

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
10/24/2012	Payment		\$-287.86								
10/30/2012	ELECTRIC SERVICE		\$204.55								
10/30/2012	Regular Bill	11/20	\$204.55				0281/0003	34945A	29	1740	
11/27/2012	Late Payment Charge		\$2.56								
11/28/2012	Payment		\$-207.11								
11/29/2012	ELECTRIC SERVICE		\$241.03								
11/29/2012	Regular Bill	12/20	\$241.03				0759/0000	37009A	30	2064	
12/27/2012	Late Payment Charge		\$3.01								
12/31/2012	ELECTRIC SERVICE		\$264.92								
12/31/2012	Regular Bill	01/21	\$508.96	\$241.03			0885/0000	39359A	32	2350	
01/23/2013	Payment		\$-508.96								
01/30/2013	ELECTRIC SERVICE		\$261.19								
01/30/2013	Regular Bill	02/20	\$261.19				1012/0000	41667A	30	2308	
02/26/2013	Late Payment Charge		\$3.26								
02/28/2013	ELECTRIC SERVICE		\$270.48								
02/28/2013	Regular Bill	03/21	\$534.93	\$261.19			0973/0000	44062A	29	2395	
03/27/2013	Late Payment Charge		\$0.04								
03/27/2013	Late Payment Charge		\$6.64								
04/01/2013	ELECTRIC SERVICE		\$279.08								
04/01/2013	Regular Bill	04/22	\$820.69	\$534.93			0875/0000	46614A	32	2552	
05/01/2013	ELECTRIC SERVICE		\$225.83								
05/01/2013	Regular Bill	05/22	\$1046.52	\$820.69			0383/0012	48653A	30	2039	
05/22/2013	Payment		\$-540.83								
05/31/2013	ELECTRIC SERVICE		\$246.18								
05/31/2013	Regular Bill	06/21	\$751.87	\$505.69			0156/0071	50888A	30	2235	
06/26/2013	Payment		\$-261.18								
07/01/2013	ELECTRIC SERVICE		\$288.25								
07/01/2013	Regular Bill	07/22	\$778.94	\$490.69			0002/0241	53357A	31	2469	
07/30/2013	Late Payment Charge		\$9.73								

Bill Account: 09010-71010

Account Activity Statement

Date: 10

PPL Exhibit 1

Contact Date	Contact Type	Remarks	User
2015-12-31	Winter Collection	Winter Collection Notice	
2015-1-05	Credit	Caller Ross Schell Spouse CSR Comments conf service is sched to be restored today main breaker off no exact time frame sais	HEATHER N BROWN
2015-1-05	WEB Maintain Bill Account	Caller Ross Schell Spouse Updated primary phone from 717-661-0824 to 717-661-4142.	HEATHER N BROWN
2015-1-04	Payment Arrangement Letter Sent	Non-Catch-Up Activation PAG	
2015-1-04	Changed Payment Agreement	CTP-Reconnect Reco Pmt Amt 64.00 Caller name Ross Schell Relationship Spouse med cond Yes Confirmation Number 151110464	MEGAN L MCGRAW
2015-1-04	Cut In Issued	SYSTEM GENERATED ORDER BASED ON CUSTOMER PAYMENT	MEGAN L MCGRAW
2015-1-04	CSS WEB Interface Payment	CTP-Reconnect Reco Pmt Amt 64.00 Caller name Ross Schell Relationship Spouse med cond Yes Confirmation Number 151110464	MEGAN L MCGRAW
2015-1-04	WEB Maintain Bill Account	Caller TAMY S SCHELL Updated email address from None to rossubs@verizon.net.	MEGAN L MCGRAW
2015-1-04	Added Payment Agreement	CTP-Reconnect Caller Ross Schell Spouse Term Date 11/04/2015 PFA Provided Yes med cond Yes Cust was provided Reco1 terms of 64.00 due on 11/10/2015 Installments of 64.00. Offered OpHelp N CustDeclined Customer Understands Yes	MEGAN L MCGRAW
2015-1-04	Financial Statement Added		MEGAN L MCGRAW
2015-11-04	Cut Out for Non-pay Maintained		MEGAN L MCGRAW
2015-10-29	Cut Out for Non-Pay Issued		MEGAN L MCGRAW
2015-10-15	Correspondence - Collections		CUMCLO24
2015-08-06	WEB Customer Initiated Payment	CUT DATE 2015-10-29 AMOUNT 255.00	
2015-07-16	Changed Payment Agreement	Scheduled date 8/6/2015 Amount 255.00 User ROSBUCS Owner Yes. Confirmation Number 15080528	SELF SERVICE USER
2015-07-16	WEB Customer Initiated Payment	PA Pmt Amt 1268.50 Customer User ID ROSBUCS med cert No Password Verified Confirmation Number 15071642	SELF SERVICE USER
2015-07-13	Added Payment Agreement	PA Pmt Amt 1268.50 Customer User ID ROSBUCS med cert No Password Verified Confirmation Number 15071642	SELF SERVICE USER
2015-07-09	3-day call - Ratepayer	Customer User ID ROSBUCS Term Date 07/20/2015 med cert No energy assistance Yes Cust agrees to CU of 617.00 due on 07/19/2015 Installments of 21.00. Password Verified	SELF SERVICE USER
2015-07-02	Correspondence - Collections	CUBCLO24	CUBCLO24
2015-06-01	3-day call - Ratepayer	CUT DATE 2015-07-16 AMOUNT 1013.50	
2015-06-01	WEB Customer Initiated Payment	CUBCLO24	CUBCLO24
2015-06-01	MPO	PA Pmt Amt 324.00 Confirmation Number 15060154	SELF SERVICE USER
2015-05-26	Correspondence - Collections	Customer User ID ROSBUCS Term Date 06/05/2015 med cert No energy assistance Yes Password Verified	SELF SERVICE USER
2015-04-22	WEB Customer Initiated Payment	CUT DATE 2015-06-05 AMOUNT 1069.13	SELF SERVICE USER
2015-04-22	MPO	PA Pmt Amt 348.00 Confirmation Number 15042246	SELF SERVICE USER
2015-04-20	Cut Out for Non-Pay Issued	Customer User ID ROSBUCS Term Date 04/22/2015 med cert Yes energy assistance Yes Password Verified	SELF SERVICE USER
2015-04-20	Planned Outage Letter	Prearranged Outage - Specific Rain Date ISSUED BY jsjshn ISSUED DATE 2015-04-20 OUTAGE DATE 2015-05-12 OUTAGE TIME 9AM-10AM RAIN DATE 2015-05-14 RAIN TIME	CUMCLO24
2015-04-20	Credit		
2015-04-10	Disputed Payment Agreement	CSR Comments s w/rp-sp ross schell/res cust calling to see if we could extend DD till Wednesday I was unable to do that told cust if print wash t made collections will resume and if he received a shut off before then to call us back. sally kh	KOURTNEY HAYES
2015-04-10	Financial Statement Added	Caller Ross Schell-Res Spouse Term Date 04/14/2015 Cust agrees No med cert Yes Offered OpHelp N CustDeclined Cust does not agree to CU of 437.00 due on 04/13/2015 Installments of 21.00.	HERNANDEZ KARINA
2015-04-10	SC - MED CERT - 3 DAY	Caller Ross Schell-Res Spouse Term Date 04/14/2015 med cert Yes	HERNANDEZ KARINA
2015-04-10	Credit	Customer selected no option meets their needs Customer User ID ROSBUCS Term Date 04/14/2015 med cert No energy assistance Yes Password Verified	E177125
2015-04-08	3-day call - Ratepayer		SELF SERVICE USER
2015-04-02	LH/EAP	CUBCLO24	CUBCLO24
2015-04-01	Correspondence - Collections	LH/EAP deadline extension email	CSLET
2015-04-01	Credit	CUT DATE 2015-04-14 AMOUNT 895.93	
2015-03-30	Added Payment Agreement	CSR Comments called to set p a inform we tried to set one already and we are asking 437.00 3 30 sat ov	ORLANDO VARONA
2015-03-30	Financial Statement Added	CSR Comments s w/Ross Schell-spouse want to set up agrmt. Adv need to pay 437 due 3 30. Cant agree. No change in income. Adv pay as much othr risk of fpc coll. Cust understands. Declined puc	CLARISSA R MOORE
2015-03-16	Credit	Caller Ross Schell-spouse Spouse cust agrees No med cert No Offered OpHelp Y Cust does not agree to CU of 437.00 due on 03/30/2015 Installments of 21.00. Customer Satisfied Understands Yes	CLARISSA R MOORE
2015-03-04	Added Payment Agreement	CSR Comments S W/Ross Schell Spouse lives in the home called to see if there was an ext. available informed sorry no asked to notate the account that he would be making payment on 3/23/15 SAT YES JM	MCALDOSE, JOSEPH
2015-03-04	Choice Inquiry	CSR Comments conf terms of PA CB 21.00 adv of CU 154.00 due 3 9 then CB 21.00 283.91 due 3 23 adv no shut off and to make pmt asap to catch up on PA. rev d shut off recvd. sd over income for lthep sais	HEATHER N BROWN
2015-02-27	LH/EAP	IVR Energy Assistance Yes Caller agrees to CU of 154.00 due on 03/09/2015 Installments of 21.00.	IVR
		Privacy Release Mailing Privacy Release Default- OK to Release All	CSSDR044
		LH/EAP Informational Outbound Call	CSLET

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
05/01/2014	Regular Bill	05/22	\$592.41	\$322.41	\$237.72	\$-18.41			30		
05/08/2014	Payment		\$-50.00								
06/02/2014	BUDGET BILLING		\$270.00								
06/02/2014	Late Payment Charge		\$0.03								
06/02/2014	Late Payment Charge		\$6.76								
06/02/2014	Regular Bill	06/23	\$819.20	\$542.41	\$288.94	\$0.53			32		
06/20/2014	Payment		\$-819.20								
07/01/2014	BUDGET BILLING		\$270.00								
07/01/2014	Regular Bill	07/22	\$270.00		\$278.90	\$9.43			29		
07/29/2014	Late Payment Charge		\$3.38								
07/31/2014	BUDGET BILLING		\$270.00								
07/31/2014	Regular Bill	08/21	\$543.38	\$270.00	\$295.82	\$35.25			30		
08/29/2014	BUDGET BILLING		\$270.00								
08/29/2014	Regular Bill	09/19	\$813.38	\$543.38	\$261.66	\$26.91			29		
09/02/2014	Payment		\$-813.38								
10/01/2014	BUDGET BILLING		\$270.00								
10/01/2014	Regular Bill	10/22	\$270.00		\$252.34	\$9.25			33		
10/22/2014	Payment		\$-270.00								
10/30/2014	BUDGET BILLING		\$270.00								
10/30/2014	Regular Bill	11/20	\$270.00		\$202.59	\$-58.16			29		
11/26/2014	Late Payment Charge		\$3.38								
12/01/2014	BUDGET BILLING		\$248.00								
12/01/2014	Regular Bill	12/22	\$521.38	\$270.00	\$217.18	\$-88.98			32		
12/30/2014	Late Payment Charge		\$6.48								
12/30/2014	Late Payment Charge		\$0.04								
12/31/2014	BUDGET BILLING		\$248.00								
12/31/2014	Regular Bill	01/21	\$775.90	\$521.38	\$243.85	\$-93.13			30		
01/29/2015	BUDGET BILLING		\$133.12								
01/29/2015	Regular Bill	02/19	\$909.02	\$775.90	\$226.25				29		
02/02/2015	Payment		\$-276.00								
02/27/2015	Late Payment Charge		\$7.83								
02/27/2015	Late Payment Charge		\$0.08								
03/02/2015	BUDGET BILLING		\$255.00								
03/02/2015	Regular Bill	03/23	\$895.93	\$633.02	\$276.77	\$21.77			32		
03/31/2015	BUDGET BILLING		\$255.00								
03/31/2015	Late Payment Charge		\$11.02								
03/31/2015	Late Payment Charge		\$0.18								

Date: 10/11/16
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Account Activity Statement

Bill Account: 09010-71010

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
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DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
03/31/2015	Regular Bill	04/21	\$1162.13	\$895.93	\$230.60	\$-2.63			29		
04/22/2015	Payment		\$-348.00								
04/30/2015	BUDGET BILLING		\$255.00								
04/30/2015	Regular Bill	05/21	\$1069.13	\$814.13	\$242.37	\$-15.26			30		
05/27/2015	Late Payment Charge		\$0.24								
05/27/2015	Late Payment Charge		\$13.13								
06/01/2015	BUDGET BILLING		\$255.00								
06/01/2015	Regular Bill	06/22	\$1337.50	\$1069.13	\$294.21	\$23.95			32		
06/02/2015	Payment		\$-324.00								
06/30/2015	BUDGET BILLING		\$255.00								
06/30/2015	Regular Bill	07/21	\$1268.50	\$1013.50	\$284.75	\$53.70			29		
07/16/2015	Payment		\$-1268.50								
07/31/2015	BUDGET BILLING		\$255.00								
07/31/2015	Regular Bill	08/21	\$255.00	\$319.42	\$118.12				31		
08/06/2015	Payment		\$-255.00								
08/31/2015	BUDGET BILLING		\$255.00								
08/31/2015	Regular Bill	09/21	\$255.00	\$334.51	\$197.63				31		
09/29/2015	Late Payment Charge		\$3.19								
09/30/2015	BUDGET BILLING		\$255.00								
09/30/2015	Regular Bill	10/21	\$513.19	\$255.00	\$331.76	\$274.39			30		
10/27/2015	Late Payment Charge		\$0.04								
10/27/2015	Late Payment Charge		\$6.38								
10/30/2015	BUDGET BILLING		\$255.00								
10/30/2015	Regular Bill	11/20	\$774.61	\$513.19	\$286.26	\$305.65			30		
11/04/2015	Payment		\$-64.00								
11/05/2015	COMP FEE ELEC		\$30.00								
12/01/2015	BUDGET BILLING		\$331.00								
12/01/2015	Regular Bill	12/22	\$1071.61	\$710.61	\$279.46	\$254.11			32		
12/31/2015	BUDGET BILLING		\$331.00								
12/31/2015	Regular Bill	01/21	\$1402.61	\$1071.61	\$239.10	\$162.21			30		
01/27/2016	Late Payment Charge		\$0.12								
01/27/2016	Late Payment Charge		\$17.05								
01/27/2016	Late Payment Charge		\$0.38								
02/01/2016	Special Agreement		\$-102.93								
02/01/2016	BUDGET BILLING		\$433.93								
02/01/2016	Regular Bill	02/22	\$1751.16	\$1402.61	\$271.72				32		

Date: 10/11/16
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Account Activity Statement

Bill Account: 09010-71010

\$21.19
\$0.38

03/01/2016 Late Payment Charge
03/01/2016 Late Payment Charge

Account Contact History
Account: 901071010 Customer Name: TAMMY S SCHELL

From 7/13/2012 to 10/11/2016

Contact Date	Contact Type	Remarks	User
2016-09-09	Miscellaneous	WATT FieldFormalComplaint - Reliability Work Item 1468224 Created	AMY M BELLIZIA
2016-07-06	Correspondence - General	Template Name Electric Choice brochure Created By Nunez Marilyn Letter Edited No CS Letters ID 1654581	CSLET
2016-07-06	Choice Inquiry	cont. to a lower rate to save on electric.	MARILYN NUNEZ
2016-07-06	Choice Inquiry	Told him about the standard offer program. He said his wife handles choice. Mailing Electric choice info to see about getting a lower rate. Verified cust has oil heat electric w h - 50 gallon fast recovery w h swimming pool dehumidifier central a c and there are 3 ppl living there currently his 2 grandchildren are there for the summer. Can switch...cont	MARILYN NUNEZ
2016-07-06	PUC/Formal	Working WATT 1381543 Calld cust to discuss his concerns. I Offered to place him on a new p a of 523 by 7 23 and then 12 instrmnts of 213 but he couldnt agree to it. His other concerns is about the many momentary interruptions. He prefers to discuss this with the judge and prefers to go to the hearing. I emailed our attny that case is not settled.	MARILYN NUNEZ
2016-06-28	Financial Statement Added	WATT Billing - Business Accounts Other Work Item 1421745 Completed	MARILYN NUNEZ
2016-06-27	Miscellaneous	WATT ID 1421745 This should be a Bill Dispute Complaint however since there is an open complaint on the account it will not let me add another. AMB	BONNIE YOUSHOCK
2016-06-27	Miscellaneous	WATT Billing - Business Accounts Other Work Item 1421745 Created	AMY M BELLIZIA
2016-04-18	Miscellaneous	A contractor will perform a meter inspection at this premise between 04 18 16 and 05 30 16. Meter inspections are being performed as part of the meter replacement project. The goal of these inspections is to gather some general information on customers meters which will be used to update our customer service database in advance of meter deployment.	AMY M BELLIZIA
2016-04-15	SC - PUC Formal Complaint	Received notice from the PUC that the customer filed Formal Complaint Watt ID 1381543.	CSDDR044
2016-04-15	Miscellaneous	WATT ID 1381543 This Cust has 2 other pending Complaints WATTS 1368975 and 1374760. All the same items just filed at different times.	E02623
2016-04-15	Miscellaneous	WATT CCC Formal Complaint - Bill Dispute Work Item 1381543 Created	AMY M BELLIZIA
2016-04-05	Change Meter Only Issued	please change meter and send to SFC for testing. This is a PUC Formal case and cust is disputing usage. Please email me w the meter testing results. Thanks.	AMY M BELLIZIA
2016-04-05	PUC/Formal	Working WATT 1368975 2nd attempt. I called and I m for Ross Schell to give me a call to discuss the PUC Formal. If cust calls please transfer call to me. Thanks.	MARILYN NUNEZ
2016-04-05	Miscellaneous	WATT ID 1368975 Customer has another Complaint WATT 1374760 which is listed as Ability to Pay but should be Bill Dispute. Can not have 2 Bill Disputes on account at the same time though. AMB	MARILYN NUNEZ
2016-04-05	Miscellaneous	WATT ID 1374760 This should be a Bill Dispute but due to WATT 1368975 there can not be to Bill Dispute WATTS at the same time.	AMY M BELLIZIA
2016-03-30	Correspondence - General	WATT CCC Formal Complaint - Ability To Pay Work Item 1374760 Created	AMY M BELLIZIA
2016-03-30	Maintain Bill Account	Template Name Contact PPL Created By Nunez Marilyn Letter Edited Yes CS Letters ID 1519251	CSLET
2016-03-30	PUC/Formal	removed m a...same as premise address.	MARILYN NUNEZ
2016-03-23	Miscellaneous	Working WATT 1368975 I called I m for Ross Schell to call me re his PUC Formal complaint. If he calls please transfer to me. Also mailing contact letter.	MARILYN NUNEZ
2016-03-22	SC - PUC Formal Complaint	WATT CCC Formal Complaint - Bill Dispute Work Item 1368975 Created	AMY M BELLIZIA
2016-03-22	Stop Budget Bill	Received an email from the PUC that the customer filed Formal Complaint Docket No. C-2016-2535220. Paperwork to follow.	E02623
2016-03-15	Correspondence - General	Template Name Income Provided-No Change in Terms Created By Maisonet Ellen Letter Edited No CS Letters ID 1505967	MICHELE K SPOTTS
2016-03-15	Miscellaneous	WATT Collection - Agency Income Verification Work Item 1364988 Completed	CSLET
2016-03-15	Miscellaneous	WATT ID 1364988 Agency verified income on 3 15 16 does not reflect significant change in circumstance. Income increased since last financial statement. Sent no change in terms letter.	ELLEN MAISONET
2016-03-15	Financial Statement Added	INCOME VERIFICATION 4 ADULTS SSI 1596 WAGES 3518	ELLEN MAISONET
2016-03-15	Miscellaneous	WATT Collection - Agency Income Verification Work Item 1364988 Created	ELLEN MAISONET
2016-03-14	SC - Income Verification	Income verification required.	SASHA ROSS
2016-03-14	Added Payment Agreement	Caller Ross Schell Spouse Cust agrees No med cert No Offered OpHelp Y Cust does not agree to CU of 1 232.00 due on 03 14 2016 installments of 64.00.	SASHA ROSS
2016-03-14	WEB Maintain Bill Account	Caller Ross Schell Spouse Updated primary phone from 717-681-4142 to 717-651-0824.	E167962
2016-03-11	Credit	Customer selected no option meets their needs Customer User ID ROSBUCS med cert No energy assistance Yes	AMANDA R BACHMAN
2016-03-01	Winter Collection	Password Verified	AMANDA R BACHMAN
2016-02-01	Winter Collection	Winter Collection Notice	SELF SERVICE USER

Contact Date	Contact Type	Remarks	User
2015-02-26	Winter Collection	Winter Collection Notice	
2015-01-30	WEB Customer Initiated Payment	Scheduled date 1 30 2015 Amount 276.00 User rosbuscs Owner Yes. Confirmation Number 15013075	SELF SERVICE USER
2015-01-19	Credit	CSR Comments Dauphin County temp out of Ophelp funds MD	MADELINE DE LA ROSA
2015-01-19	Payment Arrangement Letter Sent	Non-Catch-Up Activation PAG	
2015-01-19	Added Payment Agreement	Caller Ross Schell res Spouse Cust agrees Yes med cert No Offered Energy Assistance Yes energy assistance Yes Cust agrees to NCU of 276.00 due on 02 08 2015 installments of 21.00 . Customer Satisfied Understands Yes	MADELINE DE LA ROSA
2015-01-19	Financial Statement Added		MADELINE DE LA ROSA
2014-12-31	Winter Collection	Winter Collection Notice	
2014-11-24	Removed from Collections - Deferred BB Balance		CUBSI006
2014-11-21	Removed from Collections - Deferred BB Balance		CUBSI006
2014-11-19	LIHEAP		CSLET
2014-11-07	LIHEAP	LIHEAP email sent	
2014-10-22	WEB Customer Initiated Payment	LIHEAP Reminder Call 11 10 to 11 21	
2014-09-02	WEB Customer Initiated Payment	Scheduled date 10 22 2014 Amount. 270.00 User ROSBUSCS Owner Yes. Confirmation Number 14102293	SELF SERVICE USER
2014-08-19	Payment Arrangement Letter Sent	Scheduled date 9 2 2014 Amount 813.38 User ROSBUSCS Owner Yes. Confirmation Number 14090219	SELF SERVICE USER
2014-08-19	Added Payment Agreement	Customer User ID ROSBUSCS Term Date 08 21 2014 med cert No energy assistance Yes Cust agrees to NCU of 283.00 due on 09 08 2014 installments of 20.00 . Password Verified	SELF SERVICE USER
2014-08-19	Financial Statement Added		SELF SERVICE USER
2014-08-15	3-day call - Ratepayer		CUBCL024
2014-08-11	Correspondence - Collections	CUT DATE 2014-08-21 AMOUNT 270.00	
2014-07-11	Electric Outage - Issuance	Cond 1 Cond 2 Cond 3 Cond 4 Note IVR Call Type 10 No	IVR
2014-06-20	WEB Customer Initiated Payment	Lights Comments none	SELF SERVICE USER
2014-06-18	Credit	Scheduled date 6 20 2014 Amount 819.20 User ROSBUSCS Owner Yes. Confirmation Number 14062054	
2014-06-09	Issued Collection Arrangement	CSR Comments ross schell called to let us know that he will be making pay of 542.41 by 6 23 advised no guarantee sat s w Ross Schell sp cust offered to pay the full o d amt of 542.41 on 6 18 cust has a remaining bal of 276.79 that would need to be pd by 7 18 to stop term sat	ANTONIA R SINATORE
2014-05-30	Changed Payment Agreement	PAYMENT AGREEMENT HAS BEEN UPDATED TO KEPT	WENDY M MERKEL
2014-05-30	Correspondence - Collections	CUT DATE 2014-06-11 AMOUNT 542.41	CUBCL109
2014-05-21	Electric Outage - Issuance	Cond 1 Cond 2 Cond 3 Cond 4 Note e176582 Call Type 10 No	WCT
2014-05-08	WEB Customer Initiated Payment	Lights Comments reprinting no power @ residence	SELF SERVICE USER
2014-04-25	SC - GRACE EXTENSION	Scheduled date 5 8 2014 Amount 50.00 User ROSBUSCS Owner Yes. Confirmation Number 14050819	
2014-04-23	WEB Customer Initiated Payment	sw ross schell spouse, thought bb amt 292 was told to pay included the 15 installment for his p a. explnd bb p a. gave grace for c. b. sat.	e02472
2014-04-09	WEB Customer Initiated Payment	Scheduled date 4 23 2014 Amount 227.45 User ROSBUSCS Owner Yes. Confirmation Number 14042334	SELF SERVICE USER
2014-04-01	Credit	Scheduled date 4 9 2014 Amount 292.00 User ROSBUSCS Owner Yes. Confirmation Number 14040908	SELF SERVICE USER
2014-04-01	Disputed Payment Agreement	CSR Comments sw pr adv if 1 of 3 OUR opts not done on before 4 11 could have pwr cut 4 12 sat vl	VANESSA LESLIE
2014-04-01	Financial Statement Added	Caller ross schell-res Spouse Term Date 04 09 2014 Cust agrees No med cert Yes Offered Energy Assistance Yes energy assistance Yes Cust does not agree to CU of 292.00 due on 04 08 2014 installments of 15.00 .	VANESSA LESLIE
2014-04-01	SC - MED CERT - 3 DAY	Caller ross schell-res Spouse Term Date 04 09 2014 med cert Yes	VANESSA LESLIE
2014-03-28	Correspondence - Collections	CUT DATE 2014-04-09 AMOUNT 564.80	VANESSA LESLIE
2014-03-12	WEB Customer Initiated Payment	Scheduled date 3 12 2014 Amount 320.00 User ROSBUSCS Owner Yes. Confirmation Number 14031246	SELF SERVICE USER
2014-02-26	Payment Arrangement Letter Sent	Non-Catch-Up Activation PAG	
2014-02-26	Added Payment Agreement	Customer User ID ROSBUSCS med cert No budget Yes energy assistance Yes Cust agrees to NCU of 320.00 due on 03 18 2014 installments of 15.00 .	SELF SERVICE USER
2014-02-26	Correspondence - Budget Billing	bbtscs.doc	SELF SERVICE USER
2014-02-26	Start Budget Billing		SELF SERVICE USER
2014-02-26	Financial Statement Added		SELF SERVICE USER
2014-02-26	WEB Inquiry	sw hub Ross Schell locked out of web I unlocked profile did not require password reset cust logged in while I was still on the line SAT	KRISTEN M KELLY
2014-02-26	Credit	Caller ROSS SCHELL Spouse CSR Comments was trying to make a pymt online says he is locked out for security reasons and needs to contact support xfer to 90125 sat ac	ALEXIS CONDON
2014-02-12	Correspondence - General	Template Name OnTrack Referral Created By CSLET Letter Edited No CS Letters ID 581632	CSLET
2014-02-11	SC - RECURRING REFERRAL TO OTRK	Referral to OnTrack from internal leads not from customer contact.	e163369
2014-01-28	Winter Collection	Winter Collection Notice	
2014-01-15	WEB Customer Initiated Payment	PA Pmt Amt. 200.41 Customer User ID ROSBUSCS med cert No Confirmation Number 14011530	SELF SERVICE USER
2014-01-03	Winter Collection	Winter Collection Notice	
2013-12-01	Electric Outage - Issuance	Cond 1 Cond 2 Cond 3 Cond 4 Note IVR Call Type 10 No	IVR

Contact Date	Contact Type	Remarks	User
2013-12-01	IVR Account Balance Inquiry	IVR Account Balance Inquiry	CS_IVR_B
2013-12-02	myPPL Alerts - IVR	PPL Alerts Terms and Conditions	IVR
2013-12-01	myPPL Alerts - IVR	Enrolled- T Cs mailed	IVR
2013-12-01	Electric Outage - Issuance	Cond 1 Cond 2 Cond 3 Cond 4 Note IVR Call Type 10 No Lights Comments none	IVR
2013-11-22	LIHEAP	LIHEAP REMINDER CALL	CSLET
2013-11-19	WEB Customer Initiated Payment	Scheduled date 11 19 2013 Amount 227.75 User ROSBUCS Owner Yes. Confirmation Number 13111962	SELF SERVICE USER
2013-11-11	LIHEAP	LIHEAP Program Announcement Letter	CSLET
2013-10-11	WEB Customer Initiated Payment	Scheduled date 10 11 2013 Amount 1 090.94 User ROSBUCS Owner Yes. Confirmation Number 13101113	SELF SERVICE USER
2013-09-25	WEB Customer Initiated Payment	Scheduled date 9 25 2013 Amount 300.00 User ROSBUCS Owner Yes. Confirmation Number 13092578	SELF SERVICE USER
2013-09-11	Payment Arrangement Letter Sent	Non-Catch-Up Activation PAG	
2013-09-11	Added Payment Agreement	Caller TAMMY S SCHELL Ratepayer Term Date 09 11 2013 Cust agrees Yes med cert No Offered Budget Billing Yes budget No Offered Energy Assistance Yes energy assistance Yes Cust agrees to NCU of 300.00 due on 10 01 2013 installments of 15.00 . Customer Satisfied Understands Yes	KEVIN DIEHL
2013-09-11	Financial Statement Added		KEVIN DIEHL
2013-09-11	Changed Payment Agreement	Spoke with TAMMY S SCHELL requested cancellation of agreement on account	KEVIN DIEHL
2013-09-11	Cut Out for Non-Pay Issued		CUMCLO24
2013-09-06	Correspondence - General	Template Name Ontrack Referral Created By CSLET Letter Edited No CS Letters ID 271378	CSLET
2013-09-04	SC - RECURRING REFERRAL TO OTRK	Referred to Ontrack.	IVR
2013-09-04	Added Payment Agreement	IVR Term Date 09 10 2013 Med Cert - No Energy Assistance Yes Caller agrees to CU of 336.00 due on 09 09 2013 installments of 15.00	IVR
2013-08-28	Correspondence - Collections	CUT DATE 2013-08-10 AMOUNT 797.93	
2013-07-31	WEB Customer Initiated Payment	PA Prnt Amt 303.00 Confirmation Number 13073113	SELF SERVICE USER
2013-07-31	Added Payment Agreement	Customer User ID ROSBUCS Term Date 08 08 2013 . med cert No budget No energy assistance Yes Customer agrees to Catchup terms of 303.00 due on 08 07 2013 15.00 due each month thereafter.	SELF SERVICE USER
2013-07-29	Correspondence - Collections	CUT DATE 2013-08-08 AMOUNT 778.94	
2013-06-26	WEB Customer Initiated Payment	Scheduled date 6 26 2013 Amount 261.18 User ROSBUCS Owner Yes. Confirmation Number 13062676	SELF SERVICE USER
2013-05-22	WEB Customer Initiated Payment	Scheduled date 5 22 2013 Amount 540.83 User ROSBUCS Owner Yes. Confirmation Number 13052202	SELF SERVICE USER
2013-05-13	Credit	Caller Ross Schell Spouse med cert No CSR Comments stated unable to pay on 5 14 - submitted dd ext - he will make pymnt of 540.83 pn 5 22 to pay reinstatmt amnt CB - sat	NAOMI I SAMPSON
2013-05-13	SC - Due Date Extension	Spoke with Ross Schell placed a DueDateExtension suspend charge on account.	NAOMI I SAMPSON
2013-04-25	OnTrack Customer	On Track application mailed. Return envelope to CAC Harrisburg.	LINDA L PUGLIESE
2013-04-24	SC - REFERRAL TO ONTRACK	OTREFCU - ONTRACK REFERRAL LETTER SENT	
2013-04-24	Payment Arrangement Letter Sent	Referred to Ontrack.	SELF SERVICE USER
2013-04-24	Added Payment Agreement	Non-Catch-Up Activation PAG	
2013-04-24	Financial Statement Added	Customer User ID ROSBUCS med cert No budget No energy assistance Yes Cust agrees to NCU of 300.00 due on 05 14 2013 installments of 15.00 .	SELF SERVICE USER
2013-04-11	Credit	Caller ross SCHELL Spouse med cert No CSR Comments verified bal and past due.no shut off issued yet.ni p a at this time.explained consequences.sat	REBECCA L BALLINO
2013-03-26	Data Repair	Data Repair for BANKRUPTCY	CSSDR044
2013-01-23	WEB Customer Initiated Payment	Scheduled date 1 23 2013 Amount 508.96 User ROSBUCS Owner Yes. Confirmation Number 13012391	SELF SERVICE USER
2012-11-28	WEB Customer Initiated Payment	PA Prnt Amt 207.11 Customer User ID ROSBUCS med cert No Confirmation Number 12112848	SELF SERVICE USER
2012-10-24	WEB Customer Initiated Payment	PA Prnt Amt 287.86 Customer User ID ROSBUCS med cert No Confirmation Number 12102413	SELF SERVICE USER
2012-08-01	SC - MED CERT - 3 DAY	Customer User ID ROSBUCS Term Date 08 08 2012 med cert Yes	SELF SERVICE USER

View Meter Test for 84492994

Meter Test Edit Help

Meter

Vendor: Landis & Gyr Type: AD1351

Test Group: Size: 2 200

Test Results

Date: 05/02/16 KWH Test Reading:

Method: Shop KW Test Reading:

Status: Passed Power Factor: 10

Reason for Test: Other Shop Test

Irregular Test Condition:

Average Percent Accuracy High: 98.67 % High Not Recording: No

Average Percent Accuracy Low: 99.74 % Low Not Recording: No

Meter Constant

Incorrect Constant in System: No Removed from Test Group: No

Tested Constant:

Schell; 09010-71010

Wednesday, June 29, 2016
2:18 PM

OMS Outage History

Trouble Date & Time	Restored Date & Time	Job Number	Duration	Order Description	Cause	Weather Type	Comments
6/24/2007 7:00:00 AM	6/24/2007 7:00:00 AM	130870-1	0	NL Order	Unknown	Unknown	
8/2/2007 10:27:21 PM	8/3/2007 1:40:05 AM	148048-1	160	NL Order	Equipment Failures	Not a Factor	Received from SCADA: 22:27 08/02/2007 UG 3 phase cable failed SC-27715s35327 to SC-27502s35278. Problems with Bakelight insulators between switches of GOLB-9526 at SC-27502s35278 caused approx. a 45 minute delay to restoring last 1339 customers. SC needs permanent repairs.
9/6/2007 8:54:21 AM	9/6/2007 8:54:21 AM	162232-1	0	NL Order	Unknown	Unknown	
11/2/2007 10:02:00 AM	11/2/2007 10:02:00 AM	180420-1	0	NL Order	Unknown	Unknown	
12/16/2007 5:06:00 AM	12/16/2007 5:06:00 AM	205962-1	0	NL Order	Unknown	Unknown	
12/16/2007 5:24:48 AM	12/19/2007 12:00:19 PM	208534-1	4716	NL Order	Trees-Not Trimming Related	Ice/Sleet/Snow	A & C phase S side loops opened at pole 26404s35107 for downed conductors pole 26404s35080 to pole 26403s35060. switch order H-462 WR 35449. Back in service at this time.
12/17/2007 12:45:00 PM	12/17/2007 12:45:00 PM	207559-1	0	NL Order	Unknown	Unknown	
4/30/2008 8:13:20 AM	4/30/2008 10:00:00 AM	253789-1	107	NL Order	Scheduled Outage	Not a Factor	tree trimming crew removed trees
6/16/2008 11:25:00 PM	6/16/2008 11:25:00 PM	277099-1	0	NL Order	Unknown	Unknown	
11/6/2008 8:34:00 AM	11/6/2008 8:34:00 AM	335897-1	0	NL Order	Unknown	Unknown	
5/5/2009 8:48:00 PM	5/5/2009 8:48:00 PM	387901-1	0	NL Order	Unknown	Unknown	
7/14/2009 8:12:00 AM	7/14/2009 8:12:00 AM	411445-1	0	NL Order	Unknown	Unknown	
4/28/2010 7:38:00 AM	4/28/2010 7:38:00 AM	507820-1	0	NL Order	Unknown	Unknown	
5/16/2010 6:19:00 AM	5/16/2010 6:19:00 AM	516918-1	0	NL Order	Unknown	Unknown	
5/29/2010 8:23:00 AM	5/29/2010 8:23:00 AM	521110-1	0	NL Order	Unknown	Unknown	
7/12/2010 4:47:00 PM	7/12/2010 4:47:00 PM	539134-1	0	NL Order	Unknown	Unknown	
7/18/2010 6:24:29 AM	7/18/2010 6:24:29 AM	542366-1	0	NL Order	Unknown	Unknown	
12/15/2010 6:07:00 PM	12/15/2010 6:07:00 PM	604022-1	0	NL Order	Unknown	Unknown	
2/21/2011 8:45:00 AM	2/21/2011 8:45:00 AM	627748-1	0	NL Order	Unknown	Unknown	
5/19/2011 3:45:00 AM	5/19/2011 3:45:00 AM	658805-1	0	NL Order	Unknown	Unknown	
7/29/2011 4:20:00 PM	7/29/2011 4:20:00 PM	699695-1	0	NL Order	Unknown	Unknown	
8/28/2011 6:28:00 AM	8/28/2011 1:15:55 PM	714514-1	407	NL Order	Trees-Not Trimming Related	Wind	::MDT ::SO audit complete per W1814**DMH
9/14/2011 7:49:00 PM	9/14/2011 7:49:00 PM	747643-1	0	NL Order	Unknown	Unknown	
9/14/2011 7:52:46 PM	9/15/2011 12:05:47 AM	747377-1	253	NL Order	Trees-Not Trimming Related	Rain	::MDT ::Tree Removed from conductors and conductors repaired (sleeved) at pole 26986s35029**SO audit complete per W0947**DMH
9/14/2011 9:21:00 PM	9/14/2011 9:21:00 PM	747655-1	0	NL Order	Unknown	Unknown	
9/15/2011 1:47:00 AM	9/15/2011 1:47:00 AM	747708-1	0	NL Order	Unknown	Unknown	
9/15/2011 2:27:00 AM	9/15/2011 2:27:00 AM	747710-1	0	NL Order	Unknown	Unknown	
9/15/2011 3:03:00 AM	9/15/2011 3:03:00 AM	747717-1	0	NL Order	Unknown	Unknown	
10/29/2011 3:07:00 PM	10/29/2011 3:07:00 PM	791317-1	0	NL Order	Unknown	Unknown	
10/4/2012 8:57:00 AM	10/4/2012 8:57:00 AM	915136-1	0	NL Order	Unknown	Unknown	
8/9/2013 5:15:00 AM	8/9/2013 5:15:00 AM	1046036-1	0	NL Order	Unknown	Unknown	
12/1/2013 8:38:00 AM	12/1/2013 9:50:31 AM	1082969-1	72	NL Order	Nothing Found (Explain)	Not a Factor	callout for sub repairman per SO.. rich dorman will work derek shearer will work. CB failure, did not cycle according to reclosing schedule.
1/13/2014 10:10:00 AM	1/13/2014 10:10:00 AM	1094600-1	0	NL Order	Unknown	Unknown	
2/3/2014 12:13:00 PM	2/3/2014 12:13:00 PM	1099084-1	0	NL Order	Unknown	Unknown	
5/21/2014	5/21/2014	1285650-0	0	NL Order	Unknown	Unknown	

9:39:29 AM	9:39:29 AM	1					
5/21/2014 9:41:06 AM	5/21/2014 10:37:00 AM	1285646- 56	NL Order	Equipment Failures	Rain	Per Andy Pattison, failed fiber glass bracket at pole 26964s35049, will lift in the clear. H-0730	
6/5/2014 4:33:25 PM	6/5/2014 4:33:25 PM	1316439- 0	NL Order	Unknown	Unknown		
7/11/2014 6:34:37 AM	7/11/2014 8:30:00 AM	1337880- 116	NL Order	Equipment Failures	Not a Factor	::MDT No Required Permit per e60096 ::@1900-FM OFarrell sd I.Moyer taking call.Tman Welsko in enola. H-1005	
7/19/2014 10:22:59 AM	7/19/2014 10:22:59 AM	1341360- 0	NL Order	Unknown	Unknown		
7/27/2014 6:23:21 PM	7/27/2014 6:23:21 PM	1344311- 0	NL Order	Unknown	Unknown		
10/29/2014 9:02:01 AM	10/29/2014 9:02:01 AM	1374407- 0	NL Order	Unknown	Unknown		
3/31/2015 12:00:16 PM	3/31/2015 12:00:16 PM	1418184- 0	NL Order	Unknown	Unknown		
5/7/2015 11:47:53 AM	5/7/2015 11:50:00 AM	1429278- 3	NL Order	Scheduled Outage	Not a Factor	balancing the load	
6/14/2015 5:35:40 PM	6/14/2015 5:35:40 PM	1764832- 0	NL Order	Unknown	Unknown		
6/23/2015 4:17:45 PM	6/23/2015 4:17:45 PM	1915433- 0	NL Order	Unknown	Unknown		
6/29/2015 11:40:18 AM	6/29/2015 11:40:18 AM	2065179- 0	NL Order	Unknown	Unknown		
8/12/2015 1:07:00 PM	8/12/2015 1:09:00 PM	2134873- 2	NL Order	Equipment Failures	Not a Factor	while performing switching for ABB relay upgrade jobs at Devonshire sub, the 22-2 CB was carrying the 22-4 12kV line, and then the 22-2 CB unexpectedly operated.	
9/1/2015 7:22:50 AM	9/1/2015 7:22:50 AM	2142440- 0	NL Order	Unknown	Unknown		
9/1/2015 7:22:56 AM	9/1/2015 7:22:56 AM	2142441- 0	NL Order	Unknown	Unknown		
9/22/2015 6:05:49 PM	9/22/2015 6:05:49 PM	2150585- 0	NL Order	Unknown	Unknown		
9/22/2015 6:05:50 PM	9/22/2015 6:05:50 PM	2150586- 0	NL Order	Unknown	Unknown		
9/25/2015 10:48:35 PM	9/25/2015 10:48:35 PM	2151771- 0	NL Order	Unknown	Unknown		
2/7/2016 8:17:33 AM	2/7/2016 8:17:33 AM	3177278- 0	NL Order	Unknown	Unknown		
5/10/2016 6:11:40 AM	5/10/2016 6:11:40 AM	3276230- 0	NL Order	Unknown	Unknown		
5/31/2016 7:22:40 PM	5/31/2016 7:22:40 PM	3283767- 0	NL Order	Unknown	Unknown		
6/16/2016 12:15:36 PM	6/16/2016 12:15:36 PM	3291388- 0	NL Order	Unknown	Unknown		
6/27/2016 4:02:07 AM	6/27/2016 4:02:07 AM	3295165- 0	NL Order	Unknown	Unknown		
7/4/2016 3:59:10 PM	7/4/2016 3:59:10 PM	3298511-1 0	NL Order	Unknown	Unknown		
9/4/2016 6:40:31 AM	9/4/2016 6:40:31 AM	3330281-1 0	NL Order	Unknown	Unknown		
9/7/2016 4:04:40 PM	9/7/2016 4:04:40 PM	3331302-1 0	NL Order	Unknown	Unknown		
9/23/2016 7:11:53 AM	9/23/2016 7:11:53 AM	3337500-1 0	NL Order	Unknown	Unknown		
9/23/2016 7:11:56 AM	9/23/2016 7:11:56 AM	3337501-1 0	NL Order	Unknown	Unknown		

Trouble Calls

1082969-1	12/1/2013 8:40:25 AM	No Lights		0901071010
1082969-1	12/1/2013 8:55:04 AM	No Lights		0901071010
1082969-1	12/1/2013 9:30:35 AM	Outbound ERT Call		0901071010
1285646-1	5/21/2014 9:44:24 AM	No Lights	reprtng no power @ residence	0901071010
1285646-1	5/21/2014 10:28:33 AM	Outbound ERT Call		0901071010
1337880-1	7/11/2014 6:49:15 AM	No Lights		0901071010
148048-1	8/2/2007 10:30:55 PM	No Lights		0901071010
148048-1	8/2/2007 10:46:28 PM	No Lights		0901071010
202533-1	12/16/2007 3:41:41 PM	No Lights/Wire Down	WIRES DOWN ACROSS RD @ THIS ADDRESS	0901071010
714514-1	8/28/2011 8:02:13 AM	No Lights		0901071010
739358-1	9/6/2011 5:53:21 PM	No Lights		0901071010
747377-1	9/14/2011 7:53:29 PM	No Lights		0901071010
747377-1	9/14/2011 8:00:56 PM	No Lights		0901071010
747377-1	9/14/2011 10:18:06 PM	No Lights		0901071010

747377-1	9/15/2011 12:03:31 AM	No Lights	0901071010
768299-1	10/29/2011 3:23:47 PM	No Lights	0901071010
771509-1	10/29/2011 7:36:55 PM	No Lights	0901071010

Transformer Outage History (Pre-OMS History for Customer's Current Transformer)

Effected Grid	Trouble Time	Restore Time	Job Number	Duration	Cause	Weather
26482S35254	7/1/1998 2:54:00 AM	7/1/1998 3:02:00 AM	58982101	8	Vehicles	Not a Factor
26482S35254	6/22/2001 4:52:00 PM	6/22/2001 5:57:00 PM	58122201	65	Trees - Not Trimming Related	Lightning
26482S35254	1/31/2002 9:46:00 PM	1/31/2002 9:56:00 PM	58219201	10	Other - Non-Controllable	Rain
26482S35254	1/31/2002 9:46:00 PM	1/31/2002 10:50:00 PM	58219202	64	Other - Non-Controllable	Rain
26482S35254	12/15/2003 7:33:00 PM	12/16/2003 12:23:00 AM	58630801	290	Equipment Failure	Not a Factor
26482S35254	8/4/2004 4:42:00 AM	8/4/2004 5:04:00 AM	58728401	22	Nothing Found	Lightning
26482S35254	5/2/2006 3:06:00 PM	5/2/2006 4:22:00 PM	58382001	76	Animals	Not a Factor
26482S35254	2/1/2007 10:20:00 AM	2/1/2007 11:51:00 AM	58625901	91	Forced Prearranged	Not a Factor



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
September 6, 2016

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-2016-2557856
C-2016-2557858
C-2016-2557863
C-2016-2558239

(SEE ATTACHED LIST)

Ross Schell v. PPL Electric Utilities Corporation

Various Disputes

Call-In Telephonic Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial Call in Telephonic Hearing
Date: Wednesday, October 19, 2016
Time: 10:00 a.m.
Presiding: Administrative Law Judge Jeffrey A. Watson
Piatt Place
Suite 220
301 5th Avenue
Pittsburgh, PA 15222
Telephone: 412.565.3550
Fax: 412.565.5692

At the above date and time, you must call into the hearing. If you fail to do so, your case will be dismissed. You will not be called by the Administrative Law Judge.

To participate in the hearing,

- You must dial the toll-free number listed below
- You must enter a PIN number when instructed to do so, also listed below
- You must speak your name when prompted
- The telephone system will connect you to the hearing

Toll-free Bridge Number: 1.855.750.1027
PIN Number: 708139

If you have any witnesses you want to have present during the hearing, you must provide them with the telephone number and PIN number.

If you have any hearing exhibits to which you will refer during the hearing, three (3) copies must be sent to the Administrative Law Judge and one (1) copy each must be sent to every other party. All copies **must be received** at least five (5) business days **before** the hearing.

***Attention:** You may lose the case if you do not take part in this hearing and present facts on the issues raised.*

You must serve the Presiding Officer with a copy of ANY document you file in this case.

Individuals representing themselves are not required to be represented by an attorney. All others (corporation, partnership, association, trust or governmental agency or subdivision) **must** be represented by an attorney. An attorney representing you should file a Notice of Appearance **before** the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least five (5) business days prior to your hearing to submit your request.

If you require an interpreter to participate in the hearings, we will make every reasonable effort to have an interpreter present. Please call the scheduling office at the Public Utility Commission at least ten (10) business days prior to your hearing to submit your request.

- Scheduling Office: 717.787.1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Ross E. Schell

: C-2016-2557856
: C-2016-2557858
: C-2016-2557863
: C-2016-2558239
:
:
:
:
:

v.

PPL Electric Utilities Corporation

PREHEARING ORDER

An initial telephonic hearing in this case is scheduled for Wednesday, October 19, 2016, at 10:00 a.m. To participate in the hearing, you must dial the toll-free number listed below. You will be prompted to enter a PIN number, which is also listed below. You will be asked to speak your name and then the telephone system will connect you to the hearing. If you have any witnesses you want to have present during the hearing, you must provide them with the telephone number and PIN number.

Toll-free Bridge Number: 1-855-750-1027

PIN Number: 708139

You must call into the hearing on the scheduled day and time. If you fail to do so, your case will be dismissed. You will not be called by the Administrative Law Judge.

The parties also are hereby directed to comply with the following requirements:

1. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five (5) days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changes of hearing dates

must be sent to me and all parties of record. The correct address is:

Pennsylvania Public Utility Commission
Office of Administrative Law Judge
Piatt Place, Suite 220
301 Fifth Avenue
Pittsburgh, PA 15222
Telephone: (412) 565-3550
Fax: (412) 565-5692

Changes are granted only in rare situations where good cause exists.

2. If you intend to present any documents or exhibits for my consideration at the hearing, you must send three (3) copies of each document to me, and one (1) copy of each document to every other party in this case. Your documents or exhibits must be received by me and every other party one (1) week before the scheduled hearing. Be sure that you serve me directly with a copy of any document that you file in this proceeding at the time of its filing. If you send me any correspondence or document, you must also send a copy of that correspondence or document to every other party. For your convenience, a copy of the Commission's current service list of all parties to this proceeding is enclosed with this Order.

3. **Commission policy promotes settlements. 52 Pa. Code §5.231(a). The utility will contact the customer at least one (1) week before the scheduled hearing to talk about a possible settlement of this case.** Even if you are unable to settle this case, you may still resolve many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

4. Pursuant to 52 Pa. Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, limited liability company, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa. Code §1.24(b).

5. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa. Code §5.421. You must submit your written application to me sufficiently in advance of the hearing date so that the other parties will have the required ten (10) days' notice to answer or object, and so that you will have enough time to receive the subpoena and serve it.

6. Any party may conduct discovery to learn the factual basis of another party's position in this case. However, 52 Pa. Code §5.331(b) provides, in relevant part, that "[a] party shall initiate discovery as early in the proceedings as reasonably possible." Additionally, 52 Pa. Code §5.322 provides, in relevant part, that "parties are encouraged to exchange information on an informal basis." All parties are urged to cooperate in informal information exchanges and in conducting discovery. Cooperation is preferable to disagreements, which require my participation to resolve. There are limitations on discovery (52 Pa. Code §5.361) and sanctions for abuse of the discovery process (52 Pa. Code §§5.371 & 5.372).

7. The Complainant bears the burden of proof in this proceeding and must show by a preponderance of the evidence that the Respondent has violated the Public Utility Code or a regulation or an Order of this Commission so that the Complainant is entitled to the relief requested in the complaint. 66 Pa. C.S. §332(a).

8. **YOU MAY LOSE THIS CASE, IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED. 52 Pa. Code §5.245.**

9. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal legal proceeding and will be conducted in accordance with the Commission's Rules of Practice and Procedure. 52 Pa. Code §§1.1, *et seq.*

10. If you, or anyone you plan to call as a witness on your behalf, have a limited ability to speak or understand English or are deaf or hearing-impaired, a qualified interpreter can be provided upon your request. If you want an interpreter, please contact the

Scheduling Office at least ten (10) days before the scheduled Prehearing Conference or Hearing to make your request.

Scheduling Office: (717) 787-1399
AT&T Relay Service number for persons who are deaf or hearing-impaired:
1-800-654-5988.

Date: September 8, 2016

Jeffrey A. Watson
Administrative Law Judge

C-2016-2557856 - ROSS E SCHELL v. PPL ELECTRIC UTILITIES

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-ACCEPTS E-SERVICE-

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