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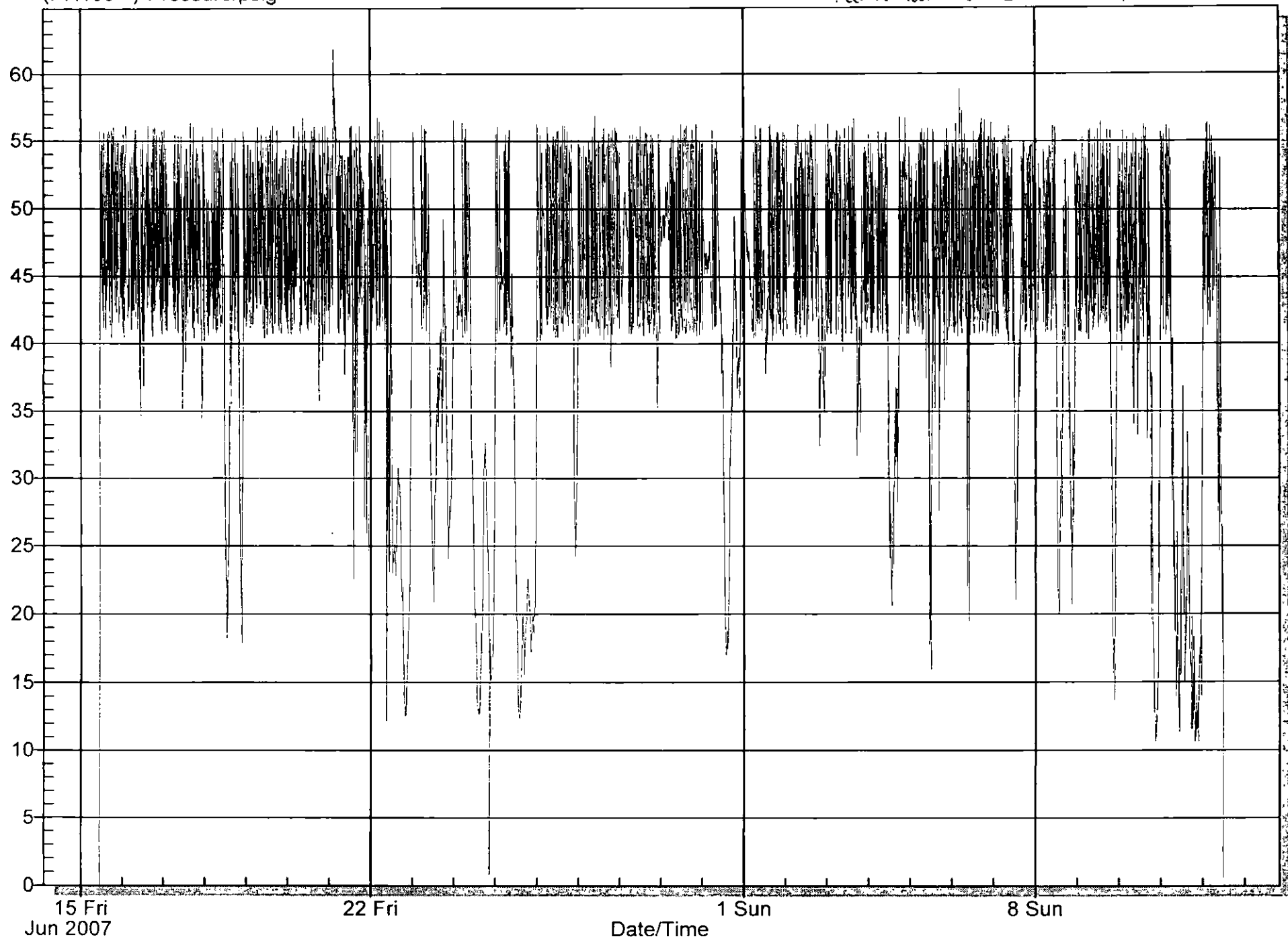
Jay Niskey

Exh. 1

I-00070114
Tunkhannock

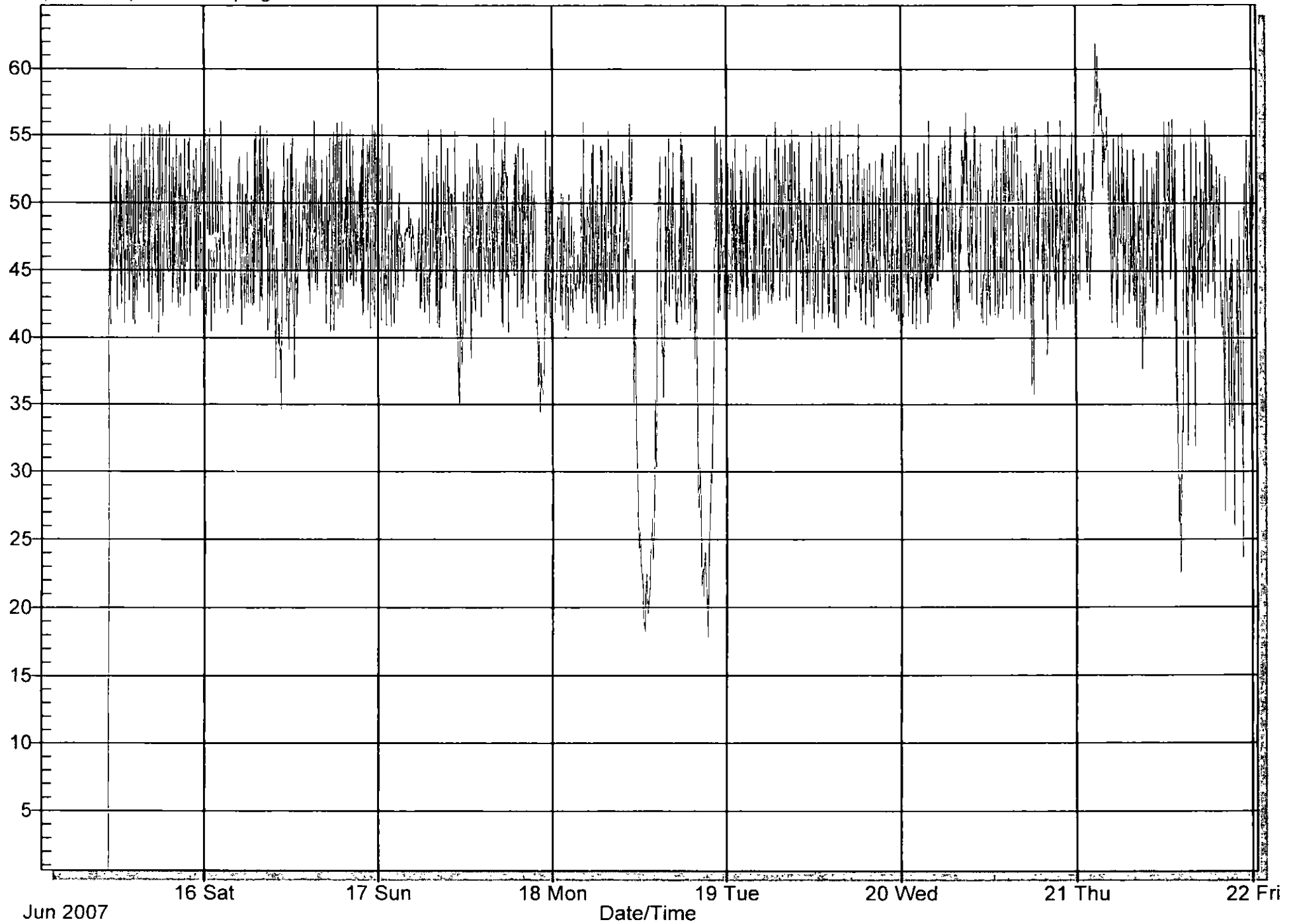
10/10/07 JES

(PR100)-Pressure/psig



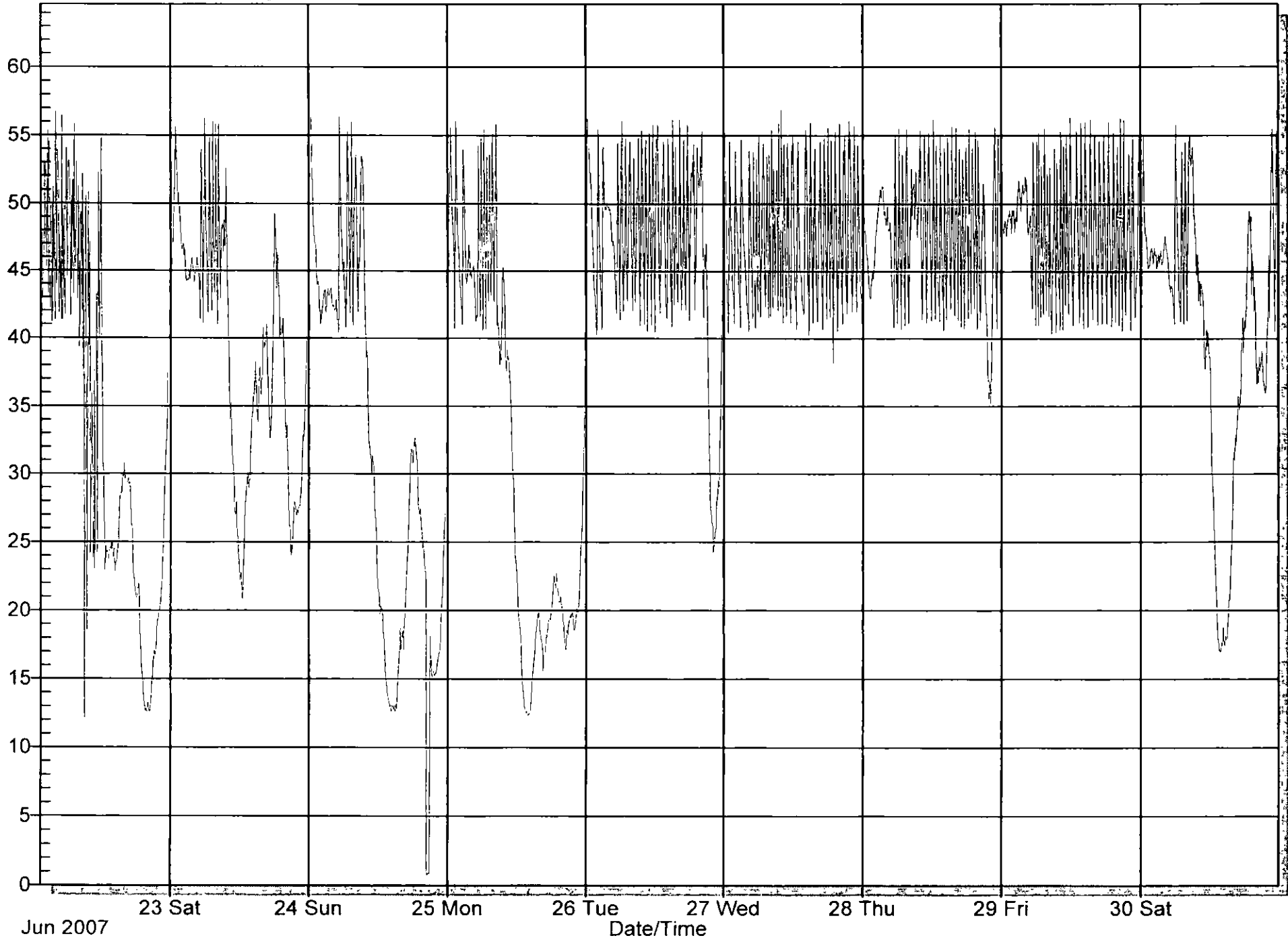
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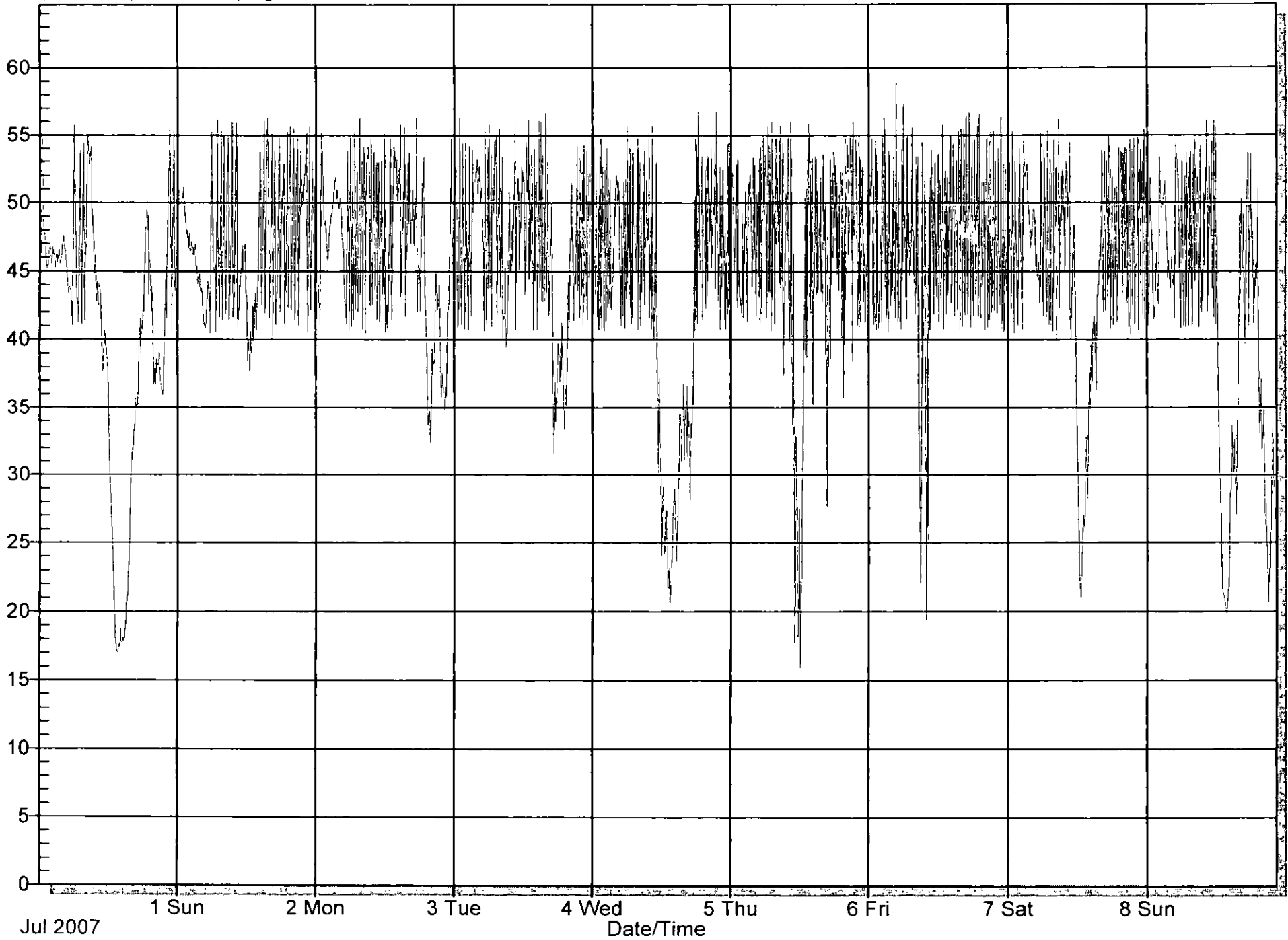
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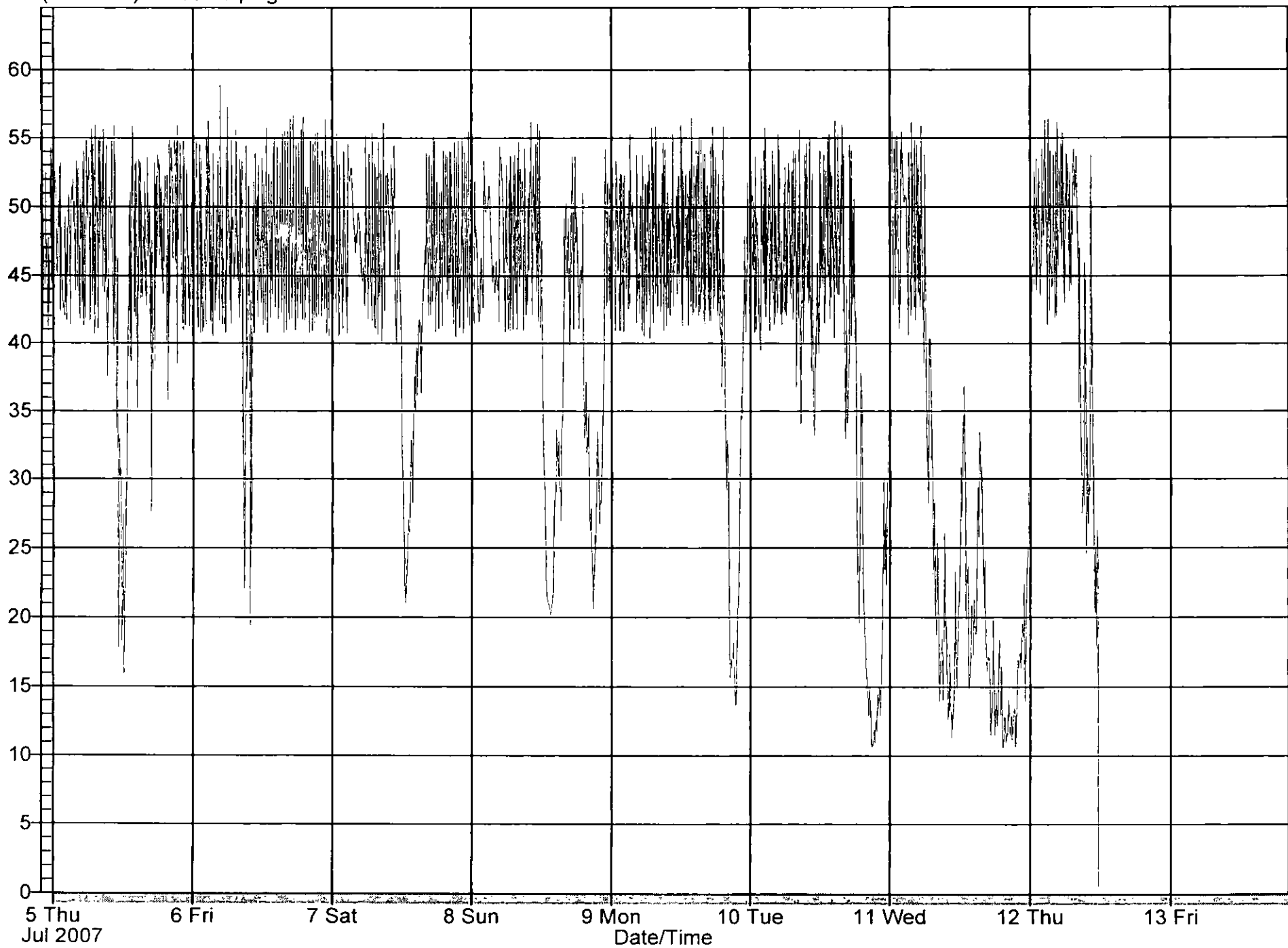
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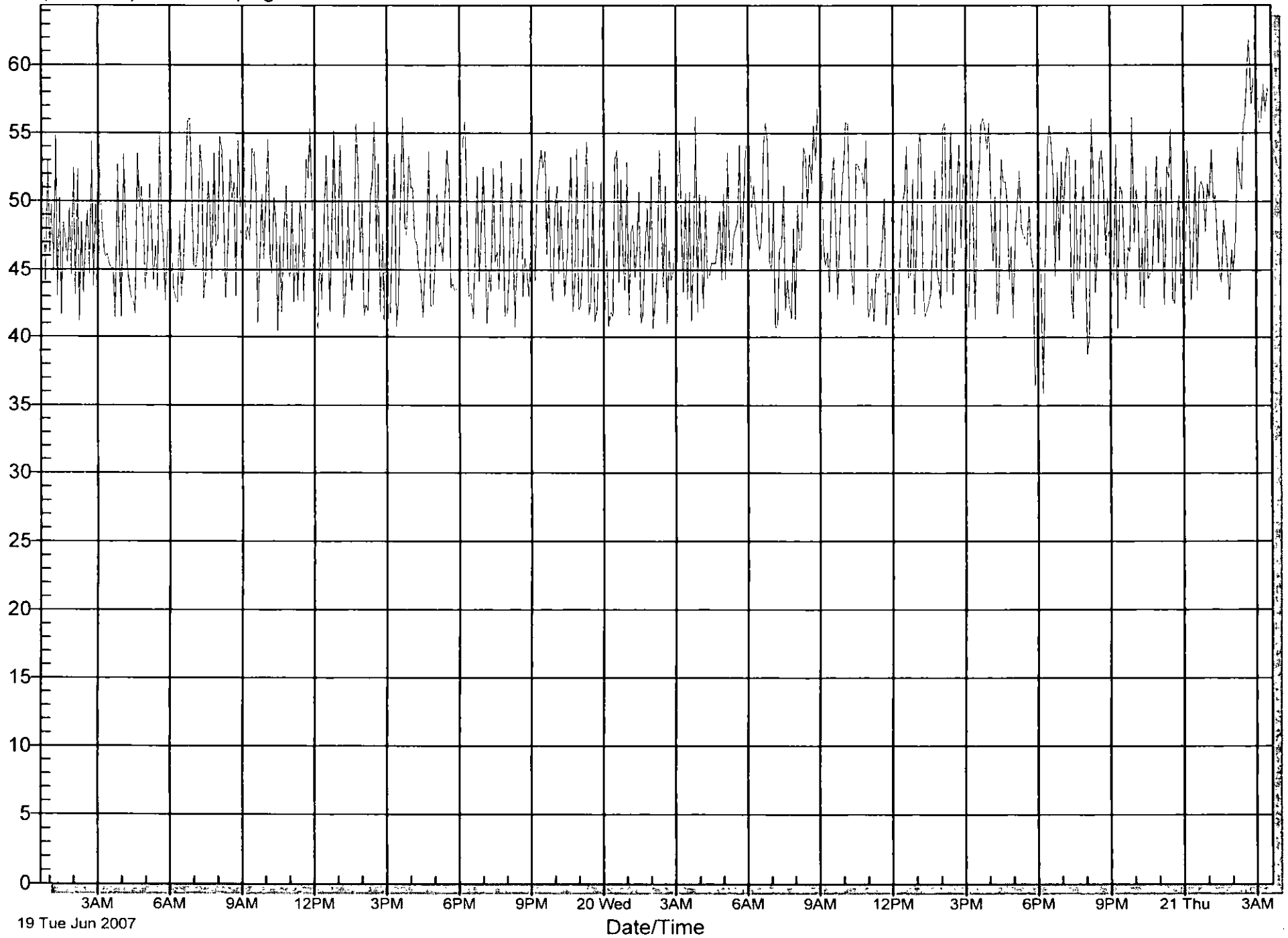
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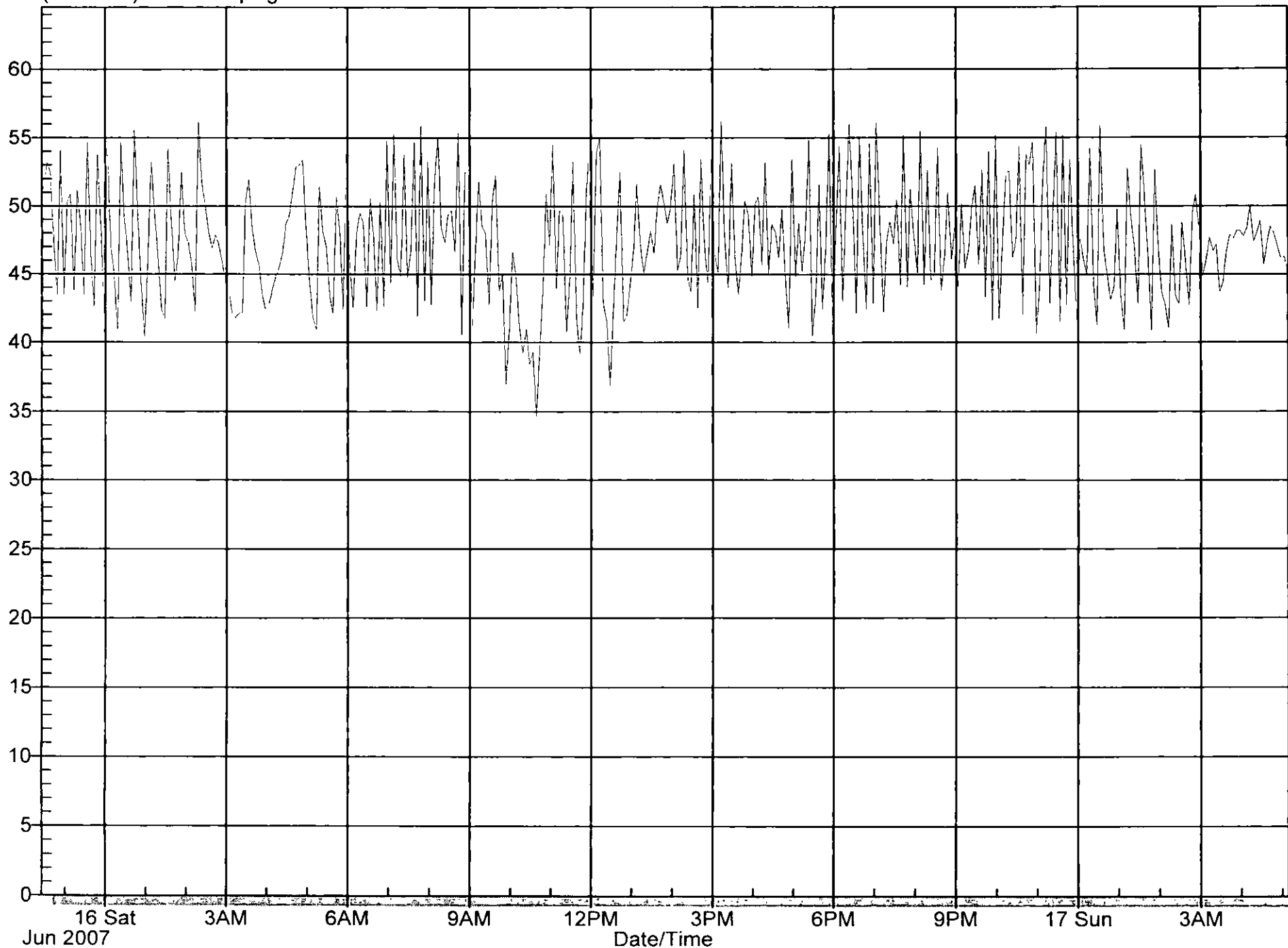
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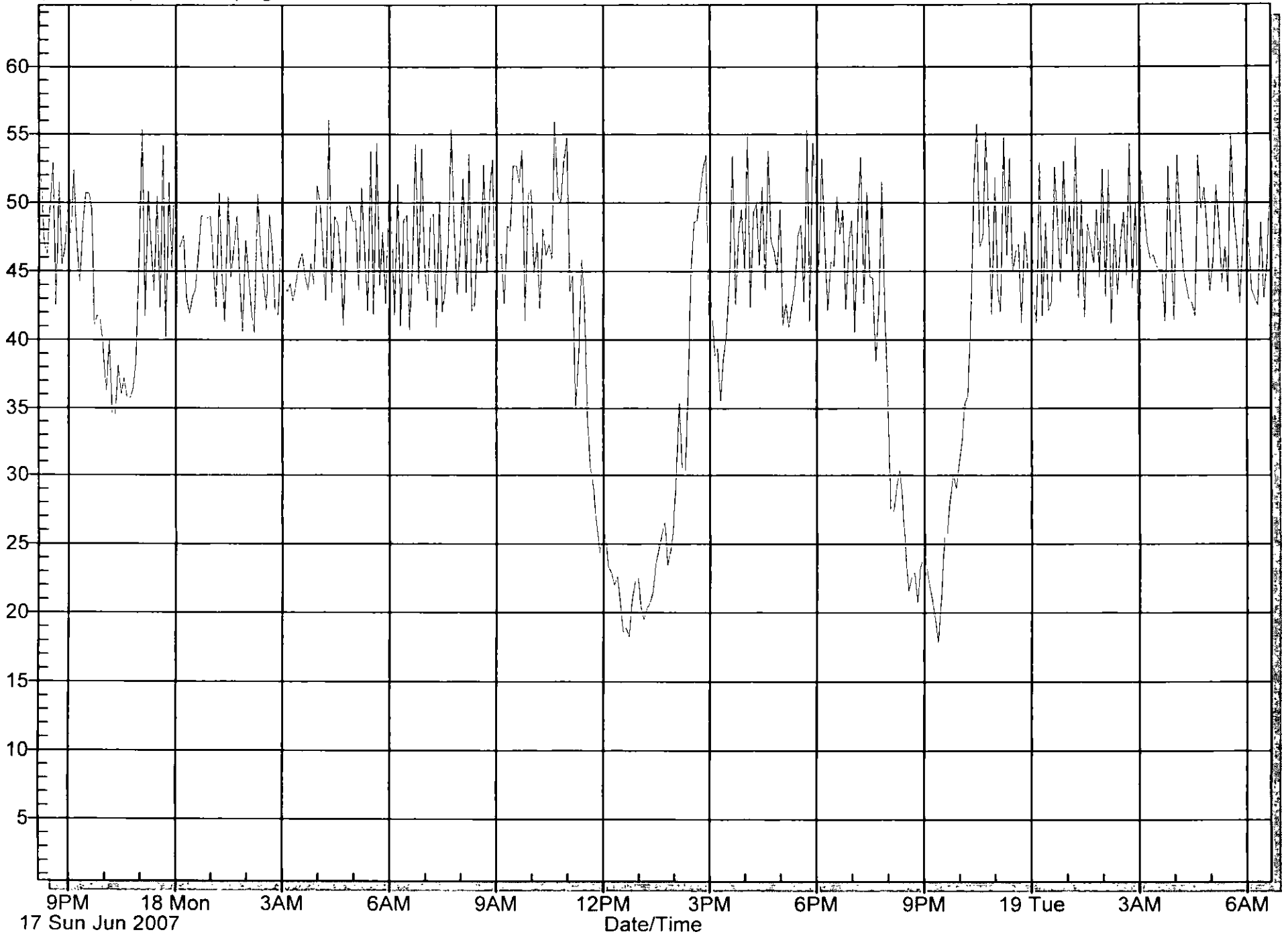
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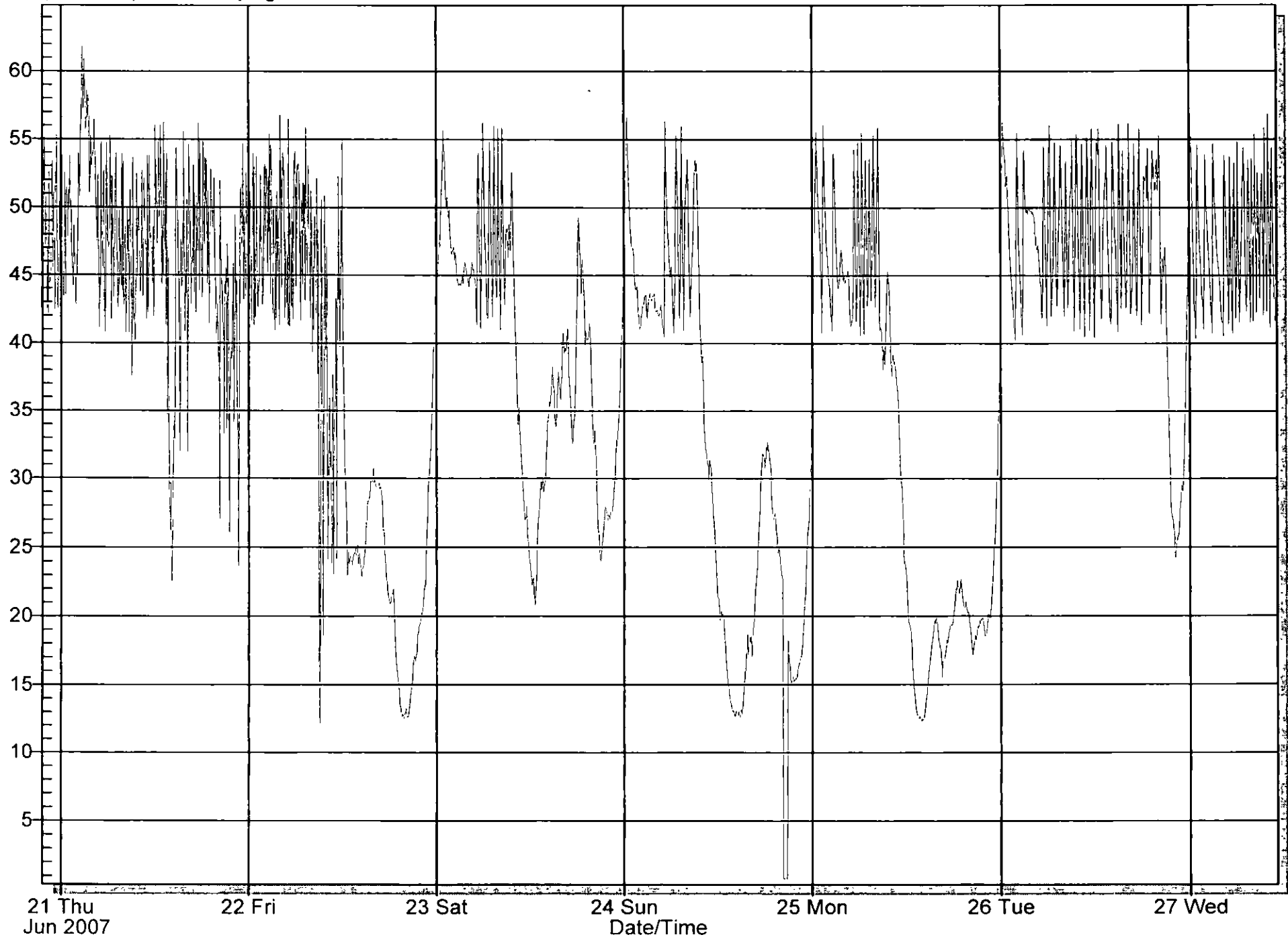
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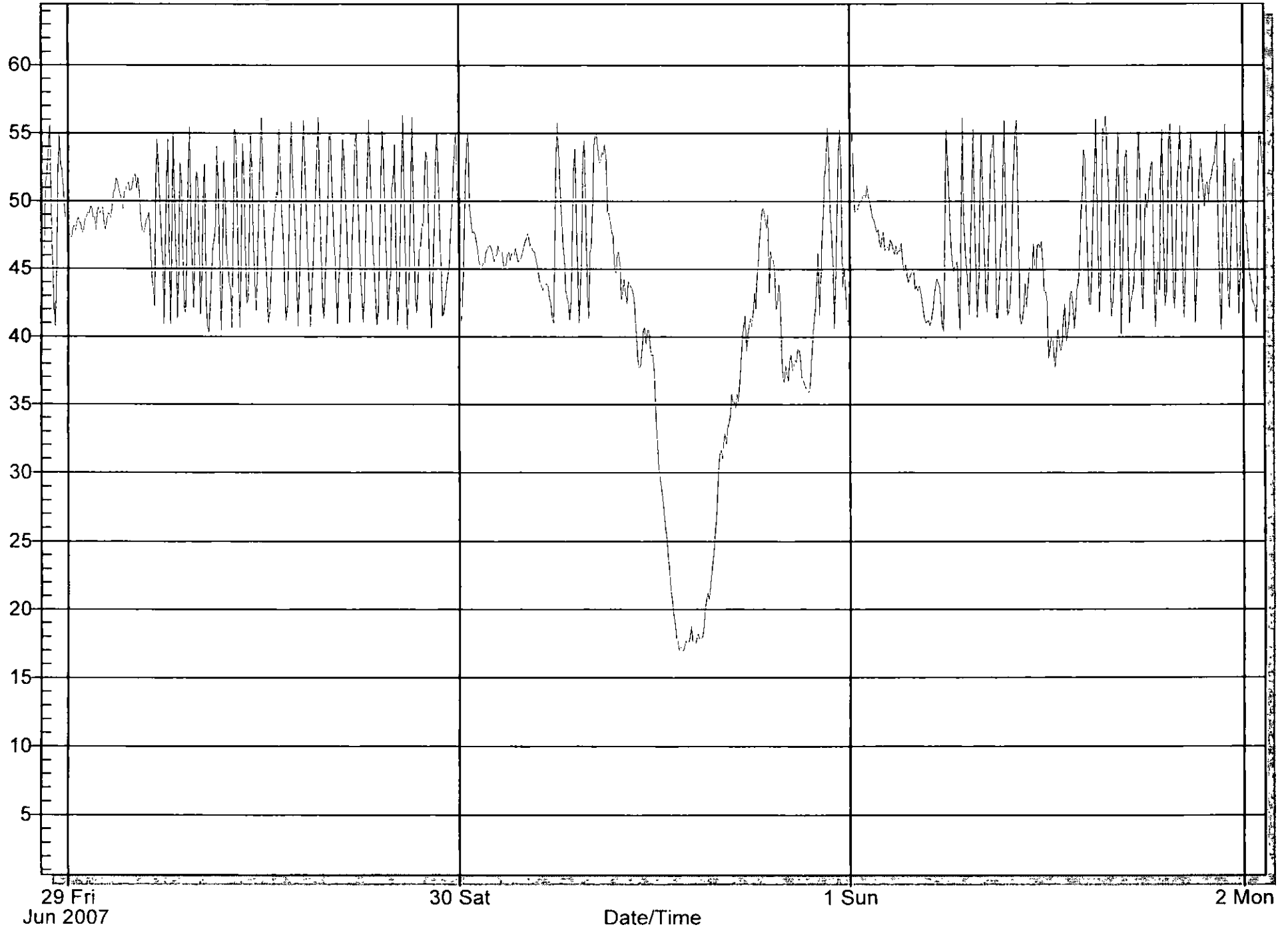
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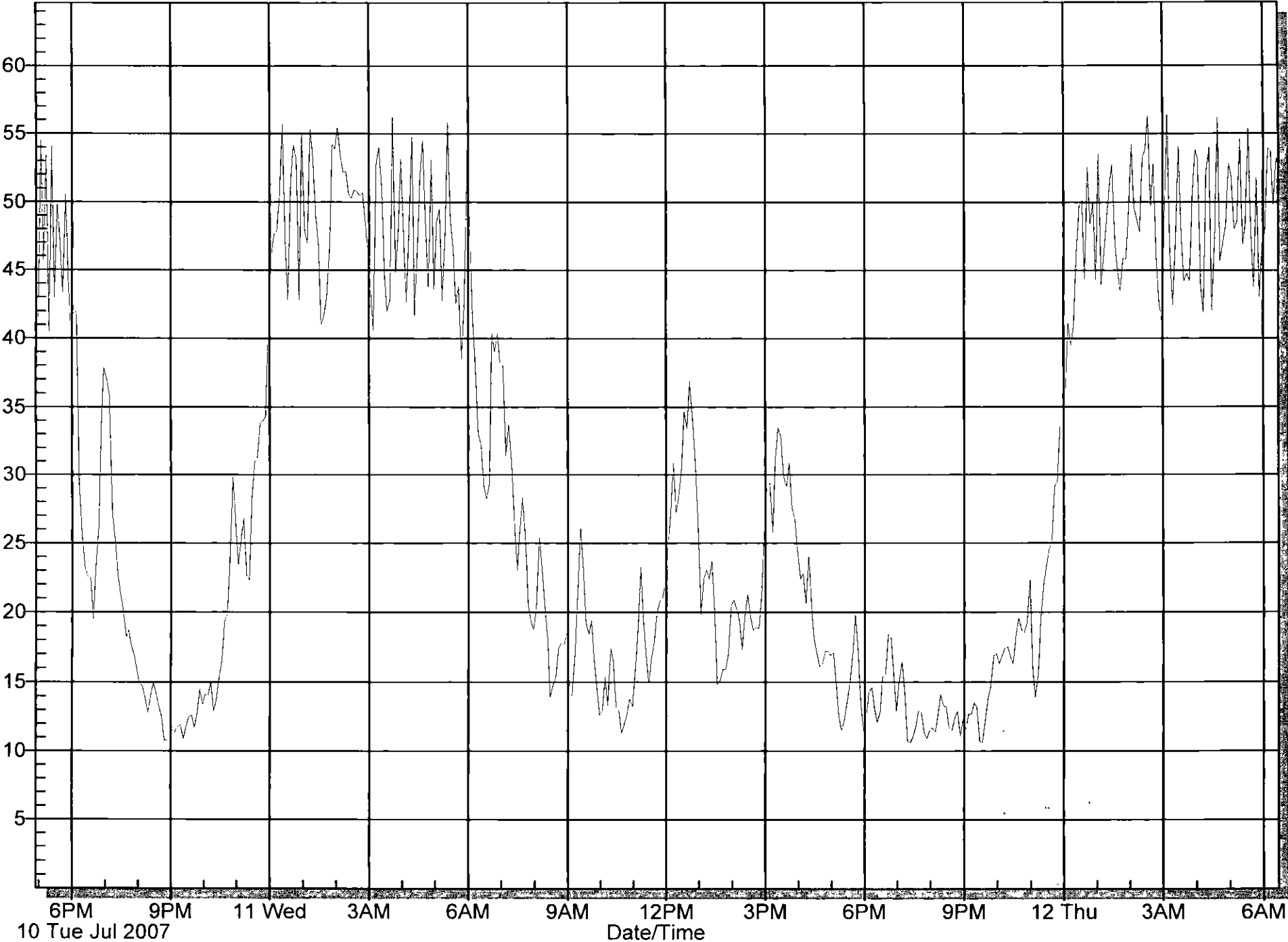
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(PR100)-Pressure/psig



SANDRA J. MAJOR
REPUBLICAN CAUCUS CHAIRMAN

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PO BOX 202111
HARRISBURG PA 17120-2111
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FAX: (570) 836-5453

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HOUSE OF REPRESENTATIVES
COMMONWEALTH OF PENNSYLVANIA
HARRISBURG

RULES COMMITTEE

BOARD MEMBER, PENNSYLVANIA
HIGHER EDUCATION ASSISTANCE
AGENCY (PHEAA)

October 5, 2007

RECEIVED
2007 NOV -2 AM 10:04
PA PUC
SECRETARY'S BUREAU

Chairman Wendell F. Holland
Vice Chairman James H. Cawley
Commissioner Tyrone J. Christy
Commissioner Kim Pizzingrilli
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
3rd Floor, Room N-304
Harrisburg, PA 17120

Re: *Investigation of W.P. Water Company and W.P. Sanitary Company pursuant to Section 529 of the Pennsylvania Public Utility Code, Docket No. I-00070114; In Re: W.P. Water Company and W.P. Sanitary Company, Docket No. P-00072313; Application of W.P. Sanitary Company for Approval of Abandonment of Service, Docket No. A-230550F2000*

Dear Commissioners:

Water and sewer service is one of the basic services that each and every person across the Commonwealth and even the country desire and deserve. Moreover, the water that is supplied to people across the country should be of the highest quality and our sewer systems should be advanced enough that we do not have to worry about contamination. I write you today because the water and sewer companies (W.P. Water Co. and W.P. Sanitary Co) have failed to provide these basic services to its 150 customers and I believe that the only way to remedy this situation is to force the sale of the company to another entity that would be better equipped to handle the needs regarding water and sewer service.

W.P. states that they are in the process of drilling a new well that will be able to supply 8 gallons of continuous water flow per minute. While this may be true, 8 gallons of water per minute is not going to suffice when your client base is an entire development. Further it is my understanding W.P. has neglected to take the proper steps while drilling this well.

When providing basic services, every rule and regulation should be followed in order to ensure that people are getting these services in an effective and expedited manner. W.P. does not

Pennsylvania Public Utility Commission

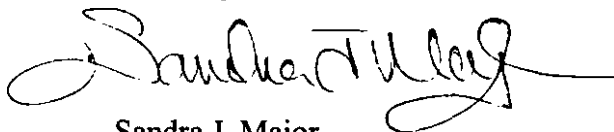
Page 2

October 5, 2007

have the technological or fiscal means to provide these services, which is why I am asking you to expedite the sale of W.P. to a company that will be more suited to meet the needs of the Washington Park community.

I thank you for your consideration on this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Sandra J. Major". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Sandra J. Major
State Representative
111th District

SJM/cac

My name is Frank Arieta. I reside at 11 Joan Drive in Washington Park. I purchased the house in April 1997 and have lived there since. Also residing at that residence are my wife and three year old son. My wife and I are expecting another child who is due later this month.

My house is at a higher elevation in the development. This year we have experienced many periods of little or no water pressure, mostly during the evenings and on weekends. These service interruptions disturb our life, and can be difficult to manage when raising a small child.

Similar problems had occurred when I first moved to the development and well #3 was run part time when needed. At that time the next street, Jeanne Drive, was where the houses were being added. Since then, as houses were built on Jeanne, Debbie, and Rosemary Drives, well #3 has been run continuously and we are back in the situation of exceeding the capacity of the water system, the same as the last time.

In addition to concerns about adequate water supply, I am also concerned about the quality of the water – not necessarily the water coming up from the wells, but more so the risk of contamination as the system is continually run dry and siphoning and in-leakage can occur.

I have no vested interest in who owns the water company. My request is that the situation is remedied and not allowed to reoccur like I have witnessed in the last ten years. There appears to have been no mechanism in place to allow funds for capital improvements to the water and sewer systems to add capacity as additional users increase demand. Where were the provisions for additional infrastructure to accommodate the completion of the development? I don't know between the water company, developer, township, and PUC where the management and oversight was dropped, but any one of the parties involved could have been proactive in preventing it from happening this time.

It is also obvious based on the past ten years of water issues and correspondence, that there is a disconnect between the water company and the regulatory bodies. I am not privy to the full set of facts on both sides. But letters I am submitting which were sent by the company and DEP illustrate this point, with wells operating without permits, applying for permits and not constructing according to the submitted information, and generally one excuse after another as to why water cannot be reliably supplied to the customers. Action needs to be taken to provide ongoing, adequate services for water and sewer. Thank you for your attention.

Frank Arieta
October 10, 2007

DOCUMENT
FOLDER

DOCKETED
NOV 9 2007

F-00070114

Frank Arieta
Et No. 1
10/10/07
E.F.A.

Tunkhannock

**Annual Drinking Water Quality Report
(Consumer Confidence Report)
Washington Park Water Company
Reporting Period January 01, to December 31, 1998**

Starting in 1999, owners of community water systems (CWSs) are required to prepare and distribute an annual Consumer Confidence Report (CCR). This right to know requirement is a centerpiece of the 1996 amendment to the federal Safe Drinking Water Act (SDWA). The U.S. Environmental Protection Agency EPA published the final CCR rule on August 10, 1998. In this initial year of preparation, the report must be distributed on or before October, 19, 1999, data relevant to calendar year, 1998. Since EPA did not notify my company by it's Pennsylvania Water identification number of this action Washington Park Water company is tardy in it's Report. There is nothing to be concerned as The company monitors the water DAILY, MONTHLY, AND YEARLY. You would have been notified if the tests were outside the normal. This alert will come to as soon as there is a problem if one arises! You won't have to wait a year to find out the water you consumed last year did not meet standards! In subsequent years, the report must be distributed on or before July 1 for the date relevant to the previous calendar year.

We are pleased to present to you the Annual Drinking Water Quality Report for the year 1998. This report is designed to inform you about the quality of the water and services we deliver to every day. Our constant goal is to provide you with a dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. Our water source is from three wells. There are two wells at the original site that do not yield enough water. You have experienced poor pressure at certain times of the day. Milnes Engineering and Carl L. Kresge & Sons drilled a third well down in the lower section of the park and found lots of good testing water. A Pennvest loan to upgrade the system was secured November 1994. To this date the loan will not be closed due to PENNVEST. In 1995 when we had a bad drought that third well was placed in to service. DEP was asked for an Emergency permit to run the third well. This permit has NOT been granted and the company is running that well to keep water to the pressure needed to operate the system. When that pump fails you do have a problem and for this the company apologizes. This well is in the test loop and is as safe as the two original wells. The engineering, and well have never been paid for, as the Pennvest loan has never been finalized! This is not a problem on the part of the Company or Mr. Kresge.

I am pleased to report that despite the government goop the water meets federal and state requirements.

For more information contact:

**Washington Park Water Company
Attn: Carl K. Kresge
1199 Laurel Run Road
Wilkes-Barre, PA 18702-9979**

**Phone: 570-472-3871
Fax: 570-472-9501**

Washington Park Water & Sanitary Co.
1199 Laurel Run Road
Wilkes-Barre, Pa. 18702
Phone (570) 472-3871 Fax 472-9501
July 29, 1999

Washington Park Water Customers:

Dear Customer

As You know , Governor Tom Ridge has declared a drought Emergency. The water rain fall is seriously deficient. The two wells on Washington Twp. road would not take care of the demands, in a normal year, let alone a summer as dry as this! The third well was drilled and tested and a Pennvest loan was secured, for that well, in 1994. This project has not continued because of the Wilkes-Barre office of the DEP. I have asked for a temporary or an emergency permit to run that well, till the project starts. Thanks to that office the Pennvest project was canceled. My company is working to restore this project,. This third well is the property of Carl L. Kresge and Sons, and was turned on in 1995 when the same problem reared it's ugly head then! DEP would not issue an emergency permit, and I have letters telling me there is NO EMERGENCY HERE !!!

I have turned on the third well and will leave it on till the drought is over. Pennvest is now deciding that the project may get back on track. The only thing that will cause all of your no water, or low pressure problems to go away, will be with the Pennvest project finished and operating. Contacting your local senator and congressman, is a good idea.

In the meantime no lawn sprinklers are allowed. Please gather up flushes, and then flush. Wash dishes when the dish washer is full, or wash by hand. Shower as quick as possible or take a friend along. This is a bad time, and needs everyone's help so we will get through this. This Fall after it is all over it will be a just bad memory.

The company has become involved with Wyoming County Commissioners, and the Governors office in reducing consumption, so more drastic water rationing will not have to come in play. I will be monitoring the meters at each pump house so I can get input as to how much water is being saved. Police officers in your area will be enforcing. The first time is a warning, the second time will be a fine.

The company had a water main hit accidentally on July 22, by a contractor. The company declared a BOIL advisory over WBRE TV, WNEP TV, WYOU TV on that date. The company has taken the two samples, and the tests are negative. As of this date the BOIL advisory is LIFTED. The company is sorry for your inconvenience, but has always acted for your safety.

If you have any input, or help please pass it on to this office. Together we can get through this.

THANK YOU.

Sincerely Yours,

Carl K. Kresge

Washington Park Water company
1199 Laurel Run Road
Wilkes-Barre, Pa. 18702
Phone (570) 472-3871 Fax 472-9501
July 17, 2001

To: The customers at Washington Township, Washington Park.

RE: Third well and pressure problems.

Dear Customer *Mr. Mrs. Arieta,*

It has come to my sad duty to inform you that the third well down in the field is going to be shut off immediately. The DEP says I am not in compliance at that well site, as I have no permit for that well. I have no other alternative, but to become compliant.

This well was drilled for an application for a PENVEST loan in 1994. That application was successful, but never was granted by Pennvest, because of paperwork DEP has never sent To Penvest, on another penvest loan I have with another company. That loan has never been amortized, by penvest. You the customers of Washington Park have become Pawns in the DEP fun and games they play. I have tried to even get engineering to retest that third well. There is really no need to do that. It has already been tested in 1994. At that time the HYDROGEOLOGIST, I had to hire gave me a BOGUS test of 11 GPM. I have retested it to 28 GPM and no one wants to stand on that new test. This was Casselberry Associates, as they did not have the proper test equipment back in 1993 when the test was done.

I do not have the money without the Penvest loan to upgrade your system. DEP knows this and insists I do more engineering. This does not surprise me, as there are other UTILITIES in your area, without Permits DEP does not bother them!! Some have never had a permit! I have always tried to give you the best water and service I could, and have served you without regard to the time or the day.

I was approached by DEP in 1999 about that well. I turned it off May of that year to become (compliant).I was then called by Mr. Pawlush and he was told of the situation. I had asked, and am still requesting, an EMERGENCY permit, and he has not done that. I was called by Stan Brown of the Pa. PUC in this regard. When he found the problem he asked me to turn it on for him so you customers would have good pressure. He would help me get a temporary permit!!! WEEELL I guess you know how much help Stan Brown was!! What he did was give water back, but the company again was not in compliance with DEP. After a year and a half, contacting him by my Attorney, he couldn't remember until the attorney reminded him that he had done this!!!! This is what I have to deal with!! I had to contact my

attorney, as you can see he didn't contact him on his own, and it took 3 months to get to a meeting with DEP after that!!

The well will yield 28 GPM. You can test it till the cows come home. We are taking in excess of 22 GPM at this time to make this patched up system produce enough pressure to give service. They want tests showing this. Isn't this enough proof? If it did not you will not have enough pressure. When that well goes down the customers in the higher areas sure know it!!!


This could be resolved immediately.

1. Issue a temporary permit immediately, (they do this you know for other people).
2. I can give documents to prove what that well will produce.
3. Issue a permanent permit even set to the 11 GPM rate.
4. Make Penvest do the loan they had given me in 1994.

In years past, I have done this by letter to DEP and the request still stands.

Again, I am sorry for the inconvenience this will cause. When the demand goes on the upper wells it will probably burn out both those pumps. We will have returned to 1995 when that did happen, and I then hooked to the third well. You will have no water!!! You can call (570) 826-2553 and ask for Mr. Pawlush. In the meantime I will do all in my power to keep some form of service to you. Do not use lawn sprinklers, hoses and excessive use of water. You will have to treat this as a DROUGHT. There are many ways in the household you can save water. I suggest You do this.

Sincerely Yours,


Carl K. Kresge, President



Pennsylvania Department of Environmental Protection

2 Public Square
Wilkes-Barre, PA 18711-0790
July 24, 2001

Northeast Regional Office

570-826-2511
Fax 570-830-3017

The Customers of Washington Park Water Company

Re: Carl Kresge's Letter dated July 17, 2001

Dear Customers:

The reason for this correspondence is to provide you with the Department's analysis of Mr. Kresge's letter and to inform you of the Department's long history of dealing with Mr. Kresge. Attached is a copy of Mr. Kresge's letter.

Brief History:

- The Department of Environmental Protection is charged with permitting all public water supplies to ensure that safe and potable water is provided. Permit applications must be submitted by a professional engineer and after the construction permit is issued, the Department must ascertain that the facilities conform to the permit and then an operations permit is issued.
- July 11, 1995 – Construction Permit #6694502 was issued to Mr. Kresge for construction of Well No. 3, disinfection of the water, treatment and control of iron, a new treatment building, booster pumps, a 53,000 gallon finished water storage tank and extension of water mains.
- September 26, 1995 – Mr. Kresge installed Well No. 3 and some other facilities but not all those covered by Construction Permit #6694502. Since the facilities did not conform with the issued permit, an operations permit could not be issued.
- June 10, 1997 – Since Mr. Kresge did not comply with the construction permit and no operations permit could be issued, the Department held a pre-enforcement conference with Mr. Kresge to try and resolve the violations at Washington Park Water Company ("Washington Park"), including using Well No. 3 without a permit.



- March 30, 1998 – The Department issued a Compliance Order to Mr. Kresge. The Order was designed to bring Washington Park into compliance by correcting the deficiencies, including the operations permit for Well No. 3. Mr. Kresge said he planned to modify his construction permit for Well No. 3 to bring it into compliance.
- October 30, 1998 – A conference was held with Mr. Kresge where the numerous violations were discussed, including the permitting of Well No. 3. Mr. Kresge stated he planned to modify the construction permit for Well No. 3. Mr. Kresge was given explicit instructions on what was necessary and advised on how to accomplish it.
- February 1, 2001 – Another conference was held with Mr. Kresge on the permitting of Well No. 3. Mr. Kresge still insisted on modifying the permit. He was again informed of the steps to be taken. He planned on hiring a professional engineer and geologist to complete the modifications.
- July 9, 2001 – No response was received from Mr. Kresge concerning the modification of his application for the construction permit for Well No. 3, so the Department filed a Petition to Enforce the March 30, 1998 Compliance Order in Commonwealth Court. This is designed to correct the remaining violations of the Compliance Order including the permitting of Well No. 3.

Itemized Response:

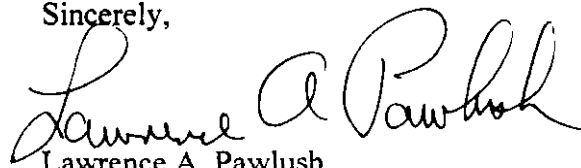
- Construction Permit #6694502 was issued on July 11, 1995. The work required under the Construction Permit was never completed and, therefore, no Operations Permit has been issued.
- The Department recommended Washington Park's application to PENNVEST and Mr. Kresge, by letter dated December 5, 1994, thanked the Department for its assistance. It was PENNVEST's decision not to fund the water system.
- Mr. Kresge's professional geologist documented a sustainable yield of 12 gallons per minute ("GPM") for Well No. 3. Mr. Kresge has submitted no information to the Department to substantiate a higher yield.
- Any changes or modifications in the original design must also be redesigned by a professional engineer and submitted to the Department as a permit amendment. Mr. Kresge has not submitted an alternate design to the Department.
- Well No. 3 would need to be reduced to 12 GPM for an emergency permit to be issued.

- Meter readings show the actual average usage during June 2000 – September 2000 to be approximately 12 GPM. This is not a 24-hour/day usage as the Department would permit. The Department does not regulate time of pumping. The 24-hour sustainable yield is 12 GPM, not 28 GPM. Mr. Kresge's professional geologist has documented that the long-term sustainable yield is less than 22 GPM. Another 48-hour pump test is required to document a yield greater than 12 GPM.

As indicated in Mr. Kresge's July 17, 2001 letter, disconnecting Well No. 3 may burn out the pumps on the upper wells and cause water outages or shortages at Washington Park Development. Mr. Kresge, as well as any other water supplier, is obligated to comply with the rules and regulations of the Department. The rules and regulations require, among other things, that Mr. Kresge must take whatever action necessary to assure safe and potable water is continuously supplied to his customers. Mr. Kresge will be in violation of his obligations if incidents of water outages or shortages occur. Moreover, although Mr. Kresge has been/is currently operating Well No. 3, Mr. Kresge is required to obtain an operation permit from the Department prior to operation. In order to obtain an operation permit, Mr. Kresge must either (1) comply with his approved construction permit or (2) submit to the Department a modified construction permit and comply with the modified permit after obtaining Department approval. An operation permit will then be forthcoming. Again, disconnecting Well No. 3 is not complying with the Department's rules and regulations and may lead to a catastrophe for the customers of the water system.

The Department appreciates the situation of the customers at Washington Park Development and has utilized exhaustive time and resources explaining to Mr. Kresge what specifically must be done in hopes that Mr. Kresge would comply with the rules and regulations of the Department and ensure that a continuous supply of safe water is supplied to his customers. However, since it appears that Mr. Kresge is not inclined to accept and adhere to his responsibilities as a water supplier, the Department is currently pursuing legal action against Mr. Kresge before the Commonwealth Court. A copy of this fact sheet will be forwarded to the Public Utility Commission and the Office of the Consumer Advocate.

Sincerely,



Lawrence A. Pawlush

Program Manager

Water Supply Management Program

Washington Park Water company
1199 Laurel Run Road
Wilkes-Barre, Pa. 18702
Phone (570) 472-3871 Fax 472-9501
July 17, 2001

WSOH REGIONAL/DISTRICT

COUNTY: _____

JUL 23 2001

MUNIC: _____

PERMIT #: _____

FILE CODE: _____

To: The customers at Washington Township, Washington Park.

RE: Third well and pressure problems.

Dear Customer

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Sincerely Yours,

Carl K. Kresge, President

Washington Park Water Customer

10-31-05

Dear Customer:

Recently there was a need to institute a boil water advisory. That was done as the company was receiving poor pressure calls. This was done over the three local television stations, channel 16,22, and 28. In the future if you experience low pressure please be attentive to those three news stations to help find if the company has placed a boil advisory in place. This was done October 16, 2005 when the wires 336 feet down on well #3 went down and that pump stopped. We had just replaced a 2hp pump in well #2 as that pump had been causing problems. When well #3 goes down it dose limit the amount of water that can be pumped in to the system. This is the reason for the low pressure.

Water was taken from the Biggar outside faucet and a new home Kintner is building on Debbie Drive 10-25-05 and tested at Kirby Health. Both tests are NEGAGITIVE or "0". This means the water is bacteriologically safe to drink. THE BOIL IS REMOVED! There probably was no problem in the first place but the company cannot take any chances in this regard.

Recently Mr. Larry Lash an engineer from the PUC came and went over the system. He has taken all the system installations down and what the system needs! He should have his report to us by Friday, October 28,2005. The Company for a long time has tried to upgrade this facility. I personally drilled well #3 in the field and had it tested as a water source in 1993. Milncs engineering was employed to do the plans to gain a Pennvest loan. That loan was granted for\$555,000 in 1994. This would have built a new pump station in the field at well #3, build a 50,000 gallon water tank and install various pipe and fittings to interconnect with the existing system. All customers were to be metered. The job was to commence April 20, 1995. I am of the hope that Mr. Lash will see the ability to get this back on track and it should be a complete GRANT. This will stop the problems that plague you and company. We are using the water as fast as we pump it out of the ground. Since there is no storage there is no extra and the people at the higher elevations go either out of water or have little pressure when high use hits. When the ground water is high in the wetter and colder months the system will work fine. When the hot months come the opposite takes place with out the storage!

There has been no help from DEP in this regard but can get very involved when a problem comes to fore! I am hopeful that the PUC will see what we have tried to do here and get us proper help!

If you have any questions or input we welcome your call. The phone number is (570) 472-3871. We thank you for your Patience!

Carl & Sandy

**Washington Park Water Company
1199 Laurel Run Road
Wilkes-Barre, Pa. 18702
Phone (570) 472-3871 Fax 472-3871
August 2, 2006**

Dear Customer;

We are sending our yearly CCR report with this billing. I want to explain the Water Quality Data Table page! First off all tests have been done and there is no problem with your water! It is of the best quality!

First look at Nitrates. In 2003 one nitrate test at the old pump house came back at 4.64. At 5.0 it would have gone to quarterly monitoring. Since it was not 5.0 the DEP rounded it up and made me do quarterly monitoring! When can your doctor round up or down a test??? The testing that was done for nitrates is listed and you can see that nothing is near 5.0. Wouldn't you think a check of the high reading should have been double checked as a false test? As you see there were 7 tests that have been done and you can see the water is safe! Nitrates are monitored once every year! Nitrate action level is 10.0! When the quarterly monitoring began the DEP lost samples from the lab and finally in 2006 we were able to get 4 quarters in a row and it is as we have always maintained! I have done this as there be no question of the one contaminate listed as being a near problem, IS NOT A PROBLEM! You will see all the NO's for nitrate in the Violation column!

This brings me to the bottom of the page under VIOLATIONS! If NITRATES is OK under NITRATES, WHY IS IT A VIOLATION UNDER VIOLATIONS??? Nitrates have never been near 10.0. There are 3 chlorine violations listed for 2005. I contacted the local office of the DEP! I was told I had not sent in the monthly chlorine report for certain months and therefore was in VIOLATION!!! The local office does not enter this material in the computer and just looks at it and trusts it as accurate! I was told to call Scott Brumbaugh in Harrisburg who could look in to the problem! Mr. Brumbaugh was most helpful as he found the late or missing reports! It appears that the State farms this work out and the company that lists them on the computer has no involvement in a right or wrong! Then the local DEP office just looks at the violations and thinks they are justifiable!?!?! With workers like this how can you trust anything the STATE gets involved with to be true and factual? Scott tells me they have a bad problem here! These reports just for June had were mailed certified mail in Wilkes-Barre on July 5th and the green card signed July 6th in Harrisburg, yet Sleepy Hollow came up missing! They were in the same envelope! DEP needs some reorganizing! Thanks to Scott who knows this and found the missing document!!! He has sent me an application to be able to electronically file these on the website and should take out the garbage of reporting these reports!

Your last CCR report last year had to be done over, as I did not know I had to have the Spanish line on it!!!

I have purchased an electronic sign that will be a bulletin board for all water company notices for your water company information. It will be installed within the next week, or by the middle of August!

If you have any questions or concerns please call the numbers listed above!

Carl & Sandy George

**Washington Park Water Company
1199 Laurel Run Road
Wilkes-Barre, Pa. 18702
Phone (570) 472-3871 Fax 472-9501
May 30, 2007**

Notice of need to not allow hoses to conserve water.

Dear Water Customer;

There is a \$3.00 hose charge added to your bill. This does not allow for unbridled use of a hose for pool filling and lawn sprinklers. I have explained in the past that the hose can only be used from 6:00 AM to 8:00 AM and from 6:00 PM to 8:00 PM in the evening, **HAND HELD ONLY!** On May 23rd we hand delivered a conservation request that did still allow the minor use of a hose. We had hoped that this would have allowed more water for the people in the higher elevations.

It is hard to run a house and property these days and we felt that limited hose use and the request to conserve water would help but there has been no cooperation from some of the residents! This message was on the answering machine Sunday May 27, 2007.

This customer had no Pressure Problem and this was his message. **"I want you to know that I am watering my lawn as we speak, and you cannot stop me as long as I pay for my water I will do what the hell I please."** This was last weekend when I am sure you had guests and people over and **YOU** had poor pressure!

In light of this we are NOT ALLOWING the use of any HOSE for any use whatsoever! If the hose charge appears on your bill you are to IGNORE IT! The price for water only is \$16.55 per month. This BAN will remain and you will not be charged for the hose until there is enough water to remove this ban!

We have notified Kintner Homes that there will be no more hook ups to his new houses till there is more water! We have notified Washington Township in this regard of giving permits with out requesting from W.P. Water if it had the reserve to do so!

We are trying to return to before the warm weather hit water usage and with your help we can do this. If you have any questions or input you can reach us at the numbers listed above.

Sincerely Yours,

Carl K. Kresge, President

W.P. Water Company
1199 Laurel Run Road
Wilkes-Barre, Pa. 18702
Phone (570) 472-3871 Fax 472-9501

June 25, 2007

WNEP TV, WYOU TV, WBRE TV, New Age Examiner, Hand delivered to Each Customer.

To all listed above;

The W.P. water company has issued a boil water advisory on June 09, 2007. The company has not lifted it as the pressure problem is still with us. The company is drilling a 4th well in the system lands.

Therefore you may get Potable water at the taps provided at the upper pump house along Washington Park Road.

If you have any questions or concerns please contact us at the numbers listed above.

Thank You,

W.P. Water Company

Copy: DEP Todd Ostir Fax 830-3017
WBRE TV, and WYOU TV Fax 829-0440
WNEP TV Fax 209-1355
New Age Examiner Fax 836-3378

Please do not withhold paying your bill. The company did not charge for the monthly hose charge this past month and we would hope that you refrain from using the hose till we get better flow. The income to the company is earmarked to pay expenses and will put the company down and unable to keep the electric on!

If this is done the company will send out 30-day notices and collect under it's tariff on file with the PUC.

Read our article in last weeks New Age Examiner. This shows where the problem began and you will find that the Loan that had been arraigned in 1994 to do this same job we would be 10 years down on the 20-year loan, and we would not have this problem today. This is not a cop-out or a story as this company did this and you can really thank DEP and the Township for what you have today!

If you have any questions or input please contact us at the phone numbers or address listed on the other side.

W.P. Water Company

Washington Park Water Company
1199 Laurel Run Road
Wilkes-Barre, Pa. 18702
Phone (570) 472-3871 Fax 472-9501

October 03, 2007

Re: General Information

Dear customer;

The boil advisory is still in place. With the drought and low yield from wells #1, #2, and #3 we have left the boil ON. Yesterday September 23rd found the third well in the field not working. Carl L. Kresge & Sons Inc. went to the site and tied in well #4 to the malfunctioning site #3 and the water is chlorinated and running as if well #3 was in normal operation. We feel that this is not a dangerous condition as we have received an Emergency Permit to do just that. We want to assure since the drought has been unrelenting this year that you know we are concerned. The water is tested every month for bacteria and nothing has been found, but we are reluctant to remove the boil water advisory until this returns to normal. Lead and Copper tests were just performed and ALL testing is up to date!

The 4th well has been drilled and run for 8 hours in August. There is a supply of 10 to 15 gallons per minute. We asked for an emergency permit in June 2007, and what we got from DEP was an application for permanent permit and we were made file while all along knowing we needed an emergency permit for the on going emergency. I drew new source samples after the 8 hour run and found the water of superior quality. By this time we were being informed that the DEP would not accept any kind of permit on that well, as the Hydrogeologist from DEP did not pick the spot where the well was drilled. This is pure BALONEY! I have been in the drilling and water business for 60 years and that was 22 years before DEP! This well is drilled to 800 feet deep with 80 feet of 6 inch steel casing and grouted, meaning the steel pipe was cemented in to bedrock at 80 feet. All set backs for swamps, creeks, ponds, and septic / sewer lines were maintained! There is no problem with this site unless you want to make one!

This has been an ongoing battle and this company is not your enemy. We have tried to do the most with the least and find it hard to not be able to get enough water out of the ground here, especially with this drought. Then when we find a new source and have done all water tests on it are told that we cannot use it is amazing! Why would we think anything different here, this was all to be fixed in 1995 with the Penn Vest Loan that was taken from YOU and this company by the DEP. That money was to install meters, drill the third well (which was never paid to the CLK company to this date), build a new water pump station and 50,000 gallon storage tank. These people at DEP ask when am I going to build the 50,000-gallon storage tank and at this point I was really trying to find water to put in the pipe. I have asked them with what would I fill it with? They have not answered. It is clear that these people at these offices do not have the knowledge to do this and cause needless time delay on things that make no sense.

I don't care what DEP, PUC, OCA, say this crap does not get you water. They have never been in your corner! **YOUR PROPERTY VALUE IS AT STAKE HERE!** I ask you have they in any way contributed to the **MONEY** or **HELP** to get this on a fast track with the **DRY CONDITIONS IN WYOMING COUNTY?** What does Emergency Management do? Do they come and fill out reports? There are agencies that should be here helping! Where is the Township? Let us tell you about West Gate! Where are the **POLITITIONS?** **MAYBE IT IS JUST THAT WE WERE SO NASTY THAT** the Kresges have **WATER TURNED THE CLOUDS OFF!**

This whole thing is absurd and you customers are the ones that suffer for the crap we have to go through and have the tendency to blame us. Please come to the meeting at the Wyoming Court House on October 10th, 2007. Come with an open mind and see the Baloney you are being put through to take this company from us. You will also see Aqua Pa. Water get Millions to fix this and they will only spend Thousands and **YOU WILL GET THE BILL!** The sad fact is its **YOUR MONEY** that they will make **YOU PAY BACK!** Look already that the paper states the township seeks funds to rebuild this system! Put this loan or grant in my hands and the system will be rebuilt as I do not have to employ anyone to build it and the township or any other water company cannot say that!

Please note this letter was to be sent September 24th 2007. As you se in the beginning of the letter that well #3 had failed and we hooked up well #4. Thursday evening with the lightning storm the new well pump was hit by lightning, and had to be repaired Friday evening. October 02 the 3rd well was replaced and will be hooked up today October 3rd. (This boil water will remain on till further notice!)

If you have any questions don't hesitate to call.

Thank You

Carl & Sandy Kresge