

Rosemary Chiavetta: Secretary,
To: P.U.C.

RECEIVED

OCT 14 2016

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Commonwealth Keystone Building
400 North Street - Second Floor
Harrisburg, Pa. 17120.

Re: Gilma Market v. PECO Energy Co.
Docket # C-2016-2542972.
Tel. 267-3388495

Dear Mrs. Chiavetta: I received a letter from my Attorney John D. Giorgio, Esq. for a due balance and a letter saying that I have to pay a lot of money every month. I disagree with determination. Mrs. ~~Shoe~~ who represents PECO and my attorney came out to a settlement to their own convenience: You do not know the facts. Why did you shut my electric since May - leaving me without electric in the summer - my food went bad and there is no consideration to a Senior - I paid whatever I used in my Apt. I live like a homeless why? Because injustice is needed? You know the facts and then decide. Gilma S. Market.

Legal Department
2301 Market Street / S23-1
Philadelphia, PA 19103

Direct Dial: 215-841-6841
Fax: 215-568-3389

October 4, 2016

VIA FIRST CLASS MAIL

Gilma Merkert
P.O. Box 63353
Philadelphia, PA 19114

Re: Gilma Merkert v. PECO Energy Company
Docket No: C-2016-2542972

RECEIVED
2016 OCT 14 AM 9:56
PA P.U.C.
SECRETARY'S BUREAU

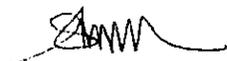
Dear Ms. Merkert:

Pursuant to my communication with your attorney, this letter confirms the resolution of your Public Utility Commission (PUC) complaint. As the parties desire to amicably resolve the dispute without the need for further litigation, PECO Energy has resolved your formal complaint as follows:

- 1) PECO cancelled late payment charges on your account in the amount of \$676.58.
- 2) PECO has removed \$2,073.35 from your account, which represents foreign wiring charges.
- 3) Your remaining balance is \$6,626.00. PECO has issued a twenty-four (24) month payment agreement on your \$6,626.00 balance. Under the agreement, you are to pay \$276.08 per month to your final account number 47675-72103. PECO will hold your account out of collection as long as you make your monthly payments in full.

I trust this correspondence resolves your complaint against PECO. I have forwarded a Certificate of Satisfaction to the PUC to inform them of the status of this complaint. Unless you file a written objection to the PUC within ten (10) days, the Certificate of Satisfaction will confirm to the PUC that the Complaint against PECO has been resolved and the file will be closed.

Very truly yours,



Shawane L. Lee
Assistant General Counsel, PECO Energy
Encl.

Cc: John S. Di Giorgio, Esquire (*via email only- jdigorgio@johndlaw.com*)
Regulatory Assessor, Michael Begley

From: Galma Merchant
P.O. Box 63353
Phila - Pa. 19114.



To: Rosemary Chiavetta
PUC
Commonwealth of Pa. Keystone Building
400 North St. 2nd Floor
Harrisburg Pa. 17120.

Re: E20-16-2542972

Ready **P**ost.
Document Mailer

1712030211 0000

