### BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

SCOTT LUELLEN, Complainant

v.

Complaint Docket No. C-2016-2539599

MAROADI TRANSFER & STORAGE, INC., Respondent

#### RESPONDENT'S BRIEF IN SUPPORT OF MOTION FOR SUMMARY JUDGMENT

Pursuant to this Court's Order of October 5, 2016, Respondent, MAROADI TRANSFER & STORAGE, INC. (hereinafter "Maroadi"), by its attorneys, Marshall, Dennehey, Warner, Coleman & Goggin, hereby file this instant Brief in Support of its Motion for Summary Judgment.

#### I. STATEMENT OF FACTS

This case arises out of an accident that occurred on or about December 13, 2014 wherein Complainant, Scott Luellen (hereinafter "Luellen") alleges he was injured when he fell from a ladder while attempting to assist movers in loading household items onto a truck. Respondent, Maroadi Transfer & Storage Inc. (hereinafter "Maroadi") performed services as a booking agent for its parent company, Mayflower Transit, LLC, and arranged for the shipment of household goods belonging to Luellen to be shipped from Swissvale, Pennsylvania to Belmont, Massachusetts. This agreement for shipping services was memorialized in a Bill of Lading, Order Number M0222-10242-4 between Luellen's self-proclaimed partner, Katherine Drago, and Mayflower Transit, LLC, for the interstate shipment of household goods from 7105 Schoyer

Street, Swissvale, PA 15218 to 14 Marlboro Street, Belmont, MA 02478. (See Bill of Lading attached hereto and incorporated herein as **Exhibit A**).

Luellen initiated the instant claim in an attempt to recover for alleged personal injuries arising out of an agreement for the interstate shipment of household goods by filing an Amended Formal Complaint on May 3, 2016. Maroadi has filed its Answer, New Matter, and Preliminary Objections to Luellen's Complaint. By Order of Court dated, June 30, 2016, this Court granted Maroadi's Preliminary Objections in part, denying Luellen's claims requesting monetary damages, and also stating that:

The Complainant is cautioned that if, in fact, it is shown at the evidentiary hearing that the move originated in the Commonwealth of Pennsylvania and terminated in another state (including the state of Massachusetts), such determination will be fatal to Complainant's complaint, due to lack of Commission jurisdiction over the transaction, since such a transaction constitutes commerce among the states, and the complaint will be dismissed in its entirety.

(Pg. 6, June 30, 2016 Order, emphasis added).

A prehearing conference was held on October 5, 2016 for the purposes of further addressing the jurisdictional issue. During the prehearing conference, Luellen acknowledged in response to the inquiries of the Honorable Steven K. Haas, that the underlying trip giving rise to Luellen's claims and this proceeding was, in fact, an interstate trip, having originated in the Pittsburgh, Pennsylvania area and terminated in Belmont, Massachusetts. (See pg. 3, October 5, 2016 Order; See also Transcript of October 5, 2016 prehearing conference attached hereto and incorporated herein as Exhibit B, pgs. 5-6). Following this admission by Luellen, the Court directed both parties to file motions for summary judgment as to whether the Commission has jurisdiction over interstate transportation.

#### II. QUESTION PRESENTED

SHOULD RESPONDENT'S MOTION FOR SUMMARY JUDGMENT BE GRANTED AND CLAIMAINT'S AMENDED COMPLAINT BE DISMISSED BECAUSE THE PENNSYLVANIA PUBLIC UTILITES COMMISSION LACKS JURISDICTION OVER INTERSTATE TRANSPORTATION AND THUS OVER THE INSTANT CLAIM?

SUGGESTED ANSWER: YES.

#### III. ARGUMENT

Luellen's Amended Complaint should be dismissed in its entirety because the underlying transaction constituted an agreement for the interstate transport of household goods and the Commission does not have jurisdiction over commerce among the states.

The Public Utility Code provides for the process through which a formal complaint may be filed, and conveys to the Commission jurisdiction with which to adjudicate such complaints under the purview of that jurisdiction. Chapter 7 of the Public Utility Code sets forth the procedure on formal complaints within the jurisdiction of the Commission, and includes in pertinent part:

...any person ... having an interest in the subject matter, or any public utility concerned, may complain in writing, setting forth any act or thing done or omitted to be done by any public utility in violation, or claimed violation, of any law which the commission has jurisdiction to administer...

66 Pa. C.S. § 701 (emphasis added). Section 701 allows for the filing of a complaint wherein a complainant must set forth anything done or omitted in violation of any law which the Commission has jurisdiction to administer. The facts of this case demonstrates the lack of jurisdiction on behalf of the Commission due to the interstate characteristics of the agreement from which Luellen's claims arise.

Luellen's claims arise out of an agreement for shipping services to be performed, and that were performed, transporting household goods from Swissvale, Pennsylvania, to Belmont,

Massachusetts. See Exhibit A; (See also Invoice and payment transaction record for interstate shipment attached hereto and incorporated herein as Exhibits C & D.) Luellen confirmed during the prehearing conference held on October 5, 2016 that the trip at issue was an interstate trip that originated in the Pittsburgh, Pennsylvania area and terminated in Belmont,

Massachusetts. See Exhibit B, pgs. 5-6. Luellen also included as an exhibit to his Amended Formal Complaint correspondence from Luellen addressed to Maroadi stating: "Your company moved us from 7105 Schoyer Avenue in Pittsburgh to Boston on December 14, 2014". The subject line of that correspondence reads: "Hello from Boston!". (See correspondence attached hereto and incorporated herein as Exhibit E).

Chapter 1 of the Public Utility Code sets forth general provisions pertaining to the Commission, and includes in pertinent part:

The provisions of this part, except when specifically so provided, shall not apply, or be construed to apply, to commerce with foreign nations, or among the several states...

66 Pa. C.S. § 104 (emphasis added). In light of the provisions of section § 104, the Commission lacks jurisdiction over transactions involving interstate commerce, and therefore, over the present proceeding. Accordingly, Maroadi's Motion for Summary Judgment should be granted, and Luellen's Amended Complaint should be dismissed in its entirety.

#### IV. CONCLUSION

As directly acknowledged by the Court in its June 30, 2016 Order and based on the facts, law and testimony presented herein, there is no genuine issue of material fact as to the determination that the Commission lacks jurisdiction over interstate transportation, and therefore lacks jurisdiction over this proceeding. Luellen's claims arise out of a contract for the interstate shipment of goods, and accordingly, Luellen's Amended Complaint should be dismissed in its

entirety. Maroadi Transfer & Storage Inc. respectfully requests this Honorable Court grant its Motion for Summary Judgment, and enter an order discontinuing all claims as against Maroadi Transfer & Storage, Inc. in this matter.

Respectfully submitted,

MARSHALL, DENNEHEY, WARNER, COLEMAN & GOGGIN

Timothy L. McMahon, Esquire

ID PA 52918

Alex K. Yoder, Esquire

ID PA 316694

100 Corporate Center Drive, Suite 201

Camp Hill, PA 17011

(717) 651-3505

Dated: October 25, 2016

## Exhibit A

MAYFLOWER TRANSIT, LLC HOUSEHO	LD GOODS ORDER NUMBER
CUSTON SAC ASSOCIATION SACCIATION SACCIATION SACCIATION SACCIATION SACCIATION SACCIATION SACCIATION SACCIATION	LADING Mayflower M0222-10242 4
AGENT - after-hours phone # D	RIVER - after-hours phone #
C CUSTOMER (SHIPPER): KATHERINE DRAGC  O COMPANY(Associated With):  S STREET ADDRESS: 7105 SCHOYER STREET AP7::  G: CITY, STATE, ZIF: SWISSVALE PA.15218  O ORIGIN PHONE: 708-334-5283  CONTACT: PHONE:	CUSTOMER (SHIPPER): KATHRRINE DRAGO STREET ADDRESS: 14 MARLBORD STREET APT.; S CITY, STATE, ZIP: BELMONT MA,02478 DESTINATION PHONE: 708-334-5283 CONTACT: PHONE E FORM OF PAYMENT (PERMIT): CASHIERS CHECK
CHANGE IN FORM	A OF EATMENT Conscionate Transfer so Chack Charles Gard (Contamer's Initials
B   COLUMN   BILL TO: KATHERINE DRAGO   STREET ADDRESS: 14 MARLBORD STREET     COLUMN   COLUM	NOTIFY INCASE CE :
PACK DATE   CONTRACT   TARIFF   SECTION   EXCEPTION   MILES	CU: FT: OPDERED; MITH, 400 CU: PT';; ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '
GUARANTEED PICK-UF and DELIVERY DATES - PER TARIFF	CUSTOMER WAIVES RIGHT 16
CUSTOMER DECLARATION of MALUE THIS IS A TARIFF LEVEL OF CARRIER LIABILITY - IT IS NOT INSURANCE  Upleas you relective Alternative Level of Liability shawfurth the golding digit, your shipment will be transported under your movers EQLL VALUE PROTECTION, Level of Liability If any strice is lest, destroyed or damaged while in your movers custody, your mover will, at its option, either 19 repair the article to the extent recessary to reation it to the same candition as when it was received by your mover or pay you for the cost of such repairs, or 3 replacement An action with an article of like kind and quality, or pay your for the cost of such a replacement An action and attended to the cost of the lability to the cost of such a replacement An action and attended to the liability shown in the column to the right  Under the FULL VALUE PROTECTION Level of Liability your shipment will be transported action as value of \$15,000 or \$5,000 act sound multiplicated by the actual wolld, the shipment attended to the shipment is the value for your shipment, you must indicate that amount below:  The value of the shipment is:	ALTERNATIVE LEVEL of LIABILITY Released Value of 60 Come Per Pound, Per Article (Walver of PULL VALUE PROTECTION)  If any article is lock, destroyed or damaged while in your mover's custody, your mover's liability is limited to the actual weight of the lack, destroyed or damaged article multiplied by 60 certs per pound per ention. This is the back liability laval and is provided at no charge it is considerable less that the table to the scale of Liability, your shipment will be value of bousehold goods. If you do not select this Allement and of Liability, your shipment will be transported at the FULL VALUE PROTECTION Level of Liability and you will be assessed the applicable valuation charge.  To waive the EULL VALUE PROTECTION Level of Liability and to select the Allement value Liability. You must write, on the line below, the words "80 cents per pound"  I release by shipment on
You thus talso select one of the following deductible amounts under the FULL VALUE PROTECTION I avail of Liability their will be applicable for your shipment  No Deductible (Initial)   \$\$50 Deductible (Initial)   \$5750 Deductible (Initial)   \$1,000 Deductible (Initial)    STEACEDINARY (INITIAL)	Your higherine is RECURREDINESS I additional gentral for the enigment theore of the walved the FULL VALUE PROTECTION Level of Unbillity DR departed a value under the FULL VALUE PROTECTION Level of Intellity and an addition and additional annual figure and a supported the control of the protection and annual figure protection.  (CUSTOMER'S SIGNATURE AT CHIGH)  LIVALUE ARTICLE DEGLARATION:  1888 of \$100 Per Found Per Article That the included in the philomont and Dat I have them a carry of
The United Programmer and Applications of the United States of the Unite	or damage to any article valled in excess of \$100 per pound will be limited to \$100 per pound for each to \$100 per pound for each stall be compared to the control of the c
TOTAL: {Uniose an Addendum or a New Es	timate / Order for Service is executed)
Customer acknowledges receipt of and accepts this Bill of Lading, including all terms written and printed, stamped or typed on all pages (front and/or back) of this form.	PAYMENT AGRNOWLEDGEWENT \$ RY Payment Roccived (Cate)
(CUSTOMER'S SIGNATURE AT ORIGIN) (DATE)	Payment Received
PELIVERY ACKNOWIASDGEMISHT  Shipmand the approval or opportunities of foreigned broad in hoted on inventory and services ordered year performed.  Historival by Quistimer's Stonestine.	STORAGE ACKNOWLEDGEMENT Received for Sterage:  (Warehouse)
CONTRACT_NONBIND_BOL_MT_Rev_2010_06_30.pdf - V03 1_ COPY TO CUSTOMER AT	Warehousement's Signature         (Date)         Control Number           01 OF 04         2014-12-09 to 28           F ORIGIN         1 - COPY TO CARRIER         1 - COPY TO CUSTOMER AT DESTINATION

MAYFLOWER TRANSIT, LLC 1 MAYFLOWER DRIVE FENTON, MO ROUNE PHONE (838) 380-4000



#### HOUSEHOLD GOODS BILL OF LADING U.S. DOT No. 125563



OFDER NUMBER M·3222-10242 4

EST#

CUSTOMER (SHIPPER): KATHERINE DRAGO

₽~							
	Ā	, 'AGENT'	AGENT NER	NAME	ADDRESS	CITY, STATE, ZIP.	IPHONE
	E	BOOKER.	M0222	MARDADITRANSFER & STOR	1801 LINCOLN HVVY., RT, 30E	N VERSAILLES PA 15137-2511	412-243-4343
IJ	N	" ORIGIN	MD222	Mardadi transfer & 570r	1801 LINCOLN HWY., RT. SOE	N VERSAILLES PA 15137-2511	412-243-4343
	• ]	DESTINATION	Moisz	SHAMROCK MOVING AND STO	90 NEW SALEM STREET	WAKEFIELD MA 01880-1905	781-224-3200
- 1 -							

Г		
١	["]	ORIVER CO. DRIVER NAME COORD DOTT VAN NO PICKUP DATE FROM DELIVERY DATE.
1	Ήſ	DRIVER LOS DRIVER WAME (DESIDE DOTT) VAN NO PICK UP DATE RES. WHSE DELIVERY DATE RES. WHSE
١	A	
	U	
1	1.	
Į	11	
ľ	N	
1	Ğį	
ı	ta	

PICKUPIDELIVERY	ADDRESS	City, Stäte, Zip	PHON
<u> </u>	Hilliam v.		
			7
1.00	**************************************		

[ A		QTUA	YEAR	MAKE	MODEL
Ų.	)	(4)			
٥		(3).			

ÇUBIC	MINIMUNI:	WEIGHT	AUTO	W€IØHT	WEIGHT
FEET	WEIGHT	ADDITIVE	WEIGHT	HHØØ	
1,309				<b>इ,- ह</b> उ	9,162

TOTAL TRANSPORTATION

9,743.94

VALUATION LEVEL SELECTED: FVP \$6.00 DEDUCTIBLE

\$6,00/1.8

VALUATION COST

	CARTON	C	ARTONS C	NLY	CART	ONS AND F	ACKING	١.,	UNPACKIN	IG,
	DESCRIPTION	QUANTITY	PER EACH	TOTAL	QUANTITY	PER EACH	TOTAL	QUANTITY	PEP EACH	TOTAL
DISH PA	OKS				10	100,48	1,004.80	б	27 38	164.2
CARTON	1 1/2 CU. FT.				10	23.81	238.10			
CARTON	\$30u.FT.				16	38,22	\$79,52	3	9,92	29.7
	S 4 1/2 CU FT.				7	43,90	306,60			
	TTRESS CTN		]		2	45,30	හිජි ජර	2	11.52	Ž3,¢
DOUBLE	MATTRESS CTN				1	44.14	44.14	1	11.73	11.7
	(ING MATTRESS				1	71,58	71.58	1	18.97	18,9
CORR MI	IRROR CTN				13	87,26	1,134.39			
<u></u>		1 1			]				<del></del>	
			,	777						
						***************************************				
		, , , , , , , , , , , , , , , , , , ,					,			***************************************
						.,,				
	-			,,			· · · · · · · · · · · · · · · · · · ·			
		TOTAL C	ARTONS		TOTALP	ACKING	3,465.72	TOTAL UN	PACKING	247.7
		MAX!	PAOK		LBS.	x \$		CVVT	. = \$	

TOTAL CARTONS, PACKING & UNPACKING PACE 52 OF 04 2014-12-09 10,79 3,713.50

Sugar	ELOWER TRANSIT, LI 1 MAYFLOWER DRIVE FEITON, MO 63022 PHONE (038) 301-400					Bi	SEHO LL OF DOT I	LAD	INC	3	N	layflo	wer			DER NU 222-102	
CUST	OMER (SHIPPER): KATH	ERINE I	RAGO				-					, 11	EXCL	DEDIFROM	]	-	
, 1 (1) ; , (			1 F	DESC	מודקואי	N ,	1	, ,	מול	· · · · · · · · · · · · · · · · · · ·	E	OHARGE	ין סוגכ	רייין דאַטט			
		FUEL SU	RCHARGE	3215	.\$0 <i>0</i> 3						200	385,8	<del></del>	***	1		
Ά."	{		RVCHRG		163				= 1		3,34	580.9	<del>-   . µ</del>		-		
のなののの	,	ORIG SE	RVCHRG	a	163				Ō		7.95	728,4			1		
S E S		···		··				-							1		
S V		<u> </u>													]		
5 5															1		
R E		ļ											<del></del>	**************************************	-		
Д ( <sup>—</sup> L,					-										1		
1	PURPOSE:	<u></u>			<u> </u>								<u> </u>		-l		
	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		,								TO	OTAL ADDITION	DNAL SE	RVIDES	9		1,685,28
		DESCRIPT	**************************************			run	RGE			FROM			ÚST ÉE	SUPPORT	ED BY IN	Vote: III	, , ,
p i	ABH F					0124		DVS	אענקל	7***7		<u> </u>			استستسا	······································	
Ä	V A A R					1					TO	TAL 3rd PAR1	'Y & AD	ance ch	ARGES		
	{NP (G)															L	
.	CES PURPOSE:																
9					1								· · · · · · · · · · · · · · · · · · ·	·			
"" r	The Market of the Court of the				·		1 1 100000	7 [	V		ALCON A	220 11 11 11					1 250
	SITT OF MILES	wek	aHT .	1	RATE	CHARGE	EXCL (***)	"   2	5	SIT '	\$)11	MILES:	Veicht.	]_ ' _!	RATE	CHARGE	EXC
11,	o E Watt														,,,,		
	R CENDESS VEIGHT - 20:	9436 <u>)</u>					_	_} } } {	E	XGESS	WEIG	HT >23,999	····	, <u></u>			
١١,	G IST DAY', , DATE IN:							_ N ≜	-	DAY		TEIN:		11	ļ	- Mariana	<u> </u>
2	N SND DAY TO		DAYS				<del></del>	17		YNO	170	السسسيرين إس	YO, DAYS	<u>i                                    </u>			
A	EXTENDED VALUATION						<u> </u>	N	ļ	ENDED		······································	, '' <u>'</u> "		<del> </del> -	1	
	· WAREHOUSE KANDLING	·	Him					_   _	VWG	KRHOUS	# HAT	ACILING .	· · · · ·				
1																	
1												NET TOTA	r cyrni	ade: E	\$		
1,_												ME! IO!V	L \$10	EAGE			
***	di Com merma an	Ittoreste						*******		-	n 90	10.40 /BEB					
141	AL SUBJECT TO AD	noèi we	141 \$74,	ኒ <i>ዕ</i> ው- <i>ሲ</i>	3	L	ess ad	3031	TARACLY.	x1 3:	a- <del>`</del> ⇔≏	73,76 (PER	GEN I A	GE WITH	ne l'imen	ስድ ቅፖ <sub></sub> ርርር ነ	76 J
	PREPAID	TOTA	L <del>.</del>	8			11=	1		,	M	RT TOTAL		(1) h	s (		258.9
1										.,							
]	<del></del>			on all p	Apport	ront or back	() of this f	orm, an event t	e agr hat at	ed to be	or the	lh parties. e charoes are	not peld.	the owner	of the also	de andine he	nefician
1.	All terms written, and prin	ićd, stampe It by sprcei	ed, or typed ing to bill an	colored		in a party; mi	10 11 11 17						•		_		,
2,	. If the carrier extends cred of the services acknowled	It by agreei ges he rem	ing to bill an Iain≉ ≉ninar	iv tlable	עבמ יסו	ment,	11t. 25. n. n. n.			A				to		IL POINS OF	bahwei
3.	If the certier extends ared of the services acknowled COLLECT SHIPMENTS; honored at dolivery on t	it by agreei ges he rem Liniess oth Collect sh	ing to bill an lain≎ primar ler payment lipments (a:	ily ilabiç arrançı a provi	for payi empots ( ded Jo t	w ebem 216 vet e'velvits	utt) In U.	s. tund	s are	Cath,	Certi	itied Chack, I	rayeleris	Check B	enk Chac	i idrawn bu	a pour
3.	If the carrier extends cred of the services acknowled COLLECT SHIPMENTS; honored at delivery on on itself), and/or specifi	it by agreei ges he rem Liniess oth Collect sh c PRE-AUT	ing to bill an lains primar ler payment lipments (si l'HORIZED	iy ilabiq arrango s provi Credit	for payi emonts ( ded Jo ( Card(s).	w ebem 216 vet e'velviff w elfanb IIA .	LU ol (til) In U.	S. ∤⊔nd gyable i	s are lo the	3 Cash, 3 camlor,	Certi Ali c	ltjød Chock, ) harges are su	rsyeler's Sject to s	: Check, B: udit, and if	ank Choc Necessary	i (drawn by will be come	cied by
, 2. 3.	If the carrier extends ared of the services acknowled COLLECT SHIPMENTS; honored at dolivery on the control of	ilt by agreei ges he rem Unless oth Collect sh c PRE-AUT or collect: ont upon p	ing to bill an lains primari ler payment ipments (si rWORIZED shipments. ayment of ti	ily llablo altango provi Credit If lotal ocesim	for payi emonts ( ded in t Card(e), charges sated arr	made with the made with the manual of the ma	hii) in U, has be pr oxceed! ow, You	S. fund gyable i ihe amu are obi	ls are lo the ount d igate	Cash, carrior, of the no d to pay	Certi , All c on-bin any	itied Chock, ) tharges are su iding estimate belanco of lhe	rsyeler's Siect to s by more total che	c Chack, B: utilit, and if then ten po right upon	enk Choc hecesesty probat, the receipt of	t (drawn by will be corre carrier must carriers invo	cied by relinqui ico, The
2. 3. TERM	If the carrier extends cred of the services acknowled of the services acknowled COLLECT SHIPMENTS; honored at dolivery on a on itself), and/or specification of your shipm possession of your shipm pharges for services or qualificient information to a	It by agree; ges he rem Unless oth Qollect sh c PRE-AUT of collect; ent upon po- usualistes the context the context the	ing to bill an lains primar payment in payment in payment (as ITHORIZED ahipments. ayment of the arc in arc	iy ilabiq arrango s provi Gradit il total no estim itipo to ay publi	i for payi emonts ( ded in i Card(e), charges rated am those co	are made with the made with the services for services to the services to the services at the s	in) in U, wat be proposed to ow. You elivery m	S. fund gyable i ihe amo are obi ust bo i	s are to the ount o igate prese	Cash, carrior. The no d to pay inted to	Certi , Ali c on-bin sany Custo	itied Chock, ) harges are su iding estimate balanco of lhe Amar within 18	rsveler's bject to s by more total che days of	: Chock B: udit, and if than ten po righs upon the date of	enk Chock hecesesty probat, the receipt of delivery (d	t (drawn by will be corre carrier must carriers invo or if the carrier	ected by relinqui ico, The er lecks
2. 3. TERWS	If the carrier extends cred of the services exprovided of the services exprovided (COLLECT SHIPMENTS; honored at dolivery on the one of the original billing possession of your shipments of services or qualificiant information to a due within 30 days following the of the original services or qualificiant information to a due within 30 days following the of the original services or qualificiant information to a due within 30 days following the original services or service	It by agreeing the remainded of the control of the	ing to bill an sains primar is r payment ipments (si PHORIZED an ipment of the colonges the allon of the allon of the allon of the	ily llable arrange of proving Credit in total arrange of the control of the contr	i for paylements (ded in to Card(s), charges nated and those colors of the pressibil.	are made with made with the made with the mervices to the mervices at the made of the made	riff) in U. heat be proceed to ow. You elivery me Castom	S. fund gyable i ha amo are obi ust bo or with	s are to the ount o lipate prese of 15	Cash, carrior. The no d to pay inted to	Certi , Ali c on-bin sany Custo	itied Chock, ) harges are su iding estimate balanco of lhe Amar within 18	rsveler's bject to s by more total che days of	: Chock B: udit, and if than ten po righs upon the date of	enk Chock hecesesty probat, the receipt of delivery (d	t (drawn by will be corre carrier must carriers invo or if the carrier	ected by relinqui- lico, The er lecks
2 3. TERMS 4.5.	If the carrier extends cred of the services acknowled COLLECT SHIPMENTS; honored at dolivery on a on itself), and/or special refund or additional billing possession of your shipm charges for services or a sufficient information to a due within 30 days follow! This shipment is based or The total estimate price in The Quetomer agrees has	It by agreeinges he rem Unless oth Solliget sh of PRE-AUT of collect; of collect; of collect; of collect; of collect; of collect; of present of present of Montablications of Montablica	ing to bill an init of the bill and in init of the ini	ely flablo arrange s provide credit if total are estimation filen to grammation filen	ifor paylements and in the Card(s). Car	art made with made with made with a tarking to the form of the control of the con	hith in U. hith be proposed to conceed to come one one one one of the Custom of the Cu	S. fund gyable i he amo are obi ust be i crivital stomer. trantos	s are to the cunt of ligate- prese of 15 that s	Cash, carrier, from the notate of the pay inted to days of actual of	Certi, All con-bin any Cycle di the di harge	thed Chock, ) harges are su iding estimate belance of the Amer within 16 into whom suffi	rsveler's by more total che days of clent info	Check, B: udit, and if then ten po rgns upon the date of pmollon bed lower than	enk Chack hecessary probat, the receipt of delivery (comes and what is sh	i (drawn by:  will be come carrier must carriers invo or if the carrie wildthe) and t	relinguis relinguis ico, The er lacks hall be satimate.
2 3 45.6 T	If the carrier extends ared of the services extended of the services extended of COLLECT SHIPMENTS: honored at dolivery or I on itself), and/or specification of the services or quantities of your shipm charges for services or quantities information to a due within 30 days following this ahipment is based on The total estimate price in The Customer agrees has service.  In the event storage-in-tre.	it by agreeinges he rem Liniens oth Liniens oth Liniens oth Collect shoe PRE-AUT of collect shoen published the compute the ing present ing present ing present ing liniens only title to all ing to say	ing to bill an isins primari seprement ipments (as ITHORIZED shipments ayment of the atlant sellon of the adding estimate the adding estimate the packing mass are not as are no	ely llabid arrange arrange arrange arraving Credit in total in total in total in total arrange	for paying and the control of the co	and made with a made with a made with a manufacture at the without	rim in U.  Tust be proposed to owe. You elivery manage of the Custom  It the Custom old to Custom ol	S. fund sysbie i ite ame are obi ust be j ust be j cruuini stomer. irantoe stomer	s are lother bush to ligate prese n 15 that s pass	Cash, carrier, carrie	Certi, All con-bin-bin-bin-bin-bin-bin-bin-bin-bin-bi	tiged Chock, 3 harges are strong charges are suiding estimate belance of the amer within 15 late will not except to the another prior to the another in the	rsyeler's olect to a by more total che days of clent links and or be transpor	t Check, B: udit, and if ihan ten po ingna upon the date of point(on bei lower than tation of su t dated. Su	ank Chack hecesary probat, the receipt of delivery (comes are what is should be proported as a p	is (drawn by: will be corrected involved in the carriers involved in the carriers involved in the carriers and single in the carriers in the c	ected by relinquision, The er lacks how be setimate stomer by
2 3 4.5.6. 7.	If the carrier extends cred of the services acknowled of the services acknowled COLLECT SHIPMENTS; honored at dolivery on a on itself), and/or specification of your shipm charges for services or qualificient information to a due within 30 days follow. This shipment is based or The total estimate price in The Customer agrees has carrier.	It by agreeings he cambon with the control of collect to control of collect to control of collect the control of collect c	ing to bill an ains primar in graphyments (at FHORIZED behipments, ayment of that are in add at the adding estimation of the articler packing males are not del weight of all weights.	ily liable arrange arrange province in the life to a control of the life to a control of the life to a control of the limits a	for paylements and of the control of the pressibility of the pressibility of the pressibility of the project of	the made with a ma	inthin U., has be por conceed to come of the conceed to	S. fund syable ( syable ( she ama are obl ust he ; crussind stomer. crantce stomer stomer days ir	s are to the bunt of the bunt	is Cash, is carrier, is carrier, is carrier, is carrier, is the nod to pay inted to depth of depth of actual of the sto Criticas will age. An issue is the carrier, will age. An	Certi , All con-bin , any Cycte , the d harge jator l be in addit	ithed Chock, 7 harges are su ding estimate belance of the owner within 15 lare when suffices will not except to the prior to the landstonal valuational valuations.	rsyeler's blect to a by more total che days of count info ed of be transpor a smouth charge	t Check, B: udit, and if ihan ten po ingna upon the date of point(on bei lower than tation of su t dated. Su	ank Chack hecesary probat, the receipt of delivery (comes are what is should be proported as a p	is (drawn by: will be corrected involved in the carriers involved in the carriers involved in the carriers and single in the carriers in the c	ected by relinquision, The er lacks how be setimate stomer by

PAGE 03 QF 04

2014-12-09 10.59

#### MAYFLOWER TRANSIT, LLC

\* . . . . . . . . 4

1 MAYFI, OWEF DRIVE FENTON, MO EU025 PHONE (OUG) 306 4000



HOUSEHOLD GOODS BILL OF LADING U.S. DOT No. 125563



ORDER NUMBER M0222-10242 4 EST#

CUSTOMER (SHIPPER): KATHERINE

CONTRACT TERMS and CONDITIONS of HOUSEHOLD GOODS BILL of LABING

Notice of Availability of Epitiened Testiff

Cerniar publishes lettine, which set touth the barms, conditions and prices for the transportation services it provides. The applicable lettiff providence are incorporated herein by reference. Incorporated provides herein by reference. Incorporated provides herein by the principal forther of Which are denoted in the Voltation section of this Bill of Lading (2) surting the lifts position for disregations, the principal forther of Which are denoted in the Voltation section of this Bill of Lading (2) surting the lifts position for disregation the principal forther or Which are denoted in the Voltation section of the Bill of Lading (2) surting the lifts principal forther or Which are described performed and to be accordance to the section of the principal forther or the principal denoted and the principal of the grades to accordance to the conditions principal forther or the principal forther also be inspected in threshold in the state of the state

Ognjer's purroutly officetive applicable tottles, all inventorian prepared in conjunction with this bill of Lading, any explorates National Account Contract Agreements and the Estimate/Order for Service prepared in columbia, logisher with this Bill of Lading constitute the comfectual documents governing objects may naid include but are not findled to the terms and continues to forth helms, in the event of any conflict between the forms of the Estimate/Coder for Service and Bill of Lading, the Still of Lading shall control. Any specific forms and tenth in a National Account Control Agreement shall supercode city/instable and in the service and Bill of Lading, the Still of Lading shall control. lerms in the other documents

This contract is subject to all the rules requirations, rates and clierges in contacts curroutly effective applicable Indits including tax not limited to, the introducing terms and conditioned

SECTION 1: The carrier of party in possessem shall be Rebla for physical less of or defininge to any articles from external cause while being deprived or hald in storage-in-francit EXCEPT loss, startings or recoulting:

- (a) From an hot, omission or order of shippor:
- (b) From defect or inherent vice of the driftin, including succeptability to damping because of mechanical trial/incline and/or atmospherity conditions such as temporal/in And humidity or changes liberain.
- (c) From (1) handle or warded collect in time of peace or war, including action in hindering, combeting or defaulding against an actival, impending or expected allock (A) by any government or severalge existing the state of the state contrational or illegal transportation or trade.
- (d) From temerical antibility, including section in initiations of additional polarity and extended an expected temporial actibility. Sinch loss or damage to explicited responding of any Other capters or over that contributes concurrently or in any sequence to the loss. The term "entered actibility" means any crainty which is unjected that there is a contribute and the billecting or a captering of the billecting or a captering or or detailing, and threat personnel by a process of the billecting of the billecting or a captering or or detailing, and threat personnel by a grant or a captering before the captering of the billecting or of the captering or or detailing or other billecting (2) in a captering or other billecting or other b to properly; or (5) a firmat, attenual, or conceptumy to do any of the foregoing.
- (6) From daily accessed by shiked, table otto the processes, Ania, and commodorac, or the crise of MANAGE or personal (Miles partin any such acceptable) of Manage who carrier, after makes to shipper to provided will such transportation of its Anianament arm such accepted, it instructed by the shipper to provided will such transportation of its Anianament arms such accepted, it instructed by the shipper to provided will such transportation of its Anianament arms such accepted, it instructed by the shipper to provided will such transportation of its Anianament.
- (f) From Acts of God.

SUBJECT, in addition to the torogoing, to the further following limitations on the corriers of the party air possession liability:

The certions or the portris in possession maximum little shall be either:

- (1) The value dedicted by the shipper, which may not be less than \$15,000 or \$6,00 per pound multiplied by the school wright of the chipment. In pounds, which ever is givener, or
- (2) The action less of dimense and exceeding skity (60) conts per pound of the weight of say less or detricted article when the shipper the system Full Value Protection After Interest the shipment to the context to exist (60) conts per pound per solicies.
- (3) Further, a shipports follow to posity the centrior in writing that on articles having a value that exceeds \$100 per pound will be included in the phipman's will restrict the centrior in writing that or articles are received the decimal value of the entire shipman's will be of the entire shipmant.

Such valuation to the maximum comba libbility under published paths and is not the upages, an that term is used under the McCertan-Forguson Act, 15 U.S.C. 59 1011-1013

- SECTION 4: The currier shall not be links for daily caused by highway elements, no shall or imposeshie highways, or lack of expectly of any highway, bridge or farty, of caused by mixtures and the carrier and the carrier per based or the carrier per based of expectly of any particular schedular, means, vehicle of otherwise from with rescondable alquarish. Every earlier shall have that right in case of physical measurity to forward shift property by any carrier of rough between the golden of shiftenth and the point of destination.
- SECTION II. Shipper c, consignor's analor consignor's liability to corner shall include the following:
  - (n) The inhippor, (Individual of commensal) and consigner upon tenter of the inhighment to deriving, and the consignor, upon neceptance of delivery of chipment from candar, shall be liable, jointly they savened, the distribution, but not limited to, aums note and disblated by a tenter or account of a chipment. The content of court is a chipment in the court of the chipment of the discharging such joint and several liability.
  - (b) Shipper anchor consignar represent that to explaines, hazyrdous muturitis, suplor impercus articles or goods shall be contained in shipment. However, the dispers and/or conskipler shall indemnify carrier against any loss or dentities by shoots the resilient or intentional includes in the Alignment of Spiceses or dengarous articles or shoots therein.
- BECTION 4: If for any reason other from the lauk of catrlet, delivery emocine to made 4t address shown on the face hereof, or at may changed address at which target has been notified, catrlet, it is option, may reason affected in shipment to be stored in a waterbasse selected by it at the point of delivery or at other available points, in this cost of the owner, and subject to a lian for all accrued talls, commer and offer favour changes.
- If stipment is refused by conciones of destination, or if shipper, consistency in womer of properly falls to receive or claim it within fitteen (15) days after written motion by United States mail indirected to skipper and consignes at past critical addresses stown on teach hereaf, or if shipper falls or represent a pay lawfully stiplicable charges to exceed this certain's applicable trait, certain ray set in property or it; within 15 percent or the work of the plant o SECTION 5
- As a scalable Meastant to recover, a chird by has as a damagn, bibly as dalay, must be exceed in willing with comb within nine (9) with the ator dailway to consider as of the way has a logged; and will hiddle instituted against extract within two (2) years and one (1) day som the first are researched time for delivery has a logged; and will hiddle instituted against extract within two (2) years and one (1) day som the first are researched time for delivery has a logged; and will hiddle in the finite action from (2) years and one (1) day som the first has a researched the first of the first of the deliment that extract has a likelituded the claim or they part or parts thereof specified in the notion. Where a claim is not received or suit is not instituted literage in accordance with the foreigning previous. Corrier shall not be liable and such a claim will not be paid.

PAGE OF OF OF

2014-12-09 10.29

## Exhibit B

### COMMONWEALTH OF PENNSYLVANIA PUBLIC UTILITY COMMISSION

Scott Luellen

v.

Maroadi Transfer & Storage, Inc.

Transportation Complaint

Pages 1 - 16

PUC

Keystone Building 400 North Street Harrisburg, PA 17120

Wednesday, October 5, 2016 Commencing at 10:21 a.m.

Docket No.: C-2016-2539599

#### BEFORE:

STEVEN K. HAAS, Administrative Law Judge

#### APPEARANCES:

SCOTT LUELLEN, Pro Se For the Complainant



ALEX K. YODER, Esquire
Marshall, Dennehey, Warner, Coleman & Goggin, LLP
100 Corporate Center Drive, Suite 201
Camp Hill, PA 17011
For the Respondent

REPORTER: DANA M. ROSS

Any reproduction of this transcript is prohibited without authorization by the certifying agency.

#### PROCEEDINGS

2

3

11

12

13

14

15

16

17

18

19

20

21

22

23

1

#### JUDGE STEVEN K. HAAS:

This is the date and time that's been scheduled by the Pennsylvania Public Utility
Commission for a pre-hearing conference in the matter of Scott Luellen, L-U-E-L-L-E-N, versus Maroadi,
M-A-R-O-A-D-I, Transfer and Storage. The Docket
Number that's been assigned by the Commission to this proceeding is C-2016-2539599.

I am Administrative Law Judge Steven

Haas. I've been assigned by the Commission to preside

over this proceeding, and to issue an initial decision

for the Commission's consideration.

I note for the record this morning that we do have on the line the Complainant, Scott Luellen. Go morning, Mr. Luellen.

#### MR. LUELLEN:

Good morning, Your Honor.

#### JUDGE HAAS:

And I also have on the line the Counsel for the Respondent, Alex Yoder. Good morning, Mr. Yoder.

#### ATTORNEY YODER:

Good morning, Your Honor.

(814) 536-8908

24

25

Sargent's Court Reporting Service, Inc.

#### JUDGE HAAS:

2.3

Now, this purpose of this pre-hearing conference this morning is to clarify a jurisdictional issue, and whether or not the trip that's at issue in this proceeding was intrastate or interstate.

As the proceeding progressed, it became more and more apparent to me that what we're dealing with is an interstate trip, meaning that the trip originated in one state and terminated in another state, as opposed to an intrastate trip where the origination and termination points were entirely within Pennsylvania.

So let me ask you at this point, Mr. Luellen, it's my understanding that this trip originated at 7105 Shoyer (phonetic) Avenue in Pittsburgh, Pennsylvania; is that correct?

#### MR. LUELLEN:

Well, yes and no, Your Honor. That was the address of the incident. However, the incident occurred before there was any trip, and one of the were ---.

#### JUDGE HAAS:

Well, I understand that, but that was the address where the --- where the move originated; is that correct?

#### 6 1 MR. LUELLEN: 2 That is correct. That is where the 3 materials were being packed and loaded during the accident. 5 JUDGE HAAS: 6 All right. And it is also, I think, my understanding at this point, that you moved from that address to an address in Belmont, Massachusetts; is 9 that right? 10 MR. LUELLEN: 11 Eventually, that is where the household goods terminated. Having said that, the injury did 12 13 not occur during that trip. 14 JUDGE HAAS: 15 Right. Okay. I understand that. And 16 the address where you moved to; is it 14 Marlboro 17 Street in Belmont, Massachusetts? 18 MR. LUELLEN: 19 That is correct. 20 JUDGE HAAS: 21 Is that your --- the address where you 22 currently reside? 23 MR. LUELLEN:

JUDGE HAAS:

Yes.

24

25

All right. Under Pennsylvania Law if a trip is interstate, as opposed to intrastate, the Pennsylvania Public Utility Commission does not have jurisdiction over that service.

But what I think --- the way I'm going to handle this is I'll give everybody an opportunity to make an argument. And I think the vehicle to do that is by each party filing cross motions for summary judgment. And what that means is, on the jurisdictional issue, there really isn't any dispute about the material facts.

The fact is that it was an interstate move, originating in Pennsylvania and terminating out-of-state. So the only question is --- it's a legal question of whether or not the Pennsylvania Public Utility Commission has jurisdiction over that trip and over that service, and anything that happened related to that transaction.

#### JUDGE HAAS:

We need to resolve this jurisdictional issue first before we do anything further with this proceeding, because if, in fact, the Commission does not have jurisdiction then the proceeding is over and all the outstanding motions and documents, sort of become --- become moot.

So what I think I'm going to do is give the parties an opportunity to file. Each file a motion for summary judgment explaining why they think the Commission either has jurisdiction over this trip or doesn't have jurisdiction over this trip. And then, each party will have an opportunity to file a response to the other party's motion for summary judgment.

And then, I'll review everything and issue a decision on this jurisdictional issue. And if I decide that the Commission does not have jurisdiction then this proceeding will be --- will be ended here at the Public Utility Commission.

Now, Mr. Luellen, that does not mean --if that's the ultimate conclusion --- that you are
completely out of court. As an interstate trip, you
have a remedy, potentially, or you can bring a
proceeding before the United States Department of
Transportation. And I think the Bureau within that
department is the Federal Motor Carrier Safety
Administration. As an interstate 'trip, that may be
the proper place to bring this, this complaint.

But as I said, I'm going to give each of you an opportunity to make an argument about whether or not the Commission has jurisdiction over an

interstate trip by filing motions for summary judgment.

Mr. Luellen, any comment on what I've laid out?

#### MR. LUELLEN:

Well, Your Honor, I'm happy to argue via pleading for the cross motions for summary judgment that the Court requests. I appreciate your information. I suspect that Respondent will be held accountable in Court for the foreseeable future, regardless of the Utility Commission's decision.

Having said that, just for the record, I would take the position that the debate is not so much one --- but not entirely about legal jurisdiction. I believe it's a factual debate, based on a number of things which I'm happy to plead, argue via pleading, but essentially, that only a couple of issues, but the primary one is that the Respondent was actually hired to do four discrete jobs. Paid for the street amount; these four discrete vendors or providers

And the question --- the argument that Respondent makes would be a completely valid argument if there had been a vehicle in transit from one state to another state and there had been an injury during that transition, and that wasn't the case.

This occurred, you know, 24 hours before anything ever moved during packing and loading paper, which occurred exclusively within a town in Pennsylvania.

So I think, we, I, would argue that that's a factual matter and that the Respondent is not so much attacking jurisdiction on the state of the amended complaint. They're essentially trying to argue the facts in a preliminary stage.

#### JUDGE HAAS:

Well, the fact remains, if the underlying trip that's at issue here is an interstate trip then the Commission doesn't have jurisdiction over any of that stuff that you just --- that you just mentioned. And that's what we need to --- that's what we need to resolve first, the issue of --- of, you know, whether or not being an interstate trip, the Commission has jurisdiction at all.

Mr. Yoder, do you have any comments on the procedure that I've laid out?

#### ATTORNEY YODER:

We will be filing the requested motion by the Court, and any --- will there be any brief required?

#### JUDGE HAAS:

You know, hang on a second. I think we're up as high as we can. Mr. Yoder, the court reporter just indicated that she's having a little difficulty hearing you, so if you could speak up a little be, I'd appreciate it.

#### ATTORNEY YODER:

Sure, Your Honor. We will be filing the requested motion for summary judgment and would request a deadline for the filing of any motion and/or brief to accompany the motion.

#### JUDGE HAAS:

Yeah. Why don't we set a deadline of, roughly, 30 days from today for the filing of the motions for summary judgment, and accompanying briefs, which would take us to --- well, why don't we say --- why don't we say Friday, November 4th for the filing of the motions and accompanying briefs.

And then, why don't we say another three weeks for responses to the motions, which would be Friday, November --- well, that's --- is that Thanksgiving weekend. I was going to say the 25th. Why don't we say --- oh, let's say --- let's say Monday, November 28 for any responses to the party's motions.

#### ATTORNEY YODER:

One more thing, Your Honor, if I may?

JUDGE HAAS:

Sure.

#### ATTORNEY YODER:

Will this transcript of this record be available for the motions?

#### JUDGE HAAS:

Yes. You have to order that directly from the court reporter, and you would have to pay for it, but it --- you know, actually that may change the dates here because, typically, it takes us, by contract, the court reporting company has up to three weeks to get the transcript out. So if either or both of you --- one second.

15 OFF RECORD DISCUSSION

#### JUDGE HAAS:

Typically, it's a three-week turnaround. That can be escalated, but it would cost a little bit more. That, you can move that forward up to, I guess, a three-day turn around. But I don't know if that's --- if that's something that either of you wants to do or if it matters to you whether it's three days or three weeks.

#### ATTORNEY YODER:

Thank you, Your Honor. Can we get the

contact information for the people at the reporting company?

#### JUDGE HAAS: .

Yeah. We'll do that before we're done here. Do either of you want to speed up the turnaround of the transcripts, or is the --- if we go with the standard time, it's roughly three weeks, and then we'd have to set a deadline for the motions 30 days out from that point. So do either of you want to speed up the process? Mr. Luellen?

#### MR. LUELLEN:

Well, I don't feel we're going to need it. We haven't heard any facts today, this legal argument, so we don't need the transcript.

#### JUDGE HAAS:

How about you, Mr. Yoder?

#### ATTORNEY YODER:

I would like an expedited copy. Yes,

please.

3

4

7

10

11

12

13

14

15

16

17

18

19

20

21

22

24

25

#### JUDGE HAAS:

You would. Okay. So let's do a three-day turnaround on the transcript. Okay.

23 OFF RECORD DISCUSSION

#### JUDGE HAAS:

I was just talking to the court

reporter. And once we close the record in the prehearing conference, if you'll stay on the line and
she'll --- you can arrange with the court reporter to
get copies of the transcript.

So we are now looking at --- it is Wednesday, the 5th. Looking at the transcript being available by Monday, the 10th. One, two, three, four --- why don't we say, Friday, November 11th would be the due date for filings of the motions for summary judgment.

And then, Friday, December 2nd, the deadline for any response to the party's motions. That okay with everybody? Mr. Luellen?

#### MR. LUELLEN:

No problem at all, Your Honor.

#### JUDGE HAAS:

And Mr. Yoder, those dates all right

18 | with you?

#### ATTORNEY YODER:

They are all right with us, Your Honor.

21 | Thank you.

#### JUDGE HAAS:

Good. All right. Well then, we can adjourn this morning's pre-hearing conference. I will put out just a short order in the next day or in the

```
next couple days just reviewing these, what we
    discussed and the filing deadlines, the court reporter
    will do a three-day turn-around on the transcript, and
 3
    then, I'll look forward to your motions.
 5
                  Mr. Luellen, anything further before we
 6
    adjourn?
 7
                  MR. LUELLEN:
 8
                  No, Your Honor.
                                    Thank you for your
 9
    time.
10
                  JUDGE HAAS:
11
                  Yeah. Mr. Yoder?
12
                  ATTORNEY YODER:
13
                  No, Your Honor. Thank you.
14
                  JUDGE HAAS:
15
                  Good.
                         Okay.
                                Well then, we are
16
   adjourned, at this point. And, like I said, if you
17
   both stay on the line you can talk to the court
   reporter and make arrangements to get a copy of the
18
19
   transcript; okay?
                       Okay.
20
21
               HEARING CONCLUDED AT 10:35 A.M.
22
23
2.4
25
```

#### CERTIFICATE

I hereby certify, as the stenographic reporter, that the foregoing proceedings were taken stenographically by me, and thereafter reduced to typewriting by me or under my direction; and that this transcript is a true and accurate record to the best of my ability.

Court Reporter

Dana Marie Ross

Sargent's Court Reporting Service, Inc.
210 Main Street

Johnstown, PA 15901

## Exhibit C



KATHERINE DRAGO 14 MARLBORO STREET BELMONT, MA 02478

Re	mi	t	to:
	11	2	,

Mayflower Transit, LLC 22276 Network Place Chicago,IL 60673-1222

Invoice Number	0222 10242 4 01
Involce Date	12/29/14
Net Due	\$5,241.76
Amount Paid	\$5,000.00
Balance	\$241.76

Charges are payable in U.S. funds

Federal Tax ID: 43-1881479

DUNS #: 00-693-7650

INVOICE NUMBER INVOICE DATE	SHIPMENT	FOR	FROM	ТО
0222 10242 4 01 12/29/14 KATHERIN	E DRAGO		SWISSVALE, PA	BELMONT, MA
Tariff No. A280 3 Miles	8240 /	8240 Lbs.	At	Per Cwt.\$
		TRANSPORTA	TION	9035,65
13 DISH PACKS	@ 100.48		1306.24	
13 CARTON 1 1/2 CU. FT.	@ 23.81		309.53	
23 CARTONS 3 CU. FT.	@ 36.22		833.06	
18 CARTONS 4 1/2 CU FT.	@ 43.80		788.40	
4 TWIN MATTRESS CTN	@ 43.30		173.20	
2 QUEEN/KING MATTRESS	@ ~71.58		143.16	•
9 CORR MIRROR CTN	@ 87.26		785.34	
TOTAL PACKING				4338.93
6 DISH PACKS	@ 27.38		164.28	
3 CARTONS 3 CU. FT.	@ 9.92		29,76	•
2 TWIN MATTRESS CTN	@ 11.52.		23.04	•
1 DOUBLE MATTRESS CTN	@ 11.73		11.73	
1 QUEEN/KING MATTRESS	@ 18.97		18.97	
TOTAL UNPACKING				247.78
1 ORIG SERV CHRG		8240 LBS		
	@	7.95/CWT	655.08	
1 DEST SERV CHRG		8240 LBS		
	@	6.34/CWT	522.42	
TOTAL ACCESSORIALS				1177.50
2981.76 FUEL SURCHG-TRANS	@12	2,0000%	357.81	
SERVICES EXCLUDED FRO	M DISC			357.81
SUBTOTAL: SERVICES SUBJECT T	O BIM LINE	DISCOUNT	14799.86	
LESS: 67.00 % BOT	TOM LINE I	ISCOUNT	9915.91	
** SERVICES EXCLUI	ED FROM DI	SCOUNTING	357.81	

Send Correspondence to: Mayflower Transit LLC, One Mayflower Drive, Fenton, MO 63026-1350 | 636-305-4000

# Exhibit D

### **Transaction Confirmation**

Transaction Status:

Approved

Authorization Code:

101880

**Order Information** 

Order Number:

M 222-10242-4

Shipper's Name:

Katherine Drago

Booking Agent:

MAROADI TRANSFER & STORAGE, INC.

Requesting Agent:

Mayflower Transit, LLC

**Authorization Information** 

Credit Card Type:

PANTALY.

Credit Card Number:

xxxxxxxxxx1008

Expiration Month:

03

Expiration Year:

2015

Amount:

5,000.00

Transaction Date:

12/23/2014

Processed by

James Ruffalo

#### Cardholder's Billing Information

Cardholder's Name:

Katherine Drago

Billing Address:

14 Marlboro Street

Belmont, MA 02478

# Exhibit E

#### **EXHIBIT G**

From: Eric Luellen <sericluellen@gmail.com>

Date: Tue, Feb 2, 2016 at 5:17 PM Subject: Fwd: Hello from Boston!

To: patrick@maroadi.com, Mary@maroadi.com Cc: Katherine Drago <katherinedrago@gmail.com>

#### Mary & Patrick:

We have not had the pleasure of formally meeting. I am Katie Drago's fiancée (all men marry up, I'm marrying way up). Your company moved us from 7105 Schoyer Avenue in Pittsburgh to Boston on December 14, 2014. We hired you because Katie was senior management at CMU, where you are a preferred vendor.

The reason Katie was asking for this documentation is because, as I understand you now know, an accident occurred during the move. Simply put, the crew that was hired failed to attach a safety tether to the rear door of the truck on the driver's side (the passenger's side was attached) and a wind-gust caught the door, swung it hard and fast to the closed position, striking me in the back because I was standing at the rear of the truck.

Today, 13-months later, I have been diagnosed by three physicians (one a Harvard fellow, one a spine specialist, and one a Harvard neurologist) with a combination of long-term and debilitating injuries, which have caused me significant pain and debility since the accident. It has also caused me thousands of dollars of medical expenses, and prescribed treatments to help with the long-term injuries caused costing around \$750 per month. Not a single penny has been paid by your insurers despite them being provided with witness statements, claims, and medical files.

I'm writing because essentially no progress was made with your insurers (Vanlines and York Management Services for Granite State). They have been, in our opinion, unresponsive for weeks and months at best, and unprofessional and dishonest at worst. It has reached the point were lawyers are being consulted to bring suit. We have also reached out to counsel with whom Katie worked at CMU to discuss Maroadi's preferred vendor status there and advice about the best way forward.

Having been a business owner for much of my career, I appreciate that once lawyers get involved costs spiral out of control and the sums that could have been spent to resolve the issues often are either doubled or tripled with legal expenses, or the money goes largely to the lawyers. I would like to prevent that and am reaching out to you directly prior to counsel bringing suit to try and settle the claim. Thank you for being in touch as soon as possible.

S. Eric Luellen (M) 412-915-7468

### **CERTIFICATE OF SERVICE**

I, Barbara E. Steel, an employee of Marshall, Dennehey, Warner, Coleman & Goggin, do hereby certify that on this 25<sup>th</sup> day of October, 2016, I served a copy of the foregoing document, via electronic mail, as follows:

Scott Luellen 14 Marlboro Street Belmont, MA 02478 SEricLuellen@gmail.com

Barbara E. Steel

Barbara E. Steel