



PHILADELPHIA GAS WORKS

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October 25, 2016

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Karen Scott v. PGW, Docket No. F – 2016 – 2563614

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant, Karen Scott, have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this complaint.

Therefore, the Initial Telephonic Hearing scheduled for November 7, 2016 at 10:00 a.m. in this matter is no longer necessary.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing, to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read "G. Christlieb", is written over a large, faint, light-blue circular graphic that resembles a stylized flame or a gas drop.

Graciela Christlieb

cc: Karen Scott (Regular Mail)
Special Agent Tiffany Tran (Electronic Mail)
Adrian Crawford (PGW Mail)