



PHILADELPHIA GAS WORKS

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October 27, 2016

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Sheila Wooden v. PGW, Docket No. C-2016-2548462

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.535, the Philadelphia Gas Works ("PGW") hereby files its reply to the Complainant's exceptions to the September 27, 2016, Initial Decision in the above captioned matter.

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in the matter.

Sincerely,


Danielle Leva

Enclosure

cc: Sheila Wooden (Regular Mail)
Wendy Vacca (PGW Mail)

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Sheila Wooden

v.

Philadelphia Gas Works

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Docket No. C – 2016 – 2548462

**PHILADELPHIA GAS WORKS'
REPLY TO COMPLAINANT'S EXCEPTIONS**

Pursuant to 52 Pa. Code §5.535, and the Secretary's letter dated October 18, 2016, and the Initial Decision in the above captioned matter, the Philadelphia Gas Works, (PGW) hereby files its reply to the Complainant's exceptions to the Initial Decision issued September 27, 2016, in the above captioned matter (Initial Decision).

I. INTRODUCTION

On May 25, 2016, Sheila Wooden (Complainant) filed a Formal Complaint with the Public Utility Commission (Commission) against the Philadelphia Gas Works (PGW) requesting a payment arrangement.

On June 21, 2016, PGW filed an Answer.

A telephonic hearing was held in this matter on August 22, 2016, before Special Agent Rebecca Waldemar. By Secretarial Letter dated September 27, 2016, Special Agent Waldemar issued her Initial Decision granting the Complainant a payment arrangement.

The Complainant filed Exceptions to the Initial Decision on or about October 12, 2016.. Pursuant to 52 Pa. Code §5.535, and the Secretary's letter dated October 18, 2016 in this matter, this timely reply follows.

II. PGW'S REPLY TO EXCEPTIONS

The Complainant's Exceptions fail to address any error in fact or law contained in the Initial Decision refuting the determination that the Special Agent came to in granting a payment arrangement.

Exceptions

The Complainant's Exceptions are that her winter gas bills are high, which will make it hard for her to make payments pursuant to the payment arrangement.

PGW's Reply

The Exceptions fail to demonstrate that the Initial Decision is unsupported by substantial evidence.

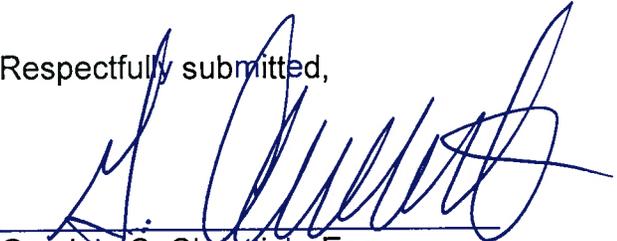
The record of this matter clearly shows that the Special Agent took all applicable statutes and regulations into account when granting the Complainant a payment arrangement.

III. CONCLUSION

For the reasons stated above, the PGW requests that the Commission deny the Complainant's Exceptions to the Initial Decision and adopt the Initial Decision issued September 27, 2016 in this matter as written, dismissing the Complaint.

Respectfully submitted,

October 27, 2016



Graciela C. Christlieb, Esq.
Philadelphia Gas Works
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Philadelphia, PA 19122

CERTIFICATE OF SERVICE

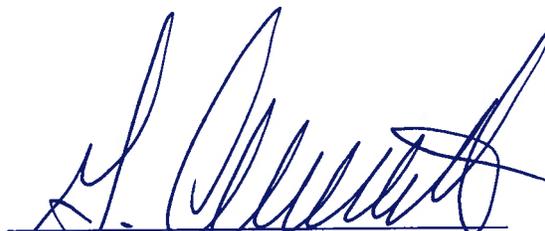
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

Ms. Sheila Wooden
5829 Chester Avenue
Philadelphia, PA 19143

October 27, 2016



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