

Commonwealth Telephone Company

Section 3
Fifth Revised Sheet 8C
Canceling Fourth Revised Sheet 8C

LIFELINE SERVICE

A. DESCRIPTION

The Lifeline Program is a federally funded program established to provide monthly assistance to residential low income households. Eligible subscribers will receive a monthly credit of \$9.25.

B. REGULATIONS

1. Lifeline Service is available to qualified residence customers who purchase qualifying services. Lifeline Service is limited to only one service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service. (C)
2. Residence Lifeline Service consists of voice telephone service or broadband access as defined in 47 C.F.R §54.400 (C)

(C)

(C)

(C) Indicates Change

LIFELINE SERVICE
(continued)

B. REGULATIONS (cont.)

- 3. An applicant for Lifeline Service must be a residential customer who meets qualifications in 47 C.F.R §54.409

(C)

(C)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or nonparticipation). Participation by DPW is subject to execution of an agreement with DPW and Commonwealth Telephone Company.

In addition to meeting the qualifications provided above, in order to constitute a qualifying low-income consumer, a consumer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline service. For the purpose of this section, a household is defined as "any individual or group of individuals who are living together as one economic unit" an economic unit is "all adult individuals contributing to and sharing in the income and expenses of a household".

- 4. Subscriber recertification will comply with 47 C.F.R §54.410 (f).

(C)

(C) Indicates Change

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LIFELINE SERVICE
(continued)

B. REGULATIONS (cont.)

5. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements. (C)
6. Customer requested temporary suspension of Lifeline Service is not permitted. (C)
7. Lifeline customers are subject to all Residence service regulations in this and other tariffs of Commonwealth Telephone Company. (C)
8. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s). (C)
9. Resale of Lifeline Services is no longer available. (C)
10. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
11. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence, the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
12. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

(C) Indicates Change