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November 3, 2016

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Roseann Tortorella v. PPL Electric Utilities Corporation
Docket No: F-2016-2540683

Dear Ms. Chiavetta:

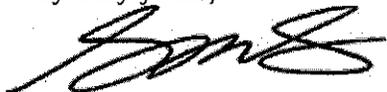
Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,



GRAIG M. SCHULTZ

GMS/ejm
Enclosure

cc: Administrative Law Judge Joel H. Cheskis (w/enc.); *via email only*
Roseann Tortorella (w/enc.)
Amy M. Bellizia (w/enc.); *via email only*
Kimberly R. Hanson (w/enc.) *via email only*
Marilyn Nunez (w/enc.); *via email only*

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ROSEANN TORTORELLA,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2016-2540683

CERTIFICATE OF SATISFACTION

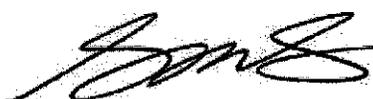
1. Complainant is Roseann Tortorella.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. (a) Complainant, Roseann Tortorella, and Respondent, PPL Electric, agree that Respondent will apply a credit to Complainant's account in the amount of \$212.98. Complainant and Respondent further agree that Complainant has been enrolled in the Ontrack customer assistance program with a monthly payment of \$98.
(b) Complainant agrees to withdraw her Complaint.
5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection

and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

DATE: 11/03/16

GROSS MCGINLEY, LLP



BY: _____

GRAIG M. SCHULTZ, ESQUIRE
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Attorney for Respondent
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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

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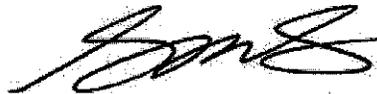
NO. F-2016-2540683

CERTIFICATE OF SERVICE

This is to certify that the CERTIFICATE OF SATISFACTION on behalf of PPL ELECTRIC UTILITIES CORPORATION was mailed to counsel/complainant of record on behalf of Respondents by first class United States mail, postage on this the 3rd day of November, 2016.

ROSEANN TORTORELLA
104 HEMLOCK DR
SHOHOLA PA 18458

GROSS MCGINLEY, LLP



BY: _____

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Attorney for Respondent
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