

P.O. Box 0112
Pennsylvania Furnace,
PA 16865-0112
31 October 2016

Secretary
Pennsylvania Public Utility Commission (PUC)
Commonwealth of Pennsylvania
400 North Street,
Harrisburg, Pennsylvania

RECEIVED
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P.A.P.U.C.
SECRETARY'S BUREAU

Reference: BCS: 3425258

Dear Madam:

During the month of October 2016, two letters from the law firm of GrossMcGinley LLP, addressing the above reference, were received and read. Both referred to PPL Electric Utilities Corporation Docket No: F-2016-2568305.

Both letters appear to follow a "set format" which has not been provided to the undersigned, who is responsible for initiation of the complaint identified in reference.

Issue: PPL was requested to make payment to the undersigned via electronic means for "customer-generated excess power."

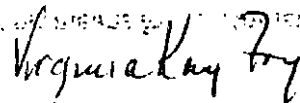
Neither the two letters from GrossMcGinley LLP nor the findings of the "investigator" for PUC cite one law, one protocol, one standard business practice as reason for denying electronic payment.

In view of the forgoing, the undersigned respectfully requests the Commission accept the complaint and direct PPL to engage in currently accepted, early 21st Century, business practices which include electronic transfer as a patron-option to receive funds.

I thank you.

Copy: GrossMcGinleyLLP
Attn: Ms. Kimberly G. Krupka

Sincerely,



VIRGINIA KAY FRY
Citizen and Complainant



Ms. Virginia Fry
P.O. Box 112
PA Furnace, PA 16865-0112

HARRISBURG PA 17101

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