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November 30, 2016

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Shirell Duggan v. Philadelphia Gas Works, Docket No. F-2016-2563495

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and has satisfied the complaint. With this discussion, the Complainant has indicated that she is satisfied with the resolution of this complaint.

Therefore, the further Commission action in this matter is no longer necessary.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,



Laureto Farinas

cc: Shirell Duggan (Regular Mail)
Administrative Law Judge Christopher P. Pell (email)
Jessica Glace (PGW Mail)
Tiffany Jones
Wendy Vacca
Tyra Jackson