



PHILADELPHIA GAS WORKS

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December 6, 2016

Ms. Sherronda Becoat
2506 South Hobson Street
Philadelphia, PA 19142

RE: Sherronda Becoat v. Philadelphia Gas Works, Docket No. F-2016-2567958

Dear Ms. Becoat:

Pursuant to our settlement conference, held on November 29, 2016 with Jennifer Pearson, Customer Review Officer – PGW, this letter re-confirms, amends and supersedes the terms of the settlement in the settlement letter of the above captioned matter dated November 29, 2016. The amendments to the terms of settlement appear as underlined in Paragraph 2 below.

In complete settlement of all issues in this matter, you have discussed your concerns with your account with PGW. The parties acknowledge and agree to the following:

1. This matter involves a request for a payment arrangement on your account for gas service to 2506 S. Hobson Street, Philadelphia, Pennsylvania, PGW Acct. No. 170762900 ("Service Address"). The outstanding balance of your PGW account is \$5,565.26.
2. In the interest of good customer relations, PGW has waived \$78.15 in late payment charges making your account balance \$5,487.11. PGW will accept the initial payment of \$1,000 toward the outstanding balance of your PGW account to be paid on or before December 30, 2016. Thereafter, you will be placed in a payment arrangement consisting of the payment of the PGW budget plan (currently \$115) plus \$75 to the remaining outstanding account balance until paid in full, (total \$190 per month for 60 months). Please note that the PGW budget plan amount is subject to automatic review and adjustment three times each year depending upon your usage patterns.
3. You have indicated that you are satisfied with this resolution of your complaint and you no longer wish to pursue the above captioned matter against PGW.

Sincerely,


Laureto Farinas

cc: Sherronda Becoat (Regular Mail)
Rosemary Chiavetta, Secretary
Special Agent Rebecca Waldemar (email)
Jennifer Pearson (PGW Mail)
Tiffany Jones
Wendy Vacca
Tyra Jackson