



THOMAS, NIESEN & THOMAS, LLC

Attorneys and Counsellors at Law

CHARLES E. THOMAS, III
Direct Dial: 717.255.7611
cet3@tntlawfirm.com

December 7, 2016

Via Electronic Filing

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Mary Johnson v. Windstream Communications, Inc.
Docket No. C-2015-2493111

Dear Secretary Chiavetta:

I am counsel to Windstream Communications, Inc. ("Windstream"), Respondent in the above-referenced complaint proceeding, and am writing to respectfully request a ninety (90) day continuance of the call-in telephonic hearing presently scheduled before Administrative Law Judge Katrina L. Dunderdale on December 13, 2016.

The continuance is being requested because the parties believe that Windstream has addressed and resolved the issues giving rise to the formal complaint filed by the Complainant, but would like to monitor the situation for an additional period of up to ninety (90) days to confirm that no further troubles or issues arise. If there are no further problems, the expectation is for Windstream to file a Certificate of Satisfaction.

I spoke with the Complainant by telephone yesterday concerning the continuance and proposed course of action. The Complainant has authorized me to state that she has no objection and joins in this request.

Thank you for your consideration of this request.

Very truly yours,

THOMAS, NIESEN & THOMAS, LLC

By

Charles E. Thomas, III

cc: Honorable Katrina L. Dunderdale (via first class mail and email)
Mary Johnson (via first class mail and email)
Daniel Pilkington, Esq. (via email)