



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
FEB 27 2008

IN REPLY PLEASE  
REFER TO OUR FILE  
IC-278  
A-00118835

EASTON COACH CO  
1200 CONROY PLACE  
EASTON PA 18040

DOCUMENT  
FOLDER

RE: Informal Complaint filed against Easton Coach Co. at Docket No. A-00118835

To Whom It May Concern:

In October, 2007, Enforcement Officer Lonnie Blank of the Commission's Harrisburg District Office investigated an informal complaint against your company. In the course of the investigation by the officer, it was determined that there was insufficient evidence of any wrong doing to proceed with regulatory actions.

If you have any questions concerning this matter please do not hesitate to contact the Commission at the above address. Alternative formats of this material are available for persons with disabilities by contacting the Compliance Office at (717) 787-1168.

Sincerely,

Joshua S. Kwiatkowski  
Motor Carrier Services & Enforcement

pc: Harrisburg District Office/ Enforcement Officer Blank /H-108-07

RECEIVED  
2008 MAR -5 PM 4:01  
PA P.U.C.  
SECRETARY'S BUREAU



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PENNSYLVANIA PUBLIC UTILITY COMMISSION  
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A-00118835

FEB 27 2008

VIKKI J KANTNER  
2409 LINCOLN AVE  
READING PA 19609

DOCUMENT  
FOLDER

RE: Informal Complaint filed against Easton Coach Co. at Docket No. A-00118835

Mrs. Kantner:

Your informal complaint against Easton Coach Co. at Docket No. A-00118835, has been investigated by Enforcement Officer Lonnie Blank of the Commission's Harrisburg District Office. In your complaint you alleged poor quality of service.

Unfortunately, the transportation you contacted the Commission about does not fall within our jurisdiction to regulate. The service being rendered is under contract to a municipal authority and the Commission has no jurisdiction over such matters. If you feel your complaint still needs addressed, you may wish to contact the Berks and Reading Transportation Authority.

If you have any questions concerning this matter please do not hesitate to contact the Commission at the above address. Alternative formats of this material are available for persons with disabilities by contacting the Compliance Office at (717) 787-1227.

Sincerely,

Joshua S. Kwiatkowski  
Motor Carrier Services & Enforcement

PA P.U.C.  
SECRETARY'S BUREAU

2008 MAR -5 PM 4:01

RECEIVED