



**PHILADELPHIA GAS WORKS**

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December 14, 2016

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Allison and Stuart Janoff v. PGW, Docket No. C – 2016 – 2570705**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainants have discussed the issues raised in the complaint and reached a settlement. With this discussion, the Complainants have indicated that they are satisfied with the resolution of this complaint.

**Therefore, the Initial Telephonic Hearing scheduled for December 16, 2016, in this matter is no longer necessary.**

By copy of this letter, I am notifying the Complainant of their right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read "Laureto Farinas", is written over a large, faint, light-blue graphic of a flame or gas burner icon that serves as a background for the signature area.

Laureto Farinas

cc: Allison and Stuart Janoff (Regular Mail and email: [mommyjaiz@aol.com](mailto:mommyjaiz@aol.com) )  
Special Agent Tiffany L. Tran (e-mail)  
Marie Charles (PGW Mail)  
Tiffany Jones  
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