

COMMONWEALTH OF PENNSYLVANIA



OFFICE OF CONSUMER ADVOCATE

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December 15, 2016

Rosemary Chiavetta
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RE: Commonwealth of Pennsylvania, by Attorney General
KATHLEEN G. KANE, Through the Bureau of Consumer
Protection,
And
TANYA J. McCLOSKEY, Acting Consumer Advocate,
Complainants

v.

HIKO Energy, LLC,

Respondent

Docket No. C-2014-2427652

Secretary Chiavetta:

Please accept this notification of Joint Complainants of compliance with paragraph 26 of the Joint Petition for Approval of Settlement, page 30 of the Initial Decision dated August 21, 2015, and the final Order dated December 3, 2015 in the above-captioned proceeding. On December 15, 2016, the Commonwealth of Pennsylvania, Office of Attorney General, through the Bureau of Consumer Protection and the Acting Consumer Advocate, Tanya J. McCloskey provided the November Report of the Administrator of the Refund Pool to HIKO Energy, LLC, the Pennsylvania Public Utility Commission's Bureau of Consumer Services, and Administrative Law Judges Elizabeth Barnes and Joel Cheskis in the format and medium requested by each.

Specifically, on November 23, 2016, the Settlement Administrator sent a second distribution of refund checks to all consumers who were eligible for a refund, yet failed to cash the refund checks distributed on May 13, 2016. The second checks replaced previous checks the consumers received and which had expired. The Settlement Administrator also began a calling campaign to these consumers on November 28, 2016 to encourage the consumers to cash their refund checks. Exactly 1,195 second checks were issued on November 23, 2016. As of November 30, 2016, of those second checks issued, 149 totaling \$51,283.06 were cashed and paid; 9 totaling \$3,850.86 were returned undeliverable; and 1,037 totaling \$239,617.27 were delivered and still uncashed.

If you have any questions, please feel free to contact me at any time. The Joint Complainants will provide additional Reports in accordance with the Commission's Order and will provide notice to the Secretary's Office when those Reports are issued.

Respectfully Submitted,

A handwritten signature in dark ink, reading "Kristine E Marsilio". The script is cursive and fluid.

Kristine E. Marsilio
Assistant Consumer Advocate
PA Attorney I.D. 316479

cc: Honorable Elizabeth Barnes, ALJ
Honorable Joel Cheskis, ALJ
Certificate of Service

227838

CERTIFICATE OF SERVICE

Commonwealth of Pennsylvania, by
Attorney General KATHLEEN G. KANE,
Through the Bureau of Consumer Protection,

And

TANYA J. McCLOSKEY, Acting Consumer Advocate,

Complainants

V.

HIKO ENERGY, LLC,

Respondent

Docket No. C-2014-2427652

I hereby certify that I have this day served a true copy of the foregoing document,
Joint Complainants Commonwealth of Pennsylvania and the Office of Consumer Advocate's Letter
Re: November 2016 Report on the distribution of the refund pool, in the manner and upon the
persons listed below:

Dated this 15th day of December 2016.

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