

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Office of Small Business Advocate	:	
	:	
v.	:	R-2016-2524540
	:	C-2016-2534365
Frontier Communications of Breezewood, LLC, Canton, LLC, Lakewood, LLC, Oswayo River, LLC, and Pennsylvania, LLC	:	P-00951005F1000
	:	
Office of Small Business Advocate	:	
	:	
v.	:	R-2016-2524592
	:	C-2016-2534366
Frontier Communications Commonwealth Telephone Company	:	P-00961024F1000
	:	

**RECOMMENDED DECISION**

Before  
Elizabeth H. Barnes  
Administrative Law Judge

**INTRODUCTION**

Frontier telecommunications carriers filed requests for increases in the rates they charge customers. This decision recommends approval of a joint petition for settlement among the telecommunications carriers and statutory advocates, which provides for an increase in rates because the settlement will provide sufficient revenues while addressing concerns raised by the statutory advocates.

## HISTORY OF THE PROCEEDING

On or about January 29, 2016, Frontier Communications of Breezewood, LLC; Frontier Communications of Canton, LLC; Frontier Communications of Lakewood, LLC; Frontier Communications of Oswayo River, LLC; and Frontier Communications of Pennsylvania, LLC (collectively Frontier Companies) jointly filed with the Pennsylvania Public Utility Commission (Commission) their combined annual Price Stability Index/Service Price Index (PSI/SPI) Report and associated revenue increase at R-2016-2524540. The Report was filed pursuant to the provisions of Act 183 of 2004, P.L. 1398 (66 Pa. C.S. §§ 3011-3019)(Chapter 30) and pursuant to the Frontier Companies' Amended Joint Streamlined Regulation and Network Modernization Plan (Chapter 30 Plan) that this Commission approved at Docket No. P-00951005F1000.<sup>1</sup>

The Frontier Companies' combined PSI/SPI filing proposed a \$1.00 increase to existing residential and business dial tone rates. Frontier Communications of Pennsylvania (Frontier PA) subsequently filed a revised 2016 PSI/SPI Report on February 23, 2016, to reflect an annual change in revenue resulting from a \$0.60 proposed rate increase rather than the \$1.00 rate increase as originally proposed. Through their combined 2016 PSI/SPI filing, as revised, the Frontier Companies proposed annual aggregate revenue increases to residential and business customers ranging from \$3,192 to \$26,429.

Also on or about January 29, 2016, Frontier Communications Commonwealth Telephone Company (Frontier Commonwealth)<sup>2</sup> filed with the Commission its Price Stability Index/Service Price Index (PSI/SPI) Report and associated revenue increase at R-2016-2524592. The Report was filed pursuant to the provisions of Act 183 of 2004, P.L. 1398 (66 Pa. C.S. §§ 3011-3019)(Chapter 30) and pursuant to Frontier Commonwealth's Amended Joint Streamlined Regulation and Network Modernization Plan (Chapter 30 Plan) that this

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<sup>1</sup> *Joint Petition for Amended Alternative Regulation and Network Modernization Plan of Frontier Companies*, Docket No. P-00951005F1000 (Order entered April 7, 2005).

<sup>2</sup> The Frontier Companies and Frontier Commonwealth are collectively referred to herein as "Frontier."

Commission approved at Docket No. P-00961024F1000.<sup>3</sup> Through its 2016 PSI/SPI filing, Frontier Commonwealth proposed an annual aggregate revenue increase to residential and business customers totaling \$396,474.

On March 17, 2016, the Office of Small Business Advocate (OSBA) filed two separate formal complaints, Public Statements, and Verifications in response to the PSI/SPI filings referenced above. In its complaints, OSBA argued that the 2016 PSI/SPI filings made by the Frontier Companies and Frontier Commonwealth may be insufficient to justify the proposed rate adjustments and that the proposed rates, rules and conditions of service may be unjust, unreasonable, unduly discriminatory and otherwise contrary to law as they pertain to small business customers. The OSBA further averred that the proposed rate adjustments for the Frontier Companies' and Frontier Commonwealth's business customers may violate Sections 1301 and 3015(g) of the Public Utility Code. The OSBA requested that the Commission suspend and investigate the 2016 PSI/SPI filings and, at the conclusion of the investigation, reject the proposed new rates and tariff changes proposed in the filings to the extent required to ensure that the rates are lawful, just, reasonable and not unduly discriminatory to any class of customers.

On April 7, 2016, two Commission Orders were entered holding the Frontier Companies' and Frontier Commonwealth's 2016 PSI/SPI Reports to be consistent with their Commission-approved Amended Streamlined Regulation and Network Modernization Plans, respectively pending disposition of OSBA's Complaints. The Complaints were assigned to the Office of Administrative Law Judge (OALJ) for adjudication. The Commission allowed the filings to go into effect as filed and remain in effect during the pendency of the OSBA's complaints subject to refunds.

On April 17, 2016, the approved rate increases went into effect pursuant to the following tariff supplements: Tariff Supplement No. 126 to Tariff Telephone-PA P.U.C. No. 5 (Frontier Breezewood); Tariff Supplement No. 119 to Tariff Telephone-PA P.U.C. No. 3 (Frontier Canton); Tariff Supplement No. 121 to Tariff Telephone-PA P.U.C. No. 5 (Frontier

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<sup>3</sup> *Petition for Amended Alternative Regulation and Network Modernization Plan of Commonwealth Telephone Co.*, Docket No. P-00961024F1000 (Order entered March 3, 2005).

Lakewood); Tariff Supplement No. 128 to Tariff Telephone-PA P.U.C. No. 14 (Frontier Pennsylvania), and Supplement No. 125 – Telephone PA P.U.C. No. 23 (Frontier Commonwealth).

On April 20, 2016, two separate answers were filed to the two complaints filed by OSBA. On April 27, 2016, the Commission issued a Notice scheduling an Initial Prehearing Conference for Wednesday, May 11, 2016 at 10:00 a.m. and assigning this case to me. On May 6, 2016, OCA filed a Notice of Intervention in each complaint proceeding. The Prehearing Conference was held on May 11, 2016.

During the Initial Prehearing Conference, various procedural matters were discussed. On May 16, 2016, a Procedural Order was issued consolidating the above-captioned cases and establishing a litigation schedule, which included a hearing scheduled for September 14, 2016.

On June 28, 2016, the OSBA served the direct testimony and exhibits of Joseph P. Gillan (OSBA St. No. 1). On August 11, 2016, the Frontier Companies and Frontier Commonwealth served the rebuttal testimony and exhibits of Carl Yastrzemski (Frontier Companies St. No. 1; Frontier Commonwealth St. No. 1) and Gregory J. Sale (Frontier Companies St. No. 1; Frontier Commonwealth St. No.2; Frontier Commonwealth St. No. 2). Also on August 11, 2016, OCA served the rebuttal testimony and exhibits of Robert Loube (OCA St. No. 1-R).

On September 7, 2016, OSBA served the surrebuttal testimony of Mr. Gillan (OSBA St. No. 1-S). An evidentiary hearing was held on September 14, 2016, as scheduled. All parties waived cross-examination of the witnesses and stipulated to the admission of previously served testimony and exhibits. I directed the parties to file main briefs by October 7, 2016 and reply briefs by October 21, 2016, consistent with the Procedural Order. The parties requested extensions to the briefing deadlines multiple times. These requests were granted informally and formally. See *Briefing Order* entered October 6, 2016; *Amended Briefing Order* entered October 21, 2016; and *Order Suspending Litigation Schedule* entered October 27, 2016. The

parties submitted a Joint Petition for Settlement on November 23, 2016, with Statements in Support attached. The record closed on November 23, 2016. For the reasons set forth below, I recommend that the Commission approve and adopt the joint petition for settlement without modification.

### DISCUSSION

Frontier possesses a statutory right under 66 Pa. C.S. §3105(a)(1)(iii) and approved Chapter 30 Plans to seek and obtain automatic revenue and rate increases as permitted by Chapter 30 law. 66 Pa. C.S. §§3000 *et seq.* Under the Company's Price Stability Plan (PSP), the PSI/SPI calculates the allowable change (increase or decrease) in rates for noncompetitive services based on the annual change in the Gross Domestic Product Price Index (GDP-PI). The PSP also addresses revenue neutral rate rebalancing/restructuring. The PSP set forth in Frontier's Chapter 30 Plans are substitutions of the rate base/rate of return regulation. Further, the Chapter 30 Plans acknowledge that nothing in their Plans shall be construed to limit the requirement under 66 Pa. C.S. §1301 that rates shall be just and reasonable.

As the public utilities seeking rate increases, the Frontier Companies and Frontier Commonwealth have the burden of proof to establish the justness and reasonableness of the rate increases requested. The statute at 66 Pa.C.S. § 315(a) sets forth the standard to be met by the public utility:

**Reasonableness of rates.** –In any proceeding upon the motion of the Commission, involving any proposed or existing rate of any public utility, or in any proceeding upon complaint involving any proposed increase in rates, the burden of proof to show that the rate involved is just and reasonable shall be upon the public utility.

In order to accept a settlement, the Commission must first determine that the proposed terms and conditions are in the public interest. Pa. Pub. Util. Comm'n v. York Water Co., Docket No. R-00049165, (Order entered October 4, 2004); Pa. Pub. Util. Comm'n v. C S Water and Sewer Assoc., 74 Pa. P.U.C. 767 (1991).

## TERMS OF THE SETTLEMENT

The Joint Petition for Settlement consists of the following terms and conditions:

a. The Frontier Companies' and Frontier Commonwealth's respective 2016 PSI/SPI filings are accepted, as filed. The rate increases proposed by the Frontier Companies and Frontier Commonwealth and included in the following tariff supplements shall be deemed just and reasonable and shall remain in effect as previously filed and without refund: Tariff Supplement No. 126 to Tariff Telephone-PA P.U.C. No. 5 (Frontier Breezewood); Tariff Supplement No. 119 to Tariff Telephone-PA P.U.C. No. 3 (Frontier Canton); Tariff Supplement No. 121 to Tariff Telephone-PA P.U.C. No. 5 (Frontier Lakewood); Tariff Supplement No. 128 to Tariff Telephone-PA P.U.C. No. 5 (Frontier Oswayo River); Tariff Supplement No. 133 to Tariff Telephone-PA P.U.C. No. 14 (Frontier Pennsylvania), and Supplement No. 125 – Telephone PA P.U.C. No. 23 (Frontier Commonwealth).

b. For their next annual PSI/SPI filings, to be filed on or before February 1, 2017, the Frontier Companies and Frontier Commonwealth will be permitted to increase residential and business dial tone rates up to the level of rates set forth in the exhibit annexed hereto as Appendix A (hereinafter the "2017 Settlement Rates"). The 2017 Settlement Rates shall remain subject to Chapter 30, and must comply with, all rules, procedures, and parameters set forth in the Frontier Companies' and Frontier Commonwealth respective Amended Chapter 30 Plans. The OSBA and the OCA agree that they will not challenge or file complaints against the 2017 Settlement Rates, terms, or other provisions of the 2017 PSI/SPI filings of the Frontier Companies and Frontier Commonwealth so long as the 2017 PSI/SPI filings comply with the terms of the Joint Petition.

c. Joint Petitioners agree to convene during the last quarter of calendar year 2017 to discuss the Frontier Companies' and Frontier Commonwealth's 2018 PSI/SPI filings which are due on or before February 1, 2018.

d. The Frontier Companies and Frontier Commonwealth agree that any rate increases proposed in connection with their annual PSI/SPI filings will be evaluated on a per-company basis and will not be evaluated by “blending” the rate increases across one or more companies.

## PUBLIC INTEREST

### The 2016 PSI/SPI Filings

Frontier avers that acceptance of the 2016 PSI/SPI filings and rate increases is reasonable and appropriate. The additional revenues from the increases will provide the Frontier Companies and Frontier Commonwealth with additional and necessary cash flow that is critical to ensure the continued provision of reasonable and adequate service. Moreover, leaving the existing rate increases in effect will enable Frontier Commonwealth to continue its efforts to consolidate and streamline rates within respective residential and business rate band groups. Consolidation and standardization of pricing provides a number of administrative and product management benefits, including helping to minimize customer confusion and eliminating administrative complexity in pricing associated with maintaining different price points for the same service based on physical location only. By eliminating the need for Frontier Commonwealth to maintain and communicate different rates based on exchange information, these changes also provide operational efficiencies that reduce the costs associated with ordering, billing, and customer service.<sup>4</sup>

Frontier stated that its 2016 PSI/SPI filings proposed a wide range of rate increases to noncompetitive local exchange service. For example, the Frontier Companies proposed rate increases of 60 cents or \$1.00 to the various “Flat Rate R1” (residential) or “Flat Rate B1” (business) rates. However, Frontier Commonwealth proposed rate increases for Flat Rate R1 of up to \$1.00, whereas rate increases for Flat Rate B1 were up to \$2.00. The OSBA was initially concerned that the noncompetitive business customers were receiving rate increases that were excessive when compared to the residential rate increases.

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<sup>4</sup> See Frontier Commonwealth St. No. 2 at 4.

OSBA initially complained that Frontier was analyzing its local exchange rate increases by averaging (or “blending”) them across all seven companies. For example, by averaging the business rate increases proposed by the Frontier Companies (which were either 60 cents or \$1.00) with the higher rate increases proposed by Frontier Commonwealth, the \$2.00 increase on Frontier Commonwealth business customers would get “lost in the details” and that \$2.00 amount would be effectively de-emphasized. OSBA now states in its Statement of Support that after conducting discovery and reviewing testimony and settlement discussions with Frontier, OSBA is satisfied Frontier is not attempting to make its business customers a “payor of last resort” in its 2016 PSP filing. The Joint Petition addresses this concern at Paragraph 13.d by explicitly stating that no such averaging shall be permitted in the future.

The signatory parties in the instant case have agreed as a term of settlement that the rates as tariffed are just and reasonable and they agree that the rates shall remain in effect as previously filed in April, 2016, without refund. This is a full settlement and Commission policy promotes settlements. 52 Pa.Code § 5.231. Settlements lessen the time and expense the parties must expend litigating a case and at the same time conserve precious administrative hearing resources. The Commission has indicated that settlement results are often preferable to those achieved at the conclusion of a fully litigated proceeding. 52 Pa.Code § 69.401.

Allowing the currently tariffed rates to remain in effect without refund may minimize customer confusion and eliminate the potential risk associated with further rate adjustments. Additionally, the Commission held in its April 7, 2016 Orders that Frontier’s respective 2016 PSI/SPI Reports were “consistent with their Commission-approved Amended Joint Streamlined Regulation and Network Modernization Plans.”<sup>5</sup> The PSI/SPI calculations, banked revenue calculations, and proposed rate increases were found to be reasonable, consistent and in conformance with the terms of the Frontier Companies’ and Frontier Commonwealth’s respective Commission-approved Amended Joint Chapter 30 Plans. April 7, 2016 Orders at 6-7.

Accordingly, I find just and reasonable the Frontier Companies’ proposed annual aggregate revenue increases for residential and business customers ranging from \$3,192 to

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<sup>5</sup> *Frontier Companies Order* at 6; *Frontier Commonwealth Order* at 6.

\$26,429 as part of their combined 2016 PSI/SPI filing, and Frontier Commonwealth proposed an annual aggregate revenue increase for residential and business customers totaling \$396,474 in its 2016 PSI/SPI filing. It is recommended that the annual aggregate revenue increases to residential and business customers for each company therefore remain as follows:<sup>6</sup>

Frontier Breezewood	\$ 5,840
Frontier Canton	\$ 6,420
Frontier Lakewood	\$ 3,192
Frontier Oswayo River	\$ 3,684
Frontier Pennsylvania	\$ 26,429
Frontier Commonwealth	\$ 396,474

### The 2017 PSI Filings

As part of the Settlement, the Frontier Companies and Frontier Commonwealth, the OSBA and the OCA have agreed that the Frontier Companies and Frontier Commonwealth may propose increases for residential and business basic local exchange service as part of each Company's 2017 PSI/SPI filing, on or about February 1, 2017. The Settlement Rates set forth in Attachment A to this Recommended Decision reflect the maximum levels of increases and resulting rates which each Company may propose. The actual 2017 PSI/SPI filing and proposed rate changes by each Frontier Company and Frontier Commonwealth will depend on the allowed revenue increase calculated by each PSI/SPI Report, banked amounts, and other considerations. Upon receipt of the filings, the OSBA and OCA will have an opportunity to review each PSI/SPI filing and any proposed rate increases for compliance with Chapter 30 and the respective Amended Chapter 30 Plan. Pursuant to the Joint Petition for Settlement, the OCA agrees that if the PSI/SPI filing and any proposed rate increase are within the bounds of Chapter 30, the Amended Chapter 30 Plan and increase individual rates no higher than the Settlement Rates for the particular Frontier Company, then the OCA will not oppose or otherwise file a complaint against the PSI/SPI filing.

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<sup>6</sup> See Frontier Companies Exhibit CY-3 (CONFIDENTIAL & PROPRIETARY) and Frontier Commonwealth Exhibit CY-3 (CONFIDENTIAL & PROPRIETARY).

The 2017 Settlement Rates in Attachment A reflect a balanced compromise by the Joint Petitioners on this issue for the next annual PSI/SPI filings and provide a fair, reasonable, and non-discriminatory allocation of the revenue increases among the customer classes and various rate groups. A review of the maximum settlement rates for the Frontier 2017 PSI filings in Attachment A shows a relatively small difference between rate increases of business versus residential customer classes. In addition, the 2017 Settlement Rates are consistent with Frontier's goals of consolidating and standardizing pricing across rate groups and achieving administrative synergies by simplifying the ordering, billing and customer service systems.

By agreeing to the specific structure and design for rate increases at this time, Joint Petitioners are facilitating the orderly filing and review of the 2017 PSI/SPI filings and circumventing the potential need for costly and burdensome litigation and unnecessary waste of administrative resources in connection with those filings. Significantly, however, nothing in this settlement provision takes away the Commission's authority with respect to its review and consideration of the 2017 PSI/SPI filings. The 2017 Settlement Rates, moreover, will still remain subject to Chapter 30 and must comply with, all rules, procedures, and parameters set forth in the respective Frontier Amended Chapter 30 Plans.

The Settlement Rates will serve as a cap on increases to residential and other local exchange service rates for each of the Frontier Companies, as they each prepare their 2017 PSI/SPI Reports and proposed tariffs for filing. The Joint Petition for Settlement is in the public interest because it adds another constraint on the potential for rate increases to residential basic local service rates which each Frontier Company may propose as part of the upcoming 2017 PSI/SPI Reports and it does not bind the Commission to pre-approving any future PSI/SPI filing. This term of settlement provides some stability for rates during 2017.

#### 2018 PSI/SPI Filings

The Joint Petition provides at Paragraph 13.c that the Frontier Companies and Frontier Commonwealth will meet with the OSBA and OCA during the last quarter of calendar year 2017 to discuss Frontier's 2018 PSI/SPI filings. Such a meeting may be beneficial, without

binding the OCA or OSBA. A meeting prior to the 2018 PSI filings will enable the parties to fully address the economic and market conditions that cannot be accurately predicted at this time. A meeting could avoid further litigation and concomitant conservation of administrative resources and is in the public interest.

Finally, approving and adopting the joint settlement petition is also in the public interest because accepting the settlement petition will avoid the substantial time and expense involved in litigating the proceeding. Accepting the settlement petition will negate the need to prepare main briefs, reply briefs, exceptions and reply exceptions and possibly file appeals. This is in the public interest because avoiding these expenses serves the interests of Frontier customers.

### CONCLUSION

For the reasons set forth above, I find that the proposed settlement is in the public interest and consistent with the requirements of Frontier Companies' and Frontier Commonwealth's Chapter 30 Plans. Accordingly, I recommend that the Commission approve the proposed settlement.

### CONCLUSIONS OF LAW

1. The Commission has jurisdiction over the subject matter of and the parties to this proceeding. 66 Pa.C.S. §§ 3011-3019.
2. Parties may stipulate to relevant matters of fact or the authenticity of relevant documents, and the stipulations are binding on the parties. 52 Pa.Code § 5.234(a).
3. The terms of the joint petition for settlement comply with applicable statutes, regulations and Commission orders. Joint Petition for Amended Alternative Regulation and Network Modernization Plan of Frontier Companies, Docket No. P-00951005F1000 (Order entered April 7, 2005). Petition for Amended Alternative Regulation and Network

Modernization Plan of Commonwealth Telephone Co., Docket No. P-00961024F1000 (Order entered March 3, 2005). *Frontier Companies Order* at 6; *Frontier Commonwealth Order* at 6.

4. The settlement filed on November 23, 2016 between the Frontier Companies, Frontier Commonwealth, OCA, and OSBA is in the public interest and should be approved by the Commission. Pa. Pub. Util. Comm'n v. York Water Co., Docket No. R-00049165, (Order entered October 4, 2004).

ORDER

THEREFORE,

IT IS RECOMMENDED:

1. That the settlement petition filed on November 23, 2016 between Frontier Communications of Breezewood, LLC; Frontier Communications of Canton, LLC; Frontier Communications of Lakewood, LLC; Frontier Communications of Oswayo River, LLC; Frontier Communications of Pennsylvania, LLC; Frontier Communications Commonwealth Telephone Company; the Office of Consumer Advocate; and the Office of Small Business Advocate in the above-captioned consolidated cases be approved and adopted.

2. That the investigations at Docket R-2016-2524540 and R-2016-2524592 be terminated and marked closed.

3. That the complaints filed by the Office of Small Business Advocate in this proceeding at Docket Numbers C-2016-2534365 and C-2016-2534366 be terminated and marked closed.

Date: November 30, 2016

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/s/  
Elizabeth H. Barnes  
Administrative Law Judge

# **Attachment A**

**APPENDIX A**

<b>FC of Canton (CAN)</b>					
Flat Rate R1					
Canton	R1G1	\$21.42	\$0.73	\$22.15	3.41%
Leroy	R1G2	\$21.42	\$0.73	\$22.15	3.41%
Flat Rate B1					
Canton	B1G1	\$29.51	\$1.00	\$30.51	3.39%
Leroy	B1G2	\$34.39	\$0.00	\$34.39	0.00%
<b>FC Lakewood (LKW)</b>					
Flat Rate R1	R1	\$21.55	\$0.60	\$22.15	2.78%
Flat Rate B1	B1	\$26.66	\$0.60	\$27.26	2.25%
PBX Trunk	PTK	\$31.91	\$0.50	\$32.41	1.57%
Ground Start Trunk		\$38.55	\$0.00	\$38.55	0.00%
Semi-Pub	SPPS	\$25.74	\$1.25	\$26.99	4.86%
<b>FC of Oswayo River (OSW)</b>					
Flat Rate R1	R1	\$21.42	\$0.73	\$22.15	3.41%
Flat Rate B1	B1	\$33.36	\$1.03	\$34.39	3.09%
<b>FC Pennsylvania (ENT)</b>					
Flat Rate R1 (RGs 1, 2, and 3)	R1	\$20.65	\$1.00	\$21.65	4.84%
Message Rate Service	R1M	\$12.25	\$1.00	\$13.25	8.16%
Total Resi					
Measured B1	B1	\$24.25	\$1.00	\$25.25	4.12%
Measured PBX	PTK	\$24.25	\$1.00	\$25.25	4.12%
Measured Key	K1	\$24.25	\$1.00	\$25.25	4.12%
COCOT	PAYCO	\$22.73	\$1.50	\$24.23	6.60%
Semi-Public Telephone	SPPS	\$22.73	\$1.50	\$24.23	6.60%

APPENDIX A

Tariffed Item by Legal Entity	S&E Codes	Current Rate (eff. 4/17/16)	2017 Increase Amount	2017 Proposed Rate	Percent Increase
<b>FC Commonwealth Telephone (PCI)</b>					
R1 Measured Service	R1USS	\$15.25	\$0.75	\$16.00	4.92%
R1 Metered Service	R1LMS	\$15.25	\$0.75	\$16.00	4.92%
Flat Rate R1					
RG 1	R1G1	\$18.99	\$1.00	\$19.99	5.27%
RG 2	R1G2	\$18.99	\$1.00	\$19.99	5.27%
RG 3	R1G3	\$18.99	\$1.00	\$19.99	5.27%
RG 4	R1G4	\$19.74	\$0.25	\$19.99	1.27%
RG 5	R1G5	\$19.74	\$0.25	\$19.99	1.27%
RG 6	R1G6	\$19.74	\$0.25	\$19.99	1.27%
Second Line					
RG 1	R1A1	\$14.34	\$1.00	\$15.34	6.97%
RG 2	R1A2	\$14.34	\$1.00	\$15.34	6.97%
RG 3	R1A3	\$14.34	\$1.00	\$15.34	6.97%
RG 4	R1A4	\$15.09	\$0.25	\$15.34	1.66%
RG 5	R1A5	\$15.09	\$0.25	\$15.34	1.66%
RG 6	R1A6	\$15.09	\$0.25	\$15.34	1.66%
Business Lines:					
B1 Measured Service	B1USS	\$16.13	\$0.87	\$17.00	5.39%
B1 Metered Service	B1LMS	\$16.13	\$0.87	\$17.00	5.39%
Flat Rate B1					
RG 1	B1G1	\$20.20	\$1.75	\$21.95	8.66%
RG 2	B1G2	\$20.20	\$1.75	\$21.95	8.66%
RG 3	B1G3	\$20.20	\$1.75	\$21.95	8.66%
RG 4	B1G4	\$24.45	\$1.25	\$25.70	5.11%
RG 5	B1G5	\$24.45	\$1.25	\$25.70	5.11%
RG 6	B1G6	\$25.70	\$0.00	\$25.70	0.00%
PBX Trunk					
RG 1	PBXT1	\$24.27	\$1.75	\$26.02	7.21%
RG 2	PBXT2	\$24.27	\$1.75	\$26.02	7.21%
RG 3	PBXT3	\$26.27	\$0.75	\$27.02	2.85%
RG 4	PBXT4	\$32.27	\$1.75	\$34.02	5.42%
RG 5	PBXT5	\$33.27	\$0.75	\$34.02	2.25%
RG 6	PBXT6	\$38.27	\$0.00	\$38.27	0.00%
COCOT	PAYC1	\$18.53	\$1.70	\$20.23	9.17%
COCOT	PAYC2	\$19.03	\$1.20	\$20.23	6.31%
COCOT	PAYCO	\$37.45	\$0.00	\$37.45	0.00%
<b>FC of Breezewood (BRE)</b>					
Flat Rate R1	R1G1, R1G2	\$21.42	\$0.73	\$22.15	3.41%
Flat Rate B1	B1G1, B1G2	\$23.31	\$1.00	\$24.31	4.29%
COCOT	PAYC1	\$22.39	\$1.25	\$23.64	5.58%
PBX Trunk	PTKG1	\$23.31	\$1.00	\$24.31	4.29%