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Little Rock, AR 72212

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January 1, 2017

Secretary of the Commission  
Pennsylvania Public Utilities Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

RE: Telephone – PA P.U.C. No. 1  
Supplement No. 37

Dear Commission Secretary,

Submitted via electronic filing are revisions to US LEC of Pennsylvania LLC d/b/a PAETEC Business Services (“US LEC”) PA P. U. C. No. 1, with an issue date of January 3, 2017, and a requested effective date of February 2, 2017.

In this filing, US LEC seeks to change the name for the non-recurring service, currently named “Customer Premise Work”, and revise the rate. Going forward, US LEC will be using the name “Technician Dispatch Charge”, as well as standardizing the rate for all customers nationwide.

Customers were notified via bill message 60 days prior to implementation; a copy of the notice is also being filed. If you have any questions regarding this filing, please contact me at (585) 340-2709, or via email at Katherine.Hoagland@Windstream.com.

Sincerely,

/s/ Katherine Hoagland

Katherine Hoagland  
Regulatory & Tariff Analyst

## NOTICE OF CHANGE

Currently the various Windstream companies use a variety of rates for technician dispatch services. In an effort to simplify and make things less confusing, Windstream will standardize the rate and name for all of its CLEC companies. Please note that if a technician visit is required for repair of a Windstream issue, there will, of course, continue to be no charge to you.

Technician Dispatch Charge - This charge applies when the Company dispatches either its own, or a third-party technician, to a customer premises to test the line from the central office, up to the demarcation point, and the line tests clear (no trouble found in the Company facilities). No Technician Dispatch Charge shall apply if the customer subscribes to an inside wire maintenance plan, or trouble is found on the network side of the demarcation point. This charge is calculated from the time Company personnel are dispatched to the Customer Premise, until work is completed. After the first thirty (30) minutes, time is billed in 15-minute increments.

\$50 for first 30 min, then \$75 each hour (Mon –Fri 8-5)

\$75 for first 30 min, then \$95 each hour (Weekends and after 5:00)

US LEC of Pennsylvania LLC  
d/b/a PAETEC Business Services

COMPETITIVE LOCAL EXCHANGE CARRIER TARIFF  
Facilities and Non-Facilities Based Service

Regulations and Schedule of Charges within the Commonwealth of Pennsylvania  
for the service areas noted below

The Company will mirror the exchange area boundaries as stated in the tariffs of:

- WINDSTREAM PENNSYLVANIA, LLC Pa. P.U.C. No. 7
- Consolidated Communications of Pennsylvania Company Pa. P.U.C. No. 11
- United Telephone Company of Pennsylvania d/b/a CenturyLink P.U.C. No. 27
- Verizon North LLC Telephone Pa. P.U.C. No. 1, 3, 5, and 6
- Verizon Pennsylvania LLC. Telephone Pa. PUC No. 180A, 182, 182A, 185B and 185C
- Commonwealth Telephone Company d/b/a Frontier Communications  
Commonwealth Telephone Company P.U.C. No. 24

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

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Issued: January 3, 2017

Effective: February 2, 2017

Senior Manager, Regulatory Affairs  
6801 Morrison Boulevard  
Charlotte, North Carolina 28211

**SUPPLEMENT NO. 37 – TELEPHONE PA P.U.C NO. 1**

**LIST OF MODIFICATIONS**

<u>Section</u>	<u>Page</u>	<u>Page Revision #</u>	<u>Description</u>
Preface	Title	19	Updates Supplement Number
Preface	0.1	17	Updates “List of Modifications” page
Preface	2	35	Updates Check Sheet
Preface	3.1	20	Updates Check Sheet
Preface	7	11	Updates Table of Contents
8	8	2	Changes the name and rate for the NRC service involving technician dispatches

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CHECK SHEET

The pages of this tariff are effective as of the date shown. The original and revised pages named below contain all changes from the original tariff and are in effect on the date shown.

<u>SECTION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>SECTION</u>	<u>PAGE</u>	<u>REVISION</u>
Preface	Title	19 <sup>th</sup> *	2	12	Original
Preface	0.1	17 <sup>th</sup> *	2	13	Original
Preface	1	Original	2	14	Original
Preface	2	35 <sup>th</sup> *	2	15	Original
Preface	3	13 <sup>th</sup>	2	16	Original
Preface	3.1	20 <sup>th</sup> *	2	17	Original
Preface	4	11 <sup>th</sup>	2	18	3 <sup>rd</sup>
Preface	5	Original	2	19	Original
Preface	6	9 <sup>th</sup>	2	20	Original
Preface	7	11 <sup>th</sup> *	2	21	Original
Preface	8	Original	2	22	Original
Preface	9	Original	2	23	Original
Preface	10	Original	2	24	Original
1	1	Original	2	25	Original
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1	3	Original	2	27	Original
1	4	Original	2	28	Original
1	5	Original	2	29	Original
2	1	Original	2	30	Original
2	2	Original	3	1	Original
2	3	Original	3	2	Original
2	4	Original	3	3	Original
2	5	Original	3	4	Original
2	6	Original			
2	7	Original			
2	8	Original			
2	9	Original			
2	10	Original			
2	11	Original			

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8	7	3 <sup>rd</sup>	8	28.3	Original
8	8	2 <sup>nd</sup> *	8	28.4	Original
8	9	Original	8	28.5	Original
8	10	Original	8	28.6	1 <sup>st</sup>
8	11	Original	8	28.7	1 <sup>st</sup>
8	12	Original	9	1	Original
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8	14	Original	9	3	Original
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8	16	Original	9	5	Original
8	17	Original	9	6	4 <sup>th</sup>
8	18	Original	9	7	First
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8	20	Original	9	9	1 <sup>st</sup>
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8	22	Original	9	11	1 <sup>st</sup>
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8	24	Original	9	13	2 <sup>nd</sup>
8	25	Original	9	14	1 <sup>st</sup>
8	26	Original	9	15	1 <sup>st</sup>
8	27	First	10	1	2 <sup>nd</sup>
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SECTION 8 - MISCELLANEOUS SERVICES

8.7 Technician Dispatch Charge:

(C, I)

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