

PLEASE DOCKET

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

DOCUMENT  
FOLDER

Kelli Randle

v.

Philadelphia Gas Works

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Z-01524686

**DOCKETED**  
JUN 22 2004

PREHEARING ORDER

An initial telephonic hearing in this case is scheduled for August 26, 2004 at 10:00 a.m. Accordingly, the parties are hereby directed to comply with the following requirements:

1. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three copies to me one week before the hearing.

2. If you or any proposed witness will be at a telephone number that is different than the number on the hearing notice, you must notify me, in writing, of that telephone number at least one week before the hearing.

3. If the Commission's Bureau of Consumer Services ("BCS") has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made. **FAILURE TO MAKE REGULAR PAYMENTS AS DIRECTED BY BCS MAY RESULT IN AN ORDER REQUIRING A LUMP SUM PAYMENT EQUAL TO THE AMOUNT OF THE PAYMENTS THAT SHOULD HAVE BEEN MADE.** The utility must submit a copy of the latest BCS decision as a hearing exhibit, if it has not been included with the Answer.

4. At the hearing, the customer must be prepared to testify about, or otherwise document, the total gross monthly income of the household. A household includes all individuals regularly residing there and receiving the benefit of the utility service. The "total gross monthly income of the household" includes, but is not limited to, the following payments received by every person residing in the customer's home: (a) pay from salaries, wages, tips or other compensation; (b) pension, retirement or social security benefits; (c) Supplemental Security Income ("SSI"); (d) unemployment compensation benefits; (e) workers' compensation benefits; (f) alimony; (g) support; (h) public assistance; and (i) any other source(s) of income.

5. If the customer or any member of the customer's household is receiving food stamps and/or medical assistance, the customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

6. At the hearing, the customer must be prepared to testify about or document the total monthly expenses of the household, which shall include, but are not limited to, the following items: (a) rent or mortgage payments; (b) utility bills (including electric, gas, telephone, water, sewer, etc.); and (c) food, in addition to any food stamp benefits.

7. TO ASSIST THE CUSTOMER TO PROVIDE THE INCOME AND EXPENSE INFORMATION REQUESTED BY THIS ORDER, THREE (3) COPIES OF A BUDGET INFORMATION SHEET ARE ENCLOSED WITH THIS ORDER. THE CUSTOMER MUST FILL OUT THIS BUDGET SHEET, RETURN ONE COPY TO ME AND SEND ONE COPY TO COUNSEL FOR THE UTILITY AT LEAST ONE WEEK BEFORE THE HEARING. YOU MAY KEEP ONE COPY OF THE BUDGET SHEET AND THE ORDER FOR YOUR USE.

8. The utility must prepare and submit the following documents at least one week before the hearing: (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less; (b) a service usage comparison report for the same period as the account statement; (c) a brief summary of any

payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

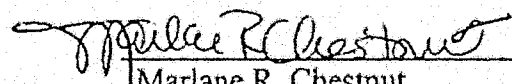
9. A request for a change of the scheduled hearing date must be submitted to me, in writing, no later than five (5) days prior to the hearing. 52 Pa. Code §1.15(b). Such changes are granted only in rare situations where good cause exists.

10. **YOU MAY LOSE THIS CASE IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.**

11. ALTHOUGH THIS HEARING IS BEING CONDUCTED TELEPHONICALLY FOR THE CONVENIENCE OF THE PARTIES, IT IS STILL A FORMAL HEARING AND WILL BE CONDUCTED IN ACCORDANCE WITH THE COMMISSION'S RULES OF PRACTICE AND PROCEDURE.

12. Commission policy is to encourage settlements. 52 Pa. Code §5.231(a). Therefore, you are urged to discuss informally between yourselves the possible settlement of this case. If you are unable to settle this case, you may still resolve as many questions or issues as possible during your informal discussion.

Date: June 16, 2004

  
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Marlane R. Chestnut  
Administrative Law Judge

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SEP 07 2004

Philadelphia Gas Works



800 West Montgomery Avenue, Philadelphia, PA 19122

Laureto A. Farinas, Senior Attorney

Legal Department

Direct Dial: 215-684-6982

FAX: 215-684-6798

E-mail: laureto.farnas@pgworks.com

August 24, 2004

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

ORIGINAL

RE: Kelli Randle v. PGW, Docket No. Z - 01524686

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied and the Complainant acknowledges that the Complaint has been satisfied. PGW and the Complainant have discussed her concerns with her PGW account and reached a settlement. With this discussion and settlement the Complainant has indicated that she is satisfied with the resolution of this complaint.

Therefore, the telephonic hearing scheduled for Thursday, August 26, 2004 in this matter will not be necessary.

By copy of this letter, I am notifying the Complainants of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Laureto A. Farinas", is written over a large, stylized flourish.

RECEIVED

AUG 24 2004

cc: Kelli Randle  
Administrative Law Judge Marlane R. Chestnut (via FAX)  
Elizabeth Plantz, Hearing Scheduler (via FAX)  
Anne Cromley  
Jack Irizarry

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

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Name and Telephone Number	Address			Who are you representing?
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number
	City	State	Zip	
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Telephone:	E-mail Address:			Fax Number

PLEASE DOCKET

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: September 15, 2004

SUBJECT: Certification of Satisfaction Filed  
Z-01524686 Kelli Randle v. Philadelphia Gas Works

TO: Wanda Zeiders,  
Docket Management

FROM: Elizabeth L. Plantz, Scheduling Officer  
Office of Administrative Law Judge

SEP 24 2004

On August 24, 2004, a Certificate of Satisfaction was filed in the above-captioned proceeding by Laureto A. Farinas, Esquire. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

This is to further inform you that the Initial Telephonic Hearing scheduled for Thursday, August 26, 2004 was cancelled.

Attachment

pc: ALJ Marlane R. Chestnut  
Beth Plantz  
Case File

DOCUMENT