

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Mauritia G. Zercher

v.

PPL Electric Utilities Corporation

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Z-01537584

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REGISTRATION BUREAU

JUN 27 PM 2:34

PREHEARING ORDER

An initial hearing is scheduled for Wednesday, July 24, 2004 at 10:00 am. The parties are directed to comply with the following requirements:

1. If you intend to present any documents for my consideration, you must send one copy to the other party and THREE copies to me one week before the hearing.

2. If you are an individual, you may either represent yourself or have an attorney licensed to practice law in the Commonwealth of Pennsylvania represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall comply with the Commission's appearance requirements. 52 Pa. Code § 1.24(b).

3. A request for a change of the scheduled hearing date must be submitted in writing no later than five (5) days prior to the hearing. 52 Pa. Code § 1.15(b). Requests for changes of initial hearings must be sent to me with copies to all parties of record. The correct address is: Administrative Law Judge Susan D. Colwell, Office of Administrative Law Judge, P.O. Box 3265, Harrisburg PA 17105-3265. Changes are granted only in rare situations where sufficient cause exists.

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5. YOU MAY LOSE THIS CASE IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.

6. This hearing is a formal proceeding and will be conducted in accordance with the Commission's rules of practice and procedure. 52 Pa. Code Chapters 1, 3 and 5.

7. Commission policy is to encourage settlements. 52 Pa. Code § 5.231(a). Because it appears that this Complaint could be satisfied, you are encouraged to discuss informally between yourselves the possible settlement of this case as soon as possible but no later than at least one week before the hearing. If you are unable to settle this case, you may still resolve as many questions or issues as possible during your informal discussion.

8. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa. Code § 5.421. You must submit your written application to me sufficiently in advance of the hearing date so that the other parties will have the required ten (10) days' notice to answer or object, and so you will have enough time to receive the subpoena and serve it

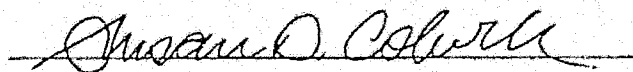
9. Customer should be prepared to support her claims with documentation and with specific dates of events which could have an impact on the claims (for example, dated bills, canceled checks reflecting payment of bills, bills from prior residents, etc.).

10. CUSTOMER IS CAUTIONED THAT SHE IS RESPONSIBLE FOR PAYMENT OF BILLS FOR USAGE INCURRED PENDING THE RESOLUTION OF THIS COMPLAINT. FAILURE TO MAINTAIN PAYMENTS MAY RESULT IN THE TERMINATION OF UTILITY SERVICE. IN ADDITION, PAYMENT OF ALL UNPAID BILLS IN ONE LUMP SUM COULD BE REQUIRED UPON RESOLUTION OF THE COMPLAINT.

10. The utility must prepare and submit before the hearing an account history for the customer for at least eighteen months or the life of both accounts, whichever is smaller.

11. The utility is directed to perform a meter check and investigation for a high billing complaint prior to the hearing, and to be prepared to submit its report to the Commission at the hearing.

Dated: May 27., 2004



SUSAN D. COLWELL
Administrative Law Judge



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

July 21, 2004

In Re: Z-01537584

(See Letter Dated 5/24/04)

Mauritia G. Zercher v. PPL Electric Utilities Corporation

Meter Dispute/Requests Payment Arrangements

Hearing Cancellation/Reschedule Notice

This is to inform you that the Initial Hearing on the above-captioned case previously scheduled for Wednesday, July 28, 2004, has been canceled.

The hearing has been rescheduled as follows:

Type: Initial Hearing
Date: Tuesday, September 14, 2004
Time: 10:00 a.m.
Location: Hearing Room 4
Plaza Level
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania
Presiding: Administrative Law Judge Susan D. Colwell
P.O. Box 3265
Harrisburg, PA 17105-3265
Telephone: (717) 783-5452
Fax: (717) 787-0481

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DOCKETED
AUG 17 2004

Please mark your records accordingly.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Colwell
Cherie Pyle
Beth Plantz
Docket Section
Calendar File

OALJ Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	Z-01537584		YES	NO
Case Name:	Mauritia G. Zercher v PPL Electric Utilities Corp	Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Testimony Taken:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Transcript Due:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Location:	HBG	Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Estimated Add'l Days:		
Date:	September 14, 2004	RECORD CLOSED:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ALJ:	Susan D. Colwell	DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reporting Firm:	Sargents Court Reporting	DATE:		
		Bench Decision:	<input type="checkbox"/>	<input type="checkbox"/>
<p>DOCUMENT FOLDER</p>		REMARKS:		
		MOTION TO DISMISS -		
		COMPLAINANT NO-SHOW,		
		NO LONGER A CUSTOMER		

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address			Who are you representing?
Kimberly A. Spotts-Kimmick	Gross, McGonky, LaPam & Labon, LLP 33 S. Seventh St			PPL Electric Utilities Corp.
(610) 820-5450 (general)	City	State	Zip	
Telephone: (610) 871-1330 (direct)	Allentown	Pak	18105	
	E-mail Address: KSpotts-Kimmick@gmk.com			Fax Number: (610) 820-6000
	City	State	Zip	
Telephone: 610-820-5450 BUREAU	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:

Check this box if additional parties or attendees appear on back of form.

Melissa Bean
Reporter's Signature