

DOCUMENT  
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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

RECEIVED

JAN 09 2003 11:27

Marchell Vaughan

v

PPL Electric Utilities Corporation

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:  
:  
:

SECRETARY'S BUREAU

Docket No. Z-01164860

PREHEARING ORDER

An initial telephonic hearing in this case is scheduled for Thursday, February 13, 2003, at 10:00 a.m. Accordingly, the parties are hereby directed to comply with the following requirements:

1. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three copies to me one week before the hearing.
2. If you or any proposed witness will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least one week before the hearing.
3. If the Commission's Bureau of Consumer Services ("BCS") has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made. **FAILURE TO MAKE REGULAR PAYMENTS AS DIRECTED BY THE BCS MAY RESULT IN AN ORDER REQUIRING A LUMP SUM PAYMENT EQUAL TO THE AMOUNT OF THE PAYMENTS THAT SHOULD HAVE BEEN MADE.** The utility must submit a copy of the latest BCS decision as a hearing exhibit.

**DOCKETED**

JAN 09 2003

4. At the hearing, the customer must be prepared to testify about, or otherwise document, the total net monthly income of the household. A household includes all individuals regularly residing there and receiving the benefit of the utility service. The "total net monthly income of the household" includes, but is not limited to, the following payments received by every person residing in the customer's home: (a) the "after taxes take-home-pay" from salaries, wages, tips or other compensation; (b) pension, retirement or social security benefits; (c) Supplemental Security Income ("SSI"); (d) unemployment compensation benefits; (e) workers' compensation benefits; (f) alimony; (g) support; (h) public assistance, and (i) any other source(s) of income.

5. If the customer or any member of the customer's household is receiving food stamps and/or medical assistance, the customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

6. At the hearing, the customer must be prepared to testify about or document the total monthly expenses of the household, which shall include, but are not limited to, the following items: (a) rent or mortgage payments; (b) utility bills (including electric, gas, telephone, water, sewer, cable television, etc.); (c) food, in addition to any food stamp benefits; (d) clothing; (e) automobile (loan payments, gasoline, maintenance, etc.); (f) transportation (bus, taxicabs, jitneys, etc.); (g) insurance premiums (homeowners' or renters' insurance, automobile insurance, life insurance, medical insurance, etc.); (h) medical bills, (doctors, dentists, hospitals, prescriptions, etc.); (i) credit card and charge account payments; (j) loan payments; and (k) miscellaneous expenses. When testifying to these expenses, the customer should be prepared to give balances due or missed payments for each item.

7. TO ASSIST THE CUSTOMER PROVIDE THE INCOME AND EXPENSE INFORMATION REQUESTED BY THIS ORDER, THREE (3) COPIES OF A BUDGET INFORMATION SHEET ARE ENCLOSED WITH THIS ORDER. THE CUSTOMER MUST FILL OUT THIS BUDGET SHEET, RETURN ONE COPY TO ME AND SEND ONE COPY TO COUNSEL FOR THE UTILITY AT LEAST ONE WEEK BEFORE THE HEARING. YOU MAY KEEP ONE COPY OF THE BUDGET SHEET AND THE ORDER FOR YOUR USE.

8. The utility must prepare and submit the following documents at least one week before the hearing: (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less; (b) a service usage comparison report for the same period as the account statement; (c) a copy of the most recent BCS decision, if any; and (d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

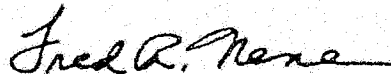
9. A request for a change of the scheduled hearing date must be submitted in writing no later than five (5) days before the hearing. 52 Pa. Code §1.15(b). Requests for changes of initial hearings must be sent to the undersigned Administrative Law Judge, with copies to all parties of record. The correct address is: Pennsylvania Public Utility Commission, Office of Administrative Law Judge, 1103 Pittsburgh State Office Building, 300 Liberty Avenue, Pittsburgh, PA 15222-1210. Only the undersigned Administrative Law Judge or Office of Administrative Law Judge Scheduling Unit may grant a request for a change of an initial hearing. Such changes are granted only in rare situations where sufficient cause exists. Should any party have any questions regarding this procedure, you may contact me at 412-565-3550.

10. YOU MAY LOSE THIS CASE, IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.

11. ALTHOUGH THIS HEARING IS BEING CONDUCTED TELEPHONICALLY FOR THE CONVENIENCE OF THE PARTIES, IT IS STILL A FORMAL HEARING AND WILL BE CONDUCTED IN ACCORDANCE WITH THE COMMISSION'S RULES OF PRACTICE AND PROCEDURE.

12. It is the Commission's policy to encourage settlements. 52 Pa. Code §5.231(a). Therefore, you are urged to discuss informally between yourselves the possible settlement of this case at least one week before the hearing. If you are unable to settle this case, you may still resolve as many questions or issues as possible during your informal discussion.

Dated: January 6, 2003



---

FRED R. NENE  
Administrative Law Judge



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge  
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

January 31, 2003

In Re: Z-01164860

(See letter of 12-27-03)

DOCUMENT  
FOLDER

Marchell Vaughan v. PPL Electric Utilities Corporation

Requests payment arrangements.

Hearing Cancellation/Reschedule Notice

This is to inform you that the initial telephone hearing on the above-captioned case previously scheduled for February 13, 2003 has been canceled.

The hearing has been rescheduled as follows:

Type: Initial telephone hearing  
Date: Monday, March 10, 2003  
Time: 10:00 a.m.  
Presiding: Administrative Law Judge Fred R. Nene  
1103 Pittsburgh State Office Building  
300 Liberty Avenue  
Pittsburgh, PA 15222  
Telephone: (412) 565-3550  
Fax: (412) 565-5692

The judge will be presiding as authorized by Chapter §56.174 of the Pennsylvania Code.

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

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At the above date and time, the Presiding Officer will contact the parties as follows:

Marcnell Vaughan (717) 615-0071  
John F. Gross, Esquire (610) 820-5450

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 3 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Nene  
Susan Licon  
Beth Plantz  
Docket Section  
Calendar File

Chapter 56 Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	Z-01164860	YES	NO
Case Name	Marchell Vaughan v PPL Electric Utilities Corporation	Prehearing Held:	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
Location:	Pittsburgh	Hearing Held:	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
Date	February 13, 2003	Testimony Taped:	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
Special Agent	ALJ Fred R Nere	Transcript Due:	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
		Hearing Concluded:	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
		Further Hearing Needed:	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
		Estimated Add'l Days:	one
		RECORD CLOSED:	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
		Briefs to be Filed:	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
		Bench Decision:	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
		REMARKS:	Name of Complainant is misspelled. Should be "VAUGHAN" Has been rescheduled to March 10, 2003

03 FEB 26 11:12:26  
PA PUC

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PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
Telephone:	E-mail Address:	Fax Number:
City	State	Zip
Telephone:	E-mail Address:	Fax Number:
City	State	Zip
Telephone:	E-mail Address:	Fax Number:
City	State	Zip

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§ 1.24 and 1.25.

John F. Gross  
Gross McGinley LaBarre & Eaton  
33 South Seventh Street  
Allentown, Pennsylvania 18101  
(610) 820-5450  
(610) 820-6006 (FAX)

March 3, 2003

VIA FAX AND FEDERAL EXPRESS

The Honorable Fred R. Nene  
Administrative Law Judge  
Pennsylvania Public Utility Commission  
1103 Pittsburgh State Office Building  
300 Liberty Avenue  
Pittsburgh Pennsylvania 15222

Re: **Marchell Vaughan v.  
PPL Electric Utilities Corporation  
Docket No. Z-01164860**

Dear Judge Nene

Enclosed for filing in the above-captioned matter are three (3) copies of PPL Hearing Exhibit Nos. 1 and 2. I propose to introduce these documents into evidence at the telephonic hearing scheduled for Monday, March 10, 2003 at 10:00 AM. I can be reached at telephone number (610) 774-2199 at the aforesaid date and time to participate in the hearing.

I have mailed copies of these exhibits to the Complainant.

Very truly yours,

*John F. Gross 10/17*

John F. Gross

Enclosures

cc: Marchell Vaughan  
James J. McNulty, Secretary

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2003 MAR -5 PM 8:51  
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Account Number 31641-03029  
 Requested By: MARCHELL VAUGHAN  
 (717)615-0071 Extension 10

Bill To: MARCHELL VAUGHAN  
 101 W HIGH ST 1FL FR  
 ELIZABETHTOWN PA 17022

Installment: \$50.00 Balance \$0.00  
 Budget Bill Amortization \$0.00 Balance \$0.00  
 Current Rate RS

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEC DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
02/28/2002	ELECTRIC SERVICE		\$120.00								
02/28/2002	DEPOSIT		\$23.50								
02/28/2002	Regular Bill	03/21	\$143.50				0198/1009	89745A	150	896	
03/01/2002	ELECTRIC SERVICE		\$584.60								
03/01/2002	Regular Bill	03/25	\$706.10				2618/0002	96824A	125	7079	
03/07/2002	ELECTRIC SERVICE		\$158.53								
03/07/2002	DEPOSIT		\$23.50								
03/07/2002	Regular Bill	03/28	\$890.13	\$143.50			0764/0000	98844A	28	2020	
03/20/2002	Payment		\$-40.00								
04/05/2002	ELECTRIC SERVICE		\$154.15								
04/05/2002	DEPOSIT		\$23.50								
04/05/2002	Regular Bill	04/29	\$1027.78	\$850.34			0625/0020	00803A	29	1959	
04/09/2002	Late Payment Charge		\$1.29								
04/10/2002	Late Payment Charge		\$8.15								
04/15/2002	Payment		\$-30.00								
05/01/2002	Payment		\$-30.00								
05/07/2002	ELECTRIC SERVICE		\$95.47								
05/07/2002	DEPOSIT		\$21.50								
05/07/2002	Regular Bill	05/28	\$1096.39	\$567.78			0125/0043	01946A	12	1142	
05/14/2002	Payment		\$-30.00								
05/14/2002	Late Payment Charge		\$11.14								
06/07/2002	ELECTRIC SERVICE		\$41.61								
06/07/2002	Regular Bill	07/01	\$1119.14	\$1066.39			0113/0069	02371A	315	425	
06/24/2002	Payment		\$-105.00								
07/09/2002	ELECTRIC SERVICE		\$26.34								
07/09/2002	Regular Bill	07/30	\$1000.48	\$374.14			0004/0316	02600A	30	229	
07/10/2002	Payment		\$-80.00								
07/24/2002	Payment		\$-60.00								
08/08/2002	ELECTRIC SERVICE		\$26.70								
08/08/2002	Regular Bill	08/29	\$887.18	\$860.48			0000/0400	02833A	30	233	

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 MAR 28 2003

Hearing Exhibit No. 1

2-01164860

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2003 MAR 5 11:31 AM

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	REFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
09/05/2002	ELECTRIC SERVICE		\$25.85								
09/05/2002	Regular Bill	09/26	\$863.03	\$837.18			0803/0321	00146A	29	222	
09/18/2002	Payment		\$-50.00								
10/09/2002	BUDGET BILLING		\$94.00								
10/09/2002	Regular Bill	10/30	\$907.03	\$813.03	\$25.38	\$-68.62	0851/0150	00362A	34	216	
10/22/2002	Payment		\$-40.00								
11/05/2002	BUDGET BILLING		\$94.00								
11/05/2002	Regular Bill	11/26	\$961.03	\$867.03	\$32.08	\$-130.54	0478/0000	03664A	27	302	
11/13/2002	Payment		\$-70.00								
12/04/2002	BUDGET BILLING		\$94.00								
12/04/2002	Regular Bill	12/26	\$985.03	\$891.03	\$45.80	\$-178.65	0778/0000	01143A	29	475	
12/27/2002	Payment		\$-20.00								
01/06/2003	BUDGET BILLING		\$76.00								
01/06/2003	Regular Bill	01/27	\$1035.03	\$963.03	\$96.57	\$-152.08	1131/0000	02299A	33	1156	
01/16/2003	Payment		\$-50.00								
02/04/2003	BUDGET BILLING		\$70.00								
02/04/2003	Regular Bill	02/25	\$1055.03	\$985.03	\$195.17	\$-76.91	1168/0000	04820A	29	2521	

2-01164860

PA. Public Utility Commission  
Bureau of Consumer Services

Closing Data

CASENR: 1164860  
 CUSTOMERFIRSTNAME: MARCHELL  
 CUSTOMERMIDDLEINITIAL: D  
 CUSTOMERLASTNAME: VAUGHAN  
 SERVADDRESS1: 301 W HIGH STREET APT 1  
 SERVADDRESS2:  
 SERVCITY: ELIZABHTOWN  
 SERVSTATE: PA  
 SERVZIP6: 17022  
 SERVZIP4: 0  
 BALANCEDATE: 06/12/2002  
 SERVICERESTOREDPA: \$0.00  
 UP FRONT AMOUNT: \$0.00  
 UP FRONT DUE DATE:  
 TERMS: OCTOBER 2002  
 CURRENTMONTHLYPAYMENT: \$0.00  
 ENDMONTHLYPAYMENT: \$0.00  
 HEADATE:  
 BILDATE:  
 PAYAMOUNT:  
 RESOLUTION: O/T JEG BB 93 + 40 BTRY 10/02  
 LETTERDESCRIPTION: EGW STRAIGHT PAR/NO LPCS/BUDGET +  
 PARDESCR:

ACCOUNTNUMBER: 0164100029

Date Received: 09/09/2002 08:11

DECISIONISSUE: Y  
 ORALWRITTEN: W  
 VIOLATION: NO  
 CHAPTER:  
 SECTIONRULE:

TOTALBALANCE: \$1,119.14

DATECLOSED: 09/07/2002

SPECIALBUDGETAMOUNT: \$133.00  
 REGULARBUDGETAMOUNT: \$93.00  
 ARREARSPAYMENTPLUS: \$40.00  
 FINALMONTHLYPAYMENT: \$0.00  
 RECONNECTAMOUNT: 0

BCSINVESTIGATORFNAME: JOAN  
 BCSINVESTIGATORRLNAME: GORENC

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MAR 28 2003

Chapter 56 Hearing Report

Please Check Those Blocks Which Apply

Docket No.	Z-01164860		YES	NO
Case Name	Marchell Vaughan v. PPL Electric Utilities Corporation	Prehearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Hearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Testimony Taped:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Location:	Pittsburgh	Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Date	March 10, 2003	Estimated Add'l Days:		

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RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
DATE:	March 10, 03	
Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
DATE:		
Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>

REMARKS: Parties settled their dispute in prehearing conf. Respondent to file certificate of satisfaction

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MAR 17 2003

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Name and Telephone Number	Address	Who are you representing?
Marchelle Vaughan Ms. Telephone: 717-615-0071	301 W High St Apt 1 City: Elizabethtown State: PA Zip: 17022	self
John F. Gross Esq Telephone: 610-774-2199	Gross McAnney LaBarre & Eaton 33 So. Seventh St PO Box 4060 City: Allentown State: PA Zip: 18105	PPL Electric
		SRB

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

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John F. Gross  
Gross McGinley Labarre & Eaton  
33 South Seventh Street  
Allentown, Pennsylvania 18101  
Phone: (610) 820-5450  
Fax: (610) 820-6006

ORIGINAL

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2003 MAR 13 AM 9:00  
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SECRETARY'S BUREAU

March 11, 2003

James J. McNulty Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, Pennsylvania 17105-3265

Re: Marchell Vaughan v.  
PPL Electric Utilities Corporation  
Docket No. Z-01164860

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Dear Mr. McNulty:

Enclosed please find for filing in the above-referenced matter an original and three (3) copies of a Certificate of Satisfaction of Complaint under 52 Pa. Code § 524(b)

Because all legal and factual issues in this proceeding have been resolved, PPL Electric Utilities Corporation respectfully requests that this docket be terminated.

Very truly yours,

  
John F. Gross

Enclosures

cc: The Honorable Fred R. Nene  
Mr. Marchell Vaughan  
Ms. Susan Licon

47

ORIGINAL

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SECRETARY'S BUREAU  
PA PUC

2003 MAR 13 AM 9:00

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Marchell Vaughan

v

Complaint Docket  
No. Z-01164860

PPL Electric Utilities Corporation

DOCUMENT  
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CERTIFICATE OF SATISFACTION  
OF COMPLAINT

DOCKETED

MAR 14 2003

1. Complainant is Marchell Vaughan.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b)
4. PPL hereby certifies that the parties to the above-referenced Formal Complaint, now pending before the Pennsylvania Public Utility Commission, have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL:
  - (a) Beginning with the March 26, 2003 bill, Complainant agrees to pay current budget bill plus \$25.00 towards an overdue balance of \$1,015.03 on Account No. 01641-00029 until paid in full.

(b) PPL agrees not to apply late payment charges to the amount of the arrearage at Account No. 01641-00029 for as long as the Complainant makes payments as stated in Paragraph 4(a).

(c) PPL agrees not to terminate Complainant's account based on Complainant's arrearage for as long as Complainant makes payments as stated in Paragraph 4(a).

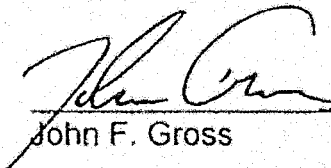
(d) Complainant agrees to withdraw the complaint with prejudice.

WHEREFORE, PPL respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By:

  
\_\_\_\_\_  
John F. Gross

Dated: 03/11/03  
at Allentown, Pennsylvania

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Marchell Vaughan

v.

PPL Electric Utilities Corporation

Complaint Docket  
No. Z-01164860

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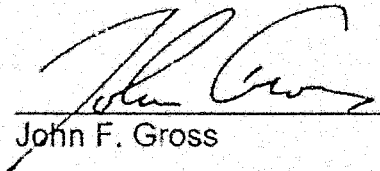
CERTIFICATE OF SERVICE

---

I hereby certify that I have this day served a true copy of the foregoing document upon the participant, listed below, in accordance with the requirements of §1.54 (relating to service by a participant):

Marchell Vaughan  
301 W. High Street  
Apt. 1  
Elizabethtown, PA 17022

Dated this 11th Day of March, 2003

  
\_\_\_\_\_  
John F. Gross

# DOCUMENT FOLDER

COMMONWEALTH OF  
PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

**DATE:** March 13, 2003

**SUBJECT:** Certification of Satisfaction Filed  
Z-01164860 Marchell Vaughan v. PPL Electric Utilities Corporation

**TO:** Wanda Zeiders,  
Docket Management

**FROM:** Susan Licon, Scheduling Officer  
Office of Administrative Law Judge

On March 13, 2003, a Certificate of Satisfaction was filed in the above-captioned proceeding by John F. Gross, Esquire. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

## Attachment

pc: ALJ Fred R. Nene  
Elzy Ditzler  
Beth Plantz  
Case File

**DOCKETED**  
MAR 17 2003

SRB