

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Chevashea Richardson

v.

PPL Electric Utilities Corporation

:
:
:
:
:

Z-01359761

DOCUMENT
FOLDER

PREHEARING ORDER

DOCKETED
DEC 19 2003

On November 3, 2003, I was assigned as the presiding officer in this case. The purpose of this order is to bring to the attention of the parties certain procedural rules that apply to the participants in this proceeding. This case is scheduled for a telephonic hearing on Monday, December 15, 2003, at 10:00 a.m.

In the complaint, the Complainant alleged the following: that she cannot pay the Respondent \$240 a month because her monthly income is \$960; that she uses \$760 a month to pay for her other responsibilities; that she would like to be referred to an entity or program that can pay her outstanding balance and provide a subsidy for future bills.

In its Answer, the Respondent stated that the Complainant's outstanding balance is \$687.37. The Respondent averred that the Complainant made no payments in 2002 and only made four payments in 2003. Furthermore, the Respondent referred to the Bureau of Consumer Services' (BCS) decision, dated April 29, 2003, which required the Complainant to pay a budget of \$224 plus \$15 a month on the arrearage starting on May 21, 2003.

The Complainant has requested a payment arrangement. Thus, the Complainant is ordered to pay her regular budget bill each month in accordance with the Bureau of Consumer Services decision until a final order is issued in this matter.

The Complainant has the burden of proving that the allegations in the complaint are true. Section 332(a) of the Public Utility Code, 66 Pa. C.S. §332(a).

If the Complainant has not made the payments that the Bureau of Consumer Services ("BCS") directed her to make, she must explain why the payments were not made. Failure to make regular budget payments as directed may result in an order requiring a lump sum payment equal to the amount of the budget payments that should have been made.

During the hearing, the Complainant must be prepared to testify about, or document, the total net monthly household income. In addition, the Complainant must be prepared to testify about, or document, the total monthly expenses of the household, including, but not limited to, the following: rent or mortgage payments; utility bills; food; medical expenses; transportation; and loans.

The Respondent must submit the relevant account statement and the most recent BCS decision.

If you wish to offer documents into evidence during the hearing (i.e. letters, bills, canceled checks, receipts, account statements, etc.), you should send three copies to me (a copy for the presiding officer and 2 copies for the Court Reporter) and send a copy to every other party in the case at least five days in advance. Please keep a copy for yourself. 52 Pa. Code §5.409. Please send my copies to 1302 Philadelphia State Office Building, Broad and Spring Garden Streets, Philadelphia, Pennsylvania 19130.

Pursuant to 52 Pa. Code §1.15(b), requests for postponements or continuance of hearings must be submitted in writing no later than five (5) days prior to the hearing. Requests for postponement or continuance of hearings are to be sent to the presiding officer with copies to the Scheduling Office and the other party of record. The address for the Scheduling Office is P.O. Box 3265, Harrisburg, Pennsylvania 17105-3265.

All witnesses should be prepared to testify during the December 15, 2003 hearing. If the witness will be at a different telephone number, please notify my office at least five days in advance so that the necessary arrangements can be made.

If you will be at a different telephone number than the one listed on the hearing notice, please contact my office immediately. My telephone number is (215) 560-2105.

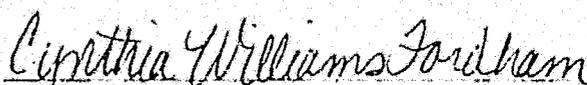
ORDER

THEREFORE,

IT IS ORDERED:

1. That the Complainant shall make her regular monthly budget payments pending a final Commission Order.
2. That the parties shall comply with the procedural rules and regulations discussed herein.

Date: December 5, 2003


Cynthia Williams Fordham
Administrative Law Judge

John F. Gross
Gross McGinley Labarre & Eaton
33 South Seventh Street
Allentown, Pennsylvania 18101
Phone: (610) 820-5450
Fax: (610) 820-6006

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2003 DEC -8 AM 12:23

PA P.U.C.
SECRETARY'S BUREAU

December 5, 2003

VIA FEDERAL EXPRESS

The Honorable Cynthia W. Fordham
Administrative Law Judge
Pennsylvania Public Utility Commission
1302 Philadelphia State Office Building
Broad and Spring Garden Streets
Philadelphia, Pennsylvania 19130

DOCUMENT

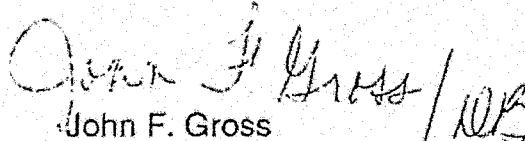
Re: Chevashea Richardson v.
PPL Electric Utilities Corporation
Docket No. Z-01359761

Dear Judge Fordham:

Enclosed please find in the above-referenced matter three (3) copies of PPL Hearing Exhibits Nos. 1, 2 and 3. Please notice that Kimberly G. Krupka will be attending this hearing on my behalf. Attorney Krupka proposes to introduce these documents into evidence at the telephonic hearing scheduled for Monday, December 15, 2003 at 10:00 a.m. I can be reached at 610-774-2199 at the aforesaid date and time to participate in the hearing.

I have mailed copies of these exhibits to the Complainant.

Very truly yours,


John F. Gross

Enclosures

cc: Chevashea Richardson
James J. McNulty, Secretary

Account Activity Statement

Date: 12/05/03
Page: 1

*** Account Information ***

Account Number:
28650-21026

Mail To:
CHEVASHER RICHARDSON
3335 FAIRMONT WAY
TOMBHAYNA VA 18456

Requested By:
CHEVASHER RICHARDSON
(570)894-0193 Extension.

*** Current Account Status ***

Payment Agreement
Installment: \$54.00 Balance: \$864.00
Budget Bill Amount: \$0.00 Balance: \$0.00
Current Rate: RS

2-01359761

DATE	TRANSACTION TYPE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
10/23/2002	ELECTRIC SERVICE	\$216.07								
10/23/2002	Regular Bill	\$216.07				0254/001P	19516A	26	2816	
11/01/2002	Transfer Debit	\$53.92								
11/01/2002	Transfer Debit	\$70.36								
11/01/2002	Transfer Debit	\$17.02								
11/15/2002	Late Payment Charge	\$2.70								
11/20/2002	CANCELED ELECTRIC SERVICE	\$298.87								
11/20/2002	Canceled Bill	\$858.94	\$216.07			0615/0000	23482A	28	3966	
11/25/2002	Adjustment	\$-298.87								
11/25/2002	RUDGET BILLING	\$154.00								
11/25/2002	Regular Bill	\$314.07	\$216.07	\$798.87	144.87	0615/0000	23482A	28	3966	
12/23/2002	RUDGET BILLING	\$154.00								
12/23/2002	Regular Bill	\$666.07	\$514.07	\$451.07	\$444.49	1132/0000	29597A	33	3966	
01/22/2003	Payment	\$-169.00								
01/24/2003	BUDGET BILLING	\$154.00								
01/24/2003	Regular Bill	\$653.07	\$499.07	\$303.21	\$590.70	1211/0000	33576E	31	3966	
02/12/2003	Payment	\$-263.00								
02/25/2003	BUDGET BILLING	\$179.00								
02/25/2003	Regular Bill	\$569.07	\$330.07	\$253.41	\$565.11	1326/0000	36304E	32	3966	
03/24/2003	BUDGET BILLING	\$179.00								
03/24/2003	Regular Bill	\$748.07	\$569.07	\$832.96	\$1319.07	0848/0000	48265A	28	13361	
04/23/2003	BUDGET BILLING	\$1605.29								
04/23/2003	Regular Bill	\$2353.36	\$748.07	\$286.22		0540/0002	00738A	30	3763	
04/28/2003	Miscellaneous	\$-89.20								
04/28/2003	Special Agreement	\$-1605.29								
04/28/2003	Debit Transfer Payment	\$89.20								
04/28/2003	Paid In Advance	\$89.20								
04/29/2003	Payment	\$-600.00								
05/21/2003	ELECTRIC SERVICE	\$162.70								
05/21/2003	SPECIAL AGREEMENT	\$89.20								
05/21/2003	Regular Bill	\$489.17	\$148.07			0237/0004	02809A	28	2071	
05/22/2003	Payment	\$-130.00								

DUPLICATE
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PPL EXHIBIT 1

DATE	TRANSACTION TYPE	TIME DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	BEG DAY	END DAY	REG/TYPE	KWH	BILLED KW
06/20/2003	BUDGET BILLING		\$239.00								
06/20/2003	SPECIAL AGREEMENT		\$89.20								
06/20/2003	Regular Bill	07/14	\$687.37	\$354.11	\$725.94	\$-103.06	0133/0040	30	04009A	1700	
07/22/2003	Miscellaneous		\$-200.00								
07/22/2003	BUDGET BILLING		\$239.00								
07/22/2003	SPECIAL AGREEMENT		\$89.20								
07/22/2003	Regular Bill	08/12	\$815.57	\$487.57	\$61.04	\$-251.02	0006/0297	32	05448A	939	
08/20/2003	BUDGET BILLING		\$239.00								
08/20/2003	SPECIAL AGREEMENT		\$89.20								
08/20/2003	Regular Bill	09/10	\$1143.77	\$615.57	\$60.16	\$-437.84	0000/0321	29	06135A	687	
09/15/2003	Payment		\$-240.00								
09/15/2003	CANCELLED BUDGET BILLING		\$265.00								
09/15/2003	SPECIAL AGREEMENT		\$89.20								
09/15/2003	Cancelled Bill	10/13	\$1257.97	\$903.77	\$90.13	\$-612.71	0007/0168	30	07100A	1065	
10/01/2003	Adjustment		\$-265.00								
10/01/2003	Miscellaneous		\$-1426.89								
10/01/2003	Miscellaneous		\$-356.80								
10/01/2003	Budget Bill Settlement		\$-347.71								
10/01/2003	Transfer Debit		\$1426.89								
10/01/2003	BUDGET BILLING		\$1426.89								
10/01/2003	Paid In Advance		\$1715.35								
10/01/2003	Regular Bill	10/22	\$1715.35	\$283.46	\$50.13		0007/0168	30	07100A	1065	
10/21/2003	OnTrack Credit		\$-155.17								
10/21/2003	ELECTRIC SERVICE		\$209.17								
10/21/2003	Regular Bill	11/11	\$1769.35	\$288.46			0276/0023	32	09915A	2715	
11/10/2003	Payment		\$-54.00								
11/18/2003	OTRR Arrearage Credit		\$-95.37								
11/19/2003	OnTrack Credit		\$-285.61								
11/19/2003	ELECTRIC SERVICE		\$336.61								
11/19/2003	Regular Bill	12/10	\$1673.98	\$1334.37			0456/0001	29	14438A	4523	

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PUC Closing Records Archive

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CASENBR: 1359761
COMPANYNAME: PPL (ECC - ELECTRIC)
COMPANYCODE: 0010
COMPANYTYPE: ELCTRIC DISTRIBUTOR
CUSTOMERFIRSTNAME: CHEVASHEA
CUSTOMERMIIDOLEINITIAL:
CUSTOMERLASTNAME: RICHARDSON
ACCOUNTNUMBER: 2095023076
SERVADDRESS1: 6335 FAIRMOUNT WAY
ST.AVADDRESS2:
SERVICITY: TONYHANNA
SERVSTATE: PA
SERVZIP3: 18166
SERVZIP4: 0
DECISIONISSUE: Y
ORALWRITTEN: W
VIOLATION: NO
CHAFER:
SECTIONRULE:
TOTALBALANCE: 2067.14
DATECLOSED: 4/29/2003
RESOLUTION: WAIVE LPC'S
BALANCED BY: 4/29/2003
SERVICELASTOPEPAY: 0
SERVICCONTINUEDMOVING: 0
SERVICCONTINUEDATE:
TERMS: MAY 21, 2003 (EXTENDED DUE DATE)
SPECIALBUDGETAMOUNT: 239
REGULARBUDGETAMOUNT: 274
ARRRISPAYMENTPLUS: 15
FINALMONTHLYPAYMENT: 0
CURRENTMONTHLYPAYMENT: 0
ENDMONTHLYPAYMENT: 0
LETTERDESCRIPTION: ECN STRAIGHT PARRNO LPCS/BUDGET +
HEADDATE:
PARADSCR: YOU ARE ADVISED TO CONTACT THE DEPARTMENT OF PUBLIC WELFARE AND OTHER AVAILABLE SOCIAL AGENCIES FOR FINANCIAL ENERGY ASSISTANCE
BILLDATE:
RECONNECTAMOUNT: 0
PAYAMOUNT:
DCSINVESTIGATORNAME: TIMOTHY
UCSINVESTIGATORNAME: PLATT
NDRGTIMELEAD: 1
NDRGTIMEFAN7.D: 0
FALLAREACODI: 0
PUCFAX: 7878641
PUC_TYPE: E
DT_ACVD: 4/29/2003 12:05:22
XMI_CREATEDDAYSITIME: 4/25/2003 11:48:58
XMI_17LRGAND: PPLE_CL_04292003_114858.xml

2-0135 9761

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Monday, June 30, 2003

Page 1 of 1

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Maintain Payment Agreement for Account 28950-23026

- [E] X

Agreement Edit Help

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Start Date	Type	Status	Agreement Amount
09/22/03	Non-Catch-Up	Canceled	1,257.9
08/29/03	Catch-Up	Defaulted	1,143.7
08/28/03	Catch-Up	Canceled	1,143.7
08/13/03	PUC Non-Catch-Up	Defaulted	815.5
04/02/03	Catch-Up	Expired	748.0
01/06/03	Non-Catch-Up	Defaulted	668.0
11/25/02	Non-Catch-Up	Canceled	360.0

Add...

Change...

Delete

Undelete

2-01359761

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JAN 13 2004

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Start | [E] [X] | [Info] | [Re] | [PPL] | [FW] | [Stat] | [Sess] | [Men] | [Cust] | [Acc] | [Diapl] | [Mai..]

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GROSS, MCGINLEY, LABARRE & EATON, LLP

2003 DEC 16 AM 9:11

ATTORNEYS AT LAW
33 SOUTH SEVENTH STREET
P.O. BOX 4060

PA F.U.C.
SECRETARY'S BUREAU

ALLENTOWN, PENNSYLVANIA 18105-4060

(610) 820-5450

TELEFAX (610) 820-6006

E-MAIL jgross@gmle.com

Direct number: (610) 871-1324

ORIGINAL

December 12, 2003

MALCOLM J. GROSS
PAUL A. MCGINLEY
DONALD LABARRE, JR.
J. JACKSON EATON, III
MICHAEL A. HENRY
PATRICK J. REILLY
WILLIAM J. FRIES
ANNE K. MANLEY
SUSAN ELLIS WILD
VICTOR F. CAVACINI
ELIZABETH R. GRAVER
JOHN F. GROSS
KIMBERLY G. KRUPKA
ROBERT A. ALPERT
K. A. SPOTTS-KIMMEL
ERROL C. DEANS, JR.*
ANDREW H. RALSTON, JR.
DEBORAH A. CAVACINI
*Admitted in NY only

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

DOCUMENT
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RE: Chevashea Richardson v. PPL Electric Utilities Corporation
No. Z-01359761

Dear Mr. McNulty:

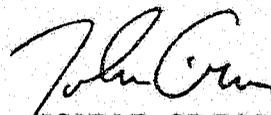
Enclosed for filing in the above-captioned matter are an original and three copies of a Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Thank you for your assistance.

Very truly yours,


JOHN F. GROSS

JFG/jeh

Enclosures

cc: The Hon. Cynthia W. Fordham, w/ enc. (via fax #215-560-3133)

Ms. Chevashea Richardson, w/ enc.

Ms. Dcidre L. Bilger, w/enc.

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PA P.U.C.
SECRETARY'S BUREAU

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

CHEVASHEA RICHARDSON,

COMPLAINANT,

VS.

PPL ELECTRIC UTILITIES CORPORATION,

RESPONDENT.

COMPLAINT DOCKET
NO. Z-01359761

DOCKETED
JAN 05 2004

**DOCUMENT
FOLDER**

CERTIFICATE OF SATISFACTION OF COMPLAINT

1. Complainant is Chevashea Richardson.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).

4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission, have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL:

(a) Complainant's current overdue balance is \$1,619.98 on Account No. 28950-23026. Complainant was accepted into the Ontrack Program and agrees to make the monthly payments required by that program, currently \$54.00 a month.

(b) PPL agrees not to apply late payment charges to the amount of the arrearage at Account No. 80110-14027 for as long as Complainant makes payments as stated in Paragraph 4(a).

(c) PPL agrees not to terminate Complainant's account based on Complainant's arrearage for as long as Complainant makes payments as stated in Paragraph 4(a).

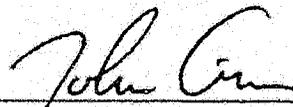
(d) Complainant agrees to withdraw the Complaint with prejudice.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By: _____


JOHN F. GROSS, ESQUIRE

Dated: December 12, 2003
at Allentown, Pennsylvania

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

CHEVASHEA RICHARDSON,

COMPLAINANT,

VS.

PPL ELECTRIC UTILITIES CORPORATION,

RESPONDENT.

COMPLAINT DOCKET
NO. Z-01359761

CERTIFICATE OF SERVICE

I hereby certify that I have this date served a true copy of the foregoing document upon the participant, listed below, in accordance with the requirements of § 1.54 (relating to service by a participant):

Chevashea Richardson
9335 Fairmount Way
Apt. PH
Tobyhanna, PA 18466

Dated this 12th day of December, 2003.



JOHN F. GROSS, ESQUIRE

Chapter 56 Hearing Report

Please Check Those Blocks Which Apply

Docket No:	Z-01359761		YES	NO
		Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Case Name:	Chevashea Richardson v. PPL Electric Utilities	Hearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Corporation		Testimony Taped:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Concluded:	<input type="checkbox"/>	<input type="checkbox"/>
Location:	Philadelphia	Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Estimated Add'l Days:		
Date	December 15, 2003			
		RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Special Agent:	ALJ Cynthia W. Fordham	DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		REMARKS:	<i>Certificate of satisfaction filed. Hearing cancelled.</i>	

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 OFFICE OF G.A.L.J.
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 PA PUC

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 DEC 23 2003
 PA PUBLIC UTILITY COMMISSION
 SECRETARY'S BUREAU

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?			
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">City</td> <td style="width: 33%;">State</td> <td style="width: 34%;">Zip</td> </tr> </table>	City	State	Zip	
City	State	Zip			
Telephone:	E-mail Address:	Fax Number:			
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">City</td> <td style="width: 33%;">State</td> <td style="width: 34%;">Zip</td> </tr> </table>	City	State	Zip	
City	State	Zip			
Telephone:	E-mail Address:	Fax Number:			
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">City</td> <td style="width: 33%;">State</td> <td style="width: 34%;">Zip</td> </tr> </table>	City	State	Zip	
City	State	Zip			
Telephone:	E-mail Address:	Fax Number:			

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

Name and Telephone Number	Address			Who are you representing?
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:

COMMONWEALTH OF
PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: December 24, 2003

SUBJECT: Certification of Satisfaction Filed
Z-01359761 Chevashea Richardson v. PPL Electric Utilities Corporation

TO: Wanda Zeiders,
Docket Management

FROM: Susan Licon, Scheduling Officer
Office of Administrative Law Judge

On December 16, 2003, a Certificate of Satisfaction was filed in the above-captioned proceeding by John F. Gross, Esquire. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ Cynthia W. Fordham
Elzy Ditzler
Beth Plantz
Case File

DOCUMENT
FOLDER

DOCKETED
JAN 15 2004