

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

RITA B. HILLIARD

v.

THE PEOPLES NATURAL GAS COMPANY  
D/B/A DOMINION PEOPLES

C-20066060

DOCUMENT  
FOLDER

**DOCKETED**  
MAY 19 2006

INTERIM ORDER  
SETTING RESOLUTION CONFERENCE

On or about March 30, 2006, Rita B. Hilliard ("Complainant") filed a complaint against The Peoples Natural Gas Company d/b/a Dominion Peoples ("Respondent"), at the above-captioned Docket Number. On or about April 20, 2006, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than May 11, 2006, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than May 25, 2006, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

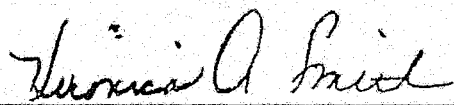
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow  
P. O. Box 3265  
Harrisburg, PA 17105-3265  
(717) 783-5413  
Email: bbigelow@state.pa.us

Date: April 27, 2006

  
VERONICA A. SMITH  
Chief Administrative Law Judge

Horace P. Payne, Jr.  
Senior Counsel

Dominion Resources Services, Inc.  
625 Liberty Avenue, Pittsburgh, PA 15222  
Phone: 412-497-6889, Fax: 412-497-6838  
E-mail: Horace\_P\_Payne@dom.com  
Web Address: www.dom.com



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**ORIGINAL**

May 23, 2006

**RECEIVED**

MAY 23 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**CERTIFIED MAIL**

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

Re: Rita B. Hilliard v. The Peoples Natural Gas Company, d/b/a  
Dominion Peoples, at Docket No. C-20066060

Dear Secretary McNulty:

In accordance with 52 Pa. Code §5.24(b)(2), please receive this letter (original and three copies) as formal certification of The Peoples Natural Gas Company d/b/a Dominion Peoples, that the herein Complainant has acknowledged to Dominion Peoples that she no longer wishes to pursue the above-docketed formal complaint. A copy of this letter is being provided to the Complainant and unless objections to the certification are made within 10 days of its filing, the aforementioned complaint should be considered withdrawn and the docket marked closed.

If you have any further questions or desire any additional information regarding this matter, please do not hesitate to contact me.

Very truly yours,

**DOCUMENT  
FOLDER**

**DOCKETED**  
JUN 02 2006

Enclosures  
HPP/bam

cc: Rita B. Hilliard, 1325 N. Lang Avenue, Pittsburgh, PA 15208  
Mediator Bruce Bigelow, PAPUC, P. O. Box 3265, Harrisburg, PA 17105-3265  
PA PUC, Office of Administrative Law Judge, Scheduling Office, P. O. Box  
3265, Harrisburg, PA 17105-3265  
Deborah Gardner-Dominion Tower

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COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

**DATE:** May 31, 2006

**SUBJECT:** Rita B. Hilliard v. The Peoples Natural Gas Company d/b/a Dominion  
Peoples  
C-20066060

**TO:** Wanda Zeiders  
Docket Management

**FROM:** Linda Salome, ALJ Support Staff  
Office of Administrative Law Judge

On May 23, 2006, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Bruce Bigelow, Mediator  
Beth Plantz  
Case File

DOCUMENT  
FOLDER

DOCKETED  
JUN 06 2006