

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 06/29/04
8. DOCKET NO: Z-01657641	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: VINITSKI, FLORENCE

RESPONDENT/APPLICANT: PPL ELECTRIC UTILITIES CORP

COMP/APP COUNTY:

UTILITY CODE: 110500

ALLEGATION OR SUBJECT

COMPLAINANT STATES THE ADDRESS 10 NORTH FIRST STREET HAS ALSO BEEN ON HER UTILITIES, SHE WANTS THESE PEOPLE TAKE OFF HER UTILITIES PERMANENTLY, SHE ALSO WANTS TO BE COMPENSATED FINANCIALLY.

DOCUMENT
FOLDER

DOCKETED
JUL 16 2004

ORIGINAL

FORMAL COMPLAINT FORM
Pennsylvania Public Utility Commission

ST1657641
JUNE 29, 2004

Please Print:

2-01657641

1. Your Name, Mailing Address and Telephone Number.

Name FLORENCE VINITSKI

Street/P.O. Box P.O. BOX 12 516 N. FIRST ST Apt.# _____

City SHAMOKIN, State PA. Zip 17872

County NOVA. Home Telephone-Area Code (570) 644-9831
Work Telephone-Area Code () _____

2. Name of Company your complaint concerns: P.P.U.

3. What is your complaint?

THE HALF DOUBLE 518 N. FIRST ST. HAS BEEN
CONNECTED TO MY ELECTRIC AND WATER
AND CABLE AND SATELLITE FOR 13 YRS.
510 N. FIRST ST. HAS ALSO BEEN ON MY UTILITIES
FOR THE SAME AMT. OF TIME. I WAS TOLD BY
ELECTRICIANS THAT I HAVE NO ELECTRICITY
GOING INTO MY LAMP POST IN ^{MY} THE YARD. THAT DID
WORK WHEN I MOVED IN HERE. I ALSO DO NOT HAVE
ANY ELECTRICITY GOING INTO MY DRYER IN THE BASEMENT.
I ALSO HAD NO ELECTRICITY IN MY BACK BEDROOM ABOUT A YEAR
AFTER I MOVED IN HERE 1991 ETC.

(If you need more space, use additional paper and attach to this form).

(-over-)

THE PEOPLE IN 518 N. FIRST ST. HAVE TUNNELS INTO MY
BASEMENT. THEIR NAME IS GLAZIK CHANGED FROM GLOSEK.
THE PEOPLE IN 518 N. FIRST ST. HAVE OPENING IN MY WALLS
(SOME ARE MOVABLE PANELS) THAT THEY CAN ENTER MY HOUSE
ON EVERY FLOOR. 518 N. FIRST ST. IS OWNED BY
GINO YABLOWSKI. HE OWNS POOL WORLD ON MT. CAR-
MEL ST. IN SHAMOKIN. HE LIVES IN COAL RUN.

THESE PEOPLE HAVE BEEN COMING IN MY HOUSE AND
DESTROYING THE STRUCTURE AND CONTENTS EVER
SINCE I AM LIVING HERE.

518 N. FIRST ST. IS SUPPOSE TO BE EMPTY, HOWEVER
THERE ARE PEOPLE IN THERE 24-7 365 DAYS
NIGHT, MORNING, & AFTERNOON A YEAR. I UNDER-
STAND THEY HAVE VOLTAGE REGULATORS IN THERE.
MY ELECTRIC BILLS HAVE BEEN UP AND DOWN OVER
THE YEARS. EVER CHRISTMAS EVEN THOUGH I HAVE
NO LIGHTS UP ~~OR~~ AT THE MY ELECTRIC BILL
GOES UP. DURING THE YEAR MY BILL GO UP AND
DOWN FROM MONTH TO MONTH.

LEONARD SLODYSKO IS THE ELECTRICIAN WHO CONNECTED
518 TO MY ELECTRIC. HE ALSO DISCONNECTED MY DOOR
BELLS (FRONT AND BACK) WHICH UNGROUNDED MY CIRCUIT
BREAKER BOX.

I DO NOT HAVE TRANSPORTATION TO ATTEND A
HEARING. PLEASE SCHEDULE ME FOR A PHONE
HEARING. I WILL TRY TO OBTAIN A LAWYER IN THE
MEAN TIME. 518 N. FIRST ST. IS ALSO ON MY OWNERS.

Sincerely
Florence Vinted

4. What do you want the Public Utility Commission to do about your complaint?

I WANT THESE PEOPLE OFF MY UTILITIES
PERMANENTLY, BECAUSE THEY GO ON AND OFF AT WILL
I ALSO BELIEVE I SHOULD BE COMPENSATED FINAN
CIALY. I LIVE ON A FIXED INCOME SINCE 1984 AND
THESE PEOPLE HAVE A LOT MORE MONEY THAN I DO.
I SHOULD NOT BE PAYING THEIR UTILITY BILLS. IT
DIFFICULT ENOUGH FOR ME TO PAY MY OWN BILLS WITHOUT
PAYING OTHER PEOPLES BILL ALSO. I AM ON DISABILITY
SSI SINCE 1984 I AM ALSO 61 YRS. OLD.

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Florence Vinitah
Original Signature of complaining person

6/28/04
Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Telephone Number-Area Code () _____

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

Notice to Customer:

If you sign and return this form, you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within 20 days of 5/5/2004. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may pursue the termination of your service.

Thank You
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

FLORENCE M VINITSKI
PO BOX 12
SHAMOKIN PA 17872 - 6613

570-644-9831
(Area Code) Telephone Number

Florence M. Vinitski
Signature

Mail this completed form to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

ST Number:	1657641	Date of mailing:	5/5/2004
Company:	PPL UTILITIES		

RECEIVED BUREAU OF CONSUMER SERVICES
REVISED 12/97

05/05/2004 09:37



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
BUREAU OF CONSUMER SERVICES
P.O. BOX 3265, HARRISBURG, PA 17105-3265

5/5/2004

S.T. No: 1657641

FLORENCE M VINITSKI
PO BOX 12
SHAMOKIN PA 17872 - 6613

The Bureau of Consumer Services (BCS) has completed its investigation into your informal complaint. Attached is the decision resulting from that investigation. We have also sent a copy of this decision to your utility company. This decision is binding on all parties, and unless you or the company appeal this decision, it will become final 20 days after the date of this letter.

If you do not agree with this decision you can appeal it by filing a formal complaint. Complete and return the attached Notification of Intent to Appeal within 20 days of the date indicated on the form. The Commission will mail you formal complaint forms. When you complete and return the formal complaint forms your appeal will begin. The Commission will assign your complaint to an Administrative Law Judge, and a hearing date will be scheduled.

You do not need a lawyer to file an appeal.

You must make all of the payments required by this decision. If you do not make these payments the utility company is permitted to terminate your utility service.

Do not mail your payments to the Public Utility Commission. Payments should be made payable to your utility company and mailed directly to your company the same way you normally make payments.

If you have any questions about the terms and conditions of this decision or about the Public Utility Commission's appeal procedures you may call 1-800-692-7380.

Sincerely,

JOSHUA KWIATKOWSKI
Investigator

Enclosure
PPL UTILITIES
1718048000

INFORMAL COMPLAINT DECISION
BUREAU OF CONSUMER SERVICES, RESIDENTIAL TERMINATION UNIT
THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

Date: 5/5/2004

FLORENCE M VINITSKI
PO BOX 12
SHAMOKIN PA 17872 - 6613

S.T. No: 1657641

V.

Acct. No: 1718048000

PPL UTILITIES

You contacted the Public Utility Commission asking for help in preventing the termination of your utility service. The Residential Termination Unit looked into your records with the company and decided that:

- Your total account balance is \$293.28. This balance does not include any payments or bills sent out on or after 5/5/2004.
- Beginning June due date you must pay the company a special budget amount of \$67.00 per month. This amount may change depending on any change in the amount of service you use.
- This special budget amount includes a regular budget amount of \$52.00 per month, which is based on your monthly usage, plus \$15.00 that will be paid toward the account balance.
- You must make all payments by the due date of each month's bill and continue making the payments until you pay the account in full.
- The company will not charge late payment fees to your account as long as you pay according to this decision. However, the company may apply late payment fees if you do not pay on time or if you do not keep this agreement.
- The Company has special programs that may help you to pay your bill. If you do qualify for these programs, the Company may lower your monthly bill. If the Company enrolls you in a special program, they will tell you the new amount you need to pay each month. You should pay that amount instead of the amount in this decision.

You are advised to contact the Department of Public Welfare and other available social agencies for financial energy assistance.

JOSHUA KWIATKOWSKI
Investigator



6/30

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

6-29-04

IN REPLY PLEASE
REFER TO OUR FILE

June 9, 2004

ST1657641

FLORENCE M VINITSKI
PO BOX BOX 12
SHAMOKIN PA 17872-6613

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.

Return the form to us on or before June 29, 2004 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.
- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.

- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

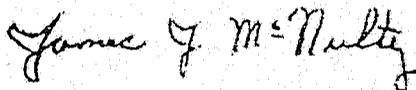
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty
Secretary

ddi

CC: PPL UTILITIES

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: JULY 19, 2004

FLORENCE VINITSKI
Complainant

VS.

PPL ELECTRIC UTILITIES
CORPORATION
Respondent

Complaint Docket
No: Z-01657641

DOCUMENT
FOLDER

DOCKETED
JUL 16 2004

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PPL ELECTRIC UTILITIES CORPORATION

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

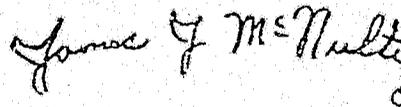
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: JULY 19, 2004

Z-01657641

PPL ELECTRIC UTILITIES CORPORATION
PAUL E RUSSELL GEN COUNSEL
TWO N 9TH ST
ALLENTOWN PA 18101-1179

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by FLORENCE VINITSKI. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

DOCUMENT
FOLDER

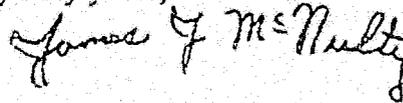
JULY 19, 2004

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,



James J. McNulty
Secretary

JH

Mitchell
Gallagher
Attorneys at Law

ORIGINAL

Edward S. Mitchell
Robert Z. Gallagher
Gary L. Weber
Bret J. Southard
Darryl R. Wishard

J. Neafie Mitchell (1919-1995)

Email: glw@mngsw.com

August 9, 2004

James McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

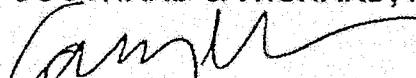
RE: Florence Vinitiski v. PPL Electric Utilities
Corporation
Docket No. Z-01657641

Dear Secretary McNulty:

Enclosed please find an original and three photocopies of the Answer of PPL Electric Utilities to Formal Complaint of Florence Vinitiski for filing in the above-captioned case.

Very truly yours,

MITCHELL MITCHELL GALLAGHER WEBER
SOUTHARD & WISHARD, P.C.


Gary L. Weber

GLW:bgh

Enclosures

pc w/enc: Florence Vinitiski
Deidre Bilger

DOCUMENT
FOLDER

RECEIVED
JUL 13 10 08:51
BUREAU

Mitchell Mitchell Gallagher Weber Southard & Wishard P.C. 

www.mngsw.com
10 West Third Street, Williamsport, Pa. 17701-6513
(570) 323-8404 Fax (570) 323-8585

①

light has a wiring problem which trips a circuit breaker under certain circumstances. Said wiring problem is not with PPL's facilities, but rather, is with wiring located on Complainant's property, the maintenance of which is Complainant's responsibility.

PPL is without knowledge or information sufficient to form a belief as to whether Complainant has electricity going to her dryer in the basement or to her back bedroom. The maintenance of wiring within Complainant's home is the responsibility of Complainant and it is not the responsibility of PPL pursuant to Rule 4A of PPL's tariff.

After reasonable investigation, PPL is without knowledge or information sufficient to form a belief as to whether the people in 510 North First Street, Shamokin, have tunnels into Complainant's basement. Likewise, PPL is without knowledge or information sufficient to form a belief as to whether the people in 510 North First Street have openings in Complainant's walls so that they can enter Complainant's house on every floor. Likewise, PPL is without knowledge or information sufficient to form a belief as to the owner of 518 North First Street.

After reasonable investigation, PPL is without knowledge or information sufficient to form a belief as to whether people have been entering her house and destroying the structure and contents. Likewise, PPL is without knowledge or information sufficient to form a belief as to whether there are occupants in 518 North First Street. By way of further answer, PPL's customer contact representative visited the premises in July of 2004 and, to his observation, said property appeared to be vacant.

Admitted that Complainant's electric bills go up and down from month to month, however, said variations are typically minor. Complainant's monthly electric bill currently averages approximately \$52. It is denied that Complainant's electric bill goes

up every Christmas. To the contrary, Complainant's bills at Christmas are comparable to her bills at other times of the year. By way of further answer, to the extent that Complainant is making a high bill complaint, Complainant's meter was tested at 99.55 percent accurate and PPL's investigation has determined that Complainant has the potential to use significantly more electricity than she has used in any particular month.

After reasonable investigation, PPL is without knowledge or information sufficient to form a belief as to whether any part of 518 North First Street in Shamokin is connected to Complainant's electric service or whether Leonard Salisko was involved in the connection. Likewise, PPL is without knowledge or information sufficient to form a belief as to whether he disconnected Complainant's doorbells.

4. This is a request for relief to which no response is required. To the extent any response is required, it is denied that Complainant is entitled to the relief requested.

NEW MATTER

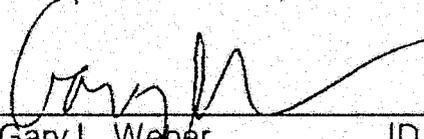
5. Complainant has failed to allege facts from which the Pennsylvania Public Utility Commission can find that PPL failed to furnish and maintain adequate, efficient, safe and reasonable services and facilities to Complainant.

6. Complainant's allegations pertain to alleged theft of services by third parties, and said allegations do not involve PPL.

7. The Pennsylvania Public Utility Commission lacks jurisdiction to award the relief demanded by Complainant.

WHEREFORE, PPL Electric Utilities Corporation requests the Commission to deny the relief requested by Complainant and to dismiss the Complaint.

MITCHELL MITCHELL GALLAGHER WEBER
SOUTHARD & WISHARD, P.C.

BY: 

Gary L. Weber
Attorney for Respondent
10 West Third Street
Williamsport, PA 17701
(570) 323-8404
(570) 323-8585 - FAX
glw@mmgsw.com

ID #37648

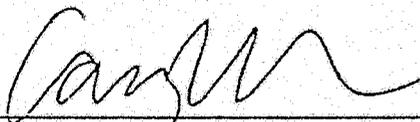
CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the participants, listed below, in accordance with the requirements of Section 1.54 (relating to service by a participant).

Florence Vinitzki
P.O. Box 12
516 N. First Street
Shamokin, PA 17872

RECEIVED
JUL 29 2004
8:55
SHERIFF'S BUREAU

Dated this 9th day of August, 2004.



Gary L. Weber
Counsel for PPL Electric Utilities Corporation

COMMONWEALTH OF PENNSYLVANIA
OFFICE OF ATTORNEY GENERAL



Z-016-7641

Form 8820
9/17/04

Additional info

GERALD J. PAPPERT
ATTORNEY GENERAL

BUREAU OF CONSUMER PROTECTION

Harrisburg Regional Office
301 Chestnut Street, Suite 105
Harrisburg, PA 17101
(717) 787-7109

September 15, 2004

Florence M. Vinitzki
516 N. First Street
P.O. Box 12
Shamokin, PA 17872

DOCUMENT
FOLDER

Ref: PP&L, A-004745-2004

Dear Ms. Vinitzki:

Your correspondence regarding the above matter appears to come within the jurisdiction of another agency or another state. By copy of this letter, your complaint has been forwarded with a request that it be handled by the office listed below. By forwarding your complaint we believe that your problem will be handled by the agency who is primarily responsible for dealing with these kinds of problems.

Please direct any further inquiries about this matter to that office.

If you would like more information on this referral, please feel free to contact our office.

Very truly yours,

Richard A. Lebo
Richard A. Lebo
Agent Supervisor

klm
23

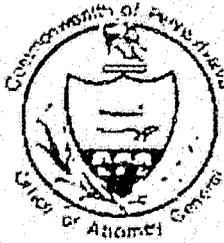
cc:
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

SECRET
BUREAU

2004 SEP 17 11:50:50

RECEIVED
34

PENNSYLVANIA
OFFICE OF ATTORNEY GENERAL



CONSUMER COMPLAINT FORM

PA 04-2004-4745

GERALD J. PAPPERT
ATTORNEY GENERAL

www.attorneygeneral.gov

Office Use Only Investigator-
Complaint #

Code 1 *M* Code 2 *560*
 Bureau of Consumer Protection
 301 Chestnut Street, Suite 105
 Harrisburg, PA 17101
 (717) 787-7109

YOUR NAME *Dr. Lawrence M. Vinitah*
 ADDRESS *516 N. First St. P.O. Box 12*
Shamokin, Pa. 17872 North
 CITY STATE ZIP CODE COUNTY
 HOME PHONE NUMBER *570-644-9831* BEST NUMBER TO CALL DURING THE DAY

NAME OF BUSINESS COMPLAINT IS AGAINST *Agua Cama, B. G. & L.*
 NAME OF OWNER OR OTHER INDIVIDUAL TO WHOM YOU COMPLAINED
Whenever times to people in the office in person by phone
 ADDRESS *204 E. Sunbury St. 29 North Ninth St.*
 CITY STATE ZIP CODE COUNTY
 PHONE *570-648-5783 1-800-342-5775*
570-648-0354 Graf

PRODUCT(S) OR SERVICE(S) PURCHASED	DATE OF PURCHASE	PURCHASED PRICE

To what other agencies have you complained? *B. U. C.*

What action was taken? *None*

Have you retained an attorney? Yes No
 If yes, please provide your attorney's name, address and telephone number

Have you filed a court action? Yes No
 If yes, please state WHEN, WHERE and WHAT decision was made?

- Your Age:
- 18-29
 - 30-44
 - 45-59
 - 60 or older

- How did you find out about us:
- Visited Office
 - Attended County/ Senior Fair or Speaking Engagement
 - State Legislator/ Agency
 - News Story
 - Internet
 - Other- Please Specify:

(This information will be used for Statistical & Enforcement Purposes Only)

1-800-441-2555

Please explain your complaint. You may use additional sheets if necessary. Please print or type clearly. Try to be brief, but be sure to tell WHAT happened, WHEN it happened and WHERE it happened. Be specific about any oral statements the business made to you, ESPECIALLY those that influenced you to deal with the company. Describe events in the order in which they happened. Attach COPIES of all contracts, letters, receipts, canceled checks (front & back), advertisements or any other papers that relate to your complaint.

I have been paying the utilities for 518 N. Front St for the past 13 1/2 yrs. Now I understand the property is being sold. The new people said that the owner told them that I would pay their Water + Electric bills until they I myself live on a fixed income of \$79.40/Mo actually \$98.7 because social security takes out ten dollars a month before I even get my check. I cannot afford to pay any one's bills. I have a difficult time some months paying my own bills. When I turn my H₂O off they don't have any apt door. They also stole my hot H₂O from my Electric H₂O Heater. I am using that because I have no oil and can't afford it. The Church + L & H & A B helped me last winter. The people in 518 N. Front St. are also on my utilities.

WHAT WOULD YOU LIKE THE BUSINESS TO DO TO SETTLE YOUR COMPLAINT?

I want these people off my utilities permanently. I also believe I should be entitled to a monetary payment of at least a few thousand dollars.

PLEASE READ CAREFULLY

The Attorney General cannot act as your private attorney. As a law enforcement agency, the primary function of the Office of Attorney General is to represent the public at large by enforcing laws prohibiting fraudulent or deceptive trade practices.

The information you provide will be used in an attempt to resolve your complaint and will be shared with the party complained against.

Through the Bureau of Consumer Protection, the Attorney General does provide as a service to consumers the Consumer Mediation Unit, where an attempt may be made to mediate individual consumer complaints. Your complaint will remain on file with our office and the information contained in it may be used to establish violations of Pennsylvania Law.

I certify that the information provided is true and correct to the best of my knowledge, information and belief.

G. Lawrence V. Vinitals
YOUR SIGNATURE

5/31/04
DATE

There are places in my house where these people
come into my house & steal my property,
clothes, Food, Detergents, and you name it.
What they do not steal they destroy for see.
They do something to my refrigerator to make
it warm up & it spoils my food. They
also contaminate my food. They have ruined
T.V.'s & C.R.'s radios. Tape players &
a lot more V.C. & Tapes. They melted my
records so they don't play. The outside of
my house & grounds are also being destroyed.

Sincerely
Glennice Venitch



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

October 15, 2004

In Re: Z-01657641

(SEE ATTACHED LIST)

Florence Vinitzki v. PPL Electric Utilities Corporation
Billing Dispute.

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial Telephonic Hearing
Date: Wednesday, January 12, 2005
Time: 10:00 a. m.
Presiding: Administrative Law Judge Susan D. Colwell
P.O. Box 3265
Harrisburg, PA 17105-3265
Telephone: (717) 783-5452
Fax: (717) 787-0481

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

DOCKETED
OCT 29 2004

**DOCUMENT
FOLDER**

At the above date and time, the Presiding Officer will contact the parties as follows:

Florence Vinitzki	570.644.9831
Gary L. Weber, Esquire	570.323.8404

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 3 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Colwell
Ona Lester
Beth Plantz
Docket Section
Calendar File