

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUFEAU: TAS	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE: RUDY	:	7. DATE FILED: 06/14/06
8. DOCKET NO: A-00097742C0601	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: TRANSPORTATION & SAFETY, BUREAU OF

RESPONDENT/APPLICANT: JENSEN MOVERS & STORAGE, INC.

COMP/APP COUNTY:

UTILITY CODE: 738400

ALLEGATION OR SUBJECT

TAS COMPLAINT AGAINST JENSEN MOVERS & STORAGE INC. FOR VARIOJS VIOLATIONS.

DOCUMENT
FOLDER

DOCKETED

JUN 15 2006

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG PA 17105-3265

DOCUMENT
FOLDER

Date of Service: June 15, 2006
Docket Number: A-00097742C0601

JENSEN MOVERS & STORAGE INC
11 CHURCH ROAD
HATFIELD PA 19440

DOCKETED

JUN 15 2006

Pennsylvania Public Utility Commission Bureau of Transportation and Safety
v.
JENSEN MOVERS & STORAGE INC

Dear Sir/Madam:

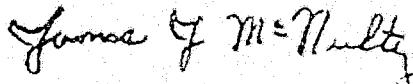
The Pennsylvania Public Utility Commission has delegated its authority to initiate prosecutory proceedings to several bureaus in the Commission with enforcement responsibilities.

Pursuant to this delegated authority and Section 701 of the Public Utility Code, the Bureau of Transportation and Safety Prosecutory Staff has filed the attached complaint against you.

Please refer to the Notice page at the conclusion of this complaint for detailed instructions on how to proceed. Alternative formats of this material are available for persons with disabilities.

Any questions may be directed to the Technical Review Section of the Bureau of Transportation and Safety at (717) 787-1168.

Very truly yours,



James J. McNulty
Secretary

ane

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL

PENNSYLVANIA PUBLIC UTILITY
COMMISSION, BUREAU OF TRANSPORTATION
AND SAFETY

V.

DOCKET NO. A-00097742C0601

JENSEN MOVERS & STORAGE INC
11 CHURCH ROAD
HATFIELD PA 19440

COMPLAINT

The Pennsylvania Public Utility Commission (Commission) is a duly constituted agency of the Commonwealth of Pennsylvania empowered to regulate public utilities within the Commonwealth. The Commission has delegated its authority to initiate proceedings which are prosecutory in nature to the Bureau of Transportation and Safety and other bureaus with enforcement responsibilities. Pursuant to that delegated authority and Section 701 of the Public Utility Code, the Bureau of Transportation and Safety Prosecutory Staff hereby represents as follows:

1. That Jensen Movers & Storage, Inc., respondent, maintains its principal place of business at 11 Church Road, Hatfield, PA 19440.

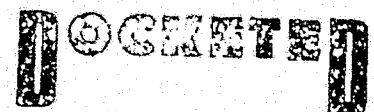
2. That respondent was issued a certificate of public convenience by this Commission on August 28, 1996, at Application Docket No. A-00097742. F. 2.

3. That on October 6 through 8, 2005, respondent performed a household goods move for Christina and Christian Peters from 429 King of Prussia Road, Radnor, Pennsylvania to 264 Abrahams Lane, Villanova, Pennsylvania. The Peters' received an estimate for the move on September 23, 2005, in the amount of \$4,153.60. On the day of the move, the movers advised the Peters' that the move would be an additional \$2,254.90. When the Peters' requested to speak to the respondent, the movers advised them they would have to wait until Monday. The Peters' refused to pay the additional amount without speaking with the respondent to voice their displeasure with the move. At that time, the movers contacted the respondent by phone and were advised to leave without unloading the Peters' household goods. Christina Peters then signed the credit card slip for payment of \$6,000 in order to have her belongings unloaded. Additionally, during the investigation into this complaint, it was discovered that the shippers were not provided with an "Information for Shipper's Statement".

4. That respondent, by failing to furnish the complainants with an "Information for Shippers" statement prior to the preparation of an order for service, violated 52 Pa. Code §31.121(a). Penalty is \$250.00.

5. That respondent, by failing to relinquish possession of the complete shipment at the destination upon payment of the estimate plus 10%, or \$25.00, whichever is greater, violated 52 Pa. Code §31.123. Penalty is \$1,000.00.

DOCUMENT
FOLDER

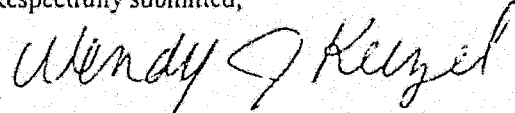


JUN 15 2006

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P. U. C. BUREAU
SECRETARY'S BUREAU

WHEREFORE, the Bureau of Transportation and Safety Prosecutory Staff hereby requests that the Commission fine Jensen Movers & Storage, Inc. the sum of one thousand two hundred fifty dollars (\$1,250.00) for the illegal activity described in this complaint and order such other remedy as the Commission may deem to be appropriate.

Respectfully submitted,



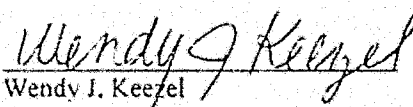
Wendy J. Keezel, Chief of Enforcement
Motor Carrier Services & Enforcement Division
Bureau of Transportation and Safety
P.O. Box 3265
Harrisburg, PA 17105-3265

VERIFICATION

I, Wendy J. Keezel, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief and that I expect to be able to prove the same at any hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. §4904 relating to unsworn falsification to authorities

Date:

6-12-06


Wendy J. Keezel

NOTICE

A You must file an answer within twenty (20) days of the date of service of this complaint. The date of service is the mailing date as indicated at the top of the Secretarial cover letter for this complaint and notice, 52 Pa. Code §1.56(a). An answer is a written explanation of circumstances wished to be considered in determining the out come. The answer shall raise all factual and legal arguments that you wish to claim in your defense and must include the reference number of this complaint. Your answer must be verified and the original and three (3) copies sent to:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

B If you fail to answer this complaint within twenty (20) days, the Bureau of Transportation and Safety will request that the Commission issue a Secretarial Letter imposing a penalty.

C You may elect not to contest this complaint by paying the fine proposed in this complaint by certified check or money order. Payment must be made to the Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265. Your payment is an admission that you committed the alleged violation and an agreement to cease and desist from further violations. Upon receipt of your payment, the complaint proceeding shall be closed.

D If you file an answer which admits or fails to deny the allegations of the complaint, the Bureau of Transportation and Safety will request that the Commission issue a Secretarial Letter imposing a penalty.

E If you file an answer which contests the complaint, the matter will be assigned to an administrative law judge for hearing and decision. The judge is not bound by the optional fine set forth above.

F Alternative formats of this material are available, for persons with disabilities, by contacting the Compliance Office at (717) 787-1168.

PENNSYLVANIA PUBLIC UTILITY COMMISSION

RECEIPT

The addressee named here has paid the PA P.U.C. for the following bill:

DATE: 6/27/2006
RECEIPT NO: 183730

JENSEN MOVERS & STORAGE, INC.
11 CHURCH RD.
HATFIELD PA 19440

PUC VS. JENSEN MOVERS & STORAGE, INC.

Fine for the violation of Pa Public Utility Law

DOCUMENT
FOLDER

Docket Number A-00097742C0601..... \$1,250.00

REVENUE ACCOUNT: 001420-017000-101

CHECK NUMBER: HNB CERT CK 12937
CHECK AMOUNT: \$1,250.00

Michael Sobolesky
(for Department of Revenue)

DOCKETED
JUL 6 - 2006