

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

VICTOR MORALES

v.

PPL ELECTRIC UTILITIES CORPORATION

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:  
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:  
:  
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F-01648966

INTERIM ORDER  
SETTING RESOLUTION CONFERENCE

On or about August 9, 2004, Victor Morales ("Complainant") filed a complaint against PPL Electric Utilities Corporation ("Respondent"), at the above-captioned docket number. On or about September 1, 2004, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than September 21, 2004, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than October 5, 2004, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Herbert R. Nurick ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and

(d) A statement of any issues which have been resolved, if a full resolution was not

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

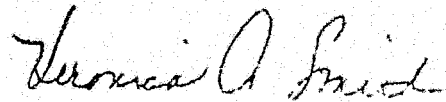
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, Respondent must file a report with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Herbert R. Nurick  
P. O. Box 3265  
Harrisburg, PA 17105-3265  
(717) 783-5428  
Email: [hnurick@state.pa.us](mailto:hnurick@state.pa.us)

Date: September 7, 2004



VERONICA A. SMITH  
Chief Administrative Law Judge

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: September 23, 2004  
SUBJECT: Victor Morales v. PPL Electric Utilities Corporation; F-01648966  
TO: Commission Document Folder  
FROM: Herbert Nurick *HN*  
Mediation Coordinator

Pursuant to Chief Administrative Law Judge Smith's Interim Order, dated September 7, 2004, a report has been submitted to the Mediation Unit.

Please include this memo in the official Commission document folder.

DOCUMENT  
FOLDER

pc: OALJ File

**DOCKETED**  
OCT 19 2004



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

November 12, 2004

In Re: ~~F-01658966~~

(SEE ATTACHED LIST)

7-01648766

Victor Morales v. PPL Electric Utilities Corporation

Billing Dispute

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial telephonic hearing  
Date: Tuesday, December 21, 2004  
Time: 10:00 a.m.  
Presiding: Administrative Law Judge Marlane R. Chestnut  
1302 Philadelphia State Office Building  
1400 West Spring Garden Street  
Philadelphia, PA 19130  
Telephone: (215) 560-2105  
Fax: (215) 560-3133

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

At the above date and time, the Presiding Officer will contact the parties as follows:

Victor Morales 610-814-2830  
Kimberly G. Krupka, Esquire 610-820-5450

DOCUMENT  
FOLDER

**DOCKETED**  
DEC 01 2004

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 3 days before the hearing.

*Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.*

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

Pc: Judge Chestnut  
Cherie Pyle  
Beth Plantz  
Calendar File  
Docket Section