

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 03/31/06
8. DOCKET NO: C-20066062	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: HASAN, HANEEF A/K/A MOORE, ROBERT

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES THE DECISION DOES NOT PERTAIN TO HIS DECEASE BROTHER RAYMOND J. MOORE. HE IS REQUESTING THAT THE \$6,486.35 BE RETURNED TO HIM, PER THE INFORMATION THAT WAS GIVEN.

DOCUMENT
FOLDER

DOCKETED
MAR 31 2006

ORIGINAL

Formal Complaint Form

Please print or type.

C-2006060602

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Haneef HASAN AKA Robert MOORE

Street/P.O. Box 7212 N. 20th Street Apt #

City Philadelphia State PA Zip 19138

County Philadelphia

Area Code/HOME Phone (215) 548-4217

Area Code/WORK Phone

Utility Account Number 021-1430-7365 \$5,123.64
(from your bill) 031-1430-7373 \$1,362.71

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name Haneef HASAN AKA Robert Moore

Street/P.O. Box 6226 Limekiln Pike

City Philadelphia State PA Zip 19141

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Philadelphia Gas Works

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER

(taxi, moving company, limousine)

PA P.U.C.
SECRETARY'S BUREAU

2006 MAR 31 AM 9:29

RECEIVED

20

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.

Other.

(explain) This decision does not pertain to my deceased brother
Raymond J. Moore

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint. My brother Raymond J Moore died 7/21/90, who was the prior owner of 6226 Limekiln ~~at~~ Pike. The information pertaining to the service was turned on in Raymond Moore's name effective 9/6/91, and then transferred to his wife Catherine Moore 7/24/96, then transferred back into Raymond's name on 9/16/98, Raymond D Moore was the nephew of Raymond J Moore. Raymond Moore's SS# is 205-54-2889 DUB 8/4/68. See copy of my brother's obituary.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I'm requesting that the \$6,486.35 be returned to me, per the information that was given.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Hameed Hasan AKA Robert Moore hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Hameed Hasan A.K.A. Robert Moore 3/27/06
(Signature) (Date)

In Fond Memory

Of

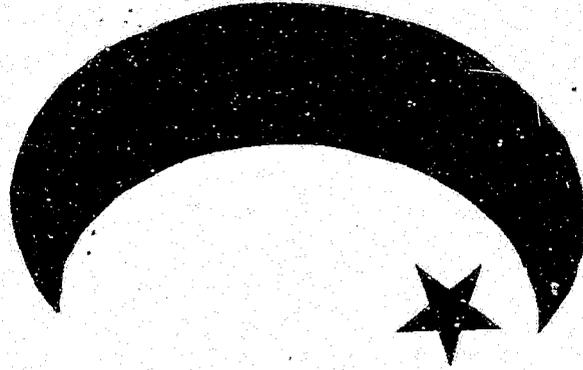
BROTHER AMIN HASAN

(AKA)

RAYMOND JULIUS MOORE

January 10, 1948

July 21, 1990



SERVICES
Friday, July 27, 1990 - 11:00 a.m.

SAVIN FUNERAL HOME
802 N. 12th Street
Philadelphia, PA 19123

Iman Kenneth Nur-Din, Officiating

ACKNOWLEDGEMENT

The family expresses with deep appreciation, our gratitude for the many prayers, words of comfort and reassurance expressed from all our friends and neighbors.

PALLBEARERS

Friends of Amin

Arrangements By:
LOUISE E. SAVIN and WILLIAM W SAVIN,
FUNERAL HOME, INC.
802 N. 12th Street
Philadelphia, PA 19123
765-7065 765-7066



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY
PLEASE REFER
TO OUR FILE

March 9, 2006

BCS #2030600

ROBERT MOORE
7212 N 20TH STREET
PHILADELPHIA PA 19138

Dear Mr. Moore:

I am writing in reference to the complaint you filed 2/2/06 with the Pennsylvania Public Utility Commission (PUC), Bureau of Consumer Services (BCS) against Philadelphia Gas Works (PGW). Your complaint indicated that you are disputing the bills for service at 6226 Limekiln Pike. Your complaint indicates that your sister, Carolyn Moore, was billed for service while she resided in a nursing home and that your brother, Raymond Moore, was deceased when PGW was billing him for service.

In response to your complaint the BCS contacted the company on your behalf. I requested and obtained a company report regarding your account and information concerning the initial investigation of your complaint and any follow-up that was done.

The company records show that Carolyn Moore was not billed for service at 6226 Limekiln Pike. Records show that service was turned on in Raymond Moore's name effective 9/6/91. Service continued in his name until it was transferred to his wife's name, Catherine Moore, on 7/24/96. The service was then transferred back into Raymond's name on 9/16/98 and continued in his name until it was terminated for non payment on 7/15/99.

Unfortunately, because this dispute involves a billing for service that is more than 4 years ago, I cannot investigate your dispute at this informal level. If you wish to pursue this matter further, you may file a formal complaint with the Public Utility Commission within 20 days of the date of this letter. I have included a copy of the formal complaint forms should you choose to file a formal complaint.

Sincerely,

Lisa Jenkins
Utility Complaint Investigator

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: MARCH 31, 2006

HANEEF HASAN A/K/A ROBERT
MOORE

Complainant

v.

PHILADELPHIA GAS WORKS

Respondent

Complaint Docket
No: C-20066062

DOCUMENT
FOLDER
DOCKETED
MAR 31 2006

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

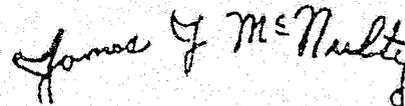
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.: and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: MARCH 31, 2006

C-20066062

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

DOCUMENT
FOLDER

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by HANEEF HASAN A/K/A ROBERT MOORE. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

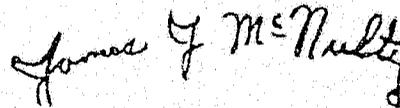
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

MARCH 31, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

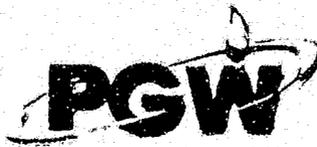
Very truly yours,

A handwritten signature in cursive script that reads "James J. McNulty". The signature is written in black ink and is positioned above the typed name.

James J. McNulty
Secretary

JH

Philadelphia Gas Works



800 West Montgomery Avenue, Philadelphia, PA 19122
Laureto A. Farinas, Senior Attorney
Legal Department
Direct Dial: 215-684-6982
FAX: 215-684-6798
E-mail: laureto.farinas@pgworks.com

ORIGINAL

**DOCUMENT
FOLDER**

April 21, 2006

RECEIVED

APR 21 2006

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE: Haneef Hasan A/K/A Robert Moore v. PGW, Docket No. C – 20066062

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §1.15, the Philadelphia Gas Works ("PGW") respectfully requests an extension of time by one day, in which to file an answer the Complaint filed in the above captioned matter. PGW has not responded within the twenty (20) days prescribed in 52 Pa. Code §5.61.

In recording the "Date Served" of the Complaint in PGW records, PGW miscalculated the due date of the answer to the Complaint. PGW originally thought that the answer was due on April 24, 2006, when it was actually due yesterday, April 20, 2006. Therefore, PGW requests the extension of one day to file this complaint. Under separate cover, PGW will file the answer to the complaint. We apologize for our error and the lateness of this answer.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

Laureto Farinas

DOCKETED
APR 28 2006

cc: Service List
Howard Lebofsky, Esq

78

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

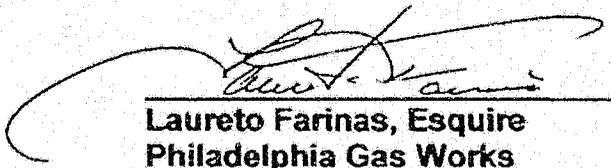
***Haneef Hasan A/K/A Robert Moore
7212 N. 20th Street
Philadelphia, PA 19138***

RECEIVED

APR 21 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Dated: April 21, 2006


Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

Philadelphia Gas Works
600 West Montgomery Avenue, Philadelphia, PA 19122



Mary M. Chan, Paralegal
Legal Department
Direct Dial: (215) 684-6830
Fac: (215) 624-6798
E-mail: mary.chan@pgworks.com

ORIGINAL

April 21, 2006

RECEIVED

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

DOCUMENT
FOLDER

APR 21 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

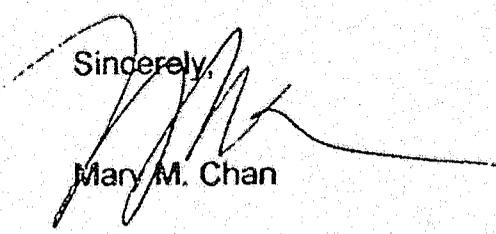
RE: Haneef Hasan a/k/a Robert Moore vs. PGW, Docket No. C-20066062

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please do not hesitate to contact me at my direct-dial number above. Thank you for your assistance in this matter.

Sincerely,


Mary M. Chan

Enclosure

cc: Haneef Hasan
Orlando Rosario

A simple handwritten mark consisting of two diagonal lines forming a V-shape, located in the bottom right corner of the page.

RECEIVED

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

APR 21 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Haneef Hasan a/k/a Robert Moore :
:
v. :
:
Philadelphia Gas Works :

Docket No. C-20066062

DOCUMENT
FOLDER

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Admitted.
4. (a) Denied. PGW denies that the referenced decision, presumably that of the Bureau of Consumer Services (BCS), does not pertain to the Complainant's deceased brother. On the contrary, the decision refers to the Complainant's brother, Raymond J. Moore.
(b) Admitted. PGW admits the averments concerning the Complainant's deceased brother, Raymond J. Moore and other Moore family customers of record.

DOCKETED
APR 28 2006

By way of further answer, PGW records indicate that gas service was established at 6226 Limekiln Pike, Philadelphia, PA (Service Address) from September 6, 1991, under the name of Raymond D. Moore, the nephew of the Complainant, PGW Account No. 010-04-3630-710. Gas service was discontinued on July 24, 1996, with a final balance of \$2,747.86.

On July 24, 1996, gas service at the Service Address was established under the name of Catherine Moore, the wife of Raymond D. Moore, PGW Account No. 010-3630-738. At that time, PGW installed a new meter

equipped with an automatic meter reading device. PGW discontinued the service as of September 16, 1998, with a final balance of \$1,362.71, as shown on the statement of accounts which is attached hereto as Exhibit "A."

On September 16, 1998, gas service was placed again in the name of Raymond D. Moore, the nephew of the Complainant. PGW transferred the balance of \$2,747.86 from PGW Account No. 010-04-3630-710 to Raymond D. Moore's new account, PGW Account No. 010-04-3630-774. On July 1, 1999, PGW changed its billing system, providing every customer with a new account number. Raymond D. Moore was given the new account, PGW Account No. 0021-1430-7365. This account remained active until September 13, 2001.

On October 25, 2001, PGW prorated Raymond D. Moore's account to discontinue it as of July 15, 1999, at meter reading index 5003. The final bill was \$5,123.64. This is \$4,648.14 for gas usage and additional late payment charges. The account was placed in write-off status as of August 28, 2002, as shown on the statement of accounts which is attached hereto as Exhibit "B."

On or about January 27, 2006, a title company, preparing for the sale of the Service Address, contacted PGW to request information on balances owed for gas service at the Service Address that are subject to collection through PGW's municipal status.

According to PGW records, the amount of \$6,486.35 is held by that title company awaiting disbursement to PGW in satisfaction of the debt for gas service consumed at the Service Address.

A decision of the BCS dated March 9, 2006, which is attached hereto as Exhibit "C", declined to investigate the Complainant's informal complaint, as it involved billing for service that occurred more than 4 years ago.

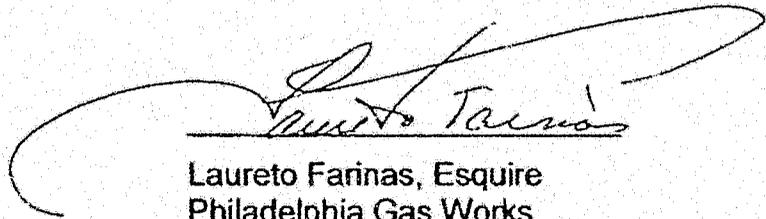
5. Denied. The averment in Paragraph 5 of the Complaint is a request for relief to which no response is required. PGW therefore denies the averments in this paragraph.

6. Admitted.
7. Admitted.

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter.

Respectfully submitted,

April 21, 2006

A handwritten signature in black ink, appearing to read "Laureto Farinas", is written over a horizontal line. The signature is stylized with a large, sweeping flourish that extends to the left and loops back under the line.

Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

EXHIBIT A

RECEIVED

APR 21 2006

PA PUBLIC UTILITY COMMISSION
REGULATORY BUREAU

HISTORY REQUEST REPORT FOR ACCOUNT # 3114307373 AND SA # 9961318534 AS OF 04/21/2006

Account #: 3114307373	SA # 9961318534	Bill Cycle 10	Rate Class: GS
Name: MOORE, CATHERINE		Address: 6226 LIMEKILN PIKE/PHILA, PA	
Pay Agreement Indicator: N	Easyway Indicator:	CRP Status:	
Blocker Start Date: 0	Blocker End Date: 0	Meter #: 1845337	
		Phone #: 3242024(215)	

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust. Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
01/01/1998	CONVRC	(\$94.07)	\$1,758.33	\$1,758.33							
06/16/1997	CRPCR	\$0.00	(\$543.08)	(\$543.08)							
06/16/1997	PAY	(\$59.00)	(\$59.00)	\$0.00							
06/17/1997	CRPDB	\$0.00	\$15.00	\$15.00							
07/02/1997	CRPDB	\$0.00	\$168.00	\$168.00							
07/14/1997	BILL	\$28.79	\$28.79	\$0.00	06/16/1997	07/14/1997	R	2310	\$28.79	29	1845337
07/16/1997	CRPDB	\$0.00	\$6.00	\$6.00							
08/13/1997	BILL	\$30.49	\$30.49	\$0.00	07/14/1997	08/13/1997	R	2341	\$30.49	31	1845337
08/14/1997	CRPDB	\$0.00	\$8.00	\$8.00							
08/20/1997	CRPCR	\$0.00	(\$198.77)	(\$198.77)							
08/20/1997	PAY	(\$71.00)	(\$71.00)	\$0.00							
08/10/1997	BILL	\$30.49	\$30.49	\$0.00	08/13/1997	09/10/1997	R	2372	\$30.49	31	1845337
09/12/1997	CRPDB	\$0.00	\$10.00	\$10.00							
09/24/1997	CRPCR	\$0.00	(\$641.15)	(\$641.15)							
09/24/1997	PAY	(\$100.00)	(\$100.00)	\$0.00							
10/09/1997	BILL	\$42.46	\$42.46	\$0.00	09/10/1997	10/09/1997	R	2417	\$42.46	45	1845337
10/14/1997	CRPDB	\$0.00	\$14.00	\$14.00							
10/23/1997	PAY	(\$74.00)	(\$74.00)	\$0.00							
10/23/1997	CRPCR	\$0.00	(\$114.16)	(\$114.16)							
11/08/1997	BILL	\$131.36	\$131.36	\$0.00	10/09/1997	11/08/1997	R	2566	\$131.36	149	1845337
11/12/1997	CRPDB	\$0.00	\$23.00	\$23.00							
12/10/1997	BILL	\$260.42	\$260.42	\$0.00	11/08/1997	12/10/1997	R	2866	\$260.42	300	1845337
12/12/1997	CRPDB	\$0.00	\$23.00	\$23.00							
01/13/1998	BILL	\$292.04	\$292.04	\$0.00	12/10/1997	01/13/1998	R	3203	\$292.04	337	1845337
01/15/1998	CRPCR	\$0.00	(\$56.89)	(\$56.89)							
01/15/1998	CRPDB	\$0.00	\$23.00	\$23.00							
01/16/1998	CRPCR	\$0.00	(\$6.56)	(\$6.56)							
01/16/1998	PAY	(\$200.00)	(\$200.00)	\$0.00							

Account # 3114307373

SA # 9961318534

Bill Cycle 10

Rate Class. GS

Phone # 3242024(215)

Name: MOORE, CATHERINE

Address: 5226 LIMEXILN PIKE/PHILA,PA

Pay Agreement Indicator: N

Easyway Indicator:

CRP Status:

Blocker Start Date: 0

Blocker End Date: 0

Meter #: 1845337

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
02/12/1998	BILL	\$296.31	\$296.31	\$0.00	01/13/1998	02/12/1998	R	3545	\$296.31	342	1845337
02/17/1998	PAY	(\$59.00)	(\$59.00)	\$0.00							
02/17/1998	CRPDB	\$0.00	\$5.51	\$5.51							
02/17/1998	CRPDB	\$0.00	\$23.00	\$23.00							
03/13/1998	PAY	(\$133.00)	(\$133.00)	\$0.00							
03/13/1998	CRPCR	\$0.00	(\$101.82)	(\$101.82)							
03/16/1998	BILL	\$285.20	\$285.20	\$0.00	02/12/1998	03/16/1998	R	3874	\$285.20	329	1845337
03/18/1998	CRPDB	\$0.00	\$23.00	\$23.00							
04/16/1998	BILL	\$154.43	\$154.43	\$0.00	03/16/1998	04/16/1998	R	4050	\$154.43	176	1845337
04/17/1998	CRPDB	\$0.00	\$23.00	\$23.00							
05/14/1998	BILL	\$49.30	\$49.30	\$0.00	04/16/1998	05/14/1998	R	4103	\$49.30	53	1845337
05/15/1998	PAY	(\$118.00)	(\$118.00)	\$0.00							
05/15/1998	CRPCR	\$0.00	(\$224.42)	(\$224.42)							
06/16/1998	BILL	\$32.21	\$32.21	\$0.00	05/14/1998	06/16/1998	R	4136	\$32.21	33	1845337
06/17/1998	CRPDB	\$0.00	\$3.00	\$3.00							
07/15/1998	BILL	\$27.94	\$27.94	\$0.00	06/16/1998	07/15/1998	R	4164	\$27.94	28	1845337
07/16/1998	CRPDB	\$0.00	\$3.00	\$3.00							
08/04/1998	CRPDB	\$0.00	\$192.00	\$192.00							
08/12/1998	BILL	\$26.22	\$26.22	\$0.00	07/15/1998	08/12/1998	R	4190	\$26.22	26	1845337
08/14/1998	CRPDB	\$0.00	\$7.00	\$7.00							
09/14/1998	LPC	\$19.35	\$19.35	\$19.35							
09/16/1998	BILL	\$25.37	\$25.37	\$0.00	08/12/1998	09/16/1998	R	4215	\$25.37	25	1845337
10/14/1998	LPC	\$22.69	\$22.69	\$22.69							
10/14/1998	LPCWVE	\$0.00	(\$19.35)	(\$19.35)							
02/02/1999	WO	\$0.00	(\$1,362.71)	(\$1,362.71)							

EXHIBIT B

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

HISTORY REQUEST REPORT FOR ACCOUNT # 2114307365 AND SA # 9961318535 AS OF 04/21/2006

Account # 2114307365	SA # 9961318535	Bill Cycle 10	Rate Class: GS
Name: MOORE, RAYMOND D			
Address: 6226 LIMEKILN PIKE/PHILA, PA			
Phone #: 2760662(215)			
Pay Agreement Indicator: N		Easyway Indicator:	
Blocker Start Date: 0		Blocker End Date: 0	
		Meter #: 1845337	
CRP Status:			

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
01/01/1996	CONVRC	\$2,747.86	\$0.00	\$0.00							
09/14/1998	PAY	(\$385.00)	(\$385.00)	\$0.00							
10/15/1998	TREF	\$0.00	\$2,747.86	\$2,747.86							
11/09/1998	BILL	\$148.18	\$148.18	\$0.00	09/18/1998	11/09/1998	R	4379	\$148.18	164	1845337
11/12/1998	LPC	\$62.82	\$62.82	\$62.82							
12/10/1998	BILL	\$96.31	\$96.31	\$0.00	11/09/1998	12/10/1998	R	4487	\$96.31	108	1845337
12/14/1998	LPC	\$36.12	\$36.12	\$36.12							
01/13/1999	BILL	\$141.61	\$141.61	\$0.00	12/10/1998	01/13/1999	R	4648	\$141.61	161	1845337
01/15/1999	LPC	\$44.77	\$44.77	\$44.77							
02/11/1999	BILL	\$130.56	\$130.56	\$0.00	01/13/1999	02/11/1999	Y	4802	\$130.56	154	1845337
03/09/1999	BILL	\$59.30	\$59.30	\$0.00	02/11/1999	03/09/1999	R	4870	\$59.30	68	1845337
03/10/1999	LPC	\$36.05	\$36.05	\$36.05							
04/06/1999	LPC	\$40.63	\$40.63	\$40.63							
04/06/1999	BILL	\$56.85	\$56.85	\$0.00	03/09/1999	04/06/1999	R	4935	\$56.85	65	1845337
05/04/1999	BILL	\$38.15	\$38.15	\$0.00	04/06/1999	05/04/1999	R	4977	\$38.15	42	1845337
05/10/1999	LPC	\$41.45	\$41.45	\$41.45							
06/10/1999	BILL	\$37.05	\$37.05	\$0.00	05/04/1999	06/10/1999	Y	5017	\$37.05	40	1845337
06/10/1999	LPC	\$56.50	\$56.50	\$56.50							
07/15/1999	BILL	\$33.31	\$33.31	\$0.00	05/04/1999	07/15/1999	R	5003	\$4,848.14	26	1845337
07/15/1999	BILL	\$36.31	\$36.31	\$0.00	05/04/1999	07/15/1999	R	5003	\$3,434.72	26	1845337
07/20/1999	CANB	(\$37.05)	(\$37.05)	\$0.00							
07/20/1999	LPC	\$46.15	\$46.15	\$46.15							
07/20/1999	AUTOCN	\$0.00	\$0.00	(\$37.05)							
07/20/1999	AUTOCN	\$0.00	\$0.00	\$36.31							
08/11/1999	BILL	\$8.00	\$8.00	\$0.00	07/15/1999	08/11/1999	R	5003	\$3,489.71	0	1845337
08/18/1999	LPC	\$46.99	\$46.99	\$46.99							
09/13/1999	BILL	\$8.00	\$8.00	\$0.00	08/11/1999	09/13/1999	R	5003	\$3,544.82	0	1845337
09/17/1999	LPC	\$47.11	\$47.11	\$47.11							

Account # 2114307365 SA # 9961318535 Bill Cycle: 10 Rate Class: GS Phone # 2760662(215)
 Name: MOORE, RAYMOND D Address: 6226 LIMEKILN PIKE PHILA, PA
 Pay Agreement Indicator N Easyway Indicator CRP Status
 Blocker Start Date: 0 Blocker End Date: 0 Meter #: 1845337

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
10/13/1999	BILL	\$6.00	\$8.00	\$0.00	09/13/1999	10/13/1999	R	5003	\$3,600.05	0	1845337
10/15/1999	LPC	\$47.23	\$47.23	\$47.23							
11/09/1999	BILL	\$8.00	\$8.00	\$0.00	10/13/1999	11/09/1999	R	5003	\$3,655.40	0	1845337
11/13/1999	LPC	\$47.35	\$47.35	\$47.35							
12/10/1999	BILL	\$8.00	\$8.00	\$0.00	11/09/1999	12/10/1999	R	5003	\$3,710.87	0	1845337
12/15/1999	LPC	\$47.47	\$47.47	\$47.47							
01/18/2000	BILL	\$8.00	\$8.00	\$0.00	12/10/1999	01/18/2000	R	5003	\$3,766.46	0	1845337
01/20/2000	LPC	\$47.59	\$47.59	\$47.59							
02/15/2000	BILL	\$8.00	\$8.00	\$0.00	01/18/2000	02/15/2000	Y	5003	\$3,774.46	0	1845337
03/17/2000	BILL	\$8.00	\$8.00	\$0.00	02/15/2000	03/17/2000	R	5003	\$3,782.46	0	1845337
04/13/2000	BILL	\$8.00	\$8.00	\$0.00	03/17/2000	04/13/2000	R	5003	\$3,790.46	0	1845337
05/12/2000	BILL	\$8.00	\$8.00	\$0.00	04/13/2000	05/12/2000	R	5003	\$3,856.53	0	1845337
05/13/2000	COLFEE	\$10.00	\$10.00	\$10.00							
05/16/2000	LPC	\$48.07	\$48.07	\$48.07							
06/09/2000	BILL	\$8.00	\$8.00	\$0.00	05/12/2000	06/09/2000	R	5003	\$3,912.87	0	1845337
06/14/2000	LPC	\$48.34	\$48.34	\$48.34							
07/13/2000	BILL	\$8.00	\$8.00	\$0.00	06/09/2000	07/13/2000	R	5003	\$3,969.33	0	1845337
07/18/2000	LPC	\$48.46	\$48.46	\$48.46							
07/20/2000	COLFEE	\$10.00	\$10.00	\$10.00							
07/20/2000	COLFEE	\$10.00	\$10.00	\$10.00							
08/11/2000	BILL	\$8.00	\$8.00	\$0.00	07/13/2000	08/11/2000	R	5003	\$4,045.91	0	1845337
08/15/2000	LPC	\$48.58	\$48.58	\$48.58							
09/12/2000	BILL	\$8.00	\$8.00	\$0.00	08/11/2000	09/12/2000	R	5003	\$4,102.91	0	1845337
09/14/2000	LPC	\$49.00	\$49.00	\$49.00							
10/12/2000	BILL	\$8.00	\$8.00	\$0.00	09/12/2000	10/12/2000	R	5003	\$4,160.03	0	1845337
10/15/2000	LPC	\$49.12	\$49.12	\$49.12							
11/10/2000	BILL	\$8.00	\$8.00	\$0.00	10/12/2000	11/10/2000	R	5003	\$4,217.27	0	1845337
11/14/2000	LPC	\$49.24	\$49.24	\$49.24							
12/12/2000	BILL	\$8.00	\$8.00	\$0.00	11/10/2000	12/12/2000	R	5003	\$4,274.63	0	1845337
12/14/2000	LPC	\$49.36	\$49.36	\$49.36							
01/12/2001	BILL	\$8.00	\$8.00	\$0.00	12/12/2000	01/12/2001	R	5003	\$4,332.11	0	1845337
01/17/2001	LPC	\$49.48	\$49.48	\$49.48							
02/12/2001	BILL	\$8.00	\$8.00	\$0.00	01/12/2001	02/12/2001	R	5003	\$4,389.71	0	1845337

Account # 114307365

SA # 9961318535

Bill Cycle: 10

Rate Class: GS

Phone #: 2760662(216)

Name: MOORE, RAYMOND D

Address: 6226 LIMEKILN PIKE/PHILA, PA

Pay Agreement Indicator: N

Easyway Indicator:

CRP Status:

Blocker Start Date: 0

Blocker End Date: 0

Meter #: 1845337

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
02/14/2001	LPC	\$49.60	\$49.60	\$49.60	02/12/2001	03/14/2001	R	5003	\$4,451.09	0	1845337
03/14/2001	BILL	\$11.66	\$11.66	\$0.00							
03/16/2001	LPC	\$49.72	\$49.72	\$49.72							
04/12/2001	BILL	\$11.66	\$11.66	\$0.00	03/14/2001	04/12/2001	R	5003	\$4,512.65	0	1845337
04/17/2001	LPC	\$49.90	\$49.90	\$49.90							
04/18/2001	COLFEE	\$10.00	\$10.00	\$10.00							
05/14/2001	BILL	\$11.66	\$11.66	\$0.00	04/12/2001	05/14/2001	R	5003	\$4,584.38	0	1845337
05/16/2001	LPC	\$50.07	\$50.07	\$50.07							
06/13/2001	BILL	\$11.66	\$11.66	\$0.00	05/14/2001	06/13/2001	R	5003	\$4,646.44	0	1845337
06/16/2001	LPC	\$50.40	\$50.40	\$50.40							
07/16/2001	BILL	\$11.66	\$11.66	\$0.00	06/13/2001	07/16/2001	R	5003	\$4,708.67	0	1845337
07/18/2001	LPC	\$50.57	\$50.57	\$50.57							
08/14/2001	BILL	\$11.66	\$11.66	\$0.00	07/16/2001	08/14/2001	R	5003	\$4,771.08	0	1845337
08/16/2001	LPC	\$50.75	\$50.75	\$50.75							
09/13/2001	BILL	\$11.66	\$11.66	\$0.00	08/14/2001	09/13/2001	R	5003	\$4,833.66	0	1845337
09/15/2001	LPC	\$50.82	\$50.82	\$50.92							
10/17/2001	LPC	\$51.10	\$51.10	\$51.10							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$11.66)							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	BSEGCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							
10/25/2001	BSEGCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							
10/25/2001	BSEGCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							
10/25/2001	BSEGCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	CANB	(\$11.66)	(\$11.66)	\$0.00							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$11.66)							
10/25/2001	CANB	(\$11.66)	(\$11.66)	\$0.00							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$11.66)							
10/25/2001	CANB	(\$11.66)	(\$11.66)	\$0.00							
10/25/2001	BSEGCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							

Account # 2114307365 SA # 9961318535 Bill Cycle: 10 Rate Class: GS Phone #: 2769662(215)
 Name: MOORE, RAYMOND D Address: 6226 LIMEKILN PIKE/PHILA, PA
 Pay Agreement Indicator: N Easyway Indicator: CRP Status:
 Blocker Start Date: 0 Blocker End Date: 0 Meter #: 1845337

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							
10/25/2001	CANB	(\$11.66)	(\$11.66)	\$0.00							
10/25/2001	BSEGCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	BSEGCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	CANB	(\$36.31)	(\$36.31)	\$0.00							
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	BSEGCN	\$0.00	\$0.00	(\$36.31)							
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$11.66)							
10/25/2001	CANB	(\$11.66)	(\$11.66)	\$0.00							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$11.66)							
10/25/2001	CANB	(\$11.66)	(\$11.66)	\$0.00							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$11.66)							
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$11.66)							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	CANB	(\$11.66)	(\$11.66)	\$0.00							
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							

Account #: 2114307365

SA #: 9961318535

Bill Cycle: 10

Rate Class: GS

Phone #: 2760662(215)

Name: MOORE, RAYMOND D

Address: 6226 LIMEKILN PIKE/PHILA, PA

Easyway Indicator:

CRP Status:

Blocker Start Date: 0

Blocker End Date: 0

Meter #: 1845337

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$8.00)							
10/25/2001	CANB	(\$8.00)	(\$8.00)	\$0.00							
10/25/2001	AUTOCN	\$0.00	\$0.00	(\$8.00)							
11/15/2001	LPC	\$47.55	\$47.55	\$47.55							
12/14/2001	LPC	\$47.55	\$47.55	\$47.55							
01/16/2002	LPC	\$47.55	\$47.55	\$47.55							
02/14/2002	LPC	\$47.55	\$47.55	\$47.55							
03/15/2002	LPC	\$47.55	\$47.55	\$47.55							
04/18/2002	LPC	\$47.55	\$47.55	\$47.55							
05/15/2002	LPC	\$47.55	\$47.55	\$47.55							
06/14/2002	LPC	\$47.55	\$47.55	\$47.55							
07/16/2002	LPC	\$47.55	\$47.55	\$47.55							
08/14/2002	LPC	\$47.55	\$47.55	\$47.55							
09/28/2002	WO	(\$5,123.64)	(\$5,123.64)	(\$5,123.64)							

EXHIBIT C

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY
PLEASE REFER
TO OUR FILE

March 9, 2006

BCS #2030600

ROBERT MOORE
7212 N 20TH STREET
PHILADELPHIA PA 19138

Dear Mr. Moore:

I am writing in reference to the complaint you filed 2/2/06 with the Pennsylvania Public Utility Commission (PUC), Bureau of Consumer Services (BCS) against Philadelphia Gas Works (PGW). Your complaint indicated that you are disputing the bills for service at 6226 Limekiln Pike. Your complaint indicates that your sister, Carolyn Moore, was billed for service while she resided in a nursing home and that your brother, Raymond Moore, was deceased when PGW was billing him for service.

In response to your complaint the BCS contacted the company on your behalf. I requested and obtained a company report regarding your account and information concerning the initial investigation of your complaint and any follow-up that was done.

The company records show that Carolyn Moore was not billed for service at 6226 Limekiln Pike. Records show that service was turned on in Raymond Moore's name effective 9/6/91. Service continued in his name until it was transferred to his wife's name, Catherine Moore, on 7/24/96. The service was then transferred back into Raymond's name on 9/16/98 and continued in his name until it was terminated for non payment on 7/15/99.

Unfortunately, because this dispute involves a billing for service that is more than 4 years ago, I cannot investigate your dispute at this informal level. If you wish to pursue this matter further, you may file a formal complaint with the Public Utility Commission within 20 days of the date of this letter. I have included a copy of the formal complaint forms should you choose to file a formal complaint.

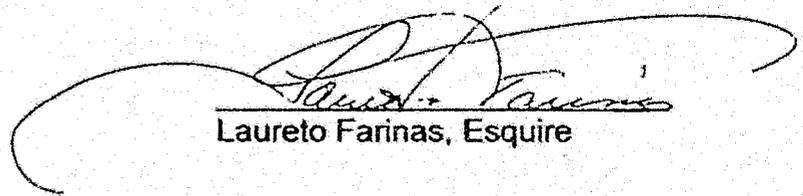
Sincerely,

Lisa Jenkins
Utility Complaint Investigator

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel for the Philadelphia Gas Works. I am authorized to make this verification on its behalf. The facts set forth in the foregoing Answer are true and correct to the best of my knowledge, information and belief. I expect to be able to prove these facts at a hearing held in this matter. This verification is made subject to the penalties of 18. Pa. C.S. §4904, concerning false statements to authorities.

Dated: April 21, 2006


Laureto Farinas, Esquire

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PA PUBLIC UTILITY COMMISSION
REGULATORY BUREAU

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

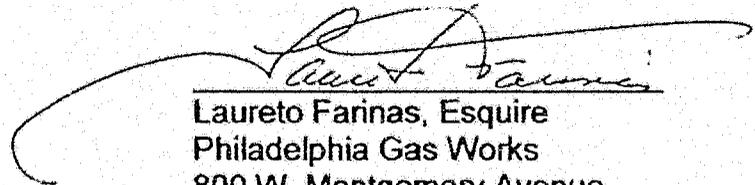
*Haneef Hasan A/K/A Robert Moore
7212 N. 20th Street
Philadelphia, PA 19138*

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

Dated: April 21, 2006


Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
May 15, 2006

PLEASE DOCKET

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20066062

(SEE ATTACHED LIST)

Haneef Hasan aka Robert Moore v. Philadelphia Gas Works

Billing dispute.

Hearing Notice

This is to inform you that a hearing on the above-captioned case will be held as follows:

Type: Initial Hearing

Date: Thursday, June 29, 2006

Time: 10:00 a.m.

Location: In an available hearing room
Philadelphia State Office Building
Broad and Spring Garden Streets
Philadelphia, PA 19130

Presiding: Administrative Law Judge Angela T. Jones
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: 215.560.2105
Fax: 215.560.3133

DOCUMENT
FOLDER

DOCKETED
JUN 07 2006

RECORDS SECTION
JUN 15 PM 12:20

Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Individuals representing themselves do not need to be represented by an attorney. All others (corporation, partnership, association, trust or governmental agency or subdivision) must be represented by an attorney. An attorney representing you should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717.787.1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

pc: Judge Jones
Dawn Reitenbach
Beth Plantz
Docket Section
Calendar File