

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Paulette Burgess

v.

Duquesne Light Company

Z-016573

SECRETARY'S BUREAU

05 JUN -7 AM 10:40

RECORDED

DOCUMENT
FOLDER

INTERIM ORDER
ADMITTING EXHIBITS AND CLOSING THE RECORD

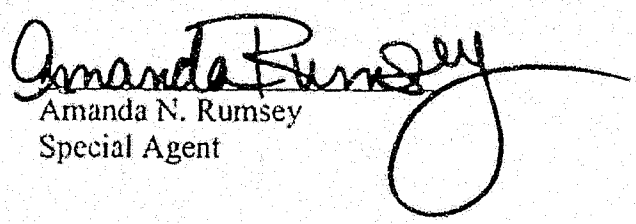
An Initial Telephone Hearing was held in the above referenced case on May 26, 2005. At the hearing, Complainant stated that she did not receive a copy of Respondent's proposed exhibits. The record was held open to provide Complainant with the opportunity to receive and review these documents. After reviewing the exhibits, Complainant was to notify me of any objection to the admission of the proposed exhibits.

The statutory time to object to the admission of the exhibits has passed and Complainant has not notified me of any objection to the admission of Respondent's exhibits.

Therefore, it is ordered that:

1. Duquesne Light Company Exhibits 1 through 6 are hereby admitted into the record.
2. The record in this case be closed.

Date: June 6, 2005


Amanda N. Rumsey
Special Agent

DOCKETED
JAN 30 2006

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: June 7, 2005
SUBJECT: Paulette Burgess v. Duquesne Light Company
Docket No.: Z-01657334
TO: Wanda Zeiders, Supervisor of Docket Management
Docketing Section, Secretary's Bureau
FROM: Amanda N. Rumsey, Special Agent
Office of Administrative Law Judge

RECEIVED
05 JUN -8 AM 9:40
P.A.U.C.
SECRETARY'S BUREAU

I have attached two copies of the following exhibits, which have been admitted, into evidence in the above-referenced cases for a hearing held on May 26, 2005:

Duquesne Exhibit 1, 2, 3, 4, 5, 6

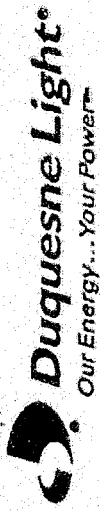
PLEASE HAVE THESE EXHIBITS DOCKETED AND PLACED IN THE YELLOW EXHIBIT FOLDER.

If you have any questions about the exhibits, or this Memo, please contact me at (717) 787-4497.

Attachments

DOCUMENT
FOLDER

11



ACCOUNT STATEMENT RECEIVED

Date Requested By

Customer Name **BURGESS, PAULETTE A** Investigator _____ DLC Analyst _____
 Address **430 BARKING RD** Mail Drop _____
NEW KENSINGTON PA 15068-9228 **PA PUBLIC UTILITY COMMISSION**
SECRETARY'S BUREAU
 Account Number **7001142180001** From **01/01/1990** To **05/18/2005**

JUN - 8 2005

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
05/05/2000	05/04/2000	16	1486	Actual	288	18.0		174	\$35.92	05/30/2000			\$35.92	
06/06/2000				Late Charge					\$0.45				\$36.37	
06/06/2000	06/05/2000	32	1532	Actual	552	17.3	85	121	\$68.74	06/27/2000			\$105.11	
06/08/2000				Payment					\$36.00 cr				\$69.11	
07/07/2000				Late Charge					\$0.86				\$69.97	
07/07/2000	07/06/2000	31	1593	Actual	732	23.6	190	16	\$88.90	07/31/2000			\$158.87	
08/08/2000				Payment					\$10.00 cr				\$148.87	
08/08/2000				Late Charge					\$1.98				\$150.85	
08/08/2000	08/07/2000	32	1645	Actual	624	19.5	154	10	\$76.64	08/29/2000			\$227.49	
09/07/2000				Late Charge					\$2.82				\$230.31	
09/07/2000	09/06/2000	30	1691	Actual	552	18.4	140	25	\$68.54	09/28/2000			\$298.85	
10/06/2000				Late Charge					\$3.68				\$302.53	
10/06/2000	10/05/2000	29	1737	Actual	552	19.0	46	160	\$68.54	10/30/2000			\$371.07	
10/08/2000				Payment					\$35.00 cr				\$336.07	
11/06/2000				Late Charge					\$4.20				\$340.27	
11/06/2000	11/03/2000	29	1781	Actual	528	18.2	348		\$65.83	11/28/2000			\$406.10	
12/06/2000	12/05/2000	32	1836	Actual	660	20.6	910		\$80.70	12/27/2000			\$486.80	
01/08/2001				Late Charge					\$6.03				\$492.83	
01/08/2001	01/05/2001	31	1893	Actual	684	22.1	1,312		\$83.37	01/29/2001			\$576.20	
02/06/2001				Late Charge					\$7.07				\$583.27	
02/06/2001	02/05/2001	31	1948	Actual	660	21.3	1,085		\$80.42	02/27/2001			\$663.69	
03/07/2001				Late Charge					\$8.08				\$671.77	
03/07/2001	03/06/2001	29	1995	Actual	564	19.4	854		\$69.65	03/28/2001			\$741.42	

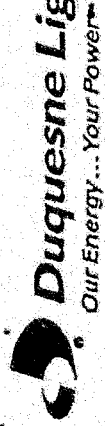
DOCUMENT FOLDER

DOCKETED

JUL 28 2005

SECRETARY'S BUREAU

EXHIBIT
2-01657334



ACCOUNT STATEMENT

Date Requested By _____

Customer Name **BURGESS, PAULETTE A**
 Address **430 BARKING RD**
NEW KENSINGTON PA 15068-92
 Account Number **7001142180001**

Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From **01/01/1990** To **05/18/2005**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Diy Cons	Degree Day Cool	Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
03/15/2001				Payment					\$20.00 cr				\$721.42	
04/06/2001				Late Charge					\$8.95				\$730.37	
04/06/2001	04/05/2001	30	2042	Actual	564	18.8	813		\$69.65	04/30/2001			\$800.02	
05/10/2001				Late Charge					\$9.82				\$809.84	
05/10/2001	05/09/2001	34	2091	Actual	588	17.3	48	264	\$72.33	05/31/2001			\$882.17	
06/04/2001				Payment					\$446.00 cr				\$436.17	
06/19/2001				Late Charge					\$5.45				\$441.62	
06/19/2001	06/04/2001	26	2125 2125	Actual	408	15.7	6	185	\$51.25	07/10/2001			\$492.87	
07/05/2001				Ret Chk Amt					\$9.82				\$502.69	
07/05/2001				Ret Chk Amt					\$8.95				\$511.64	
07/05/2001				Ret Chk Amt					\$5.38				\$517.02	
07/05/2001				Ret Chk Amt					\$421.85				\$938.87	
07/05/2001				Ret Chk Fee					\$20.00				\$958.87	
07/05/2001				Adjustment					\$0.00				\$958.87	
07/11/2001	07/10/2001	19	2155	Actual	360	18.9	94	20	\$44.40	08/01/2001			\$1,003.27	
08/09/2001				Late Charge					\$12.22				\$1,015.49	
08/09/2001	08/06/2001	27	2203	Estimated	576	21.3	222	2	\$70.99	09/04/2001			\$1,086.48	
09/10/2001	09/05/2001	30	2249	Estimated	552	18.4	188	6	\$68.30	10/01/2001			\$1,154.78	
09/25/2001				Payment					\$55.00 cr				\$1,099.78	
09/26/2001				Adjustment					\$30.18 cr				\$1,069.60	
10/09/2001	10/08/2001	33	2273	Actual	288	8.7	47	195	\$38.67	11/01/2001			\$1,108.27	
11/08/2001	11/07/2001	30	2325	Actual	624	20.8	6	364	\$76.38	12/03/2001			\$1,184.65	
12/10/2001	12/07/2001	30	2389	Actual	528	17.6		496	\$65.60	01/02/2002			\$1,250.25	



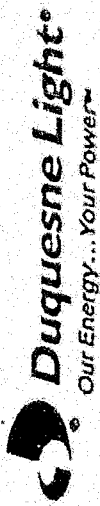
ACCOUNT STATEMENT

Date Requested By _____

Customer Name **BURGESS, PAULETTE A**
 Address **430 BARKING RD**
NEW KENSINGTON PA 15068-92
 Account Number **7001142180001**

Investigator _____ DLC Analyst _____
 Case Number _____ Mail Drop _____
 From **01/01/1990** To **05/18/2005**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Hig	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
01/10/2002	01/07/2002	31	2425	Estimated	672	21.7		1,026	\$82.18	02/01/2002			\$1,332.43	
02/08/2002	02/05/2002	29	2476	Estimated	612	21.1		798	\$76.68	03/04/2002			\$1,409.11	
03/11/2002	03/08/2002	31	2513	Actual	444	14.3		878	\$57.40	04/01/2002			\$1,466.51	
03/13/2002				Payment					\$100.00 cr				\$1,366.51	
03/14/2002				Adjustment					\$30.18 cr				\$1,336.33	
04/10/2002	04/09/2002	32	2582	Actual	588	18.4		709	\$58.88	05/01/2002			\$1,395.21	
05/09/2002	05/08/2002	29	2601	Actual	468	16.1	38	290	\$48.19	06/03/2002			\$1,443.40	
05/17/2002				Payment					\$100.00 cr				\$1,343.40	
05/20/2002				Adjustment					\$30.18 cr				\$1,313.22	
06/10/2002				Payment					\$215.00 cr				\$1,098.22	
06/10/2002	06/07/2002	30	2636	Actual	444	14.8	52	208	\$46.05	07/01/2002			\$1,144.27	
07/10/2002	07/09/2002	32	2685	Actual	564	17.6	267	7	\$56.75	08/01/2002			\$1,201.02	
08/09/2002	08/08/2002	30	2731	Actual	552	18.4	328		\$55.81	09/03/2002			\$1,256.83	
09/05/2002				Payment					\$143.00 cr				\$1,113.83	
09/06/2002				Adjustment					\$30.18 cr				\$1,083.65	
09/10/2002				Adjustment					\$117.89 cr				\$965.76	
09/10/2002	09/09/2002	32	2774	Actual	516	16.1	270		\$52.64	10/01/2002			\$1,018.40	
10/09/2002	10/04/2002	25	2800	Estimated	312	12.5	84	38	\$33.30	11/01/2002			\$1,051.70	
11/08/2002	11/05/2002	32	2856	Estimated	672	21.0		590	\$66.60	12/02/2002			\$1,118.30	
12/10/2002	12/09/2002	34	2912	Actual	672	19.8		977	\$66.60	01/02/2003			\$1,184.90	
01/10/2003	01/09/2003	31	3009	Actual	1,164	37.5		973	\$110.40	02/03/2003			\$1,295.30	
02/10/2003	02/07/2003	29	3148	Actual	1,644	56.7		1,290	\$152.56	03/03/2003			\$1,447.86	
03/11/2003	03/06/2003	27	3265	Estimated	1,428	52.9		1,046	\$133.37	04/01/2003			\$1,581.23	



ACCOUNT STATEMENT

Date Requested By _____

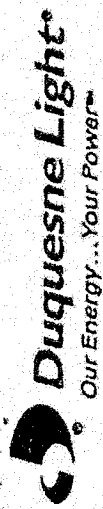
Customer Name **BURGESS, PAULETTE A**
 Address **430 BARKING RD**
NEW KENSINGTON PA 15068-92
 Account Number **7001142180001**

Investigator _____ DLC Analyst _____

Case Number _____ Mail Drop _____

From **01/01/1990** To **05/18/2005**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
03/19/2003				Payment					\$200.00 cr				\$1,381.23	
03/20/2003				Adjustment					\$30.18 cr				\$1,351.05	
04/09/2003	04/08/2003	33	3418	Actual	1,836	55.6	3	629	\$169.63	05/01/2003			\$1,520.68	
04/28/2003				Payment					\$160.00 cr				\$1,360.68	
04/29/2003				Adjustment					\$30.18 cr				\$1,330.50	
05/09/2003	05/08/2003	30	3478	Actual	696	23.2	8	269	\$68.32	06/02/2003			\$1,398.82	
06/10/2003	06/09/2003	32	3532	Actual	672	21.0	8	199	\$66.18	07/01/2003			\$1,465.00	
06/25/2003				Asst. Pmt.					\$600.00 cr				\$865.00	
07/10/2003	07/09/2003	30	3565	Actual	396	13.2	171	13	\$41.64	08/01/2003			\$906.64	
08/11/2003	08/11/2003	33	3598	Actual	396	12.0	192		\$41.64	09/02/2003			\$948.28	
09/10/2003	09/05/2003	25	3625	Estimated	324	13.0	188	4	\$34.16	10/01/2003			\$982.44	
10/09/2003	10/06/2003	31	3665	Estimated	480	15.5	27	196	\$49.11	11/03/2003			\$1,031.55	
11/07/2003	10/21/2003	32	0040 3722	Actual	1,164	36.4	3	337	\$109.91	12/01/2003			\$1,141.46	
12/09/2003	12/09/2003	32	0162	Actual	1,464	45.8		815	\$136.57	01/02/2004			\$1,278.03	
12/29/2003				Payment					\$75.00 cr				\$1,203.03	
01/09/2004	01/09/2004	31	0328	Actual	1,968	63.5		975	\$181.32	02/02/2004			\$1,384.35	
02/05/2004				Asst. Pmt.					\$845.00 cr				\$539.35	
02/09/2004				Payment					\$50.00 cr				\$489.35	
02/10/2004	02/09/2004	31	0535	Actual	2,508	80.9		1,365	\$229.32	03/02/2004			\$718.67	
03/09/2004	03/09/2004	29	0678	Actual	1,716	59.2		794	\$158.94	04/01/2004			\$877.61	
03/31/2004				Payment					\$150.00 cr				\$727.61	
04/01/2004				Adjustment					\$30.18 cr				\$697.43	
04/07/2004	04/07/2004	29	0787	Actual	1,308	45.1		680	\$122.70	05/03/2004			\$820.13	



ACCOUNT STATEMENT

Date Requested By _____

Customer Name **BURGESS, PAULETTE A**
 Address **430 BARKING RD
 NEW KENSINGTON PA 15068-92**
 Account Number **7001142180001**

Investigator _____ DLC Analyst _____

Case Number _____ Mail Drop _____

From **01/01/1990** To **05/18/2005**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
05/10/2004	05/03/2004	26	0832	Actual	540	20.8	14	\$54.43	06/01/2004			\$874.56	
06/03/2004				Asst. Pmt.				\$300.00 cr				\$574.56	
06/08/2004	06/08/2004	32	0857	Actual	300	9.4	117	\$33.10	07/01/2004			\$607.66	
07/08/2004	07/08/2004	30	0886	Actual	348	11.6	159	\$37.38	08/02/2004			\$645.04	
08/09/2004	08/09/2004	32	0918	Actual	396	12.4	185	\$41.64	09/01/2004			\$686.68	
09/08/2004	09/08/2004	30	0947	Actual	336	11.2	150	\$36.31	10/01/2004			\$722.99	
10/07/2004	10/07/2004	29	0974	Actual	324	11.2	24	\$35.25	11/01/2004			\$758.24	
11/08/2004	11/08/2004	32	1034	Actual	720	22.5		\$70.44	12/01/2004			\$828.68	
12/08/2004	12/08/2004	30	1117	Actual	996	33.2		\$94.96	01/03/2005			\$923.64	
01/10/2005	01/10/2005	33	1245	Actual	1,536	46.5	1,014	\$146.27	02/01/2005			\$1,069.91	
01/26/2005				Asst. Pmt.				\$761.00 cr				\$308.91	
02/08/2005	02/08/2005	29	1380	Actual	1,620	55.9	1,087	\$161.81	03/01/2005			\$470.72	
02/28/2005				Payment				\$100.00 cr				\$370.72	
03/01/2005				Adjustment				\$30.18 cr				\$340.54	
03/09/2005	03/09/2005	29	1516	Actual	1,632	56.3	1,005	\$162.96	04/01/2005			\$503.50	
04/11/2005	04/08/2005	30	1610	Actual	1,128	37.6	694	\$114.63	05/02/2005			\$618.13	
04/22/2005				Payment				\$50.00 cr				\$568.13	
05/09/2005	05/09/2005	31	1665	Actual	660	21.3	1	\$69.75	06/01/2005			\$637.88	

Usage Comparison Report

CONSTANT 12

ACCOUNT NUMBER 7001142180001
 SERVICE NAME Paulette Burgess
 SERVICE STREET 430 Barking Road
 CITY STATE ZIP New Kensington, PA 15068

ACCOUNT STATUS Active
 RATE RESIDENTIAL
 PERIOD COVERED 1/9/03 through present

DATE	DAYS	READ	KWH	AVERAGE	DATE	DAYS	READ	KWH	AVERAGE	DATE	DAYS	READ	KWH	AVERAGE
1/9/03	31	3009	1164	37.5	1/9/04	31	326	1968	63.5	1/10/05	33	1245	1536	46.5
2/7/03	29	3146	1644	56.7	2/9/04	31	535	2508	80.9	2/8/05	29	1380	1620	55.9
3/6/03	27	3265	1428	52.9	3/9/04	29	678	1716	59.2	3/9/05	29	1516	1632	56.3
4/8/03	33	3418	1836	55.6	4/7/04	29	787	1308	45.1	4/8/05	30	1610	1128	37.6
5/8/03	30	3476	696	23.2	5/7/04	26	832	540	20.8	5/9/05	31	1665	660	21.3
6/9/03	32	3532	672	21.0	6/8/04	32	857	300	9.4					
7/9/03	30	3565	396	13.2	7/8/04	30	886	348	11.6					
8/11/03	33	3598	396	12.0	8/9/04	32	919	396	12.4					
9/5/03	25	3625	324	13.0	9/8/04	30	947	336	11.2					
10/6/03	31	3665	480	15.5	10/07/04	29	974	324	11.2					
11/7/03	32	40	1164	36.4	11/8/04	32	1034	720	22.5					
12/9/03	32	162	1464	45.8	12/8/04	30	1117	996	33.2					
TOTAL	245		11664	47.6	TOTAL	361		11460	31.7		152		6576	43.3

RECEIVED
 05 JUN -8 AM 9:41
 P.A.P.U.C.
 SECRETARY'S BUREAU

DOCUMENT
 FOLDER

DOCKETED
 JUL 28 2005

EXHIBIT
 Z-01657334
 2
 Aug 77

RECEIVED

JUN - 8 2005

PA PUBLIC UTILITY COMMISSION
 SECRETARY'S BUREAU

LOQUESNE LIGHT COMPANY
CHRONOLOGICAL SUMMARY OF PUC ORDERS & PAYMENT ARRANGEMENTS

*Paulette Burgess
430 Barking Road
New Kensington, PA 15068
7001142180001*

TYPE: Customer Assistance Program
DATE: 8/27/01
ACCOUNT BALANCE: \$1,086.48
TERMS: Pay 70% of regular monthly budget
COMPLIANCE: No

DOCKETED
JUL 28 2005

**DOCUMENT
FOLDER**

RECEIVED

JUN - 8 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

EXHIBIT
tabler 2-0165 7334
3

Paulette Burgess Decision

Case # 165721 - ALL F# 70011210001

General Information Payment Information PUC Agreement PUC Hearing Information

Department, Employee Contact, Problems and Complaint Investigative Contact Closing Information

Status: **Final** of PUC Decision Date Sent: 06/02/2004 Date Dated: 11/05/04 Closing Date Received: 11/20/04 16:11

Amount: Written Judgment No Reason: None not reached Lay Code: None

Default: Written Oral Default Balance: \$1750.21 Balance Date: 06/02/04

Units: Received: \$300.00 Allowed: \$405.00 Difference: Date Allowed: 11/20/04 Service Requested: \$0.00

Default Payment: Regular: \$62.00 Amount Plus: \$115.00 Special: \$177.00 Monthly Payment: Current Balance: Final: \$0.00 End: \$0.00

Default Fee: **CAP PARTIAL CATCHUP**

Term: **JANUARY 2005**

Resolution: **WAS 1 PCS PAYED PER THE CAP CALENDAR FOR JANUARY 2005. THEN PAY CAP CS - 15 EIGHTH OF JANUARY 2005.**

Open Complaints Log Status: Search Print Close

System Tray: Start James M. Paul, Jr. MSN Search Anthony C... 173270 A 113036 Anthony Anthony letter... clupcrmp - \\Kromole 12:45 PM

DOCKETED
JUL 28 2005

RECEIVED
JUN - 8 2005

**DOCUMENT
FOLDER**

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUHEAU

EXHIBIT
2-01657334
4
Aug. 11

7001142180001 CC 060 L BL 05 RD CYC 04 BL CYC 04 F> SERV START 06/21/01
 BURGESS PAULETTE A *USP* STATUS ACTIVE NOR ERT LAST-TRAN 05/09/05
 430 BARKING RD RT/RDR 010 000 DISPUTE EXP 03/02/05
 NEW KENSINGTON PA 15068-9205 724 353 2444 C&C RNTPROP NO
 ***** 01-28 CAP INQUIRY ***** 05/18/05 *** 1247 *

STATUS ACTIVE AGREEMENT NO 1 BILL MONTH NO. 6
 DATE CAP START 08/27/01 PROGRAM T - TRADITIONAL CAP NUM CONS PMNTS 0
 NUM YRLY PMNTS 1

CURRENT AMOUNTS		WRITE OFF AMOUNTS	
FZN ARG	1086.48	FZN ARG	241.44
DEF BAL	708.16-	BILL DEF	117.89
CAP BAL	501.00	BALANCE	845.04
PAY BAL	60.00	W/O DATE	12/02/04

BASE LINE	6964	SPECIAL CONDITION
CAP BILLED AMOUNT	60	
CAP BILLED PERCENTAGE	70	
DATE CAP DEFAULT		
DATE CAP END		FZN ARR O/R N
DATE CAP RECERTIFY 11/09/04		PART BILL DEF N
		BILL DEF O/R N

*** ARE THERE MORE RECORDS NO ***
 DSPLY 00 KEY TO NEW SS DSPLY KEY

DOCKETED
 JUL 28 2005

RECEIVED
 JUN - 8 2005
 PA PUBLIC UTILITY COMMISSION
 SECRETARY'S BUREAU
DOCUMENT FOLDER

EXHIBIT
 2-01657334
 5
 Aug. 11

ZWIN 3739 9458 ** Windows Display ** 05/18/05 01.23P USD EN
 010101 7001142180001 FN INQ DSP PRI NEXT 01142180001
 FAULETTE A BURGESS * CRNT AMT : 69.75 WE HAVE:
 * DLNQ AMT : 548.13
 430 BARKING RD * TOTAL DUE: 617.88 RESP COLL: ACP3
 * TERM AMT : 548.13 HOLD DATE: 03/07
 NEW KENSINGTON PA 150689205 * DISP AMT : 308.91 STATUS: ACTIVE
 PV 724-353-2444 001 * ALERT CDS: F SSN: 198380872
 BV 724-339-9298 006 7835 05/03/05

 30 162 BUDGET AMT 86.00 BROKEN PROM CNT: 13
 60 161 DEPOSIT AMT 0 DATE LAST BP : 03/07/05
 90 108 CYCLES DELQ CNT 4 TIMES IN COLL : 2
 120 0 BILL DUE DATE 06/01/05 DATE ENTER COLL: 07/05/00
 LFC 0 DWELLING CODE SPEC IND : CAP
 STATE ENTRY DATE 02/07/05 INT BEHAVIOR INDEX 0025 EXT CREDIT SCORE 477

01 OF 03

TXN/PMT	DATE	AC P C RTE	PROMISE 1	PROMISE 2	CTE COLL
	05/18/05				9458
	05/03/05	DE S42			* 7835
50	04/22/05	PY S42			
	03/07/05	BP S42			

1-MORE 2-MEN 3-OFF 10-NXT 11-LKU 13-MAP 14-DM 17-S/WK 18-S/DM 19-S/BWD 20-S/VW

DOCUMENT FOLDER RECEIVED

JUN - 8 2005

DOCKETED PA PUBLIC UTILITY COMMISSION
 JUL 28 2005 SECRETARY'S BUREAU

EXHIBIT
 2-01657334
 6
 Buq. 24

THIS 3739 9458 ** History Data ** 05/18/05 01.23P USD EN

010101 7001142180001 FN INQ DSP HIS NEXT 001142180001

PAULETTE A BURGESS * CRNT AMT : 69.75 WE HAVE:
 * DLNQ AMT : 548.13
 430 BARKING RD * TOTAL DUE: 617.88 RESP COLL: ACP3
 * TERM AMT : 548.13 HOLD DATE: 03/07
 NEW KENSINGTON PA 150689205 * DISP AMT : 308.91 STATUS: ACTIVE
 PV 724-353-2444 001 * ALERT CDS: _ _ F SSN: 198380872
 BV 724-339-9298 006 7835 05/03/05

PC4110504 UR110504 THIS IS HER SISTER'S PHONE #

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	05/18/05	0123P							9458		548

05/03/05 0856A DE S42 * 7835 433

CORRES RECVD STATING INCOME HAS BEEN LOWERED. HAD AN UNFORTUNATE ACCIDENT AND NOT ABLE TO WORK AT THIS TIME. HAD TO GO ON PUBLIC ASSISTANCE RECEIVES \$102.50 EVERY 2 WEEKS. REQUESTS A LOWER PAYMENT ARRANGEMENT - WANTS A LETTER WRITTEN DOES NOT HAVE A PHONE AND DO NOT CALL 724/353/2444. NO ACTION FORMAL PUC FILED IN JANUARY

50	04/22/05	1042P	PY			S42					433
	03/07/05	1101P	BP			S42					158
100	02/28/05	1046P	PY			S42					188
	02/09/05	0841A	RV			S42			* 2404		288

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKJ 13-MAF 14-DM

ZHIS 3739 9458 ** History Data ** 05/18/05 01.24P USD EN

010101 7001142180001 OFN INQ DSP FWD NEXT 001142180001

PAULETTE A BURGESS * CRNT AMT : 69.75 WE HAVE:
 * DLNQ AMT : 548.13
 430 BARKING RD * TOTAL DUE: 617.88 RESP COLL: ACP3
 * TERM AMT : 548.13 HOLD DATE: 03/07
 NEW KENSINGTON PA 150689205 * DISP AMT : 308.91 STATUS: ACTIVE
 PV 724-353-2444 001 * ALERT CDS: _ _ F SSN: 198380872
 BV 724-339-9298 006 7835 05/03/05

PC4110504 UR110504 THIS IS HER SISTER'S PHONE #

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	05/18/05	0123P							9458		548
	02/09/05	0841A	RV			S42		*	2404		288
S409 CAP C/U TO FEB (PER REVIEW)											
PUCAPRF	02/07/05	1054P	LS			S42					142
	02/07/05	1126A	LR			S42		*	3215		142
FORMAL COMPLAINT FILED											
	01/27/05	0347P	RV			T05	308 02/27 N		4054		142
	01/27/05	0346P	IC H A			T01	308 02/27 N		4054		142
	01/27/05	0346P	DE			E02		*	4054		142

R/P RETURN MY CALL, EXPL TO APPLY TO CRISIS, SAID WILL MAKE LUMP PMT 2/28 FOR \$ 300.

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZHIS , 3739 9458 ** History Data ** 05/18/05 01.25P USD EN

0101G1 7001142180001 MEN INQ DSP FWD NEXT 001142180001

PAULETTE A BURGESS * CRNT AMT : 69.75 WE HAVE:
* DLNQ AMT : 548.13
430 BARKING RD * TOTAL DUE: 617.88 RESP COLL: ACP3
* TERM AMT : 548.13 HOLD DATE: 03/07
NEW KENSINGTON PA 150689205 * DISP AMT : 308.91 STATUS: ACTIVE
PV 724-353-2444 001 * ALERT CDS: F SSN: 198380872
BV 724-339-9298 006 7835 05/03/05

PC4110504 UR110504 THIS IS HER SISTER'S PHONE #

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	05/18/05	0123P							9458		548
761	01/26/05	1044P	EA			E02					142
	01/18/05	0347P	OC	H	L	T31		*	1830		903
L/MSG W/MALE TO HAVE RP CALL DL W/I 3 BDS..GAVE#											
	01/17/05	1027P	SA			T30					903
ARTERM10	01/10/05	1026P	LS			T25				01/20	903
							904				
	01/10/05	1026P	SA			T25					903
	01/07/05	1025P	SA			T01					808
	01/04/05	0116A	SA			T45					808
	01/03/05	1201P	IC	H	A	T37		*	4524		808

1 MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

010101 7001142180001 PFN INQ DSP FWD NEXT 001142180001

PAULETTE A BURGESS * CRNT AMT : 69.75 WE HAVE:
 * DLNQ AMT : 548.13
 430 BARKING RD * TOTAL DUE: 617.88 RESP COLL: ACP3
 * TERM AMT : 548.13 HOLD DATE: C3/C7
 NEW KENSINGTON PA 150689205 * DISP AMT : 308.91 STATUS: ACTIVE
 PV 724-353-2444 001 * ALERT CDS: F SSN: 198380872
 BV 724-339-9298 006 7835 05/03/05

PC4110504 UR110504 THIS IS HER SISTER'S PHONE #

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	05/18/05	0123P							9458		548

01/03/05 1201P IC H A T37 * 4524 808

\$405 DEC PUC CAP C/U...ADV AFTER 01/03 WILL NEED \$484...ADV TO VER-D/T OR NCO..
CLAIMS SON IS TRYING TO GET LOAN FOR HER TO PAY THIS OFF..SATISFID

12/30/04 0640P OC H L T37 * 1599 808

LFT MSG W/SISTER (NON RES) FOR PAULETTE TO CALL DLC W/IN 3 BUS DAYS

12/21/04 0222P OC H L T31 * 1918 808

L/MSG @ A/MACHINE: RP TO CALL DQ W/IN 3BD W ACCT# READY: DQ#,HR

12/20/04 1019P SA T30 808

APTERM10 12/13/04 1028P LS T25 12/27 808

809

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZHIS 3739 9458 ** History Data ** 05/18/05 01.26P USD EN

010101 7001142180001 FN INQ DSP FWD NEXT 01142180001

PAULETTE A BURGESS * CRNT AMT : 69.75 WE HAVE:
 * DLNQ AMT : 548.13
 430 BARKING RD * TOTAL DUE: 617.88 RESP COLL: ACP3
 * TERM AMT : 548.13 HOLD DATE: 03/07
 NEW KENSINGTON PA 150689205 * DISP AMT : 308.91 STATUS: ACTIVE
 PV /24-353-2444 001 * ALERT CDS: _ _ F SSN: 198380872
 BV /24-339-9298 006 7835 05/03/05

PC4110504 UR110504 THIS IS HER SISTER'S PHONE #

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	05/18/05	0123P							9458		548

12/13/04 1028P SA T25 808

12/09/04 0600P OC H L T01 * 3042 808

LEFT MESSAGE WITH JIM TO HAVE R/P CONTACT DLC..

12/07/04 1020P BP C04 738

11/10/04 0236P LR C05 405 12/01 N* 4024 738

77 LT/01

PAY \$405.00 BY 2004-12-01 PAY \$77.00 ;BB + \$1

5.00 BEGIN DD JANUARY 2005

11/10/04 0236P LR C01 4024 738

11/10/04 0209P LR T01 4024 738

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZHIS . 3739 9453 ** History Data ** 05/18/05 01.26P USD EN

010101 7001142180001 MEN INQ DSP FWD NEXT 7001142180001

PAULETTE A BURGESS * CRNT AMT : 69.75 WE HAVE:
* DLNQ AMT : 548.13
430 BARKING RD * TOTAL DUE: 617.88 RESP COLL: ACP3
* TERM AMT : 548.13 HOLD DATE: 03/07
NEW KENSINGTON PA 150689205 * DISP AMT : 308.91 STATUS: ACTIVE
PV 724-353-2444 001 * ALERT CDS: F SSN: 198380872
BV 724-339-9298 006 7835 05/03/05

PC4110504 UR110504 THIS IS HER SISTER'S PHONE #

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	05/18/05	0123P							9458		548
PUCAPRF	06/03/04	1030P	LS			S42					500
	06/03/04	1030P	SA			S42					500
300	06/03/04	1030P	EA			E02					500
	05/07/04	0941A	DE			S42		*	5180		677
L2 \$300 NORMAL RECAL											
PUCAPRF	05/05/04	1018P	LS			S42					677
	05/05/04	0949A	RV			S42		*	4877		677
PUC COMPLAINT FILED #1657334											
	05/03/04	0201P	FV	H	N	T60			7556		677
	05/03/04	1218P	IC	H	A	T55		*	0424		677

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAE 14-DM

ZHIS . 3739 9452 ** History Data ** 05/18/05 01.27P USD EN

0101C1 7001142180001 WFN INQ DSP FWD NEXT 001142180001

PAULETTE A BURGESS * CRNT AMT : 69.75 WE HAVE:
 * DLNQ AMT : 548.13
 430 BARKING RD * TOTAL DUE: 617.88 RESP COLL: ACP3
 * TERM AMT : 548.13 HOLD DATE: 03/07
 NEW KENSINGTON PA 150689205 * DISP AMT : 308.91 STATUS: ACTIVE
 PV 724-353-2444 001 * ALERT CDS: _ _ F SSN: 198380872
 BV 724-339-9298 006 7835 05/03/05

PC4110504 UR110504 THIS IS HER SISTER'S PHONE #

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	05/18/05	0123P							9458		548

05/03/04 1218P IC H A T55 * 0424 677

ADV \$421 CAP C/U THRU APRIL..+ \$50 R/FEE TO RESTORE SERVICE BY END OF NEXT BUS DAY...ADD'L \$88 AFTER TODAY..GAVE MED RIGHTS..HUNG UP BEFORE GIVE PUC #

04/29/04	1044P	SA				T55					677
04/27/04	0200P	FV	H	N		T47		5215			677
04/26/04	1005P	SA				T44					677
04/20/04	0215P	OC	H	O		T34			* 8285		677

ADV CONSTANCE (ADULT RES) OF TERM AMT & DATE 4/26; ADV TO CALL CREDIT

04/19/04	1057P	SA				T30					677
----------	-------	----	--	--	--	-----	--	--	--	--	-----

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZHIS . . . 3739 9458 ** History Data ** 05/18/05 01.28P USD EN

010101 7001142180001 WFN INQ DSP FWD NEXT 7001142180001

PAULETTE A BURGESS * CRNT AMT : 69.75 WE HAVE:
* DLNQ AMT : 548.13
430 BARKING RD * TOTAL DUE: 617.88 RESP COLL: ACP3
* TERM AMT : 548.13 HOLD DATE: 03/07
NEW KENSINGTON PA 150689205 * DISP AMT : 308.91 STATUS: ACTIVE
PV 724-353-2444 001 * ALERT CDS: F SSN: 198380872
BV 724-339-9298 006 7835 05/03/05

PC4110504 UR110504 THIS IS HER SISTER'S PHONE #

TXN/PMT DATE TIME AC P C RTE PROMISE CTE COLL DEL AMT
05/18/05 0123P 9458 548

AFTERM10 04/12/04 1128P LS T25 04/22 518
518
04/12/04 1128P SA T25 518
04/08/04 1100P BP C04 518
150 03/31/04 1109P PY C05 548
03/26/04 0211P DE C05 * 7382 698

SENT TERM NOTICE FOR CRISIS GRANT
03/22/04 1240P IC H A C05 * 0735 698

ADV UNABLE TO VERIF PAYMT OF \$150 CLAIMS MADE, ADV TO CALL BACK FOR PAYMT POST T
O ACCT...C/S

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZHIS . 3739

9488 ** History Data ** 05/18/05 01.28P USD EN

0101C1 7001142180001

NFN INQ DSP FWD NEXT 7001142180001

PAULETTE A BURGESS

* CRNT AMT : 69.75 WE HAVE:

450 BARKING RD

* DLNQ AMT : 548.13

NEW KENSINGTON PA 150689205

* TOTAL DUE: 617.88 RESP COLL: ACP3

PV 724-353-2444

* TERM AMT : 548.13 HOLD DATE: C3/07

BV 724-339-9298

* DISP AMT : 308.91 STATUS: ACTIVE

001 * ALERT CDS: F SSN: 198380872

006 7835 05/03/05

PC4110504 UR110504 THIS IS HER SISTER'S PHONE #

TXN/PMT

DATE TIME AC P C RTE PROMISE CTE COLL DEL AMT

05/18/05 0123P 9458 548

03/09/04 0608A 1C O O C05 570 04/02 N GI7 469
90 LT/02

03/08/04 1106P SA C01 469

50 02/09/04 1047P PY E02 469

02/06/04 0158P DE E02 * 1594 338

\$440 CAP CU THRU FEB STILL, ADV THAT LIHEAP DOES NOT COVER HER CURRENT BILL AND SHE IS STILL RESPONSIBLE TO COVER HER CURRENT BAL FOR CAP, ADV HAS A 30 DAY HOLD FROM LIHEAP UNTIL 3-5, UNDERSTOOD, ADV TO VER PYMT WITH CSR ONCE MADE, UNDERSTOOD., C /S

845 02/05/04 1108P EA E02 338

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZHIS . . 3739 9458 ** History Data ** 05/18/05 01.29P USD EN

0101C1 7001142180001 WFN INQ DSP FWD NEXT 001142180001

PAULETTE A BURGFSS * CRNT AMT : 69.75 WE HAVE:
 * DLNQ AMT : 548.13
 430 BARKING RD * TOTAL DUE: 617.88 RESP COLL: ACP3
 * TERM AMT : 548.13 HOLD DATE: 03/07
 NEW KENSINGTON PA 150689205 * DISP AMT : 308.91 STATUS: ACTIVE
 PV 724-353-2444 001 * ALERT CDS: _ _ F SSN: 198380872
 BV 724-339-9298 006 7835 05/03/05

PC4110504 UR110504 THIS IS HER SISTER'S PHONE #

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	05/18/05	0123P							9458		548

	02/04/04	1144A	OC	H	L	T31		*	1502		1183
--	----------	-------	----	---	---	-----	--	---	------	--	------

LET MSG ON A/M...

	02/03/04	0742A	RV			T30			GI7		1183
--	----------	-------	----	--	--	-----	--	--	-----	--	------

	02/03/04	0742A	RV			T01			GI7		1183
--	----------	-------	----	--	--	-----	--	--	-----	--	------

	02/02/04	1014P	SA			C20					1183
--	----------	-------	----	--	--	-----	--	--	--	--	------

	01/22/04	0804A	IC	H	A	S03		*	4834		1183
--	----------	-------	----	---	---	-----	--	---	------	--	------

\$75 CAP CU THRU JAN NEED V/P, PROVIDED PUC/MED/CAP AGENT PH #

	01/20/04	1041P	SA			T30					1183
--	----------	-------	----	--	--	-----	--	--	--	--	------

ARTERM10	01/14/04	1118P	LS			T25			01/26		1183
----------	----------	-------	----	--	--	-----	--	--	-------	--	------

1183

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKJ 13-MAP 14-DM

ZHIS . . . 3/39

9458 ** History Data ** 05/18/05 01.30P USD EN

010101 7001142180001

OPEN INQ DSP FWD NEXT 001142180001

PAULETTE A BURGESS

* CRNT AMT : 69.75 WE HAVE:

* DLNQ AMT : 548.13

430 BARKING RD

* TOTAL DUE: 617.88 RESP COLL: ACP3

* TERM AMT : 548.13 HOLD DATE: 03/07

NEW KENSINGTON PA 150689205

* DISP AMT : 308.91 STATUS: ACTIVE

PV 724-353-2444

001 * ALERT CDS: _ _ F SSN: 198380872

BV 724-339-9298

006 7835 05/03/05

PC4110504 UR110504 THIS IS HER SISTER'S PHONE #

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	05/18/05	0123P							9458		548

01/14/04 1118P SA T25 1183

01/12/04 1058P BP C04 1183

12/30/03 0650A IC O O C05 75 01/02 N GI7 1046

75 LT/02

75 12/29/03 1015P PY C20 1046

12/22/03 1259P FV H N T37 5215 1121

12/19/03 1103A OC H I T35 * 1072 1121

INCORRECT NUMBER. FILE CHANGED

12/17/03 1008P SA T30 1121

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZHIS . . . 3739 9458 ** History Data ** 05/18/05 01.30P USD EN

010101 7001142180001 FN INQ DSP FWD NEXT 001142180001

PAULETTE A BURGESS * CRNT AMT : 69.75 WE HAVE:
 * DLNQ AMT : 548.13
 430 BARKING RD * TOTAL DUE: 617.88 RESP COLL: ACP3
 * TERM AMT : 548.13 HOLD DATE: 03/07
 NEW KENSINGTON PA 150689205 * DISP AMT : 308.91 STATUS: ACTIVE
 PV 724-353-2444 001 * ALERT CDS: _ _ F SSN: 198380872
 BV 724-339-9298 006 7835 05/03/05

PC4110504 UR110504 THIS IS HER SISTER'S PHONE #

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	05/18/05	0123P							9458		548

ARTERMIC	12/11/03	1109P	LS			T25			12/22		1121
----------	----------	-------	----	--	--	-----	--	--	-------	--	------

1121

	12/11/03	0154P	RV			T25		*	GLB2		1121
--	----------	-------	----	--	--	-----	--	---	------	--	------

PUC COMPLIANT CLOSED 10/25/03..DECISION TO PAY CAP+\$15=\$75 BEG DEC DD...CUST FAILED TO PAY..NEEDS \$75 FOR DEC..\$94 MORE FOR JAN DD

	12/11/03	0154P	RV			T01			GLB2		1121
--	----------	-------	----	--	--	-----	--	--	------	--	------

PCCAPRE	08/29/03	1037P	LS			S42					886
---------	----------	-------	----	--	--	-----	--	--	--	--	-----

	08/29/03	1037P	SA			S42					886
--	----------	-------	----	--	--	-----	--	--	--	--	-----

	08/27/03	0129P	FV	H	N	T47			5215		886
--	----------	-------	----	---	---	-----	--	--	------	--	-----

	08/26/03	1013P	SA			T44					886
--	----------	-------	----	--	--	-----	--	--	--	--	-----

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

EMIS . . . 3739 9458 ** History Data ** 05/18/05 01.31P USD EN

010101 7001142180001 PFN INQ DSP FWD NEXT 001142180001

PAULETTE A BURGESS * CRNT AMT : 69.75 WE HAVE:

* DLNQ AMT : 548.13

430 BARKING RD * TOTAL DUE: 617.88 RESP COLL: ACP3

* TERM AMT : 548.13 HOLD DATE: C3/07

NEW KENSINGTON PA 150689205 * DISP AMT : 308.91 STATUS: ACTIVE

PV 724-353-2444 001 * ALERT CDS: F SSN: 198380872

BV 724-339-9298 006 7835 05/03/05

PC4110504 UK110504 THIS IS HER SISTER'S PHONE #

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	05/18/05	0123P							9458		548

08/21/03 0104P OC H A T34 * 1072 886

TERMED RP FOR 886 AMOUNT FOR 8/27.

08/20/03 1020P SA T30 886

ARTRFM10 08/14/03 1058P LS T25 08/25 886

887

08/14/03 1058P SA T25 886

08/12/03 0258P OC H L T01 * 1579 886

LET MSG FOR RP TO CALL DLC

08/11/03 1132P BP C04 886

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZHIS . . . 3739 9458 ** History Data ** 05/18/05 01.32P USD EN

010101 7001142180001 FN INQ DSP FWD NEXT 001142180001

FAULETTE A BURGESS * CRNT AMT : 69.75 WE HAVE:
 * DLNQ AMT : 548.13
 430 BARKING RD * TOTAL DUE: 617.88 RESP COLL: ACP3
 * TERM AMT : 548.13 HOLD DATE: 03/07
 NEW KENSINGTON PA 150689205 * DISP AMT : 308.91 STATUS: ACTIVE
 PV 724-353-2444 001 * ALERT CDS: _ _ F SSN: 198380872
 BV 724-339-9298 006 7835 05/03/05

PC41L0504 UR110504 THIS IS HER SISTER'S PHONE #

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	05/18/05	0123P							9458		548
	07/27/03	0242P	IC	O	O	C05					
							73 08/01 N		HFI5		845
							73 LT/01				
	07/25/03	1027P	SA			C01					845
600	06/25/03	1107P	EA			E02					778
	06/20/03	1053A	DE			E01		*	7382		1378
L2 \$600 VOUCHER # 21904061											
	05/09/03	1045P	BP			E01					1310
	05/01/03	0405P	IC	H	A	E01		*	5180		1140
L2 \$600 PER FAX											
	160 04/28/03	1122P	PY			C05					1171
1 MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM											

ZHIS . . . 3739 9458 ** History Data ** 05/18/05 01.32P USD EN

010101 7001142180001 RFN INQ DSP FWD NEXT 7001142180001

PAULETTE A BURGESS * CRNT AMT : 69.75 WE HAVE:
* DLNQ AMT : 548.13
430 BARKING RD * TOTAL DUE: 617.88 RESP COLL: ACP3
* TERM AMT : 548.13 HOLD DATE: 03/07
NEW KENSINGTON PA 150689205 * DISP AMT : 308.91 STATUS: ACTIVE
PV 724-353-2444 001 * ALERT CDS: _ _ F SSN: 198380872
BV 724-339-9298 006 7835 05/03/05

PC4110504 UR110504 THIS IS HER SISTER'S PHONE #

TXN/PMT DATE TIME AC P C RTE PROMISE CTE COLL DEL AMT
05/18/05 0123P 9458 548

04/24/03 0917A IC H A C05 231 05/01 N* 4524 1331
71 LT/01

PD \$160 NCO COMF #254KAA8843785..RESET FOR MAY..ADV OF MAY D/D AND AMOUNT DUE..
SATISFIED

04/24/03 0917A IC A A C01 4524 1331
04/24/03 0904A DE T47 2243 1331
04/24/03 0904A IC O A T47 * 2243 1331

\$160 CAP C/U APRIL. PROVIDED PYMT VERIFICATION INSTRUCTIONS.

04/22/03 0215P FV H N T47 5215 1331
04/21/03 1144P SA T45 1331

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZHIS . . . 3739 9458 ** History Data ** 05/18/05 01.33P USD EN

010101 7001142180001 FN INQ DSP FWD NEXT 001142180001

PAULETTE A BURGESS * CRNT AMT : 69.75 WE HAVE:
 * DLNQ AMT : 548.13
 430 BARKING RD * TOTAL DUE: 617.88 RESP COLL: ACP3
 * TERM AMT : 548.13 HOLD DATE: 03/07
 NEW KENSINGTON PA 150689205 * DISP AMT : 308.91 STATUS: ACTIVE
 PV 724-353-2444 001 * ALERT CDS: F SSN: 198380872
 BV 724-339-9298 006 7835 05/03/05

PC4110504 UR110504 THIS IS HER SISTER'S PHONE #

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	05/18/05	0123P							9458		548

	04/21/03	1003A	IC	H	A	T37		*	0424		1331
ADV \$160 CAP C/U THRU APRIL, PD & VERIFIED TO STOP TERM											
	04/17/03	0614P	OC	H	L	T37		*	9941		1331
LFT MSSG FOR R/P TO CALL DLC											
	04/15/03	1223P	OC	H	L	T31		*	6439		1331
LEFT MSG ON A/M											
	04/14/03	1119P	SA			T30					1331
	04/09/03	0204P	IC	H	A	T25		*	1168		1331

\$160 CAP C/U THRU APRIL...ADV TO P/V AT DLCO/CSR OR NCO...ADV OF CRISIS...SATIS FI

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZHIS . . . 3/39 9458 ** History Data ** 05/18/05 01.33P USD EN

010101 7001142180001 EN INQ DSP FWD NEXT 01142180001

PAULETTE A BURGESS * CRNT AMT : 69.75 WE HAVE:
 * DLNQ AMT : 548.13
 430 BARKING RD * TOTAL DUE: 617.88 RESP COLL: ACP3
 * TERM AMT : 548.13 HOLD DATE: 03/07
 NEW KENSINGTON PA 150689205 * DISP AMT : 308.91 STATUS: ACTIVE
 PV 724-353-2444 001 * ALERT CDS: _ _ _ F SSN: 198380872
 BV 724-339-9298 006 7835 05/03/05

PC4110504 UR110504 THIS IS HER SISTER'S PHONE #

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	05/18/05	0123P							9458		548

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM