

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Deborah Blocker

v.

Duquesne Light Company

:
:
:
:
:

Z-01645063

RECEIVED
BUREAU
DEC 10

PREHEARING ORDER

An Initial Telephonic Hearing in this case is scheduled for Friday, December 17, 2004 at 2:00 p.m. Accordingly, the parties are hereby directed to comply with the following requirements:

1. **Commission policy promotes settlements. 52 Pa. Code §5.231(a).** You are urged to contact each other at least one week before the scheduled hearing to talk over a possible settlement of this case. Even if you are unable to settle this case, you may still resolve many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

2. The customer is required to make regular monthly payments towards their utility bill while their complaint is pending. **FAILURE TO MAKE REGULAR PAYMENTS MAY RESULT IN AN ORDER REQUIRING A CATCH UP PAYMENT EQUAL TO THE AMOUNT OF THE PAYMENTS THAT SHOULD HAVE BEEN MADE.**

3. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three (3) copies to me one week before the hearing. Proposed exhibits should be properly pre-marked for identification purposes.

DOCKETED
DEC 06 2004

**DOCUMENT
FOLDER**

4. If the Commission's Bureau of Consumer Services (BCS) has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made.

5. **If you will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least one week before the hearing.**

6. The customer has the burden of proving that the utility violated Pennsylvania public utility law.

7. At the hearing, the customer must be prepared to testify about the total net monthly income of all people living in your home. This includes the following:

- (a) the "after taxes take-home-pay" from salaries, wages, tips or other compensation;
- (b) pension, retirement or social security benefits;
- (c) Supplemental Security Income (SSI);
- (d) unemployment compensation benefits;
- (e) workers' compensation benefits;
- (f) alimony;
- (g) support;
- (h) public assistance; and
- (i) any other source(s) of income.

8. If the customer or any member of the customer's household is receiving food stamps and/or medical assistance, the customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

9. At the hearing, the customer must be prepared to testify about the total monthly expenses of your home, which includes:

- (a) rent or mortgage payments;
- (b) utility bills (including electric, gas, telephone, water, sewer, cable television, etc.);
- (c) food, in addition to any food stamp benefits;
- (d) clothing;
- (e) automobile (loan payments, gasoline, maintenance, etc.);
- (f) transportation (bus, taxicabs, jitneys, etc.);
- (g) insurance premiums (homeowners' or renters' insurance, automobile insurance, life insurance, medical insurance, etc.);
- (h) medical bills, (doctors, dentists, hospitals, prescriptions, etc.);
- (i) credit card and charge account payments;
- (j) loan payments; and
- (k) miscellaneous expenses.

When testifying to these expenses, the customer should be prepared to give balances due and missed payments for each item.

10. TO ASSIST THE CUSTOMER IN PROVIDING THE INCOME AND EXPENSE INFORMATION REQUIRED BY THIS ORDER, THREE (3) COPIES OF A BUDGET INFORMATION FORM ARE ENCLOSED. THE CUSTOMER MUST FILL OUT THIS FORM; RETURN ONE (1) COMPLETED COPY TO ME, AND SEND ONE (1) COMPLETED COPY TO THE ATTORNEY FOR THE UTILITY AT LEAST ONE WEEK BEFORE THE HEARING. YOU SHOULD KEEP ONE (1) COMPLETED COPY AND THIS ORDER FOR YOU TO USE DURING THE HEARING.

11. The utility must prepare and submit the following documents at least one week before the hearing:

- (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less;
- (b) a copy of the most recent BCS decision, if any;

(c) a service usage comparison report for the same period as the account statement; and

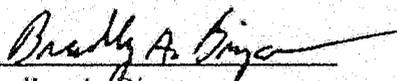
(d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

12. Pursuant to 52 Pa. Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa.Code §1.24(b).

13. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five (5) business days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changes of hearing dates must be sent to me and all parties of record. The correct address is: Special Agent Bradley A. Bingaman, P.O. Box 3265, Harrisburg, PA 17105-3265. **Changes are granted only in rare situations where good cause exists.**

14. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal hearing and will be conducted in accordance with the Commission's Rules of Practice and Procedure.

Date: November 17, 2004


Bradley A. Bingaman
Special Agent

MONTHLY BUDGET INFORMATION

Customer's Name: Deborah Blocker

Date: November 17, 2004

Name of Utility: Duquesne Light Company

P.U.C. Docket No.: Z-01645063

Hearing Date: Friday, December 17, 2004 @ 2:00 p.m.

Special Agent: Bradley A. Bingaman

Monthly Household Income

Amount

(Include net income from all persons living in your home.)

Salaries, wages & tips	\$ _____
Public assistance	_____
Social security or SSI	_____
Alimony	_____
Child support	_____
Pension	_____
Retirement benefits	_____
Unemployment compensation	_____
Workers' compensation	_____
Food stamps	_____
Other income (List source & amount):	_____
_____	_____
_____	_____
_____	_____
Total:	\$ _____

(IMPORTANT: COMPLETE EXPENSE INFORMATION ON NEXT PAGE.)

Monthly Household Expenses

Amount

Balance

Owed

Rent/mortgage

\$ _____

\$ _____

Electric

Gas

Telephone

Water

Sewage

Trash pickup

Cable television

Food (Other than food stamps)

Clothing

Automobile:

 Loan payment

 Gasoline

 Repairs & maintenance

 Car insurance

Other transportation:

 Bus

 Taxicabs

 Jitneys

Insurance premiums:

 Renters'/homeowners' insurance

 Life insurance

 Medical insurance

Medical bills:

 Doctors

 Dentists

 Hospitals

 Prescriptions

List credit cards & charge accounts:

List loan payments:

List other expenses:

Total:

\$ _____

\$ _____

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: December 17, 2004

SUBJECT: Deborah Blocker v. Duquesne Light Company
Docket No.: Z-01645063

TO: Wanda Zeiders, Supervisor of Docket Management
Docketing Section, Secretary's Bureau

FROM: Bradley A. Bingaman, Special Agent
Office of Administrative Law Judge

DEBORAH BLOCKER

DOCUMENT

I have attached two copies of the following exhibits, which have been admitted, into evidence in the above-referenced case for a hearing held on December 17, 2004:

Duquesne Exhibit 1, 2, 3, 4 and 5

PLEASE HAVE THESE EXHIBITS DOCKETED AND PLACED IN THE RED DOCUMENT FOLDER.

If you have any questions about the exhibits, or this Memo, please contact me at (717) 787-1035.

Attachments

DEBORAH BLOCKER

SECRETARY'S BUREAU

DEC 17 2004



Duquesne Light
Cur Energy...Your Power

ACCOUNT STATEMENT

Date Requested By

Customer Name **BLOCKER, DEBORAH**
Address **1107 MAPLE AVE**
TURTLE CREEK PA 15145-1621
Account Number **5000550079003**

Investigator

DLC Analyst

Case Number

Mail Drop

From **01/01/1990** To **12/07/2004**

Date	Reading Date	Days	Meter Rtdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Hlg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
07/11/2003				Transfer From					\$3,392.69				\$3,392.69	
07/16/2003	07/15/2003	5	1761	Actual	96	19.2	22		\$9.57	08/06/2003			\$3,402.26	
08/15/2003	08/14/2003	30	1810	Actual	588	19.6	199		\$58.71	09/08/2003			\$3,460.97	
09/16/2003	09/15/2003	32	1873	Actual	756	23.6	175	12	\$73.65	10/07/2003			\$3,534.62	
10/07/2003				Payment					\$58.00 cr				\$3,476.62	
10/08/2003				Adjustment					\$96.14 cr				\$3,380.48	
10/15/2003	10/14/2003	29	1810	Actual	444	15.3	6	237	\$45.91	11/05/2003			\$3,426.39	
11/14/2003	11/13/2003	30	1861	Actual	612	20.4	477		\$60.85	12/08/2003			\$3,487.24	
11/18/2003				Payment					\$52.00 cr				\$3,435.24	
12/16/2003	12/15/2003	32	2035	Actual	888	27.8	873		\$85.37	01/06/2004			\$3,520.61	
01/16/2004	01/15/2004	31	2117	Actual	984	31.7	1,023		\$93.88	02/09/2004			\$3,614.49	
01/23/2004				Payment					\$105.00 cr				\$3,509.49	
01/26/2004				Adjustment					\$96.14 cr				\$3,413.35	
02/16/2004	02/13/2004	29	2195	Actual	936	32.3	1,248		\$89.63	03/08/2004			\$3,502.98	
03/16/2004	03/15/2004	31	2262	Actual	804	25.9	838		\$77.91	04/06/2004			\$3,580.89	
04/15/2004	04/14/2004	30	2324	Actual	744	24.8	646		\$72.58	05/06/2004			\$3,653.47	
05/14/2004	05/13/2004	29	2371	Actual	564	19.4	56	172	\$56.58	06/07/2004			\$3,710.05	
06/15/2004	06/14/2004	32	2415	Actual	528	16.5	114	39	\$53.37	07/06/2004			\$3,763.42	
07/15/2004	07/14/2004	30	2471	Actual	672	22.4	169	16	\$66.18	08/05/2004			\$3,829.60	
08/16/2004	08/13/2004	30	2520	Actual	588	19.6	146	19	\$58.71	09/07/2004			\$3,888.31	
09/15/2004	09/14/2004	32	2581	Actual	732	22.9	149	10	\$71.51	10/06/2004			\$3,959.82	
10/07/2004				Adjustment					\$191.13 cr				\$3,768.69	
10/14/2004	10/13/2004	29	2626	Actual	540	18.6	15	194	\$54.43	11/04/2004			\$3,823.12	

DEC 30 2004

DUPLICATE

EXHIBIT

Z-01645063



Duquesne Light
Our Energy... Your Power™

ACCOUNT STATEMENT

Date Requested By _____ Page 2 of 2

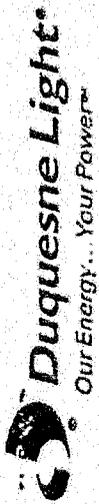
Customer Name **BLOCKER, DEBORAH**
Address **1107 MAPLE AVE**
TURTLE CREEK PA 15145-1621
Account Number **5000550079003**

Investigator _____ DLC Analyst _____
Case Number _____ Mail Drop _____
From **01/01/1990** To **12/07/2004**

Date	Reading Date	Days	Meter Rdtg(s)	Type	Cons	Avg Diy Cons	Degree Day Cool Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
11/15/2004	11/12/2004	30	2678	Actual	624	20.8	415	\$61.90	12/06/2004			\$3,885.02	

12/15/2004 12/14/2004 32 2749 32 Actual 852 26.6 710 82.17 1/05/2005

83,967.14



ACCOUNT STATEMENT

Date Requested By

Customer Name BLOCKER, DEBORAH
Address 214 LOBINGER AVE
NORTH BRADDOCK PA 15104-21
Account Number 5000550079002

Investigator DLC Analyst
Case Number Mail Drop
From 01/01/1990 To 12/07/2004

Table with columns: Date, Reading Date, Days, Meter Rdg(s), Type, Cons, Avg Diy/Cons, Degree Day Cool Htg, Bill / Pymt / Adj Amount, Due Date, Ltr of Credit, Backout Amount, Balance, Cmts. Includes handwritten notes like 'DUPLICATE' and 'BUREAU'.

EXHIBIT 2
PENGAD-Anyone N J

2-01645063



Duquesne Light®
Our Energy... Your Power™

ACCOUNT STATEMENT

Date Requested By _____

Customer Name BLOCKER, DEBORAH

Investigator _____

DLC Analyst _____

Address 214 LOBINGER AVE

Case Number _____

Mail Drop _____

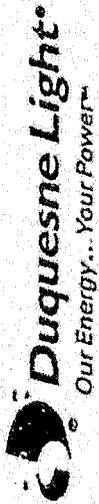
NORTH BRADDOCK PA 15104-21

Account Number 5000550079002

From 01/01/1990

To 12/07/2004

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Cool	Day Hig	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
08/17/2000				Payment					\$108.00 cr				\$1,986.59	
08/18/2000	08/17/2000	30	1484	Actual	900	30.0	146	15	\$107.73	09/11/2000			\$2,094.32	
09/18/2000				Payment					\$112.00 cr				\$1,982.32	
09/19/2000	09/18/2000	32	1556	Actual	864	27.0	127	61	\$103.67	10/10/2000			\$2,085.99	
10/13/2000				Payment					\$113.00 cr				\$1,972.99	
10/18/2000	10/17/2000	29	1617	Actual	732	25.2	9	280	\$88.82	11/08/2000			\$2,061.81	
11/16/2000				Late Charge					\$25.77				\$2,087.58	
11/16/2000	11/15/2000	29	1682	Actual	780	26.9		420	\$94.23	12/07/2000			\$2,181.81	
12/18/2000				Late Charge					\$26.95				\$2,208.76	
12/18/2000	12/15/2000	30	1773	Actual	1,092	36.4		1,039	\$129.36	01/08/2001			\$2,338.12	
01/17/2001				Payment					\$150.00 cr				\$2,188.12	
01/18/2001				Late Charge					\$28.57				\$2,216.69	
01/18/2001	01/17/2001	33	1867	Actual	1,128	34.2		1,339	\$133.18	02/08/2001			\$2,349.87	
02/16/2001				Late Charge					\$29.02				\$2,378.89	
02/16/2001	02/15/2001	29	1899	Actual	864	29.8		934	\$103.32	03/12/2001			\$2,482.21	
03/13/2001				Payment					\$112.00 cr				\$2,370.21	
03/19/2001				Late Charge					\$29.63				\$2,399.84	
03/19/2001	03/16/2001	29	2012	Actual	876	30.2		896	\$104.67	04/09/2001			\$2,504.51	
04/18/2001				Payment					\$120.00 cr				\$2,384.51	
04/19/2001				Late Charge					\$30.94				\$2,415.45	
04/19/2001	04/18/2001	33	2088	Actual	912	27.6	23	654	\$108.70	05/10/2001			\$2,524.15	
05/18/2001	04/30/2001	29	2156 2116	Actual	816	28.1	34	327	\$97.94	06/11/2001			\$2,622.09	
06/19/2001	06/18/2001	32	2236	Actual	960	30.0	69	124	\$114.09	07/10/2001			\$2,736.18	



ACCOUNT STATEMENT

Date Requested By _____

Customer Name **BLOCKER, DEBORAH**

Investigator _____ DLC Analyst _____

Address **214 LOBINGER AVE**

Case Number _____ Mail Drop _____

NORTH BRADDOCK PA 15104-21

Account Number **5000550079002**

From **01/01/1990** To **12/07/2004**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Diy Cons	Degree Day Cool	Day Hig	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
07/19/2001	07/18/2001	30	2301	Actual	780	26.0	158	22	\$93.89	08/09/2001			\$2,830.07	
08/17/2001	08/16/2001	29	2371	Actual	840	29.0	290		\$100.63	09/10/2001			\$2,930.70	
09/20/2001	09/17/2001	32	2426	Estimated	660	20.6	120	35	\$80.42	10/11/2001			\$3,011.12	
10/19/2001	10/16/2001	29	2487	Estimated	732	25.2	15	233	\$88.52	11/13/2001			\$3,099.64	
11/20/2001	11/15/2001	30	2554	Estimated	804	26.8	2	445	\$96.59	12/11/2001			\$3,196.23	
12/20/2001	12/19/2001	34	2640	Actual	1,032	30.4		621	\$122.17	01/10/2002			\$3,318.40	
01/11/2002	01/11/2002	23	2691	Actual	612	26.6		870	\$74.29	02/04/2002			\$3,392.69	
12/31/2002				Adjustment					\$30.94 cr				\$3,361.75	
12/31/2002				Adjustment					\$3,361.75 cr				\$0.00	
07/11/2003				Adjustment					\$30.94				\$30.94	
07/11/2003				Transfer To					\$30.94 cr				\$0.00	
07/11/2003				Adjustment					\$3,361.75				\$3,361.75	
07/11/2003				Transfer To					\$3,361.75 cr				\$0.00	

12:33
 SURETY BUREAU

DOCUMENT

USAGE COMPARISON REPORT

ACCOUNT NUMBER 5000560079003
 SERVICE NAME DEBORAH BLOCKER
 SERVICE STREET 1107 MAPLE AVE
 CITY STATE ZIP TURTLE CREEK, PA 15145

ACCOUNT STATUS ACTIVE
 RES DENTIAL JULY 10, 2003 THROUGH PRESENT

RATE PERIOD COVERED

CONSTANT 12

DATE	DAYS	READ	KWH	AVERAGE	DATE	DAYS	READ	KWH	AVERAGE
15-Jul-03	5				15-Jan-04	31	2117	984	31.7
14-Aug-03	30				13-Feb-04	29	2195	936	32.2
15-Sep-03	32				15-Mar-04	31	2262	804	25.9
14-Oct-03	29				14-Apr-04	30	2324	744	24.8
13-Nov-03	30				13-May-04	29	2371	564	19.4
15-Dec-03	32	2035	888	27.7	14-Jun-04	32	2415	526	16.5
TOTAL	158		3384	21.4	14-Jul-04	30	2471	672	22.4
					13-Aug-04	30	2520	588	19.6
					14-Sep-04	32	2581	732	22.9
					13-Oct-04	29	2626	540	18.6
					12-Nov-04	30	2678	624	20.8
TOTAL	333		7715	23.2					

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 DEC 30 2004

Z-01845063

EXHIBIT
 3

DUQUESNE LIGHT COMPANY
CHRONOLOGICAL SUMMARY OF PUC ORDERS & PAYMENT ARRANGEMENTS

Deborah Blocker
1107 Maple Avenue
Turtle Creek, PA 15145
5000550079003

TYPE: BCS Decision, #1645063
DATE: June 7, 2004
ACCOUNT BALANCE: \$3,653.47
TERMS: \$355.00 CAP catch-up due July 7, 2004, and then with the bill due August 2004, pay your monthly CAP budget bill.
COMPLIANCE: No

TYPE: Customer Assistance Program (CAP)
DATE: August 19, 2003
ACCOUNT BALANCE: \$3,460.97
TERMS: Customer to pay 70% of Budget Bill beginning October 7, 2003.
COMPLIANCE: No

DOCKETED

DEC 30 2004

DOCUMENT

Deborah Blocker
214 Lobinger Avenue
North Braddock, PA 15104
5000550079002

BUREAU

39054910-2

TYPE: Formal PUC Decision, Z-00940405
DATE: December 28, 2001
ACCOUNT BALANCE: \$2,622.09
TERMS: \$1,481.00 due March 4, 2002, then Budget Bill + \$100.00 beginning January 2002.
COMPLIANCE: No

TYPE: Payment Arrangement
DATE: May 23, 2001
ACCOUNT BALANCE: \$2,524.15
TERMS: Budget Bill + \$100.00 beginning June.
COMPLIANCE: No

EXHIBIT
4
PENGAD-Bygone NJ

General Case Information	Payment Information	Pror. Agreements	Final Report Information
Leads/Inquiries Employee Contacts Problems and Complaints	Investigative Contacts		Closing Information

State: Prorated PUC Decision Date Sent: 12/07/2004 Date Closed: 12/07/04 Closing Date Received: 12/07/04 11:46:51

Justified: Incomplete/Justified (No) Reason Justified: (None not listed) Error Code: (None)

Decision: Written Decision Balance: \$3770.00 Balance Date: 12/02/04

Like: Awarded: \$322.00 Date Awarded: 12/07/04 Service Restored: \$0.00

Budget Payments		Monthly Payments	
Regular: <u>\$100</u>	Awards Plus: <u>\$0.00</u>	Current: <u>\$0.00</u>	Final: <u>\$0.00</u>
Special: <u>\$0.00</u>		End: <u>\$0.00</u>	

Program Type: CAP BUDGET CATCHUP

Term: AUGUST 2004

Re: U. T. M. MUST PAY CAP CATCHUP PMT OF 365 TO CO BY 7/7/04 THEN REG AUGUST 2004 PAY CAP BUDGET PMT OF 50.00 WAVE EPES

DOCKETED
DEC 30 2004

DOCUMENT

20041230 1645063

BUREAU

DEC 30 2004 11:33



~~2016450~~

Chapter 56 Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	Z-01605063 Z-01645063	YES	NO
Case Name:	Deborah Blocker v. Duquesne Light Company	Prehearing Held:	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
		Hearing Held:	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
		Testimony Taped:	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
		Transcript Due:	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
		Hearing Concluded:	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
Location:	Harrisburg	Further Hearing Needed:	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
Date:	December 17, 2004	Estimated Add'l Days:	
Special Agent:	Special Agent Bradley A. Bingaman	RECORD CLOSED:	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
		DATE:	12/17/04
		Briefs to be Filed:	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
		DATE:	
		Bench Decision:	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
		REMARKS:	
		COMPLAINANT FAILED TO SHOW; AGREEMENT RE ON CASE; I.D. FORTHCOMING	

RECEIVED
DEC 21 PM 4:01
SECRET

DUQUESNE LIGHT

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
REGWA M. SESTAK Telephone: (412) 393-1516	411 SEVENTH AVENUE 8-2 City: PITTSBURGH State: PA Zip: 15219 E-mail Address: rsestak@duqlight.com	DUQUESNE LIGHT COMPANY Fax Number: (412) 393-1418
Telephone:	E-mail Address:	Fax Number:
Telephone:	E-mail Address:	Fax Number:

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.