

CAPTION SHEET

SE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :  
2. BUPEAU: ALJ :  
3. SECTION(S): : 4. PUBLIC MEETING DATE:  
5. APPROVED BY: : 00/00/00  
DIRECTOR: :  
SUPERVISOR: :  
6. PERSON IN CHARGE: : 7. DATE FILED: 02/09/05  
8. DOCKET NO: Z-01647340 : 9. EFFECTIVE DATE: 00/00/00

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PARTY/COMPLAINANT: STILLFIELD, DEBRA A.

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

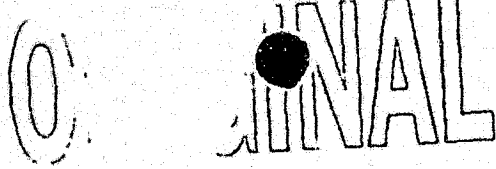
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ALLEGATION OR SUBJECT

COMPLAINANT STATES THERE ARE INCORRECT CHARGES ON HER BILL.

**DOCKETED**  
FEB 18 2005

DOCUMENT  
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Must be returned by February 15, 2005

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

7-01647340

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Debra A. Stillfield

Street/P.O. Box 3518 Wellington St Apt # \_\_\_\_\_

City Philadelphia State Pa Zip 19149

County \_\_\_\_\_

Area Code/HOME Phone (215) 332-0886

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number 3112547901  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Philadelphia Gas Works

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2005 FEB -9 AM 11:15  
SECRETARY'S OFFICE

21

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

4. COMPLAINT (check one)

A. In general, what is your complaint?

I want to oppose the company's proposed rate increase.

There are incorrect charges on my bill.

There is a reliability, safety or quality problem with my utility service.

I received a notice that my utility service is being terminated.

I would like a payment agreement.

Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*All The Gas Charges are not True.  
The bill Climbs every month. Dispute from  
Sept on.*

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

My gas bill should not be high it's only on at night because no one is here during the day. It's only met. my niece. It's impossible my bill is not this high. From the beginning. I'm disputing the whole amount of 1,300.00 more or less I'm not sure but I know it's 1,000.00. I want to dispute the whole bill from month on.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I Debra A. Stillfield, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Debra A. Stillfield (Signature) 2-3-05 (Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

**NOTIFICATION OF INTENT TO APPEAL**  
(Request For Formal Complaint Forms)

*Timely*

**Notice to Customer:**

If you sign and return this form, you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within 20 days of 12/23/2004. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may pursue the termination of your service.

Thank You  
Pennsylvania Public Utility Commission

**Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:**

Customer name and address:  
(Please correct any mistakes.)

DEBRA STILLFIELD  
3518 WELLINGTON ST  
PHILADELPHIA PA 19149 - 1616

215-332-0886  
(Area Code) Telephone Number

*Debra Stillfield*  
Signature

Mail this completed form to:

Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

ST Number:	1647340	Date of mailing:	12/23/2004
Company:	PHILADELPHIA GAS WORKS		

REC'D  
2005 JAN -6 AM 11:03  
SECRETARY'S BUREAU  
REVISED 12/29

*9*



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

JANUARY 26, 2005

ST1647340

DEBRA STILLFIELD  
3518 WELLINGTON STREET  
PHILADELPHIA PA 19149-1616

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**\*\* Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before February 15, 2005 to the address listed below:

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.**

**Commission Procedures for Formal Complaints**

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- **If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:**

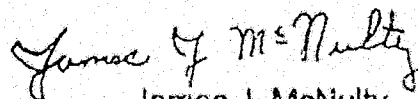
Office of Administrative Law Judge  
Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.**

**YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).**

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,

  
James J. McNulty  
Secretary

ddi

cc: PHILADELPHIA GAS WORKS

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: FEBRUARY 22, 2005

DEBRA A. STILLFIELD  
Complainant

VS.

PHILADELPHIA GAS WORKS  
Respondent

Complaint Docket  
No: Z-01647340

DOCUMENT  
FOLDED

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

DOCKETED  
FEB 18 2005

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

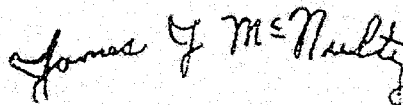
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: FEBRUARY 22, 2005

Z-01647340

LAURETO FARINAS ESQUIRE  
PHILADELPHIA GAS WORKS  
800 W MONTGOMERY AVE  
PHILADELPHIA PA 19122-2898

DOCUMENT  
FILED

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by DEBRA A. STILLFIELD. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

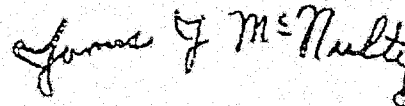
FEBRUARY 22, 2005

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,

A handwritten signature in cursive script that reads "James J. McNulty".

James J. McNulty  
Secretary

JIH

Philadelphia Gas Works



800 West Montgomery Avenue, Philadelphia, PA 19122

Mary M. Chan, Paralegal  
Legal Department  
Direct Dial: (215) 854-8830  
Fax: (215) 884-8798  
E-mail: [mary.chan@pgworks.com](mailto:mary.chan@pgworks.com)

MAR 11 2005

March 11, 2005

RECEIVED

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

MAR 11 2005

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

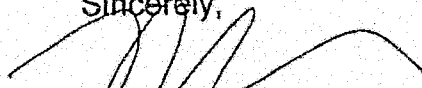
**RE: Debra Stillfield vs. PGW, Docket No.: Z-01647340**

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please do not hesitate to contact me at my direct-dial number above. Thank you for your assistance in this matter.

Sincerely,



Mary M. Chan, Paralegal

Enclosure

cc: Service List  
Zayda Santiago

DOCUMENT  
FOLDER

AS

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

RECEIVED

MAR 11 2005

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Debra Stillfield

v.

Philadelphia Gas Works

:  
:  
:  
:  
:

Docket No.: Z-01647340

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Admitted.
4. (a-b) Denied. PGW denies the averments contained in this paragraph of the Complaint concerning the incorrect charges on Complainant's bill and all other averments that are conclusions. The Complainant's bills are correct as rendered. The Complainant was billed for actual gas usage for 3518 Wellington Street ("Service Address") as shown in the statement of accounts which is attached hereto as Exhibit "A".

The current total amount of the Complainant's PGW gas account is \$1756.05. The Complainant has under paid and missed monthly payments which caused this high total amount.

Pursuant to the Bureau of Consumer Services ("BCS") decision dated December 22, 2004, the Complainant is to pay \$134 in budget billing plus \$15 towards the arrears monthly. A copy of the BCS decision is attached hereto as Exhibit "B".

DOCUMENT  
FOLDER

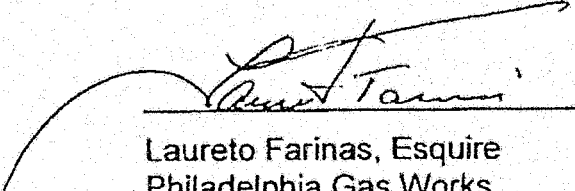
**DOCKETED**  
APR 12 2005

5. Denied. The averments in Paragraph 5 of the Complaint are requests for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted.
7. Admitted.

**Wherefore**, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter. PGW requests that, the Commission enter an Interim Order directing the Complainant to make payment of the current bill during the pendency of the hearing in this matter. PGW further requests that the Interim Order directing payment authorize PGW to terminate service if the Complainant fails to comply with that Interim Order.

Respectfully submitted,

March 11, 2005



Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982

**RECEIVED**

MAR 11 2005

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

# EXHIBIT A

# HISTORY REQUEST REPORT FOR ACCOUNT # 3112547901 AND SA # 2939026554 AS OF 03/08/2005

Account # 3112547901	SA # 2939026554	Rate Class GS	Phone # 3318588(2/5)
Name: STILFIELD, DEBRA		Address: 3518 WELLINGTON ST/PHILA, PA	
Pay Agreement Indicator: Y	Easyway Indicator: B	CRP Status: I	
Blocker Start Date: 20050301	Blocker End Date: 20070301	Meter #: 1713821	

Tran Date	Tran Type	Current Amt	Adj Amt	Adj Amt	Seamless Start Date	Seamless End Date	Read Good	Eligible	Current Balance	Usage	Meter #
03/12/2003	BILL	\$287.70		\$0.00	03/12/2003		R	2710	\$286.97	257	1713821
04/08/2003	PAY	(\$300.00)		\$0.00							
04/10/2003	BILL	\$120.70		\$0.00	04/10/2003		R	2799	\$107.67	89	1713821
05/06/2003	PAY	(\$108.00)		\$0.00							
05/12/2003	BILL	\$83.76		\$0.00	05/12/2003		R	2854	\$83.43	95	1713821
05/20/2003	XFER	(\$0.73)		(\$0.73)							
06/10/2003	BILL	\$61.86		\$0.00	06/10/2003		R	2893	\$146.33	39	1713821
06/12/2003	LPC	\$1.04		\$1.04							
07/01/2003	PAY	(\$143.00)		\$0.00							
07/10/2003	BILL	\$57.04		\$0.00	06/10/2003		R	2927	\$50.41	34	1713821
07/12/2003	LPC	\$0.04		\$0.04							
07/18/2003	PAY	(\$60.00)		\$0.00							
08/08/2003	BILL	\$51.75		\$0.00	08/08/2003		R	2957	\$52.16	30	1713821
08/12/2003	LPC	\$0.00		\$0.00							
08/25/2003	PAY	(\$53.00)		\$0.00							
09/10/2003	BILL	\$57.20		\$0.00	08/08/2003		R	2991	\$56.36	34	1713821
10/09/2003	BILL	\$56.13		\$0.00	09/10/2003		R	3024	\$55.49	33	1713821
10/09/2003	PAY	(\$57.00)		\$0.00							
11/03/2003	PAY	(\$56.00)		\$0.00							
11/07/2003	BILL	\$77.48		\$0.00	10/09/2003		R	3071	\$76.97	47	1713821
12/10/2003	BILL	\$190.93		\$0.00	11/07/2003		R	3207	\$190.90	136	1713821
12/10/2003	PAY	(\$77.00)		\$0.00							
01/12/2004	BILL	\$226.60		\$0.00	12/10/2003		R	3370	\$420.06	163	1713821
01/14/2004	LPC	\$2.86		\$2.86							
02/10/2004	BILL	\$317.86		\$0.00	01/12/2004		R	3615	\$744.48	245	1713821
02/12/2004	LPC	\$6.26		\$6.26							
02/19/2004	PAY	(\$190.00)		\$0.00							
03/1/2004	BILL	\$231.45		\$0.00	02/10/2004		R	3777	\$794.24	162	1713821

Account # 312547901  
 SA # 2939026554  
 Bill Cycle: 08  
 Rate Class: GS  
 Phone #: 3518588(215)

Name: STILFIELD, DEBRA  
 Address: 3516 WELLINGTON ST/PHILA, PA

Pay Agreement Indicator: Y  
 Easyway Indicator: B  
 CRP Status: I

Blocker Start Date: 20050301  
 Blocker End Date: 20370301  
 Meter #: 1713821

Tran Date	Tran Type	Current Amt	Total Amt	Adjus Amt	Segment Start Date	Segment End Date	Read Code	Est Rate	Current Balance	Usage	Meter #
03/13/2004	LPC	\$8.31	\$8.31	\$8.31							
04/02/2004	PAY	(\$216.00)	(\$216.00)	\$0.00	03/11/2004	04/12/2004	R	3914	\$996.88	137	1713821
04/12/2004	BILL	\$190.86	\$190.86	\$0.00							
04/14/2004	LPC	\$11.78	\$11.78	\$11.78							
04/26/2004	XFER	(\$780.88)	(\$780.88)	(\$780.88)	04/12/2004	05/11/2004	R	3963	\$80.80	49	1713821
05/11/2004	BILL	\$80.80	\$80.80	\$0.00							
05/09/2004	PAY	(\$80.00)	(\$80.00)	\$0.00	04/12/2004	05/11/2004	R	3994	\$54.77	31	1713821
05/10/2004	BILL	\$53.96	\$53.96	\$0.00							
05/12/2004	LPC	\$0.01	\$0.01	\$0.01	05/11/2004	06/10/2004	R				
07/08/2004	PAY	(\$54.00)	(\$54.00)	\$0.00	06/10/2004	07/12/2004	R	4027	\$58.87	33	1713821
07/12/2004	BILL	\$58.09	\$58.09	\$0.00							
07/14/2004	LPC	\$0.01	\$0.01	\$0.01							
08/04/2004	NSFCHA	\$20.00	\$20.00	\$20.00							
08/04/2004	CANP	\$54.00	\$54.00	\$0.00							
08/04/2004	NSFPAY	\$0.00	\$0.00	\$54.00							
08/06/2004	PAY	(\$112.00)	(\$112.00)	\$0.00							
08/10/2004	BILL	\$52.49	\$52.49	\$0.00	07/12/2004	08/10/2004	R	4056	\$73.37	29	1713821
08/12/2004	LPC	\$0.01	\$0.01	\$0.01							
08/10/2004	BILL	\$61.03	\$61.03	\$0.00	08/10/2004	09/10/2004	R	4081	\$135.50	35	1713821
08/14/2004	LPC	\$1.10	\$1.10	\$1.10							
10/11/2004	BILL	\$62.83	\$62.83	\$0.00	09/10/2004	10/11/2004	R	4127	\$159.76	36	1713821
10/12/2004	PAY	(\$40.00)	(\$40.00)	\$0.00							
10/13/2004	LPC	\$1.43	\$1.43	\$1.43							
10/15/2004	PAY	(\$220.00)	(\$220.00)	\$0.00							
10/28/2004	PAY	(\$62.00)	(\$62.00)	\$0.00							
11/09/2004	BILL	\$120.42	\$120.42	\$0.00	10/11/2004	11/09/2004	R	4205	(\$1.82)	78	1713821
11/12/2004	XFER	\$1.82	\$1.82	\$1.82							
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01/11/2005	BILL	\$365.37	\$365.37	\$0.00	12/09/2004	01/11/2005	R	4563	\$506.54	220	1713821
01/12/2005	LPC	\$3.26	\$3.26	\$3.26							
01/13/2005	XFER	\$779.06	\$779.06	\$779.06							
02/09/2005	BILL	\$390.45	\$390.45	\$0.00	01/11/2005	02/09/2005	R	4807	\$1,756.05	244	1713821

# EXHIBIT B

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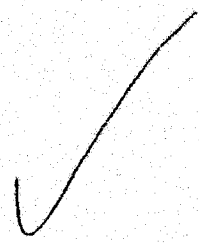
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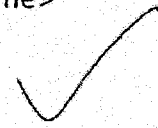
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*2/25/04*

*Stefania*

*1/15/04 - 10:00 AM  
- 1/20/04*

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel to the Philadelphia Gas Works; that, as such, I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Answer are true to the best of my knowledge, information and belief, and that I expect to be able to prove these at a hearing held in this matter. I make this verification subject to the penalties of 18. Pa. C.S. §4904, pertaining to false statements to authorities.

Date: March 11, 2005

  
\_\_\_\_\_  
Laureto Farinas, Esquire

CERTIFICATE OF SERVICE

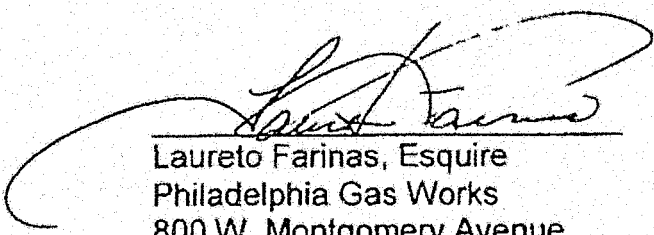
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY  
OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED  
BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF §1.54  
(RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

*Debra Stillfield*  
3518 Wellington Street  
Philadelphia, PA 19149

March 11, 2005

  
Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982