

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Daneen Murphy

v.

PECO Energy Company

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:
:
:
:

Z-01645032

RECEIVED
BUREAU
DEC 15 2004

PREHEARING ORDER

An Initial Telephonic Hearing in this case is scheduled for Tuesday, March 8, 2005 at 10:00 a.m. Accordingly, the parties are hereby directed to comply with the following requirements:

1. Commission policy promotes settlements. 52 Pa. Code §5.231(a). You are urged to contact each other at least one week before the scheduled hearing to talk over a possible settlement of this case. Even if you are unable to settle this case, you may still resolve many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

2. The customer is required to make regular monthly payments towards their utility bill while their complaint is pending. **FAILURE TO MAKE REGULAR PAYMENTS MAY RESULT IN AN ORDER REQUIRING A CATCH UP PAYMENT EQUAL TO THE AMOUNT OF THE PAYMENTS THAT SHOULD HAVE BEEN MADE.**

3. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three (3) copies to me one week before the hearing. Proposed exhibits should be properly pre-marked for identification purposes.

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4. If the Commission's Bureau of Consumer Services (BCS) has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made.

5. **If you will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least one week before the hearing.**

6. The customer has the burden of proving that the utility violated Pennsylvania public utility law.

7. At the hearing, the customer must be prepared to testify about the total net monthly income of all people living in your home. This includes the following:

- (a) the "after taxes take-home-pay" from salaries, wages, tips or other compensation;
- (b) pension, retirement or social security benefits;
- (c) Supplemental Security Income (SSI);
- (d) unemployment compensation benefits;
- (e) workers' compensation benefits;
- (f) alimony;
- (g) support;
- (h) public assistance; and
- (i) any other source(s) of income.

8. If the customer or any member of the customer's household is receiving food stamps and/or medical assistance, the customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

9. At the hearing, the customer must be prepared to testify about the total monthly expenses of your home, which includes:

- (a) rent or mortgage payments;
- (b) utility bills (including electric, gas, telephone, water, sewer, cable television, etc.);
- (c) food, in addition to any food stamp benefits;
- (d) clothing;
- (e) automobile (loan payments, gasoline, maintenance, etc.);
- (f) transportation (bus, taxicabs, jitneys, etc.);
- (g) insurance premiums (homeowners' or renters' insurance, automobile insurance, life insurance, medical insurance, etc.);
- (h) medical bills, (doctors, dentists, hospitals, prescriptions, etc.);
- (i) credit card and charge account payments;
- (j) loan payments; and
- (k) miscellaneous expenses.

When testifying to these expenses, the customer should be prepared to give balances due and missed payments for each item.

10. TO ASSIST THE CUSTOMER IN PROVIDING THE INCOME AND EXPENSE INFORMATION REQUIRED BY THIS ORDER, THREE (3) COPIES OF A BUDGET INFORMATION FORM ARE ENCLOSED. THE CUSTOMER MUST FILL OUT THIS FORM; RETURN ONE (1) COMPLETED COPY TO ME, AND SEND ONE (1) COMPLETED COPY TO THE ATTORNEY FOR THE UTILITY AT LEAST ONE WEEK BEFORE THE HEARING. YOU SHOULD KEEP ONE (1) COMPLETED COPY AND THIS ORDER FOR YOU TO USE DURING THE HEARING.

11. The utility must prepare and submit the following documents at least one week before the hearing:

- (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less;
- (b) a copy of the most recent BCS decision, if any;

(c) a service usage comparison report for the same period as the account statement; and

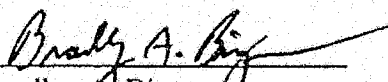
(d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

12. Pursuant to 52 Pa. Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa.Code §1.24(b).

13. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five (5) business days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changes of hearing dates must be sent to me and all parties of record. The correct address is; Special Agent Bradley A. Bingaman, P.O. Box 3265, Harrisburg, PA 17105-3265. **Changes are granted only in rare situations where good cause exists.**

14. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal hearing and will be conducted in accordance with the Commission's Rules of Practice and Procedure.

Date: November 17, 2004


Bradley A. Bingaman
Special Agent

MONTHLY BUDGET INFORMATION

Customer's Name: Daneen Murphy

Date: November 17, 2004

Name of Utility: PECO Energy Company

P.U.C. Docket No.: Z-01645032

Hearing Date: Tuesday, March 8, 2005 @ 10:00 a.m.

Special Agent: Bradley A. Bingaman

Monthly Household Income

Amount

(Include net income from all persons living in your home.)

Salaries, wages & tips

\$ _____

Public assistance

Social security or SSI

Alimony

Child support

Pension

Retirement benefits

Unemployment compensation

Workers' compensation

Food stamps

Other income (List source & amount):

Total:

\$ _____

(IMPORTANT: COMPLETE EXPENSE INFORMATION ON NEXT PAGE.)

Monthly Household Expenses

Amount

Balance

Owed

Rent/mortgage

\$ _____

\$ _____

Electric

Gas

Telephone

Water

Sewage

Trash pickup

Cable television

Food (Other than food stamps)

Clothing

Automobile:

 Loan payment

 Gasoline

 Repairs & maintenance

 Car insurance

Other transportation:

 Bus

 Taxicabs

 Jitneys

Insurance premiums:

 Renters'/homeowners' insurance

 Life insurance

 Medical insurance

Medical bills:

 Doctors

 Dentists

 Hospitals

 Prescriptions

List credit cards & charge accounts:

List loan payments:

List other expenses:

Total:

\$ _____

\$ _____

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: March 8, 2005

SUBJECT: Daneen Murphy v. PECO Energy Company
Docket No.: Z-01645032

TO: Wanda Zeiders, Supervisor of Docket Management
Docketing Section, Secretary's Bureau

FROM: Bradley A. Bingaman, Special Agent
Office of Administrative Law Judge

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I have attached two copies of the following exhibits, which have been admitted,
into evidence in the above-referenced case for a hearing held on March 8, 2005:

PECO Exhibit 1, 2, and 3

PLEASE HAVE THESE EXHIBITS DOCKETED AND PLACED IN THE RED
DOCUMENT FOLDER.

If you have any questions about the exhibits, or this Memo, please contact me at
(717) 787-1035.

Attachments

3

Account Statement

Customer Name: Daneen Murphy
 Address: 59 Macdade Bl 2nd Fl
 Collingdale Pa 19023-1807

Prepared by: A Amstead
 Investigator: Fomal
 Case Number: Z-01645032

Account Number: 50-09-17-271024

Rates: Electric, Residential Cap2
 Gas, Residential Cap2

Bill Period	DAYS	Meter Reading -Type	U S A G E	Oly Avg Use	Peco Bill Amt /Budget + Agmt	Supp Chg.	Sales Tax	Amount Reqst'd	Due Date	Late Chg.	Payment	Date Pymt Rec'd	Balance	Comments
03/13/03	29	3624 - A	144	4.9	14.14			459.76	04/07/03		30.00	02/26/03	1,054.12	BM 39
03/13/03	29	1267 - E	235	8.1	146.79									
02/12/03		0	0	0.0				1,586.75	04/14/03		*509.76	03/24/03	2,181.11	*Bill canceled from 10/11/02 to 03/13/03 BM 26 Split Bill
03/13/03	29	3624 - A	144	4.9	14.14			88.63	04/15/03		30.00	03/25/03	682.99	*Bill canceled from 04/12/02 to 03/21/03 BM 81
10/23/02	12	526 - E	76	6.3	46.72						*1,800.57	03/25/03		
03/21/03	149	2712 - A	2712	18.2	1,575.89									
03/13/03	29	3624 - A	144	4.9	14.14			165.33	05/06/03				759.69	BM 00
03/21/03	343	2712 - A	414	1.2	318.31									
04/11/03	29	3774 - A	150	5.1	14.52									
04/11/03	21	2796 - E	84	4.0	62.18									
05/13/03	32	3937 - A	163	5.0	15.32			183.67	06/05/03	1.44	50.00	04/28/03	778.03	BM 00
05/13/03	32	2861 - E	65	2.0	51.58									
06/12/03	30	4110 - A	173	5.7	15.94			184.01	07/07/03		53.00	05/23/03	778.37	BM 00
06/12/03	30	2904 - E	43	1.4	37.40									
07/14/03	32	4554 - A	444	13.8	32.81			242.40	08/06/03	2.30			836.76	BM 00
07/14/03	32	2926 - E	22	0.6	23.28									
08/13/03	30	5052 - A	508	16.9	37.31			259.33	09/08/03		40.00	08/08/03	853.69	BM 00
08/13/03	30	2943 - E	17	0.5	19.62									
09/12/03	30	5480 - A	418	13.9	31.19			73.00	10/07/03		50.00	09/16/03	823.76	BM 00
09/12/03	30	2959 - E	16	0.5	18.88						30.00	08/27/03		

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Peco Exhibit 1

Account Statement

Customer Name: Daneen Murphy
 Address: 59 Macdade Bl 2nd Fl
 Collingdale Pa 19023-1807

Prepared by: A Armstead
 Investigator: Formal
 Case Number: Z-01645032

Account Number: 50-09-17-271024

Rates: Electric, Residential Cap2
 Gas, Residential Cap2

Bill Period	DAYS	Meter Reading -Type	U S A G E	Dly Avg Use	Peco Bill Amt /Budget + Agmt	Supp Chg.	Sales Tax	Amount Reqstd	Due Date	Late Chg.	Payment	Date Pymt Rec'd	Balance	Comments
10/14/03	32	5780 - A	300	9.3	/58.00 + 15.00			73.00	11/06/03		73.00	10/13/03	819.83	BM 50
10/14/03	32	3011 - E	52	1.6	23.85 45.22 /58.00 + 15.00									
11/11/03	28	6021 - A	241	8.6	20.18			73.00	12/04/03		73.00	11/13/03	791.02	BM 50
11/11/03	28	3034 - E	23	0.8	24.01 /58.00 + 15.00									
12/11/03	30	6231 - A	210	7.0	18.26			146.00	01/05/04				838.32	BM 52
12/11/03	30	3063 - E	29	0.9	29.04 /58.00 + 15.00									
01/13/04	33	6527 - A	296	8.9	23.61			142.00	02/05/04		73.00	12/16/03	826.21	BM 52
01/13/04	33	3101 - E	38	1.1	37.28 /54.00 + 15.00									
02/12/04	30	7031 - A	504	16.8	37.12			138.00	03/08/04		73.00	02/09/04	826.02	BM 52
02/12/04	30	3137 - E	36	1.2	35.69 /54.00 + 15.00									
03/12/04	29	7450 - A	419	14.4	31.51			216.95	04/06/04	1.78			885.64	BM 39
03/12/04	29	3160 - E	23	0.7	26.33 /0.00 + 15.00									
04/12/04	60	7975 - A	944	15.7	69.67			796.52	05/10/04		*328.26 144.11	04/16/04 04/09/04	1,450.21	*Bill canceled from 05/13/03 to 03/12/04 BM 26
04/12/04	335	4021 - A	1160	3.4	967.27 /0.00 + 15.00									

Peco Exhibit 1

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 Address:

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 59 Macdade Bl 2nd Fl
 Collingdale Pa 19023-1807

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 Investigator: Formal
 Case Number: Z-01645032

Account Number: 50-09-17-271024

Rates: Electric, Residential Cap2
 Gas, Residential Cap2

Bill Period	D A Y S	Meter Reading -Type	U S A G E	Dly Avg Use	Peco Bill Amt /Budget + Agmt	Supp Chg.	Sales Tax	Amount Regisd	Due Date	Late Chg.	Payment	Date Pymt Rec'd	Balance	Comments
05/13/04	31	8369 - A	394	12.7	29.93			160.00	06/07/04		*594.36	04/19/04	977.71	*CAP2 Chg Off BM 50
05/13/04	31	4116 - E	95	3.0	91.93 /145.00 + 15.00			192.00	07/07/04		128.00	06/04/04	923.86	BM 00
06/14/04	32	8671 - A	302	9.4	24.14			151.94	08/09/04	0.48	60.00	07/13/04	962.79	BM 00
07/14/04	30	8972 - A	301	10.0	44.34			142.45	09/07/04		113.94	08/10/04	938.30	BM 00
07/14/04	30	4204 - E	40	1.3	54.11 /145.00 + 15.00			129.37	10/07/04		128.34	09/10/04	910.22	BM 38
08/12/04	29	9249 - A	277	9.5	41.21			159.11	11/08/04		100.37	10/13/04	924.96	BM 39
08/12/04	29	4239 - E	35	1.2	52.94 /145.00 + 15.00			99.00	12/06/04				1,041.99	BM 39
09/14/04	33	9573 - A	324	9.8	47.32			198.00	01/05/05				1,142.08	BM 52
09/14/04	33	4278 - E	39	1.1	70.00									
10/14/04	30	9939 - A	366	12.2	52.79									
10/14/04	30	4325 - E	47	1.5	62.32 /145.00 + 15.00									
11/11/04	28	10312 - A	373	13.3	12.61									
11/11/04	28	4434 - E	109	3.8	104.12 /99.00 + 0.00									
12/13/04	32	10738 - A	426	13.3	13.65									
12/13/04	32	4524 - E	90	2.8	86.44 /99.00									

Peco Exhibit 1

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 Address:

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 59 Macdade Bl 2nd Fl
 Collingdale Pa 19023-1807

Prepared by: A Armstead
 Investigator: Formal
 Case Number: Z-01645032

Account Number: 50-09-17-271024

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 Gas, Residential Cap2

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12/13/04	32	10738 - A	426	13.3	+ 0.00			198.00	01/06/05		*204.51	12/16/04	1,006.35	*Bill cancel from 10/14/04 to 12/13/04 BM 85		
12/13/04	60	4371 - A	46	0.7	13.65 55.13 /99.00 + 0.00											
01/13/05	31	11184 - A	446	14.3	14.07			198.00	02/08/05		99.00	01/11/05	1,014.85	BM 00		
01/13/05	31	4471 - E	100	3.2	93.43 /99.00 + 0.00											
02/11/05	29	11562 - A	378	13.0	12.53			266.00	03/08/05				1,111.16	BM 52		
02/11/05	29	4560 - F	89	3.0	83.78 /68.00 + 0.00											
													\$100.00	2/25/05	1,011.16	

Reading Type Codes: A - Actual E - Estimated C - Customer R - Remote

see Exhibit 1

JANEEN MURPHY 50-09-17-271024 02/23 PENDING NONE /RMK
BUDGET WTRZ OTHER-CR CP2-PUC HBC-CL

59 MACDADE BL
2ND FL
COLLINGDALE PA 19023 UNL-610-586-0990 MRI ZZ
***** CREDIT 3 ***** NEXT FORMAT CRED

TYPE	DATE OPN	AMOUNT	INSTALL	EXT DATE	DATE CLD	DISPOSITION
AGMT-PUC (2)	04/26/04	855.85	15.00		11/15/04	KEPT
AGMT-FSMT	11/05/04				11/08/04	FSMT INFO ONLY
AGMT-FSMT	06/21/04				06/21/04	FSMT INFO ONLY
LEVEL 1A (1)	09/02/03	229.33	15.00		04/26/04	RENEGOTIATED
LEVEL 1	03/31/04	144.11			04/16/04	UTL- PECO REF
LEVEL 1	03/23/04	144.11			04/08/04	UTL- PECO REF
LEVEL 1A	07/18/02				07/18/02	FSMT INFO ONLY
LEVEL 1A	05/30/02				05/30/02	FSMT INFO ONLY

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JUL 28 2005

COLLECTION SYSTEM

PECO Exhibit 2
2-01645032 pg 1 of 1

Date 2/23/05

PA. Public Utility Commission
Bureau Of Consumer Services
Inbound Closing Report

Case Number: 1845032
Customer Name: DANEEN MURPHY
Address: 59 MACDADE BLVD
COLLINGDALE PA 19023-1807

Opened On: 4/21/04
Utility Type: Electric Distributor
Account Number: 500917271024
Company Name: PECO Energy

Prior Case: Total Balance: \$855.85 Balance Date: 4/26/04
Compliance Violation(Alleged, Actual, No): NO Chap 56/84/Other: Section/Rule:
Decision Issued: Y Oral Written: W
Investigator: KWIATKOWSKI, JOSHUA PUC Decision Issued Dt: 4/26/04 PUC Case Closed Dt: 4/26/04
Decision Recvd Dt: 4/28/04 11:25AM

Letter Description: CAP STRAIGHT DECISION

To Restore Service Pay: \$0.00 To Continue Service Pay: \$0.00 By:
Terms: JUNE DUE DATE
Special Budget Amount: \$160.00 Regular Budget Amount: \$145.00 Plus Arrears Payment: \$15.00
Final Bill Monthly Payment: \$0.00 Current Bill Monthly Payment: \$0.00
End Of Month Payment: \$0.00

Par Description:

YOU ARE ADVISED TO CONTACT THE DEPARTMENT OF PUBLIC WELFARE AND OTHER AVAILABLE SOCIAL AGENCIES FOR FINANCIAL ENERGY ASSISTANCE.

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Resolution:

SEE CS17 FOR TERMS OF PAR. WAIVE.

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PECO Exhibit 3
2-01645032 Pg 1 of 1

