

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Yvonne Mack

v.

Duquesne Light Company

:
:
:
:
:

Z-01647749

PREHEARING ORDER

An initial telephonic hearing in this case is scheduled for Tuesday, January 25, 2005, at 10.00 a.m. Accordingly, the parties are hereby directed to comply with the following requirements:

1. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three copies to me one week before the hearing.
2. If you or any proposed witness will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least one week before the hearing.
3. If the Commission's Bureau of Consumer Services (BCS) has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made. **FAILURE TO MAKE REGULAR PAYMENTS FOR CURRENT CONSUMPTION (SERVICE) BY THE DUE DATE EACH MONTH MAY RESULT IN THE TERMINATION OF THE CUSTOMER'S SERVICE BEFORE THE TIME SET FOR THE HEARING. FAILURE TO MAKE THESE PAYMENTS MAY SUBJECT THE CUSTOMER TO THE PAYMENT OF A LUMP SUM OF MONEY EQUAL TO ALL MISSED PAYMENTS**

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NOV 16 2004

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FOR SERVICE FROM THE DATE OF THE BCS DECISION UNTIL THE DATE ON WHICH THE COMMISSION ENTERS ITS ORDER.

4. At the hearing, the customer must be prepared to testify about, or otherwise document, the total net monthly income of the household. A household includes all individuals regularly residing there and receiving the benefit of the utility service. The "total net monthly income of the household" includes, but is not limited to, the following payments received by every person residing in the customer's home: (a) the "after taxes take-home-pay" from salaries, wages, tips or other compensation; (b) pension, retirement or social security benefits; (c) Supplemental Security Income ("SSI"); (d) unemployment compensation benefits; (e) workers' compensation benefits; (f) alimony; (g) support; (h) public assistance; and (i) any other source(s) of income.

5. If the customer or any member of the customer's household is receiving food stamps and/or medical assistance, the customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

6. At the hearing, the customer must be prepared to testify about or document the total monthly expenses of the household, which shall include, but are not limited to, the following items: (a) rent or mortgage payments; (b) utility bills (including electric, gas, telephone, water, sewer, cable television, etc.); (c) food, in addition to any food stamp benefits; (d) clothing; (e) automobile (loan payments, gasoline, maintenance, etc.); (f) transportation (bus, taxicabs, jitneys, etc.); (g) insurance premiums (homeowners' or renters' insurance, automobile insurance, life insurance, medical insurance, etc.); (h) medical bills, (doctors, dentists, hospitals, prescriptions, etc.); (i) credit card and charge account payments; (j) loan payments; and (k) miscellaneous expenses. When testifying to these expenses, the customer should be prepared to give balances due or missed payments for each item.

7. TO ASSIST THE CUSTOMER PROVIDE THE INCOME AND EXPENSE INFORMATION REQUESTED BY THIS ORDER, THREE (3) COPIES OF A BUDGET INFORMATION SHEET ARE ENCLOSED WITH THIS ORDER. THE CUSTOMER MUST FILL OUT THIS BUDGET SHEET, RETURN ONE COPY TO ME AND SEND ONE COPY TO COUNSEL FOR THE UTILITY AT LEAST ONE WEEK BEFORE THE HEARING. YOU MAY KEEP ONE COPY OF THE BUDGET SHEET AND THE ORDER FOR YOUR USE.

8. The utility must prepare and submit the following documents at least one week before the hearing: (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less; (b) a service usage comparison report for the same period as the account statement; (c) a copy of the most recent BCS decision, if any; and (d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

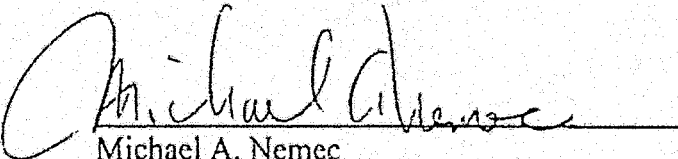
9. A request for a change of the scheduled hearing date must be submitted in writing no later than five (5) days before the hearing. 52 Pa. Code §1.15(b). Requests for changes of initial hearings must be sent to the undersigned Administrative Law Judge, with copies to all parties of record. The correct address is: Pennsylvania Public Utility Commission, Office of Administrative Law Judge, 1103 Pittsburgh State Office Building, 300 Liberty Avenue, Pittsburgh, PA 15222-1210. Only the undersigned Administrative Law Judge or Office of Administrative Law Judge Scheduling Unit may grant a request for a change of an initial hearing. Such changes are granted only in rare situations where sufficient cause exists. Should any party have any questions regarding this procedure, you may contact me at 412-565-3550.

10. YOU MAY LOSE THIS CASE, IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.

11. ALTHOUGH THIS HEARING IS BEING CONDUCTED TELEPHONICALLY FOR THE CONVENIENCE OF THE PARTIES, IT IS STILL A FORMAL HEARING AND WILL BE CONDUCTED IN ACCORDANCE WITH THE COMMISSION'S RULES OF PRACTICE AND PROCEDURE.

12. It is the Commission's policy to encourage settlements. 52 Pa. Code §5.231(a). Therefore, you are urged to discuss informally between yourselves the possible settlement of this case at least one week before the hearing. If you are unable to settle this case, you may still resolve as many questions or issues as possible during your informal discussion.

Dated: October 28, 2004


Michael A. Nemec
Administrative Law Judge



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

January 20, 2005

In Re: Z-01647749

(SEE LETTER OF 10-26-04)

DOCUMENT
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Yvonne Mack v. Duquesne Light Company

Requests payment arrangements.

JUDGE CHANGE NOTICE

This is to inform you that the presiding officer has been changed from Administrative Law Judge Michael A. Nemec to Administrative Law Judge John H. Corbett, Jr.

Type: Initial Telephonic Hearing

Date: Tuesday, January 25, 2005

Time: 10:00 a. m.

Presiding: Administrative Law Judge John H. Corbett, Jr.
1103 Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222
Telephone: (412) 565-3550
Fax: (412) 565-5692

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JAN 28 2005

The judge will be presiding as authorized by
52 Pa. Code §56.174.

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

At the above date and time, the Presiding Officer will contact the parties as follows:

Yvonne Mack	412.271.8673
Regina M. Sestak, Esquire	412.393.1546

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 3 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Corbett
Judge Nemec
Susan Licon
Beth Plantz
Docket Section
Calendar File



Duquesne Light
Our Energy... Your Power

ORIGINAL

Legal Department
411 Seventh Avenue, 8-2
Pittsburgh, PA 15219

Tel 412-393-1546
Fax 412-393-1418
rsestak@duclight.com

Regina M. Sestak
Assistant General Counsel

January 25, 2005

RECEIVED
05 JAN 27 AM 9:31
PA.P.U.C.
SECRETARY'S BUREAU

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P O Box 3265
Harrisburg, PA 17105-3265

RE: Yvonne Mack v. Duquesne Light Company
PUC Docket No. Z-01647749

Dear Secretary McNulty:

An original and three copies of Duquesne Light Company's Certification of Satisfaction are enclosed for filing. Copies of this document have been served upon Complainant and the presiding officer in accordance with Commission Regulations.

Sincerely,

Regina M. Sestak
Attorney for Duquesne Light Company

encs

cc: Yvonne Mack (with enclosure)
Administrative Law Judge Michael A. Nemeec (with enclosure)

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Before the
PENNSYLVANIA PUBLIC UTILITY COMMISSION

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05 JAN 27 AM 9:31
PA. P.U.C.
SECRETARY'S BUREAU

YVONNE MACK,)
)
Complainant,)
)
v) No. Z-01647749
)
DUQUESNE LIGHT COMPANY,)
)
Respondent)

RESPONDENT'S CERTIFICATION OF SATISFACTION

AND NOW comes Respondent Duquesne Light Company, by and through its attorney Regina M. Sestak, and files this Certification of Satisfaction in accordance with Commission Regulation 5.24, 52 Pa. Code §5.24:

1. The parties have reached an agreement that resolves this Formal Complaint: beginning with the bill due February 10, 2005, Yvonne Mack will pay her regular budget bill, which is presently \$59, plus \$15 toward the account balance.
2. Complainant acknowledged that this agreement satisfies her formal complaint to Duquesne Light Company and to Administrative Law Judge Michael A. Nemec.
3. There is no need for further Commission action.

WHEREFORE, Respondent requests that the Commission close its file on this matter.

Respectfully submitted,

DUQUESNE LIGHT COMPANY
By Counsel:



Regina M. Sestak
Attorney for Respondent
Pa. I. D. # 23632

Duquesne Light Company
411 Seventh Avenue, 8-2
Pittsburgh, PA 15219
Telephone: (412) 393-1546
FAX: (412) 393-1418

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FEB 09 2005

Before the
PENNSYLVANIA PUBLIC UTILITY COMMISSION

YVONNE MACK,)
)
 Complainant,)
)
 v.) No Z-01647749
)
 DUQUESNE LIGHT COMPANY,)
)
 Respondent)

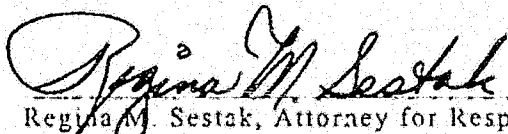
CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true and correct copy of the foregoing document in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a participant) upon:

Yvonne Mack
418 Yew Street, Rear
Braddock, PA 15104

Administrative Law Judge Michael A. Nemecek
Pennsylvania Public Utility Commission
1103 Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222

Date: January 25, 2005


Regina M. Sestak, Attorney for Respondent
Duquesne Light Company
Pa. I. D. # 23632

Duquesne Light Company
411 Seventh Avenue, 8-2
Pittsburgh, PA 15219
Telephone: (412) 393-1546
FAX: (412) 393-1418

Chapter 56 Hearing Report

Please Those Blocks Which Apply

Docket No.:	Z-01647749		YES	NO
		Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Case Name:	Yvonne Mack	Hearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	v.	Testimony Taped:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Duquesne Light Company	Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Concluded:	<input type="checkbox"/>	<input type="checkbox"/>
Location:	Pittsburgh	Further Hearing Needed:	<input type="checkbox"/>	<input type="checkbox"/>
		Estimated Add'l Days:		
Date:	January 25, 2005	RECORD CLOSED:	<input type="checkbox"/>	<input type="checkbox"/>
Special Agent:	ALJ John H. Corbett, Jr. <i>Michael Nemecek</i>	DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input type="checkbox"/>
		REMARKS:	<i>Parties reached an agreement prior to hearing. A certificate of satisfaction will be filed.</i>	

RECEIVED
 05 JAN 31 AM 10:51
 P.A.P.U.C.
 SECRETARY'S BUREAU

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
Yvonne Mack	418 Yew Way Rear	Complainant pro se
	Braddock PA 15104	
Telephone: 412-271- 8879 <i>1786</i>	E-mail Address:	Fax Number:
Regina M. Sestak, Esq.	411 7 th Avenue 8-2	Respondent
	Pittsburgh PA 15219	
Telephone: 412-393-1546	E-mail Address:	Fax Number:
	City State Zip	
Telephone:	E-mail Address:	Fax Number:

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: January 31, 2005
SUBJECT: Z-01647749 Yvonne Mack v. Duquesne Light Company
TO: Wanda Zeiders
Docket Management
FROM: Susan Licon, Scheduling Officer
Office of Administrative Law Judge

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On January 27, 2005, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ Michael A. Nemecek
Beth Plantz
Case File

DOCKETED
FEB 17 2005