

PLEASE DOCKET

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

2006 MAR 27 AM 10:53

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PA P.U.C.
SECRETARY'S BUREAU

C-20065893

Tammi T. Morris

v.

PPL Electric Utilities Corporation

DOCKETED
APR 03 2006

PREHEARING ORDER

An Initial Telephonic Hearing in this case is scheduled for Wednesday, May 10, 2006 at 10:00 a.m. **You must be available when contacted by the presiding officer or your case will be dismissed. If you will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least five (5) business days before the hearing.**

The parties are hereby directed to comply with the following requirements:

1. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five business days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changing a hearing date must be sent to me and all parties of record. The correct address is:

Special Agent Amanda N. Rumsey
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265
Telephone: (717) 783-5452
Fax: (717) 787-0481

Changes are granted only in rare situations where good cause exists.

2. **Commission policy promotes settlements.** 52 Pa. Code §5.231(a). The utility shall contact you at least one week before the scheduled hearing to talk over a possible

settlement of this case. Even if you are unable to settle this case, you may still resolve many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

3. THIS CASE WILL BE DISMISSED IF YOU DO NOT PARTICIPATE IN THE HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.

4. The Responsible Utility Customer Protection Act, 66 Pa. C.S. §§1401, *et seq*, became effective on December 14, 2004 and applies to this case. This law provides strict requirements that the Commission must follow in handling customer complaints. The application of this law may result in the issuance of less favorable payment terms than a customer's current payment arrangement.

5. The customer must make monthly payments for current usage on or before the billing due date while this complaint is pending. **FAILURE TO MAKE PAYMENTS MAY RESULT IN THE UTILITY TERMINATING YOUR SERVICE.**

6. As the party seeking affirmative relief from the Commission, Complainant bears the burden of proof. 66 Pa. C.S. 332(a).

7. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three copies to me at least five business days before the hearing. Proposed exhibits should be properly pre-marked for identification purposes.

8. At the hearing, the customer must be prepared to testify about the total gross monthly income of the household. A household includes all adults living at the service address and benefiting from the utility service. The "total gross monthly household income" includes but is not limited to the following:

- (a) salaries, wages, tips or other compensation;

- (b) pension, retirement or social security benefits;
- (c) Supplemental Security Income (SSI);
- (d) unemployment compensation benefits;
- (e) workers' compensation benefits;
- (f) alimony;
- (g) child support;
- (h) public assistance; and
- (i) any other source(s) of income.

9. The utility must prepare and submit the following documents at least five business days before the hearing:

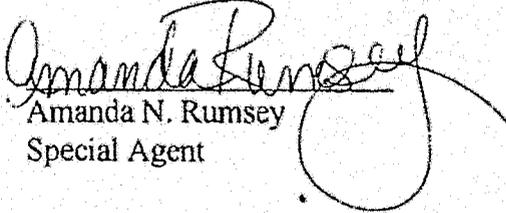
- (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less;
- (b) a copy of the most recent BCS decision, if any;
- (c) a brief summary of any payment arrangement(s) made between the utility and the customer.

10. Pursuant to 52 Pa. Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa. Code §1.24(b).

11. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa. Code §5.421. You must submit your written application to me sufficiently in advance of the hearing date so that the other parties will have the required ten days notice to answer or object, and so that you will have enough time to receive the subpoena and serve it.

12. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal hearing and will be conducted in accordance with the Commission's Rules of Practice and Procedure.

Date: March 23, 2006


Amanda N. Rumsey
Special Agent

PLEASE DO NOT

Kimberly A. Spotts-Kimmel
Cross McGinley LaBarre & Eaton
33 South Seventh Street
Allentown, Pennsylvania 18101
(610) 820-5450
(610) 820-6006 (FAX)

May 3, 2006

VIA FEDERAL EXPRESS

Special Agent Amanda Rumsey
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17105-3265

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MAY - 5 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: **Tammi T. Morris v.
PPL Electric Utilities Corporation**
Docket No. C-20065893

Dear Special Agent Rumsey:

Enclosed please find in the above-referenced matter three (3) copies of PPL Hearing Exhibit Nos. 1, 2 and 3. I propose to introduce these documents into evidence at the telephonic hearing scheduled for Wednesday, May 10, 2006 at 10:00 AM. I can be reached at telephone number 1-888-339-2591 pass code 7765# at the aforesaid date and time to participate in the hearing.

I have Federal Expressed copies of these exhibits to the Complainants.

Very truly yours,

**DOCUMENT
FOLDER**

Kimberly A. Spotts-Kimmel / KB
Kimberly A. Spotts-Kimmel

Enclosures

cc: Tammi T. Morris

BTL

PA PUC

OS: 05-04-11:12:44

Chapter 56 Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	C-20065893		YES	NO
		Prehearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
Case Name:	Tammi T Morr.s v PPL Electric Utilities Corp	Hearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
		Testimony Taped:	<input type="checkbox"/>	<input type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input type="checkbox"/>
		Hearing Concluded:	<input type="checkbox"/>	<input type="checkbox"/>
Location:	Harrisburg	Further Hearing Needed:	<input type="checkbox"/>	<input type="checkbox"/>
		Estimated Add'l Days:		
Date:	May 10, 2006			
		RECORD CLOSED:	<input type="checkbox"/>	<input type="checkbox"/>
Special Agent:	SA Amanda N. Rumsey	DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input type="checkbox"/>
		REMARKS:	Parties settled prior to hearing. CS to be filed by utility	

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MAY 12 2006

PA. PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

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PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?			
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">City</td> <td style="width: 33%;">State</td> <td style="width: 33%;">Zip</td> </tr> </table>	City	State	Zip	
City	State	Zip			
Telephone:	E-mail Address:	Fax Number:			
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">City</td> <td style="width: 33%;">State</td> <td style="width: 33%;">Zip</td> </tr> </table>	City	State	Zip	
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City	State	Zip			
Telephone:	E-mail Address:	Fax Number:			

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

ORIGINAL

GROSS, MCGINLEY, LABARRE & EATON, LLP

MALCOLM I GROSS
PAUL A MCGINLEY
DONALD LABARRE, JR
J JACKSON EATON, III
MICHAEL A HENRY
PATRICK J REILLY
WILLIAM J EGLES
ANNE K MANLEY
SUSAN ELLS WILD
VICTOR F CAVACINI
ROBERT A ALPERT
JOHN P. SERVIS
ALLEN I TULLAR
RICHARD T CURLEY
RAYMOND J DERAYMOND

ATTORNEYS AT LAW
33 SOUTH SEVENTH STREET
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(610) 820-5450
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JOHN F GROSS
KIMBERLY G KRUPKA
K A SPOTTS-KIMMEL
ERROL C DEANS, JR. *
ANDREW H RALSTON, JR.
L CREN A WAIMER

OF COUNSEL
DAVID C KEHN

*Also admitted in NY

EASTON OFFICE:
717 WASHINGTON ST
EASTON PA 18042
(610) 258 1306

May 16, 2006

James J McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
Post Office Box 3265, 400 North Street
Harrisburg, PA 17105-3265

RE: Tammi T. Morris v. PPL Electric Utilities Corporation
Docket No. C-20065893

Dear Mr. McNulty:

Enclosed for filing in the above-captioned matter are an original and three copies of a Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

DOCUMENT
FOLDER

Very truly yours,

Kimberly A. Spotts-Kimmel
KIMBERLY A. SPOTTS-KIMMEL

KSK/sam

Enclosures

cc: Special Agent Amanda N. Rumsey (w/enc.)
Tammi T. Morris (w/enc.)
Deidre L. Bilger (w/enc.)
Carol A. Carr (w/enc.)

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2005 MAY 18 AM 9:32

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

TAMMI T. MORRIS,

Complainant,

v.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

Complaint Docket
NO. C-20065893

DOCUMENT
FOLDER

DOCKETED
JUN 06 2006

CERTIFICATE OF SATISFACTION OF COMPLAINT

1. Complainant is Tammi T. Morris (hereafter "Complainant").
2. Respondent is PPL Electric Utilities Corporation (hereafter "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to Section 5.24(b) of Title 52 of the Pennsylvania Code, 52 Pa. Code § 5.24(b).

4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL:

- (a) Complainant agrees to pay \$94 on or before May 30, 2006. In addition, beginning with the next electric bill due date and continuing thereafter, Complainant agrees to pay

the budget bill amount plus \$62 per month on Account No. 86670-77025 until the overdue balance of \$1,584.21 is paid in full.

(b) PPL agrees not to apply late payment charges to the amount of the arrearage at Account No. 86670-77025 for as long as Complainant makes payments as stated in Paragraph 4(a) hereof. In addition, PPL agrees to change the due date on all future bills to Complainant only to the 15th of the month.

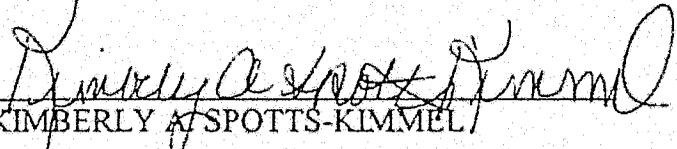
(c) PPL agrees not to terminate Complainant's aforesaid account based on Complainant's arrearage for as long as Complainant makes payments as stated in Paragraph 4(a) hereof.

(d) Complainant agrees to withdraw her Complaint with the Commission at the above docket number with prejudice.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By: 
KIMBERLY A. SPOTTS-KIMMEL

Dated: May 16, 2006
at Allentown, Pennsylvania

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

TAMMI T. MORRIS

v.

PPL ELECTRIC UTILITIES CORPORATION

Complaint Docket
NO. C-20065893

PA P.U.C.
SECRETARY'S BUREAU

2006 MAY 18 AM 9:32

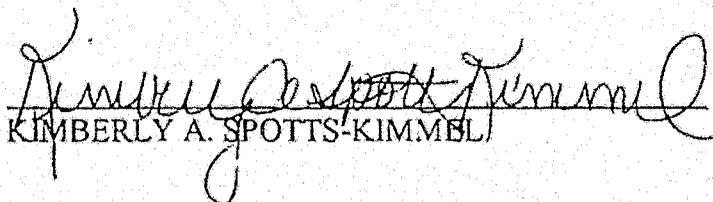
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CERTIFICATE OF SERVICE

I hereby certify that I have this date served a true copy of the foregoing document upon the participant, listed below, in accordance with the requirements of § 1.54 (relating to service by a participant):

Tammi T. Morris
113 Juniper Drive
Camp Hill, PA 17011

Dated this 16th day of May 2006.


KIMBERLY A. SPOTTS-KIMMEL

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: May 18, 2006
SUBJECT: C-20065893
Tammi T Morris v PPL Electric Utilities Corporation
TO: Wanda Zeiders
Docket Management
FROM: Dawn M. Reitenbach, ALJ Support Staff
Office of Administrative Law Judge

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On May 18, 2006, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

The Initial Telephonic Hearing scheduled for May 10, 2006 was cancelled.

Attachment

pc: Special Agent Amanda Rumsey
Beth Plantz
Case File

DOCKETED
MAY 26 2006