

William T. Ritch,

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ORIGINAL

August 13, 2002

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P O Box 3265
Harrisburg, PA. 17105-3265

DOCUMENT FOLDER

RE: William T. Ritch, Jr. v. PPL Electric Utilities Corporation No. C-20028168, dated 07/17/2002

Dear Mr. McNulty,

The purpose of this writing is to inform you of my intention to withdraw my complaint in the above-captioned matter, as I have recently noticed a decrease in the number of "power outages" at my location.

I would like to take this opportunity to extend my gratitude to your agency and yourself for your intercession in this matter, as well as to make myself available to you to answer any further questions which may arise.

Feel free to contact me at the telephone number indicated above if I may be of further assistance.

Sincerely,

William Ritch Jr.

William T. Ritch, Jr.

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SECRETARY'S BUREAU

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August 12, 2002

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: William T. Ritch, Jr. v. PPL Electric Utilities Corporation
No. C-20028168

Dear Mr. McNulty:

Enclosed for filing in the above-captioned matter are an original and three copies of the Answer of PPL Electric Utilities Corporation.

Pursuant to 52 Pa. Code §1.11, the enclosed document is to be deemed filed on August 12, 2002, which is the date it was deposited with an overnight express delivery service as shown on the delivery receipt attached to the mailing envelope.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,


WILLIAM J. FRIES

WJF/sjm

Enclosures

cc: William T. Ritch, Jr., w/encl.

8/8/02 sjm
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Docket C-2002 8168

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

WILLIAM T. RITCH, JR.,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET
NO. C-20028168

ANSWER OF PPL ELECTRIC UTILITIES CORPORATION

PPL Electric Utilities Corporation (PPL), by its attorney, hereby Answers the Complaint in the above-captioned proceeding as follows:

1. Admitted.

2. Admitted.

3. Denied. PPL denies, as averred, that Complainant William T. Ritch, Jr. (Complainant) experiences regular, momentary power outages. To the contrary, PPL avers that Complainant has on occasion experienced momentary interruptions in electric service at the subject electric service premises, which is located at 1276 Main Street, Slatington, Pennsylvania.

By way of further response, PPL avers that on February 5, 2001, Complainant contacted PPL concerning momentary interruptions in his electric service and that PPL, in response to said contact, prepared on February 6, 2001 a power interruption report and reviewed said report with Complainant. PPL also avers that during the aforesaid telephone conversation with Complainant on

February 6, 2001, PPL told Complainant it would install a recording voltmeter on February 12, 2001 or February 13, 2001 to monitor Complainant's electric service for one week and told Complainant that momentary interruptions of electricity are caused by the normal operation of the automatic protective devices to clear temporary line faults associated with tree problems, weather conditions, animal contacts, and other factors, so as to prevent an extended interruption of electric service to the customer.

In addition, PPL avers that on February 13, 2001, it installed a recording voltmeter at the subject electric service premises, and that on March 2, 2001, the recording voltmeter was removed from the subject electric service premises and the results were analyzed. PPL further avers that its analysis of the results from the voltmeter indicated no abnormality with Complainant's electric service and PPL recommended to Complainant that he purchase an uninterruptible power supply to protect equipment susceptible to momentary outages. Furthermore, PPL avers that as of February 12, 2002, Complainant experienced only one extended outage lasting 14 minutes and twelve momentary interruptions within the previous two years, which were primarily caused by storms and animals. Finally, PPL avers that the trees along the PPL circuit that supplies the subject electric service premises were trimmed in 1999.

4. Paragraph 4 constitutes a request for relief to which no response is required. To the extent a further response may be required, PPL incorporates by reference herein its aforementioned response to Paragraph 3 of the Complaint.

WHEREFORE, in view of the foregoing, PPL respectfully requests that the Pennsylvania Public Utility Commission deny the above-captioned Complaint.

Respectfully submitted,

PPL Electric Utilities Corporation

By: 
WILLIAM J. FRIES

Dated: August 12, 2002
at Allentown, Pennsylvania

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

WILLIAM T. RITCH, JR.

Complaint Docket
NO. C-20028168

v.

PPL ELECTRIC UTILITIES CORPORATION

CERTIFICATE OF SERVICE

I hereby certify that I have this date served a true copy of the foregoing document upon the participant(s), listed below, in accordance with the requirements of Section 1.54 (relating to service by a participant):

William T. Ritch, Jr.
1276 Main Street
Slatington, PA 18080

Dated this 12th day of August, 2002.

GROSS, MCGINLEY, LaBARRE & EATON, LLP

BY: William J. Frjes

WILLIAM J. FRJES, ESQUIRE
Attorney for PPL Electric Utilities Corporation
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