

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Brenda Thompson

v.

Duquesne Light Company

:
:
:
:
:

C-20043432

RECORDS SECTION

DEC 10 10:10

PREHEARING ORDER

An Initial Telephonic Hearing in this case is scheduled for Monday, December 20, 2004 at 10:00 a.m. Accordingly, the parties are hereby directed to comply with the following requirements:

1. Commission policy promotes settlements. 52 Pa. Code §5.231(a). You are urged to contact each other at least one week before the scheduled hearing to talk over a possible settlement of this case. Even if you are unable to settle this case, you may still resolve many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

2. The customer is required to make regular monthly payments towards their utility bill while their complaint is pending. **FAILURE TO MAKE REGULAR PAYMENTS MAY RESULT IN AN ORDER REQUIRING A CATCH UP PAYMENT EQUAL TO THE AMOUNT OF THE PAYMENTS THAT SHOULD HAVE BEEN MADE.**

3. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three (3) copies to me one week before the hearing. Proposed exhibits should be properly pre-marked for identification purposes.

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**DOCUMENT
FOLDER**

4. If the Commission's Bureau of Consumer Services (BCS) has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made.

5. **If you will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least one week before the hearing.**

6. The customer has the burden of proving that the utility violated Pennsylvania public utility law.

7. At the hearing, the customer must be prepared to testify about the total net monthly income of all people living in your home. This includes the following:

- (a) the "after taxes take-home-pay" from salaries, wages, tips or other compensation;
- (b) pension, retirement or social security benefits;
- (c) Supplemental Security Income (SSI);
- (d) unemployment compensation benefits;
- (e) workers' compensation benefits;
- (f) alimony;
- (g) support;
- (h) public assistance; and
- (i) any other source(s) of income.

8. If the customer or any member of the customer's household is receiving food stamps and/or medical assistance, the customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

9. At the hearing, the customer must be prepared to testify about the total monthly expenses of your home, which includes:

- (a) rent or mortgage payments;
- (b) utility bills (including electric, gas, telephone, water, sewer, cable television, etc.);
- (c) food, in addition to any food stamp benefits;
- (d) clothing;
- (e) automobile (loan payments, gasoline, maintenance, etc.);
- (f) transportation (bus, taxicabs, jitneys, etc.);
- (g) insurance premiums (homeowners' or renters' insurance, automobile insurance, life insurance, medical insurance, etc.);
- (h) medical bills. (doctors, dentists, hospitals, prescriptions, etc.);
- (i) credit card and charge account payments;
- (j) loan payments; and
- (k) miscellaneous expenses.

When testifying to these expenses, the customer should be prepared to give balances due and missed payments for each item.

10. TO ASSIST THE CUSTOMER IN PROVIDING THE INCOME AND EXPENSE INFORMATION REQUIRED BY THIS ORDER, THREE (3) COPIES OF A BUDGET INFORMATION FORM ARE ENCLOSED. THE CUSTOMER MUST FILL OUT THIS FORM; RETURN ONE (1) COMPLETED COPY TO ME, AND SEND ONE (1) COMPLETED COPY TO THE ATTORNEY FOR THE UTILITY AT LEAST ONE WEEK BEFORE THE HEARING. YOU SHOULD KEEP ONE (1) COMPLETED COPY AND THIS ORDER FOR YOU TO USE DURING THE HEARING.

11. The utility must prepare and submit the following documents at least one week before the hearing:

- (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less;
- (b) a copy of the most recent BCS decision, if any;

(c) a service usage comparison report for the same period as the account statement; and

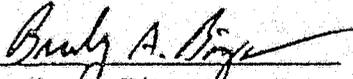
(d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

12. Pursuant to 52 Pa. Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa. Code §1.24(b).

13. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five (5) business days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changes of hearing dates must be sent to me and all parties of record. The correct address is: Special Agent Bradley A. Bingaman, P.O. Box 3265, Harrisburg, PA 17105-3265. **Changes are granted only in rare situations where good cause exists.**

14. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal hearing and will be conducted in accordance with the Commission's Rules of Practice and Procedure.

Date: November 17, 2004


Bradley A. Bingaman
Special Agent

MONTHLY BUDGET INFORMATION

Customer's Name: Brenda Thompson

Date: November 17, 2004

Name of Utility: Duquesne Light Company

P.U.C. Docket No.: C-20043432

Hearing Date: Monday, December 20, 2004 @ 10:00 a.m.

Special Agent: Bradley A. Bingaman

Monthly Household Income

Amount

(Include net income from all persons living in your home.)

Salaries, wages & tips	\$ _____
Public assistance	_____
Social security or SSI	_____
Alimony	_____
Child support	_____
Pension	_____
Retirement benefits	_____
Unemployment compensation	_____
Workers' compensation	_____
Food stamps	_____
Other income (List source & amount):	_____
_____	_____
_____	_____
_____	_____
Total:	\$ _____

(IMPORTANT: COMPLETE EXPENSE INFORMATION ON NEXT PAGE.)

Monthly Household Expenses
Owed

Amount

Balance

Rent/mortgage

\$ _____

\$ _____

Electric

Gas

Telephone

Water

Sewage

Trash pickup

Cable television

Food (Other than food stamps)

Clothing

Automobile:

 Loan payment

 Gasoline

 Repairs & maintenance

 Car insurance

Other transportation:

 Bus

 Taxicabs

 Jitneys

Insurance premiums:

 Renters'/homeowners' insurance

 Life insurance

 Medical insurance

Medical bills:

 Doctors

 Dentists

 Hospitals

 Prescriptions

List credit cards & charge accounts:

List loan payments:

List other expenses:

Total:

\$ _____

\$ _____

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: December 20, 2004

SUBJECT: Brenda Thompson v. Duquesne Light Company
Docket No.: C-20043432

TO: Wanda Zeiders, Supervisor of Docket Management
Docketing Section, Secretary's Bureau

FROM: Bradley A. Bingaman, Special Agent
Office of Administrative Law Judge *BB*

PLEASE DOCKET

I have attached two copies of the following exhibits, which have been admitted, into evidence in the above-referenced case for a hearing held on December 20, 2004:

Duquesne Exhibit 1, 2, 3, 4 and 5

PLEASE HAVE THESE EXHIBITS DOCKETED AND PLACED IN THE RED DOCUMENT FOLDER.

If you have any questions about the exhibits, or this Memo, please contact me at (717) 787-1035.

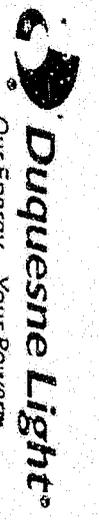
Attachments

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ACCOUNT STATEMENT

Date Requested By _____

Customer Name THOMPSON, BRENDA J

Investigator _____

DLC Analyst _____

Address 1107 DUQUESNE PLACE DR APT
DUQUESNE PA 15110-2526

Account Number 8001243690001

Case Number _____

From 01/01/1990

To 12/31/2004

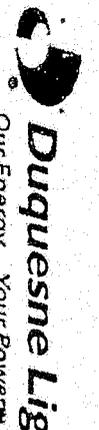
Mail Drop _____

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Day Htg	Bill / Pymt / Adj Amount	Due Date	Dr of Crdnt	Backout Amount	Balance	Chgs
03/28/2002	03/27/2002	19	4089	Actual	108	5.7		455	\$16.47	04/22/2002			\$16.47	
04/08/2002				Payment					\$17.00 cr				(\$0.53)	
04/29/2002	04/28/2002	30	4122	Actual	756	25.2	38	406	\$74.56	05/20/2002			\$74.03	
05/29/2002				Late Charge					\$0.93				\$74.96	
05/29/2002	05/28/2002	32	4173	Actual	612	19.1	7	338	\$73.86	06/19/2002			\$148.82	
06/27/2002				Late Charge					\$1.85				\$150.67	
06/27/2002	06/26/2002	29	4270	Actual	1,164	40.1	175	15	\$140.00	07/18/2002			\$290.67	
07/29/2002				Late Charge					\$3.60				\$294.27	
07/29/2002	07/26/2002	30	4392	Actual	1,464	48.8	311		\$174.57	08/19/2002			\$468.84	
08/28/2002				Late Charge					\$5.78				\$474.62	
08/28/2002	08/27/2002	32	4484	Actual	1,104	34.5	346		\$133.56	09/18/2002			\$608.18	
09/27/2002				Payment					\$144.00 cr				\$464.18	
09/27/2002	09/26/2002	30	4559	Actual	900	30.0	133	27	\$110.08	10/21/2002			\$574.26	
10/28/2002				Late Charge					\$7.18				\$581.44	
10/28/2002	10/25/2002	29	4645	Actual	1,032	35.6	29	335	\$125.28	11/18/2002			\$706.72	
11/18/2002				Payment					\$20.00 cr				\$686.72	
11/27/2002	11/26/2002	32	4833	Actual	2,256	70.5	732		\$154.31	12/19/2002			\$841.03	
12/30/2002				Late Charge					\$10.51				\$851.54	
12/30/2002	12/27/2002	31	5154	Actual	3,852	124.3	1,070		\$204.99	01/21/2003			\$1,056.53	
01/29/2003				Late Charge					\$13.08				\$1,069.61	
01/29/2003	01/28/2003	32	5542	Actual	4,656	145.5		1,341	\$237.50	02/19/2003			\$1,307.11	
02/27/2003				Late Charge					\$16.04				\$1,323.15	
02/27/2003	02/26/2003	29	5904	Actual	3,144	108.4		1,126	\$104.44	03/20/2003			\$1,427.59	

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PENGAD Bayonne NJ
EXHIBIT
c-700 43432



Duquesne Light ACCOUNT STATEMENT

Date Requested By _____

Customer Name THOMPSON, BRENDA J
 Address 1107 DUQUESNE PLACE DR APT
 DUQUESNE PA 15110-2526

Investigator _____
 Case Number _____
 Mail Drop _____

Account Number 8001243690001

From 01/10/1990 To 12/10/2004

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dy Cons	Degree Day Cool	Degree Day Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
03/28/2003				Late Charge					\$17.35				\$1,444.94	
03/27/2003	03/27/2003	29	5981	Actual	2,124	73.2		716	\$79.60	04/21/2003			\$1,524.54	
04/29/2003	04/22/2003	32	6067 6079	Actual	1,176	36.8	6	444	\$56.52	05/20/2003			\$1,581.06	
05/29/2003				Late Charge					\$19.05				\$1,600.11	
05/29/2003	05/28/2003	30	6117	Actual	456	15.2	9	180	\$36.75	06/19/2003			\$1,636.86	
06/27/2003				Late Charge					\$19.51				\$1,656.37	
06/27/2003	06/26/2003	29	6146	Actual	348	12.0	74	71	\$29.84	07/21/2003			\$1,686.21	
07/29/2003				Late Charge					\$19.88				\$1,706.09	
07/29/2003	07/28/2003	32	6169	Actual	276	8.6	198		\$25.00	08/19/2003			\$1,731.09	
08/27/2003				Late Charge					\$20.20				\$1,751.29	
08/27/2003	08/27/2003	30	6211	Actual	504	16.8	239		\$40.33	09/17/2003			\$1,791.62	
09/26/2003				Late Charge					\$20.70				\$1,812.32	
09/26/2003	09/26/2003	30	6252	Actual	492	16.4	71	50	\$39.52	10/20/2003			\$1,851.84	
10/27/2003	10/27/2003	31	6320	Actual	816	26.3	1	423	\$61.28	11/17/2003			\$1,913.12	
11/26/2003	11/26/2003	30	6417	Actual	1,164	38.8		509	\$58.29	12/18/2003			\$1,971.41	
12/30/2003	12/29/2003	33	6430	Actual	156	4.7		1,046	\$16.94	01/20/2004			\$1,988.35	
01/28/2004				Late Charge					\$22.90				\$2,011.25	
01/28/2004	01/28/2004	30	6559	Actual	2,748	91.6		1,215	\$94.77	02/18/2004			\$2,106.02	
02/26/2004				Late Charge					\$24.09				\$2,130.11	
02/26/2004	02/26/2004	29	6812	Actual	1,836	63.3		1,345	\$72.58	03/18/2004			\$2,202.69	
03/26/2004				Late Charge					\$24.99				\$2,227.68	
03/26/2004	03/26/2004	29	6950	Actual	2,136	73.7		696	\$79.88	04/19/2004			\$2,307.56	
04/27/2004				Payment					\$100.00 cr				\$2,207.56	



ACCOUNT STATEMENT

Date Requested By _____

Customer Name THOMPSON, BRENDA J

Investigator _____

DLC Analyst _____

Address 1107 DUQUESNE PLACE DR APT
DUQUESNE PA 15110-2526

Case Number _____

Mail Drop _____

Account Number 8001243690001

From 01/01/1990

To 12/10/2004

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Diy Cons	Degree Cool	Degree Day Hig	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
04/27/2004				Late Charge					\$25.99				\$2,233.55	
04/27/2004	04/27/2004	32	7105	Actual	1,380	43.1	9	457	\$61.48	05/18/2004			\$2,295.03	
05/12/2004	05/05/2004	8	7130	Actual	180	22.5	5	72	\$12.35	06/02/2004			\$2,307.38	
05/19/2004				Payment					\$61.48 cr				\$2,245.90	
06/25/2004	06/25/2004	32	7162	Actual	504	15.8	120	40	\$40.32	07/19/2004			\$2,286.22	
07/27/2004	07/27/2004	32	7208	Actual	552	17.3	179	8	\$43.54	08/17/2004			\$2,329.76	
08/26/2004	08/26/2004	30	7256	Actual	576	19.2	130	25	\$45.16	09/16/2004			\$2,374.92	
09/27/2004	09/27/2004	32	7305	Actual	588	18.4	112	30	\$45.96	10/18/2004			\$2,420.88	
10/26/2004	10/26/2004	29	7358	Actual	636	21.9		341	\$49.19	11/16/2004			\$2,470.07	
11/26/2004	11/26/2004	31	7439	Actual	972	31.4		506	\$53.08	12/20/2004			\$2,523.15	

DUQUESNE LIGHT COMPANY
CHRONOLOGICAL SUMMARY OF PUC ORDERS & PAYMENT ARRANGEMENTS

Brenda Thompson
1107 Duquesne Place Drive, apt. 307
Duquesne, PA 15110
8001243690001

TYPE: BCS Decision # 1658620
DATE: 6/11/04
ACCOUNT BALANCE: \$2,245.90
TERMS: Pay \$746.00 by 7/9/04 then pay budget + \$40 beginning August.
COMPLIANCE: No.

TYPE: BCS Decision #1523686
DATE: 12/5/03
ACCOUNT BALANCE: \$1,971.41
TERMS: Pay \$453.00 by 12/26/03 then pay budget + \$15 beginning January.
COMPLIANCE: No

TYPE: BCS Decision #1342542
DATE: 4/25/03
ACCOUNT BALANCE: \$1,524.54
TERMS: Pay budget + \$15 beginning May.
COMPLIANCE: No.

TYPE: Payment arrangement
DATE: 11/15/02
ACCOUNT BALANCE: \$706.72
TERMS: Pay budget + \$10 beginning December.
COMPLIANCE: No

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EXHIBIT
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C-72043432

