

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

Beverly Rodgers
v.
Pennsylvania American
Water Company

Telephonic Hearing

Pages: 1-55

Docket No.: C-20066054

**DOCUMENT
FOLDER**

11th Floor
State Office Building
300 Liberty Avenue
Pittsburgh, PA

Tuesday, July 25, 2006
Commencing at 10:00 a.m.

BEFORE:

John H. Corbett, Jr., Administrative Law Judge

APPEARANCES:

BEVERLY RODGERS, PRO SE
Complainant
(via telephone)

SETH A. MENDELSON, ESQUIRE
800 West Hershey Park Drive
Hershey, PA 17033
For the Respondent
(via telephone)

RECEIVED

AUG 2 2006

PUBLIC UTILITY COMMISSION
PITTSBURGH, PA

REPORTER: KAREN BURKETT

Any reproduction of this transcript
is prohibited without authorization
by the certifying agency.

ORIGINAL

DOCKETED
AUG 29 2006

gob

INDEX TO WITNESSES

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

<u>WITNESS</u>	<u>DIRECT</u>	<u>CROSS</u>	<u>PEDIRECT</u>	<u>RECROSS</u>
Beverly Rodgers	9	24		
David Drozd	29			
Giovanni DePaola	35			

P R O C E E D I N G S

JUDGE CORBETT:

1
2 -----
3
4 This is the time and place scheduled for
5 a telephonic hearing on the Complaint of Beverly
6 Rodgers versus Pennsylvania American Water Company.
7 This complaint was docketed with the Pennsylvania
8 Public Utility Commission at Number C 20066054. I am
9 Administrative Law Judge John Corbett, and I've been
10 assigned to hear this case and to render an initial
11 decision.

12 We have on the telephone this morning
13 Beverly Rodgers, representing herself. And for
14 Pennsylvania American Water Company we have Seth
15 Mendelsohn, representing the company. And two
16 additional witnesses or representatives for PA
17 American Water, by the name of David Drozd and John
18 DePaola.

19 I should note for the benefit of the
20 parties and for the record that I'm sitting in a
21 hearing room in Pittsburgh with a court reporter. The
22 court reporter is taking down stenographically
23 everything that we say while we're on the record, but
24 she is also running a tape recorder backup. So I'll
25 alert the parties to the fact that everything that we

1 say while we are on the record is being tape-recorded.
2 I'd ask the parties to get as close to the speaker on
3 the phone as they can, to speak up loudly and clearly
4 and try to let only one party at a time talk. And
5 that way, we'll get a clear record of what transpires
6 here this morning.

7 If on the other hand, you don't hear
8 something that's said, then please feel free to
9 interrupt and ask me to have the party repeat whatever
10 was said that you missed.

11 With those preliminary remarks out of the
12 way then, we'll turn to the matter at hand. Ms.
13 Rodgers, I've read your Complaint and the Answer filed
14 by Pennsylvania American Water Company. I understand
15 that you're alleging that a number of water main
16 breaks have caused some problems for you in your home
17 there.

18 And before we begin to hear testimony,
19 what I usually do in a case like this is I ask the
20 parties if they'd like to take one last time to talk
21 among themselves to see if the two sides can come
22 together to reach some kind of resolution or a
23 settlement of the case.

24 Prior to today, Ms. Rodgers, have you had
25 a chance to talk to Mr. Mendelsohn about this case?

1 MS. RODGERS:

2 I talked to him once, yes.

3 JUDGE CORBETT:

4 Do you think it would be worthwhile to
5 discuss this matter for a few minutes off the record
6 to see if the two sides could possibly resolve this
7 case?

8 MS. RODGERS:

9 I would be willing to, but I would say
10 I've been trying to do this for four and a half, five
11 years and had no results.

12 JUDGE CORBETT:

13 Well, at this point, just before going
14 into a trial, sometimes the parties come together and
15 reach some kind of resolution, and I've seen some
16 pretty difficult cases resolve themselves right before
17 we begin to hear testimony.

18 MS. RODGERS:

19 That's fine with me. I have no problem.

20 JUDGE CORBETT:

21 We'll try to do that at this point. What
22 I'll do in a minute is I'll leave the hearing room.
23 The court reporter will remain here in the hearing
24 room to monitor the telephone equipment. But she will
25 not be taking down anything that you say and she will

1 not be recording anything that you say while you're
 2 discussing a settlement. I would encourage you to
 3 talk with each other openly and freely, try to see if
 4 the two sides can come together to reach some kind of
 5 a resolution or a settlement and if at all possible,
 6 settle this case. The Commission encourages
 7 settlements in cases like this. I personally believe
 8 it's better for the parties to try to resolve a matter
 9 like this among themselves, rather than have me hear
 10 the case and then later write a decision that may be
 11 unsatisfactory to everyone. So I encourage you to try
 12 to settle this if at all possible.

13 The court reporter's name is Karen
 14 Burkett. When you're ready for me to return to the
 15 hearing room, you can just let her know and she'll
 16 summon me from another part of the office. At this
 17 point it's now approximately, oh, let's call it about
 18 nine minutes after 10:00, and we'll take a short
 19 recess at this point. Just give me a minute to leave
 20 the hearing room. Thank you.

21 ATTORNEY MENDELSON:
 22 Thank you, Your Honor.

23 OFF RECCRD DISCUSSION

24 JUDGE CORBETT:
 25 It is now approximately, let's call it

1 10:17. Have the parties been able to resolve this
2 matter?

3 ATTORNEY MENDELSON:

4 Your Honor, it's Seth Mendelsohn. We
5 have not. I believe, Your Honor, and I'm not sure if
6 this is appropriate, there seems to be --- perhaps it
7 would be appropriate to talk about the Commission's
8 jurisdiction. I believe, and I would let --- maybe
9 it's appropriate for Ms. Rodgers to testify. I think
10 what we're really talking here is a damage claim and I
11 indicated that, at least in my belief, the Commission
12 standards, how the Commission looks at cases. Again,
13 I'm not sure if it would be appropriate --- perhaps
14 for her to testify --- but what the Commission's
15 jurisdiction is and the Commission versus a Court of
16 Common Pleas.

17 JUDGE CORBETT:

18 All right. Well, let me just say on that
19 matter the Commission has no jurisdiction to award
20 money damages, except in very limited circumstances,
21 and certainly property damages in this type of
22 situation are not within the Commission's authority to
23 award. That's simply a matter for a Court of Common
24 Pleas to look into. But the Commission can look at
25 whether service is reasonable and adequate from a

1 public utility. So in that respect we can certainly
2 hear the case. I don't know if that helps at all, if
3 that helps to clarify matters at all. But I think
4 that's all the further I'm going to state the law at
5 this point.

6 ATTORNEY MENDELSON:

7 Thank you, Your Honor.

8 JUDGE CORBETT:

9 Ms. Rodgers, will you be testifying in
10 this case?

11 MS. RODGERS:

12 I assume.

13 JUDGE CORBETT:

14 Would you raise your right hand, please,
15 and be sworn.

16 -----
17 BEVERLY RODGERS, HAVING FIRST BEEN DULY SWORN,
18 TESTIFIED AS FOLLOWS:
19 -----

20 JUDGE CORBETT:

21 I'm going to ask you a number of
22 questions about your Complaint. So that you
23 understand, the Complaint that you filed in this case
24 is not evidence. The evidence that we're going to put
25 on the record today is what we're going to look at

1 when I sit down and draft a decision in this case. So
2 much of the information I'm going to ask for would be
3 for you to repeat what you have stated in your
4 Complaint. So we'll begin, first of all, would you
5 state your name for the record, please?

6 A. Beverly W. Rodgers.

7 JUDGE CORBETT:

8 And if there's a delay between the time
9 that you answer a question and the time I ask you the
10 next question it's because I'm taking some notes as we
11 go along.

12 A. Okay.

13 JUDGE CORBETT:

14 And Ms. Rodgers, where do you live?

15 A. 569 River Ridge Road, McKeesport, Liberty Borough,
16 15133.

17 JUDGE CORBETT:

18 And how long have you lived at this
19 address, Ms. Rodgers?

20 A. Thirty-nine (39) years.

21 JUDGE CORBETT:

22 One moment, please. And who lives at
23 this address with you?

24 A. Myself and my husband.

25 JUDGE CORBETT:

1 And your husband's name?

2 A. Richard Alan Rodgers.

3 JUDGE CORBETT:

4 You receive residential water service
5 from Pennsylvania American Water Company?

6 A. Yes, I do.

7 JUDGE CORBETT:

8 Now, Ms. Rodgers, you indicate in your
9 Complaint that --- well, first of all, let me ask you,
10 your residence at 569 River Ridge Road, in looking at
11 the Complaint and the Answer filed by Pennsylvania
12 American Water, it appears that your home is at the
13 end of that street or road; is that right?

14 A. Right.

15 JUDGE CORBETT:

16 And you're at the very end of a downhill
17 road at that point?

18 A. Right. The very end. There are no sewers or
19 anything on this side of the street, so I get
20 everything from the whole street down. There's
21 nowhere --- my neighbor, if my husband isn't home,
22 goes out and I dig trenches when there's rain to
23 divert the water down the hill.

24 JUDGE CORBETT:

25 And I take it that over the years that

1 you've had a problem with water main break or problems
2 with Pennsylvania American Water?

3 A. Yes, with --- this one right here has been going
4 on for four and a half years.

5 JUDGE CORBETT:

6 When did this begin?

7 A. This one that we we're working on right now, four
8 and a half years ago.

9 JUDGE CORBETT:

10 Okay. And what happened at that time?

11 A. I called --- first there was a meter reader out
12 and I asked her about it. She said she couldn't do
13 anything about it, but she said it certainly looked as
14 though the driveway had been sinking. Then there was
15 another guy out when we had one of the breaks and I
16 asked them if they could do anything, and he said no,
17 you have to contact the water company. And that's
18 when I first made the claim.

19 JUDGE CORBETT:

20 Let me just ask you now, so that the
21 record is clear. When you say that you had somebody
22 take a look at it, what was the it that you're
23 referring to? What was the problem?

24 A. The driveway sinking. It's always been the same
25 thing. I mean, it's never --- and it's nothing to do

1 with the water break that I had, because that water
2 came from the meters and stuff inside, internally,
3 that didn't come down the driveway so I don't know why
4 they keep bringing that up because that wasn't even a
5 part of the issue. The issue is the 30-some water
6 breaks. And I sent them clippings of the paper that
7 other people on the street had been complaining of so
8 many water breaks.

9 Well, they since now are just finishing
10 the resurfacing and putting a new line in. But for 30
11 years we've had numerous breaks and I sent them
12 clippings from the paper of people with petitions and
13 complaints of so many water breaks. Then he put on
14 here --- well, his attitude showed up in the writing,
15 that I was just trying to get a new driveway because
16 of all the other driveways that have been replaced on
17 the street.

18 Actually, the only driveway that has been
19 replaced on this street was one customer, and hers has
20 been replaced twice. And that's Wozniak. And you can
21 look down every single driveway and there are no new
22 driveways put in here. So that had nothing to do with
23 it either.

24 JUDGE CORBETT:

25 Well, let's go back. I want to make sure

1 I understand what is going on or what has gone on in
2 the past. In looking at the proposed exhibits that PA
3 American sent in for today's hearing, they refer to
4 --- I believe they refer to a water main break that
5 happened in May of 2001. Now, is that at all relevant
6 to our case here today?

7 A. No.

8 JUDGE CORBETT:

9 So you're not claiming that you suffered
10 any ---?

11 A. From the break, from mine, from the driveway?

12 Absolutely not. That water didn't even come down the
13 driveway. It doesn't come all the way down. It
14 washes my --- from probably half way down the street
15 you can see how everything has gone down. My yard has
16 sunk. My sidewalk has sunk. My driveway has sunk.
17 Even the field that's next to me, there's probably a
18 two-foot dropoff because there is nowhere else for the
19 water to go. So every break that we've had, it just
20 comes down and there's nowhere else for it to go so it
21 lays there. You can dig anywhere in there and it was
22 constantly saturated, whether we've had rain or not,
23 because of so many water breaks.

24 JUDGE CORBETT:

25 Okay.

1 A. And there are no sewers, there is no way for it to
2 go down the hill unless I go out and divert a path
3 digging that all out. Even now when it rains,
4 everything comes and lands in my driveway. I have to
5 go out and shovel it because there's nowhere else for
6 it to go. And that's been the same with all the
7 breaks over the last 30 years.

8 JUDGE CORBETT:

9 When you indicate that there have been so
10 many breaks over the last so many years, can you
11 estimate for me how many breaks there have been?

12 A. I wouldn't know but I know at least in the
13 twenties. I mean, we had --- just before they
14 replaced this, we had two within one week and one the
15 week before. I mean, they were just --- and they know
16 how many houses they've done over on this street
17 because of all the water breaks. But the only
18 driveway that's been done over was Wozniak at the bend
19 in the road and hers was done over twice. But none of
20 the other ones. They've all done their basements over
21 but they have not done driveways. But they're not at
22 the end so if that water from there --- well, I know
23 there were probably four that were like in the middle
24 of the road, actually came up right out of the
25 asphalt, and they said that before that came up, that

1 had been running underneath.

2 As a matter of fact, there's a water ---
3 I don't know what it is, something, but they have the
4 big cement thing with all the valves and everything,
5 that's right here on my property also and that
6 controls the water pressure for the mill that's at the
7 bottom of the hill. And they were here one time.
8 They were out there and I had some water in my garage.
9 And I went out and I said, is there something wrong,
10 and he says, oh, no, there's nothing wrong. And I
11 says, well, in case you're looking, I said, I have
12 water in my garage. He says, oh, that's what we're
13 looking for, he says, we didn't want to upset anybody,
14 he says, but there has been water running.

15 So I mean, even them working on that
16 thing over there has known that there's been so much
17 water running. And it's all underneath so you
18 couldn't see it. But they since just a couple of
19 months ago have replaced the entire line on the entire
20 street. We still don't have the street paved but the
21 water line has been corrected.

22 JUDGE CORBETT:

23 Can you estimate for me how many other
24 people live on your street, how many other houses?

25 A. Probably 30, roughly.

1 JUDGE CORBETT:

2 And can you tell me what kind of a house
3 you live in, is it a ranch house or is it a ---?

4 A. Yeah, a ranch with a finished basement and garage.

5 JUDGE CORBETT:

6 And the garage is underneath your house?

7 A. Correct.

8 JUDGE CORBETT:

9 And the driveway leads from --- goes
10 downhill from your ---

11 A. From the street ---.

12 JUDGE CORBETT:

13 --- from the street into your garage?

14 A. Correct.

15 JUDGE CORBETT:

16 And that garage is one or two cars wide?

17 A. One.

18 JUDGE CORBETT:

19 Have you had anyone, an engineer of any
20 kind or any kind of an expert come out to take a look
21 at the water situation on your street?

22 A. No. I contacted the water company, like I said,
23 four and a half, five years ago. I'm not sure exactly
24 when it was, and they had somebody come out. And the
25 one man that was working on the street, he said the

1 base had definitely washed away. And then when I
2 contacted them again, when another man was out here,
3 he suggested that I contact the PUC. When I contacted
4 the PUC, they were the ones that started this and
5 said, yes, you need to have this followed up with.
6 And they're the ones that suggested that I pursue
7 this.

8 JUDGE CORBETT:

9 All right. When it rains, does the water
10 collect ---?

11 A. The water lays there if I don't go out and dig a
12 trench, yes.

13 JUDGE CORBETT:

14 It lays on your lawn or alongside your
15 house?

16 A. Everywhere. The top of the driveway and the
17 sidewalk and the lawn. And I took pictures of all
18 those and sent those all in several times. And then
19 when it lays there in the winter, naturally I have to
20 go out and chop it up because then it freezes and that
21 just causes it to sink even more.

22 JUDGE CORBETT:

23 What is it exactly that you believe that
24 PA American has done or not done that has provided you
25 with unreasonable or inadequate service?

1 A. The service isn't a problem. I don't have a
2 problem with my water or my service. It's damage to
3 my property that I'm ---.

4 JUDGE CORBETT:

5 Okay. And you believe that PA American
6 is responsible for the water that accumulates on your
7 property?

8 A. According to the people that have been out here
9 and suggested that, yes.

10 JUDGE CORBETT:

11 And those people that you're referring to
12 are who?

13 A. People from the water company and the one man from
14 the --- putting in the water line, the new lines
15 underneath. There were even things, paper clippings
16 and stuff of people complaining about the damages to
17 their properties and stuff. And I sent those all in
18 with all of my information, also.

19 JUDGE CORBETT:

20 Let me just take a look at something
21 here. You say that the water company has just
22 recently finished replacing the water main in the
23 street?

24 A. Yes, they have. There's bids out now to have this
25 --- they just patched it. There's bids out now to

1 have the street repaved but the water lines are all
2 done, yes, they did the entire street from a little
3 bit beyond my house all the way down to the other end.

4 JUDGE CORBETT:

5 And how long of a distance would you say
6 that was?

7 A. I don't know. However long, 15, 20 houses down
8 is. I don't know, I'm not a judge of that.

9 JUDGE CORBETT:

10 And when did they finish?

11 A. Probably three months ago. I'm not really sure
12 when they finished, three months, I guess, four at the
13 very most.

14 JUDGE CORBETT:

15 Okay. After they finished with the water
16 main, have you noticed whether the water problems have
17 changed, improved, remained the same or worsened?

18 A. There's no more problems with water breaks, but
19 when it rains, the water comes down and naturally it's
20 going to lay in my driveway that has sunk because
21 there's nowhere for it to go.

22 JUDGE CORBETT:

23 And you believe that PA American is
24 responsible for your sunken driveway?

25 A. I think the damage in my driveway is because of

1 the water breaks, yes.

2 JUDGE CORBETT:

3 And do you have any other evidence or
4 anything else that you want to point out to me that
5 would support that allegation?

6 A. No, I've gone over everything with him and I've
7 gone over this so many times for so many years, just
8 from the water breaks, or underground, before they
9 surfaced, there's nowhere for the water to go. It
10 laid underneath of my entire property. I mean, even
11 if you go back on my driveway wall, which his clear
12 down by the garage, it was always wet. It just
13 constantly --- because there was nowhere for any
14 breaks. And like I said, there may have been a week
15 when we would have had three or four breaks in one
16 week and then we might have gone six, seven, eight
17 months and never had a break. But I know they can
18 refer back and see how many homes have been damaged
19 and redone on my side of the street. All the damages
20 and everything have been on this side of the street.
21 There hasn't been anything on the other side.

22 JUDGE CORBETT:

23 Your side would be the low side of the
24 street?

25 A. Yes.

1 JUDGE CORBETT:

2 And what is it that you want the
3 Commission to do for you?

4 A. I need my driveway and base put in. I mean, the
5 sidewalk, I don't care about the sidewalk, I can do
6 the sidewalk, but with all that --- because the
7 sidewalk is before --- there's like a yard, the
8 sidewalk, a yard and then the driveway. So I mean, it
9 has passed through the sidewalk but it hasn't laid
10 there. When it got to the driveway, there is nowhere
11 else for it to go so it laid there and laid there,
12 always, because there is nowhere for it to go. We can
13 divert the water on top but I can't do anything with
14 the water underneath. They even moved the fire
15 hydrant when they finished this because they said it
16 had sunk so back so they moved it like up to the edge
17 of the road. Because the fire hydrant was right beside
18 my driveway and there's no water damage from the fire
19 hydrant because they haven't used that fire hydrant in
20 --- maybe twice in the 30-some years that I've been
21 here.

22 JUDGE CORBETT:

23 Have we covered everything that you
24 wanted me to know about this situation?

25 A. I think so.

1 JUDGE CORBETT:

2 Is there anything else you want to tell
3 me?

4 A. Nothing that I can think of. I mean, I've sent
5 everything in. I've had people out. I've dealt with
6 the water company several times. I've dealt with the
7 PUC and they were the ones that suggested that I
8 pursue it.

9 JUDGE CORBETT:

10 Okay.

11 A. And I don't understand because the guy --- the
12 people from the water company that were here agreed
13 that that's what had happened, that the water is
14 there. There is nowhere for it to go. But yet when I
15 try to get something resolved with the water company,
16 then I imagine that it's not really the water company,
17 it's the insurance company representing the insurance
18 company (sic).

19 And I even said to the man when he was here the
20 last time, I said, you know, I was a bank manager for
21 so many years and I know how you deal with the public,
22 I would not have spoken to anyone the way I was talked
23 to out here. And that reflected in here, in the
24 printout, when it said all I'm trying to do is get a
25 new driveway because all my other neighbors got a new

1 driveway. And that is just totally false. There's
2 one person, Wozniak, at the bend in the road, that had
3 her driveway replaced, twice, as a matter of fact,
4 once and it wasn't done to the customer's satisfaction
5 and they did it a second time. They've done the tops
6 of driveways, maybe like from when they've had to dig
7 up because of water breaks, but that's all. They've
8 done sidewalks and stuff just at the edge of the road.

9 JUDGE CORBETT:

10 Is there anything else then, that you
11 want me to know?

12 A. No, that's all.

13 JUDGE CORBETT:

14 Then I'll ask Mr. Mendelsohn if he has
15 any questions for you.

16 ATTORNEY MENDELSON:

17 Thank you. Just a few, Your Honor.

18 CROSS EXAMINATION

19 BY ATTORNEY MENDELSON:

20 Q. Mrs. Rodgers, you've known that we were going to
21 have this hearing today for probably a couple months
22 or so?

23 A. Correct. Well, I don't know. When did I get
24 this? A couple --- yeah.

25 Q. In fact, you and I spoke after the Judge's notice

1 came out to talk about --- it was supposed to be in
2 person and we talked about doing it by phone; right?

3 A. Yes.

4 Q. We agreed that we both wanted to do it by phone
5 rather than appear in person; right?

6 A. Correct.

7 Q. You haven't submitted any photos of any damages
8 that you believe you've suffered as a result of these
9 water main breaks?

10 A. Most certainly have.

11 Q. Have you submitted any as evidence in this case?

12 A. Yes. I've sent pictures of when it rained. I
13 sent pictures of how it flooded. I've sent pictures
14 of when it runs down, how it gushes up and how you've
15 had to dig a trench. And then he took pictures when
16 he was out here.

17 Q. Okay. But per the Judge's order about submitting
18 exhibits, you haven't submitted any exhibits today for
19 today's hearing?

20 A. I've sent the ones in in the beginning to you, or
21 to whoever, with the write-ups from the paper and the
22 pictures, yes. I didn't feel a need to send them
23 again because there was a hearing when I've already
24 sent them.

25 Q. Are you the only witness for your position today?

1 A. Yes.

2 Q. You don't have a plumber to testify about the
3 damages that you contest that you've suffered?

4 A. No.

5 Q. You don't have an engineer to talk about ---

6 A. No.

7 Q. --- the damages that you've suffered or the flow
8 of water to your property?

9 A. No, other than, like I said, the water company,
10 the PUC, no, I don't have anyone else here, no, just
11 me.

12 Q. Do you have any of your neighbors who you've
13 recruited or asked to testify on your behalf today
14 about alleged problems in the area?

15 A. I have not. My neighbor comes over to help dig
16 trenches, when we would --- but he's certainly not
17 going to take a day off work.

18 ATTORNEY MENDELSON:

19 Your Honor, I have no further questions.

20 JUDGE CORBETT:

21 All right. Do you have anything else,
22 then, Ms. Rodgers, for me to listen to today?

23 A. No, I don't think so, sir.

24 JUDGE CORBETT:

25 Then we'll turn to Mr. Mendelsohn.

1 ATTORNEY MENDELSON:

2 Your Honor, before I begin, I have two
3 witnesses. Based on what we've heard from Ms.
4 Rodgers, I am not --- unless Your Honor would like to
5 hear from them, I am not inclined to put on testimony
6 believing that Ms. Rodgers has been clear about what
7 she wants, that being her driveway to be replaced in
8 whatever manner it is and specifically in answer to
9 Your Honor's question, has not complained about the
10 service or anything under Section 1501.

11 It appears that this is purely a property
12 damage claim. And Pennsylvania American Water does
13 not believe it falls in within the jurisdiction of the
14 Commission. She would be able to pursue --- to the
15 extent she has any cause of action, to pursue that
16 before a Court of Common Pleas or the local
17 magistrate's office. I don't know how much a new
18 driveway costs, but from what I've heard based on her
19 testimony, it does not appear it is within the
20 Commission's jurisdiction.

21 JUDGE CORBETT:

22 I appreciate the argument that you've
23 made, Mr. Mendelsohn. However, there is an element of
24 reasonable service involved here. I believe that
25 reasonable service issue concerns the number of breaks

1 and the cause for water accumulating on this woman's
2 property. So for that reason, if you're moving at
3 this point for a directed verdict, I'm going to deny
4 that motion and ask you to present whatever you want
5 to present at this point.

6 ATTORNEY MENDELSON:

7 Thank you, Your Honor. Your Honor,
8 Pennsylvania American Water --- and for the record,
9 that was a motion, however inarticulate, for judgement
10 in our favor. I will now present Pennsylvania
11 American Water Company's case.

12 JUDGE CORBETT:

13 All right. Very good.

14 ATTORNEY MENDELSON:

15 Thank you. Your Honor, we would call
16 David Drozd to the stand.

17 JUDGE CORBETT:

18 Mr. Drozd, would you raise your right
19 hand, please, to be sworn.

20 -----
21 DAVID DROZD, HAVING FIRST BEEN DULY SWORN, TESTIFIED
22 AS FOLLOWS:

23 -----

24 JUDGE CORBETT:

25 And would you begin please, by giving us

1 your full name and spell your last name for the court
2 reporter, please.

3 A. David M. Drozd, Jr. And the last name is spelled,
4 D-R-O-Z as in Zebra, D as in David.

5 JUDGE CORBETT:

6 Mr. Mendelsohn, you may proceed.

7 DIRECT EXAMINATION

8 BY ATTORNEY MENDELSON:

9 Q. Good morning, sir.

10 A. Good morning.

11 Q. Mr. Drozd, who is your current employer?

12 A. Pennsylvania American Water.

13 Q. And what is your current job title?

14 A. Network supervisor.

15 Q. And what does a network supervisor do?

16 A. Oversees the bargaining unit employees who are
17 responsible for maintenance on the water company
18 facilities.

19 Q. Are you familiar with the property where Beverly
20 Rodgers lives?

21 A. Yes, I am.

22 Q. I want to direct your attention to the year 2001.
23 Were you employed by Pennsylvania American Water
24 Company at that time?

25 A. Yes, I was.

1 Q. And what was your job title at that time?

2 A. Same as my current job title, network supervisor.

3 Q. Mr. Drozd, was there a water main break in May
4 2001 that affected Beverly Rodgers?

5 A. Yes, there was.

6 Q. And did Beverly Rodgers suffer any damages as a
7 result of that water main break?

8 A. Yes, she did.

9 Q. Do you know what those damages were?

10 A. Her basement was flooded.

11 Q. Did you view the scene after that May 2001 water
12 main break?

13 A. Yes, I did.

14 Q. What damage, if any, was there to Beverly Rodgers'
15 driveway?

16 A. None that I recall.

17 Q. What did you do as a result of that water main
18 break in May 2001?

19 A. Obviously we made repairs to the main and I
20 forwarded to Traveler's Insurance, the problem with
21 her basement.

22 Q. Is Travelers Insurance the same as St. Paul
23 Travelers Insurance?

24 A. Yes, it is.

25 Q. And who are they?

1 A. They're our insurance provider. They handle all
2 of our damage complaints.

3 Q. Now, you've heard --- have you had an opportunity
4 to hear Ms. Rodgers testify today?

5 A. Yes, I have.

6 Q. Since May 2001, have there been other water main
7 breaks on River Ridge Street?

8 A. Yes, there have.

9 Q. Were there water main breaks in 2005?

10 A. Yes, there was.

11 Q. Did any residents in 2005 suffer any damage?

12 A. Yes.

13 Q. Where did these residents live?

14 A. 597 River Ridge and 593 River Ridge.

15 Q. Where does Beverly Rodgers live?

16 A. She's at 569.

17 Q. Did you view the scene after this water main break
18 in 2005?

19 A. Yes, I did.

20 Q. Was there any damage to the Rodgers' residence as
21 a result of this water main break?

22 A. None that I can recall, no.

23 Q. How do you know that?

24 A. I just visually, from the outside, looked. I
25 mean, there's nothing I could see, nor did Mrs.

1 Rodgers call and complain of any.

2 Q. How far do the Rodgers live from the 2005 water
3 main breaks?

4 A. I'd say approximately nine hundred to a thousand
5 feet.

6 Q. Well, Mrs. Rodgers has testified that she suffered
7 some damages. At some point did you speak with her
8 about damages?

9 A. Yes, I did.

10 Q. Did you think she had suffered any damages?

11 A. No, no, I didn't.

12 Q. What did you do when Ms. Rodgers told you that, at
13 least in her opinion, she had suffered damages in
14 2005?

15 A. I filed a claim on behalf of the company with St.
16 Paul Travelers.

17 JUDGE CORBETT:

18 Excuse me. Could you tell me, Mr. Drozd,
19 when this conversation with Ms. Rodgers supposedly
20 occurred?

21 A. In November of 2005.

22 JUDGE CORBETT:

23 Thank you, sir.

24 BY ATTORNEY MENDELSON:

25 Q. Well, Mr. Drozd, if you didn't believe she had

1 suffered any damages, why did you assist her with
2 filing a claim with St. Paul Travelers?

3 A. Ultimately it is the insurance company's job to
4 decide whether any damages were suffered. And as
5 such, I turned it over to them for investigation.

6 Q. I want to talk to you a little bit about the water
7 main today. At some point, has the company replaced
8 that water main?

9 A. Yes, they have.

10 Q. When?

11 A. It was in November of 2005.

12 Q. Have you had problems subsequently with the water
13 main?

14 A. Since then, no.

15 ATTORNEY MENDELSON:

16 Your Honor, I have no further questions
17 for Mr. Drozd.

18 JUDGE CORBETT:

19 All right. Mr. Drozd, can you tell me
20 approximately what the length of the main was that you
21 replaced at that location?

22 A. Yes, I could tell you approximately. It was the
23 complete length of River Ridge, from the end to Scene
24 Ridge. I'd have to say it was close to a little bit
25 over 2,000 feet, maybe close to 2,600 feet.

1 JUDGE CORBETT:

2 Okay. What size main did you replace,
3 what size main did you put in?

4 A. Okay. It was an existing eight-inch main --- or
5 I'm sorry. It was an existing six-inch main, we
6 replaced it with eight-inch.

7 JUDGE CORBETT:

8 Okay. And what material?

9 A. Ductile iron.

10 JUDGE CORBETT:

11 Okay. You replaced ductile iron with
12 ductile iron?

13 A. No. No. It was transite and we replaced it with
14 ductile iron.

15 JUDGE CORBETT:

16 Okay. I have no further questions of you
17 Mr. Drozd. Ms. Rodgers, do you have any questions of
18 Mr. Drozd?

19 MS. RODGERS:

20 No.

21 JUDGE CORBETT:

22 Okay. Thank you very much, sir.

23 A. Okay. Thank you.

24 ATTORNEY MENDELSON:

25 Thank you. Your Honor, at this time,

1 Pennsylvania American Water will call Giovanni
2 DePaola.

3 JUDGE CORBETT:

4 Okay. Mr. DePaola, would you raise your
5 right hand please and be sworn.

6 -----

7 GIOVANNI DEPAOLA, HAVING FIRST BEEN DULY SWORN,
8 TESTIFIED AS FOLLOWS:

9 -----

10 JUDGE CORBETT:

11 And would you begin, please, by giving us
12 your full name and spell your last name for the court
13 reporter, please.

14 A. Yes, sir. Giovanni, parentheses, John, DePaola.
15 And that's spelled, D-E- capital P-A as in apple, O as
16 in orange, L as in Larry, A as in apple.

17 JUDGE CORBETT:

18 Okay. Thank you very much. Mr.
19 Medelsohn, you may proceed.

20 ATTORNEY MENDELSON:

21 Thank you, Your Honor.

22 DIRECT EXAMINATION

23 BY ATTORNEY MENDELSON:

24 Q. Good morning, Mr. DePaola.

25 A. Good morning, sir.

1 Q. Sir, who is your current employer?

2 A. St. Paul Travelers Insurance Company.

3 Q. And does St. Paul Travelers Insurance Company
4 provide liability coverage for Pennsylvania American
5 Water Company?

6 A. Yes, they do.

7 Q. What is your current job title?

8 A. I am a property claims adjustor.

9 Q. And what are your job responsibilities, sir?

10 A. My job responsibilities are to go out and access
11 property and contents damages as a result of losses
12 whether being water, fire, so forth.

13 Q. Have you had an opportunity to hear the testimony
14 of today's hearing?

15 A. Yes, I have.

16 Q. Directing your attention to this case, at some
17 point, did you become aware of a claim filed on behalf
18 of Beverly Rodgers in November, 2005?

19 A. Yes. I was notified or received a claim on
20 November 15th of 2005, to go out and inspect a home
21 for Beverly Rodgers.

22 Q. What was the claim for?

23 A. For damage to the driveway.

24 Q. And how did you personally learn of the claim?

25 A. It was assigned to me from Rose Oravac. She had

1 received a claim on behalf of Ms. Rodgers from the
2 water company. It was assigned to her. She did the
3 initial investigation on the loss and that it was
4 assigned to me to go out and inspect the damages.

5 JUDGE CORBETT:

6 All right. Can you just for the benefit
7 of the court reporter, can you spell the last name of
8 that individual, please.

9 A. Yes. It's O-R-A-V-A-C.

10 JUDGE CORBETT:

11 Okay. Thank you.

12 ATTORNEY MENDELSON:

13 Thank you.

14 A. You're welcome.

15 BY ATTORNEY MENDELSON:

16 Q. Mr. DePaola, were you aware of any other claim
17 that Beverly Rodgers or someone on her behalf had
18 filed for damages?

19 A. Yes. I was notified that there was a prior
20 claim in 2001 for basement damage to the home.

21 Q. Was Ms. Rodgers compensated for that claim in
22 2001?

23 A. Yes, she was.

24 Q. When was that file closed?

25 A. September 24th of 2001.

1 Q. In the 2001 claim, was there mention of damage to
2 the driveway?

3 A. No, there was not.

4 Q. Sir, I want to call your attention to what's been
5 marked as Exhibit One.

6 JUDGE CORBETT:

7 I have this marked and identified as
8 Respondent's Exhibit One.

9 (Respondent's Exhibit Number One marked
10 for identification.)

11 BY ATTORNEY MENDELSON:

12 Q. Mr. DePaola, do you have Exhibit One?

13 A. I'm looking for that now.

14 Q. Okay.

15 A. Yes, I have it in front of me.

16 Q. Okay. Can you tell me what Exhibit One is?

17 A. It's basically the assignment to Rose Oravac, that
18 she had received notification from the water company
19 regarding this claim. And it indicates who she is,
20 who her supervisor is, John Pittinger, and the claims
21 office.

22 Q. And is Exhibit One for the May 2001 incident?

23 A. Yes.

24 Q. Does Travelers, does St. Paul Travelers call
25 Exhibit One any special type of document in its

1 system?

2 A. I don't believe so, no. It would be like the
3 cover sheet or the header sheet on it. It really ---
4 it's just basically in the system shows that who was
5 assigned to the claim and who the supervisor is and
6 the phone numbers and the address.

7 Q. Does it also give information about whether or not
8 money was paid out on the claim?

9 A. If you go to a particular screen in the system you
10 can bring up a financial screen in that particular
11 claim number and show that a payment was made on that,
12 yes.

13 Q. Does Exhibit One show if any payment or expenses
14 were incurred on this 2001 claim?

15 A. On this specific page of Exhibit One, no, it does
16 not.

17 Q. Mr. DePaola, I'm looking at Exhibit One on page
18 one, and it looks like the fourth break there's
19 information that says financial summary.

20 A. Okay. Could you repeat that? That was page what
21 again? I'm sorry.

22 Q. Sure. I'm looking at the top on my Exhibit One,
23 it says, claims management system-status and then to
24 the right it says, page one of two.

25 A. Oh, okay. I'm sorry. I was on the wrong sheet.

1 Q. Oh, I'm sorry.

2 A. That's my mistake. I'm sorry. Yeah. The status
3 of claim, 7/14/2006 at 10:07 a.m. at the top; is that
4 correct?

5 Q. Correct.

6 A. Okay.

7 Q. Correct. We're looking at the same document,
8 Exhibit One. Sir, does this Exhibit One I see also it
9 says financial summary, what does that mean, and it's
10 down about halfway down the page?

11 A. That is what we paid for on behalf of Ms. Rodgers
12 damages to the restoration company for the repair of
13 her home.

14 Q. Okay. All right. I now want to turn your
15 attention to May 5th, 2005. Do your company records
16 indicate any contact from anyone on behalf of Ms.
17 Rodgers?

18 A. Yes.

19 Q. And who contacted Travelers?

20 A. On that date, Paul Blazeovich from DRS,
21 Incorporated who did the repairs in 2001 notified
22 Travelers regarding on behalf of Ms. Rodgers that she
23 was stating that she had driveway damage as a result
24 of the loss.

25 JUDGE CORBETT:

1 Okay. Again, would you spell the last
2 name for the court reporter, please.

3 A. Mr. Blazeovich, B-L-A-Z-E-V-I-C-H.

4 JUDGE CORBETT:

5 Okay. Thank you.

6 A. You're welcome.

7 BY ATTORNEY MENDELSON:

8 Q. And what was Travelers' response?

9 A. At that point, first we indicated that there was
10 no mention of any driveway damage in the 2001 loss or
11 had we received anything from Ms. Rodgers within that
12 four-year period between 2001 and 2005 we hadn't
13 received anything or heard from her regarding any
14 problems to the driveway. And that the --- at that
15 point, you know, the statute of two years would have
16 been -- would have run at that point. So if she did
17 have any prior damage from the 2001 loss or prior,
18 under the Pennsylvania law that statute of limitations
19 would have expired.

20 Q. I want to turn your attention now to later in
21 2005, and also turn your attention to what's been
22 marked as Exhibit Two.

23 JUDGE CORBETT:

24 Yes. We'll have this marked as
25 Respondent's Exhibit Two.

1 (Respondent's Exhibit Number Two marked
2 for identification.)

3 BY ATTORNEY MENDELSON:

4 Q. Mr. DePaola, do you have Exhibit Two in front of
5 you?

6 A. Yes. That says, just to be sure, claim notes as
7 of 7/14/2006, 10:08:40 a.m. at the top?

8 Q. Correct.

9 A. Okay.

10 Q. Sir, can you tell us what this document is?

11 A. This document is notification from Rose Oravac
12 that she received a phone call from Dave Drozd from
13 the water company with a complaint from Ms. Rodgers
14 that her driveway was damaged. And this was Rose's
15 --- the beginning of Rose's initial investigation of
16 the complaint.

17 Q. And what's the claim number?

18 A. A as in apple --- oh, this claim number was
19 BOU8069 at the top. I'm sorry.

20 Q. And is that the claim number, the same claim
21 number as the May 2001 claim?

22 A. No, it is not.

23 Q. Sir, let me take you back, if I may, to Exhibit
24 One. And I apologize for jumping around.

25 A. That's quite all right.

1 Q. What was the claim number for Exhibit One which
2 was the May 2001 claim?

3 A. BOU8069.

4 Q. And for Exhibit Two, is that the same claim
5 number?

6 A. Yes.

7 Q. Okay. Then sir, I want to call your attention to
8 what's been preliminarily marked as Exhibit Number
9 Three.

10 JUDGE CORBETT:

11 So marked and identified.

12 (Respondent's Exhibit Number Three marked
13 for identification.)

14 BY ATTORNEY MENDELSON:

15 Q. Can you refresh our recollection on what Exhibit
16 Three --- what this document is?

17 A. Yes. After Rose did the initial investigation of
18 the loss from the 2001 incident, she determined that
19 that damage was not, you know, it had gone past its
20 statute and possible not a result of that. So she at
21 that point filed a new claim for Ms. Rodgers for May
22 of 2005.

23 Q. Okay. And what was the claim number given here on
24 Exhibit Three?

25 A. It would be A as an apple, E as in Edward, C as

1 in Charley, 2249.

2 Q. Mr. DePaola, at some point in 2005, did you go to
3 Ms. Rodger's residence?

4 A. Yes, I did.

5 Q. Do you recall when that was?

6 A. November 16, 2005, the day after I received the
7 loss.

8 Q. Sir, if I may direct your attention to what's been
9 preliminary marked as Exhibit Number Four.

10 JUDGE CORBETT:

11 So marked and identified.

12 (Respondent's Exhibit Number Four marked
13 for identification.)

14 A. Okay.

15 BY ATTORNEY MENDELSON:

16 Q. Sir, can you tell me what we're looking at here on
17 Exhibit Number Four?

18 A. That is the front of the Rodgers home.

19 Q. Who took this photograph?

20 A. I did.

21 Q. And is this a true and accurate description of the
22 way the Rodgers home looked in November 2005?

23 A. Yes, it is.

24 Q. Sir, I'd like to turn your attention to what's
25 been preliminary marked as Exhibit Five.

1 JUDGE CORBETT:

2 Yes. So marked and identified.

3 (Respondent's Exhibit Number Five marked
4 for identification.)

5 A. Okay.

6 BY ATTORNEY MENDELSON:

7 Q. Can you tell us what this photograph is?

8 A. That is a view looking from the street down to the
9 garage area and basement area of the Rodgers home.

10 Q. Who took this photograph?

11 A. I did.

12 Q. And when did you take this photograph?

13 A. In November of 2005.

14 Q. And this is a true and accurate portrayal of how
15 the driveway looked at the Rodgers residence in
16 November, 2005?

17 A. That's correct.

18 Q. I'd like to now direct your attention to what's
19 been marked preliminary as Exhibit Number Six.

20 JUDGE CORBETT:

21 Yes, so marked and identified.

22 (Respondent's Exhibit Number Six marked
23 for identification.)

24 BY ATTORNEY MENDELSON:

25 Q. Mr. DePaola, what am I looking at in Exhibit six?

1 A. This the review --- excuse me, the reverse view
2 looking up the street --- or up the driveway, excuse
3 me, from the Rodgers' --- you know, from the garage
4 door looking up the driveway to the street.

5 Q. And who took this photograph?

6 A. I believe I did.

7 Q. Do you know when that photograph was taken?

8 A. It should have been taken the same date of
9 November of 2005.

10 Q. And is this photograph a true and correct
11 portrayal of what you saw in November of 2005?

12 A. Yes.

13 Q. Did you reach any conclusions about damage to the
14 Rodgers driveway after you were there in November of
15 2005?

16 A. Yes, I did.

17 Q. And Mr. DePaola, what part of the conclusions you
18 reached?

19 A. I questioned Mr. and Mrs. Rodgers regarding the
20 driveway. They stated that the driveway was 40 years
21 old and original to the home. As Mrs. Rodgers stated
22 prior, there is no sewer or anything in front of the
23 home. So the home is on the down portion of the
24 street, but the street from there out is virtually
25 level, the entire street is virtually level, except

1 for this area where it starts to --- the topography
2 of the land naturally starts to run down a little bit,
3 to where the gray vehicle is, where that fence is.
4 There I nothing but a wooded area beyond that point.
5 So there's nothing but woods beyond that point down to
6 the mill. And as far as the driveway itself, the
7 damage to the driveway was not --- or I did not
8 believe as a result of water damage from underneath,
9 but as a result of natural freeze and thaw cycles that
10 we do have here in Pennsylvania with the driveway, you
11 know, consistent with the driveway being 40 years old.

12 ATTORNEY MENDELSON:

13 Your Honor, I have no other questions
14 from Mr. DePaola. I would, however, move for the
15 admission into evidence of Pennsylvania American Water
16 Exhibits One through Six.

17 JUDGE CORBETT:

18 All right. Hearing no objection they
19 would be so admitted.

20 ATTORNEY MENDELSON:

21 Thank you, Your Honor.

22 JUDGE CORBETT:

23 Mr. DePaola, if I can ask a question.

24 A. Certainly.

25 JUDGE CORBETT:

1 Just so I am oriented as far as the
2 photograph is concerned. I'm looking at Exhibit
3 Number Six.

4 A. Uh-huh (yes).

5 JUDGE CORBETT:

6 That's the up-the-driveway photo?

7 A. Yes.

8 JUDGE CORBETT:

9 And with the car at the top of the
10 driveway it appears may be on the street.

11 A. Correct.

12 JUDGE CORBETT:

13 The street, River Ridge Road that we're
14 referring to here, does that run left to right in the
15 photograph or does that run from front to back in the
16 photograph?

17 A. River Run would run left to right, sir.

18 JUDGE CORBETT:

19 Okay. Thank you. Now, so that road that
20 continues on beyond the car, up the hill, beyond the
21 driveway, across the road and up the hill, that is
22 some other side street?

23 A. That is correct. That is correct. Yes, sir.

24 JUDGE CORBETT:

25 Okay. All right. I notice in the

1 photograph that there is a gate and it looks ---
2 appears to be a gate to the right of that car. Does
3 that lead to some type of a road beyond that?

4 A. That is a dirt access road for the water company
5 and the mill for their lines to --- where they're
6 service --- one of those big concrete service boxes
7 are. It's down over that area. It's just a dirt
8 access road.

9 JUDGE CORBETT:

10 Okay. I do not believe I have any
11 further question for you, Mr. DePaola. Thank you.

12 A. You're welcome, sir.

13 JUDGE CORBETT:

14 Ms. Rodgers, do you have any questions of
15 Mr. DePaola?

16 MS. RODGERS:

17 I don't have any questions, but I do have
18 a couple comments.

19 JUDGE CORBETT:

20 Okay. Well, hold the comments for just a
21 minute.

22 MS. RODGERS:

23 Okay.

24 JUDGE CORBETT:

25 And then we'll see --- we'll let you come

1 back and get some further testimony after Mr.
2 Mendelsohn is through.

3 MS. RODGERS:

4 Okay.

5 JUDGE CORBETT:

6 If you can just hold that thought. Any
7 further then, Mr. Mendelsohn?

8 ATTORNEY MENDELSON:

9 No, Your Honor. PAWC rests.

10 JUDGE CORBETT:

11 All right. And at this point then, Ms.
12 Rodgers, you said you had some further comments or
13 testimony to give.

14 MS. RODGERS:

15 Yes. They seem have gone over it for so
16 many times referring back to the damage due to my 2001
17 break, and I have said from the very beginning it was
18 not due to my 2001 water break. It was over the
19 numerous breaks of all the years. And River Ridge is
20 not a level street, that's a graded street, and the
21 gate that he says is just going to the woods, a dirt
22 road, that's access to a bike trail that goes from
23 here to Washington D.C.

24 JUDGE CORBETT:

25 Okay.

1 MS. RODGERS:

2 So it's not like --- I mean, it is
3 through woods, but it is --- it is an access to get
4 onto the bike trail.

5 JUDGE CORBETT:

6 Okay. Any further comments then, Ms.
7 Rodgers?

8 MS. RODGERS:

9 No. That's all.

10 JUDGE CORBETT:

11 Any Cross Examination, Mr. Mendelsohn?

12 ATTORNEY MENDELSON:

13 No, Your Honor.

14 JUDGE CORBETT:

15 All right. Anything further, Mr.
16 Mendelsohn, any further testimony?

17 ATTORNEY MENDELSON:

18 No, Your Honor.

19 JUDGE CORBETT:

20 Any final summary, any closing statements
21 you'd like to make Mr. Mendelsohn?

22 ATTORNEY MENDELSON:

23 Your Honor, very briefly, again, we would
24 suggest that if there is any remedy here, which we do
25 not believe there is, that remedy would be before a

1 Court of Common Pleas or a District Justice or
2 Magisterial District Judge court, because it would be
3 a civil claim. As Ms. Rodgers has said, her concern
4 is her alleged property damage and there has been
5 --- there's been, in our opinion, no evidence that one
6 can say that a water main break has been the cause of
7 damage to a driveway that is, as Mr. DePaola
8 testified, almost 40 years old. So we would ask that
9 the formal complaint be dismissed, and Ms. Rodgers
10 advised that she may pursue this action if she chooses
11 before a Court of Common Pleas or a district justice
12 court.

13 JUDGE CORBETT:

14 Thank you. Ms. Rodgers, you have the
15 final word.

16 MS. RODGERS:

17 Probably after this long, I don't know.
18 I mean, what I would spend in attorneys to further
19 pursue this --- I mean, obviously insurance companies
20 are good when you have them, but if you need a claim
21 they're not going to pay. It doesn't matter how old
22 the driveway is, how old the house is. It was in good
23 condition before all the water breaks. And if you
24 come out and look at my house, my house is kept up.
25 So that was like an insult there.

1 JUDGE CORBETT:

2 Okay.

3 MS. RODGERS:

4 Because it doesn't matter how old
5 something is, it's how well it's taken care of and
6 what damage has been done to it.

7 JUDGE CORBETT:

8 Okay. So the parties understanding the
9 procedure from this point, I will wait to receive a
10 copy of the transcript from this morning's hearing.
11 That transcript should arrive in this office within
12 the next three or four weeks. As my schedule permits
13 I will then sit down and draft a decision in this
14 case. That decision will be filed within 90 days
15 after receipt of the transcript. When I file the
16 decision with the Commission in Harrisburg you can
17 expect a copy of that decision within a week or two
18 after after I have filed it with the commission.

19 The decision will come directly from the
20 Commission in Harrisburg. There will be an
21 instructional letter which outlines for you the
22 procedure to follow if you wish to file any type of
23 exceptions to that decision. Please note that the
24 exceptions must be filed within the deadlines specified
25 in the letter. Otherwise the Commission will not

1 review late-filed exceptions. Does either party have
2 any question with regard to the procedure from this
3 point forward?

4 ATTORNEY MENDELSON:

5 No, Your Honor.

6 MS. RODGERS:

7 No, sir.

8 JUDGE CORBETT:

9 Okay. I thank the parties for their
10 participation and cooperation this morning and the
11 hearing is now adjourned. Thank you very much.

12 ATTORNEY MENDELSON:

13 Thank you, Your Honor. Thank you, Ms.
14 Rodgers. Gentleman, thank you.

15 ATTORNEY DEPAOLA:

16 Thank you.

17 JUDGE CORBETT:

18 The hearing is now adjourned.

19

20 * * * * *

21 HEARING CONCLUDED AT 11:10 A.M.

22 * * * * *

23

24

25



Claim Status As Of: 7/14/2006 10:07:04 AM

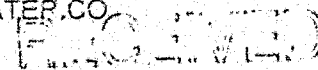
Claim No BCU8069 Office 130 Location 0504403440 Claim Rep RMO
 SAI Nbr 2996L1020 Acct Name /AMERICAN WATERWORKS SERVICE CO File Prefix LR
 Claimant: BEVERLY ROGERS File Prefix LR # Cimnts 001
 DOL 05/23/2001 Rptd TIC 05/25/2001 Close Dt 09/25/2001 Status CLOSED
 Policy# TC2JGLSA 263T3317 From 10/01/2000 To 10/01/2001

ACCIDENT LOCATION

569 RIVER RIDGE RD
PITTSBURGH
PA 15133

RISK LOCATION

PENNSYLVANIA AMERICAN WATER CO
101 LONG ST
ELIZABETH
PA 15037-1753



AUG 01 2006

REGULATORY UTILITY COMMISSION

DESCRIPTION OF ACCIDENT

WATER MAINLINE BROKE AND CAUSED DAMAGE TO THE INTERIOR AND CONTENTS
IN/HOME EXTORIOR CLEAN-UP

FINANCIAL SUMMARY

Total Number of Claimants: 001	BI: 000	PD: 001	IN: 000
<u>Kind</u>	<u>Incurred</u>	<u>Paid</u>	<u>Outstanding</u>
TOTAL	\$37,532.00	\$37,531.15	\$0.85
CLAIM	\$37,532.00	\$37,531.15	\$0.85
EXPENSE	\$0.00	\$0.00	\$0.00

CLAIMANT DETAILS

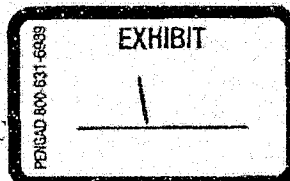
Total Number of Claimants: 001

Claimant	Type	Incurred	Paid	Outstanding
All Claimants		\$37,532.00	\$37,531.15	\$0.85
001 BEVERLY ROGERS	PD	\$37,532.00	\$37,531.15	\$0.85

Note: Claimant level financial information does not reflect recoveries or offsets

CLAIM REPRESENTATIVE INFORMATION

PAWC



C-20066054
PGH 7-25-06

Claim Rep. ROSE M ORAVEC Phone: (412) 795- Mail
6382 ID: RORAVEC@TRAVELERS.COM

Supervisor: JOHN PITTENGER Phone: (412) 338- Mail
3145 ID: JPITTENG@TRAVELERS.COM

Office: 130 / PITTSBURGH CL CLAIM
Address: PO BOX 535200 700 TWO CHATHAM CENTER
PITTSBURGH, PA 15219-3498
Phone: (800) 238-6285

PAWC EXHIBIT NO. 1



Claim Notes As Of: 7/14/2006 10:08:40 AM

Claim No BOU8059	Office 130	Location 0504403440	Claim Rep RMO
SAI Nbr 23961.1020	Acct Name /AMERICAN WATERWORKS SERVICE CO	File Prefix LR	
Claimant BEVERLY ROGERS	Rptd TIC 05/25/2001	File Prefix LR	# Clmnts: 001
DOL 05/23/2001	From 10/01/2000	Close Dt: 09/25/2001	Status CLOSED
Policy# TC2JGLSA 260T3317		To 10/01/2001	

Claimant Note Type CORRESPONDENCE Date 10/05/2005 12:04:33 Author: RMO
001

Subject Insured Called

Dave Drozd of PAW called. States claimant has been calling with complaints that her driveway is damaged. He said Paul at DRS told him he had been in touch with the claimant about a year ago when she called about the driveway and he told her that the statute expired. I told Dave that the break was 5/23/01 which is 4 1/2 years ago. We have not heard from the claimant at all since that time.

What we believe is going on is that the insured has had 3 breaks of this line in the past month and breaks a few years ago and she has seen her neighbors get their driveways repaired or replaced and she is looking to have hers done. Paul at DRS did send me a photo of her driveway and it has cracks in it, however he did not feel they are related. As to the recent breaks they were near the beginning of the street (593) and she lives at the end (569). I told Dave our position is that the statute has expired. He just wanted to see if we had a file on this since she may file a PUC complaint and he will have to answer it. rmo 10/5/05

RECEIVED

AUG 1 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

Claimant Note Type GENERAL Date 09/24/2001 12:53:15 Author: RMO
001

Subject SETTLEMENT AUTH/CLOSING FILE

RECD E-MAIL RESPONSE FROM JOHN TRILL THAT IT IS OK TO PAY DRS S BILL
ISSUING CHECK TO DRS FOR \$11,744.01 ON 09/24/01 RMO 9/24/01

PAWC

EXHIBIT
2

C-20066054
PGH 7-25-06

Claimant Note Type GENERAL Date 09/21/2001 09:57:33 Author RMO
001

Subject FINAL DRS BILL/REQUESTED SETTLEMENT AUTH/SAC COMPLIA

Received bill from DRS totaling \$20,744.01. This includes repairs to a finished family room, laundry room, bathroom and clean-up in the garage area. The repairs entail: reframing all stud walls & plates; replacing insulation, drywall, paneling, ceiling tile system and chair rail; painting where necessary; rebuild stairway banister; stain/finish interior doors and install; replace pad & carpet including steps; replace vinyl floor tile. Garage repairs entailed thorosealing foundation walls and cleaning/sanitizing floors. Cost includes all electrical to replace outlets, light fixtures, switches and to rewire as well as time to remove/reset contents and debris removal.

SAC instructions require that settlement authority be obtained for payment of \$25,000 or more. To date, \$16,787.14 has been paid. I have sent a letter via email to John Ili (his preferred method of communication) requesting settlement authority w/cc Robert Kleppinger at Frenkel & Co. RMO 9/21/0

Claimant Note Type GENERAL Date: 09/14/2001 09:29:24 Author RMO
001

Subject CONTENTS RESOLUTION

REC'D CMTS CONTENTS LIST TOTALING \$3461. MOST OF THE ITEMS WERE VERY REASONABLE AND APPEARED IN LINE. SHE HAD FURNITURE THAT WAS 6 YRS OLD AND SHE LISTED ORIGINAL PRICE & WHAT SHE FELT THE VALUE WAS AND SHE TOOK 33% DEPRECIATION. LIFE EXPECTANCY IS 8-13 YRS AND WITH STRAIGHT LINE DEPR, YOU WOULD TAKE 34% IN THE 6TH YEAR. I AM TAKING 40% DEPR ON THE FURNITURE ITEMS. THERE ARE SOME OTHER ITEMS THAT I FELT WERE HIGH AND I TOOK DEPR BASED ON THE LIFE EXPECTANCY TABLES (ENTERTAINMENT CENTER, TV, NINTENDO GAMES, ETC). ACV OF CONTENTS IS \$7126.43 AND I AM ISSUING A CHECK TO CMT IN THAT AMT. DRS IS NEARLY DONE WITH ALL REPAIRS AND WILL BE FORWARDING THEIR BILL. RMO 9/14/01

Claimant Note Type GENERAL Date: 09/31/2001 10:16:11 Author RMO
001

Subject: STATUS/DRS

SPOKE WITH PAUL BLAZEVICH OF DRS. HE STATES WORK IS ALMOST DONE & HE WILL SEND THEIR BILL WHEN IT IS. RMO 9/31/01

Claimant Note Type GENERAL Date 09/29/2001 17:43:02 Author RMO
001

Subject DRS INTERIM BILL/STATUS

PAWC EXHIBIT NO. 2

RECEIVED BILL FROM DRS FOR WORK COMPLETED TO DATE WHICH IS INCLUSIVE OF REMOVING NUMEROUS CONTENTS TO DRS WAREHOUSE FOR CLEANING AND STORAGE, TEAR OUT OF CEILING, MOLDINGS, PANELING, STUDS, BASEBOARDS, DOORS, CABINETS, ETC AND HAULING AWAY, INSTALLATION OF INTERIOR FRENCH DRAIN AND THOROSEALING EXTERIOR WALLS. TOTAL IS \$8028.31 ISSUING CHECK TO DRS

THEY ARE CURRENTLY IN PROCESS OF COMPLETING REPLACEMENT OF THE ABOVE ITEMS. I AM ALSO WAITING FOR CMT'S CONTENTS CLAIM.

I AM SENDING A "REMINDER" LETTER TO CMT ASKING THAT SHE FORWARD HER CONTENTS AS SOON AS POSSIBLE. RMO 8/29/01

Claimant: 001 Note Type: GENERAL Date: 08/17/2001 11:03:50 Author: RMO

Subject: SAC COMPLIANCE/RESERVE ADVISORY

RESERVE INCREASED TO \$37000. SAC INSTRUCTIONS REQUIRE THAT A RESERVE ADVISORY BE SENT WHEN TOTAL ESTIMATE IS \$25000 OR MORE. I HAVE SENT RESERVE ADVISORY TO JOHN IHLE VIA E-MAIL (HIS PREFERRED METHOD OF COMMUNICATION) WITH CC: TO ROBERT KLEPPINGER AT FRENKEL & CO.
RMO 8/17/01

Claimant: 001 Note Type: GENERAL Date: 08/17/2001 10:27:53 Author: RMO

Subject: STATUS/DRS - RESERVE RATIONALE-90 DAYS

CALLED & SPOKE WITH PAUL BLAZEVIK OF DRS FOR STATUS ON CLAIM. HE STATES REPAIRS ARE ON-GOING. THEY HAVE THE INTERIOR FRENCH DRAIN IN AND ARE WORKING ON THE FRAMING SO THEY CAN INSTALL THE PANELING. THEY WILL THEN NEED TO GET CARPET/TILE INSTALLED. AS TO RESERVE, HE SUGGESTS \$27500 FOR THEIR PORTION OF THE WORK PLUS CMT'S CONTENTS OF WHICH SHE HAD A LOT. THEY ALSO HAVE LANDSCAPING REPAIRS TO BE MADE. HE STATES THAT THE RETAINING WALL IS OK.

RESERVE: CURRENT RESERVE IS \$23000. I AM INCREASING TO \$35000 AS CONTENTS INCLUDED FURNITURE.
RMO 8/17/01

Claimant: 001 Note Type: GENERAL Date: 03/03/2001 14:59:20 Author: RMO

Subject: STATUS/CONTENTS

CALLED CMT TO OBTAIN STATUS ON WHEN SHE WILL BE SUBMITTING HER CONTENTS LIST. CALLED HER AT WORK & WAS ADVISED SHE IS NOT IN TODAY. I CALLED HER AT HOME & RECD A/V - LEFT HER A DETAILED MSG TO GET BACK TO ME WITH A STATUS ON WHEN SHE WILL BE FORWARDING CONTENTS.
RMO 3/3/01

Claimant: Note Type: GENERAL Date: 07/02/2001 16:55:03 Author: RMO

PAWC EXHIBIT NO. 2

001

Subject STATUS/DRS

SPOKE WITH PAUL BLAZEVIICH OF DRS HE STATES THAT MRS. ROGERS CALLED OVER THE WEEKEND WE HAD VERY HEAVY RAINS ON SATURDAY MORNING AND AGAIN SUNDAY AFTERNOON AND SHE HAD WATER COMING THROUGH THE WALLS OF HER BASEMENT. HE HAS A CALL INTO HER AND WILL LET ME KNOW (ANSWERING SERVICE TOOK CALL). THEY MAY NEED TO INSTALL AN INTERIOR FRENCH DRAIN SINCE SHE CONTINUES TO GET WATER INSIDE. RMO 7/2/01

Claimant:
001

Note Type: GENERAL

Date: 06/26/2001 09:44:17 Author: RMO

Subject DRS BILL/EMERGENCY SVC

RECD BILL FROM DRS TOTALING \$1572.40 FOR EMERGENCY SERVICE WHICH INCLUDED REMOVING/DISCARDING CARPET AND PADDING, EXTRACT STANDING WATER FROM FLOORS, REMOVE/RESET AND TRANSFER CONTENTS TO DRY BOXES, SET UP FAN AND DEHUMIDIFIER AND MILDEW PROOF. ROOMS WORKED IN ARE FAMILY ROOM, LAUNDRY AREA & GARAGE. ISSUING CHECK TO DRS. DIARY AHEAD FOR EXTENSIVE INTERIOR REPAIRS TO BE COMPLETED RMO 6/26/01

Claimant:
000

Note Type: GENERAL

Date: 06/07/2001 15:07:55 Author: RMO

Subject: ADDL CMT

PAUL BLAZEVIICH OF DRS STATED THAT CMT ROGERS TOLD HIM THAT HER NEIGHBORS DRIVEWAY WAS DAMAGED. HE STATES THAT IT HAS SUNK. HE TOLD HER TO HAVE NEIGHBOR CALL PAWC SO THEY CAN ADD AN ADDL CMT. I TOLD HIM PAWC CAN CALL ME AND I WILL ADD THE CMT. RMO 6/7/01

Claimant:
001

Note Type: GENERAL

Date: 06/06/2001 13:12:38 Author: RMO

Subject: RESERVE RATIONALE-INITIAL

PLACING PD RESERVE OF \$23,000 AT THIS TIME DAMAGES INCLUDE CARPET/PADDING, TILE, KNOTTY PINE PANELING (NOT SUPE IF STUDS/FIRING STRIPS WILL NEED TO BE REPLACED), AND A LOT OF CONTENTS INCLUDING FURNITURE. THERE IS A QUESTION ON WHETHER THERE WAS ANY DAMAGE TO A RETAINING WALL OUTSIDE. WATER APPARENTLY RAN FOR A PERIOD OF TIME BEFORE IT WAS DISCOVERED. RMO 6/6/01

Claimant:
001

Note Type: INVESTIGATION

Date: 06/25/2001 14:16:35 Author: RMO

Subject: CONTACTED CLAIMANT

Called cmt at home #. Man answered and gave me her work number and requested I call her there. Spoke with Beverly. She states that when she went to bed at 10:00 pm on Tuesday, 6/25, the basement was dry. She went

PAWC EXHIBIT NO. 2

downstairs in the morning and saw some areas where water had pooled. Her first thought was that water leaked in from the heavy rains we have been having although she indicated she never got water in before. She did not have a shop vac so she figured she would go to work and would stop in at her sons on her way home to get his. By the time she came home, she went downstairs and there was 4-5" of water above the carpeting. Carpet was saturated and the bottoms of the sectional sofa were wet. She could see water running from behind the walls. She saw A PAWC truck outside and she asked them if there was a problem or was it a routine check and they told her a routine check. They asked her why & she told them that her basement was flooded. They asked if they could come inside and take a look and when they came in, they turned around and left. She asked them didn't they want to see and they replied that they could see water running from behind the wall. They told her that they knew they had a leak but they couldn't find it. They dug up in her yard but the leak was not there. It was in her next door neighbors. Her house is the last house on the street. She states that they called DRS right away and crew got there by 6:30 pm. They extracted the water and then removed the carpeting/pad and put the furniture up on blocks. They ran dehumidifiers and blowers. She states that the water is still running. She has knotty pine paneling on the walls and DRS advised her that it would have to be removed. Appears water had been running for a period of time. She states that they were remodeling their kitchen so they had a lot of stuff downstairs. Also they just emptied their storage shed so the stuff was down there and had to be moved. She had some items that were damaged and I told her I will forward contents forms. She was very pleased with service from DRS and how quickly they responded.

...
Sending out contents forms. rmo 5/25/01

Claimant: 000 Note Type: LIABILITY/EVALUATION Date: 05/25/2001 14:13:46 Author: RMO

Subject: LIABILITY

Insured owns and is responsible for maintaining water mains as they are in their exclusive control. I am familiar with this street and insured has had several water main breaks at various locations on the street which places 1st on notice of the deteriorated condition of the line. All previous repairs have been made by insured's employees. Accepting Liability. rmo 5/25/01

PAWC EXHIBIT NO. 2

Claimant Note Type: COVERAGE
000

Date: 05/25/2001 14:13:01 Author: RMO

Subject: COVERAGE

- Entity seeking coverage (SA American Water) is a subsidiary of the named insured (American Waterworks Service Co.)

- DOL is within the coverage period

- CGL Coverage Form CG 00 01 10 93 applies

- LOL of \$1,000,000 each occurrence (Coverage A)

- SAC instructions apply and have been reviewed.

Presettlement authority required for payment of \$25,000 or more

Reserve/estimate advisory necessary when total reserve is \$25,000 or more

Additional reserve advisory is necessary when reserve is \$100,000 or more

Water contamination/products claims to be reviewed with company manager prior to investigation or doing any activity

Water pressure/flow claims to be reviewed with insured for any defenses

Insured can handle PD claims up to \$1,000 in house

- No exclusions appear to apply at this time based on information presently developed.

RMO 5/25/01

Claimant: Note Type: INVESTIGATION
000

Date: 05/25/2001 13:55:25 Author: RMO

Subject: CONTACTED INSURED

Local restoration contractor Disaster Restoration Services (DRS), is now reporting claims on behalf of insured. Called for Paul Blazeovich of DRS. He was out on the road. Left msg for a c/b. rmo 5/25/01

Spoke w/Paul Blazeovich. He states that water poured through the wall from behind the paneling and it will need to be removed. He states it is knotty pine. He is not sure if the furring strips will need to be removed/replaced. Damages including the paneling, carpet, tile and moving/resetting a lot of contents. He states that one had a son of contents. He feels she will be very reasonable with her list. He states furniture was damaged and will need to be thrown away. It was saturated with water. He states furniture was older but in nice condition. He is not sure if there will be any exterior damages. States water came through a retaining wall and he will keep an eye on it. He estimates reserve to be between 20-25,000 plus contents. rmo 5/25/01

PAWC EXHIBIT NO. 2

Number of Notes Returned: 17

PARAMETERS USED IN RETRIEVING CLAIM NOTES	
Claim Number:	BCU8069
Loss Designator:	LR
Sort Order:	Most Recent to Oldest
Claimant Number:	All
Include System Generated Notes:	No
Date From:	07/14/2000
Date To:	07/14/2006

Claim No AEC2249 Office: 130 Location: 0504403440 Claim Rep RMO
 SAI Nbr: 2956_1020 Acct Name: AMERICAN WATERWORKS SERVICE CO File Prefix: LR
 Claimant: BEVERLY RODGERS File Prefix: LR # Clmats: 001
 DOL: 08/14/2005 Rptd TIC: 11/15/2005 Close Dt: 11/30/2005 Status: CLOSED
 Policy#: TC2JGLSA 260T3317 From: 01/01/2005 To: 01/01/2006

ACCIDENT LOCATION

RISK LOCATION

569 RIVER RIDGE DR
 MCKEESPORT
 PA 15132

PENNSYLVANIA AMERICAN WATER CO
 101 LONG ST
 ELIZABETH
 PA 15037-1753

RECORDED

AUG 1 2006

DESCRIPTION OF ACCIDENT

PA PUBLIC UTILITY COMMISSION
 SECRETARY'S OFFICE

THE CLMT ALLEGES SHE HAS DRIVEWAY DAMAGE DUE TO SEVERAL WATER MAIN BREAKS ALONG THE LOSS LOCATION STREET.

FINANCIAL SUMMARY

Total Number of Claimants: 001	BI: 000	PD: 001	IN: 000
<u>Kind</u>	<u>Incurred</u>	<u>Paid</u>	<u>Outstanding</u>
TOTAL	\$0.00	\$0.00	\$0.00
CLAIM	\$0.00	\$0.00	\$0.00
EXPENSE	\$0.00	\$0.00	\$0.00

CLAIMANT DETAILS

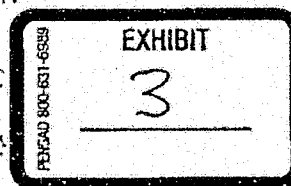
Total Number of Claimants: 001

Claimant	Type	Incurred	Paid	Outstanding
All Claimants		\$0.00	\$0.00	\$0.00
001 BEVERLY RODGERS	PD	\$0.00	\$0.00	\$0.00

Note: Claimant level financial information does not reflect recoveries or offsets

CLAIM REPRESENTATIVE INFORMATION

PAWC



C-20066054
 PGH 7-25-06

Claim Rep ROSE M ORAVEC

Phone: (412) 795- Mail
6382

ID: RORAVEC@TRAVELERS.COM

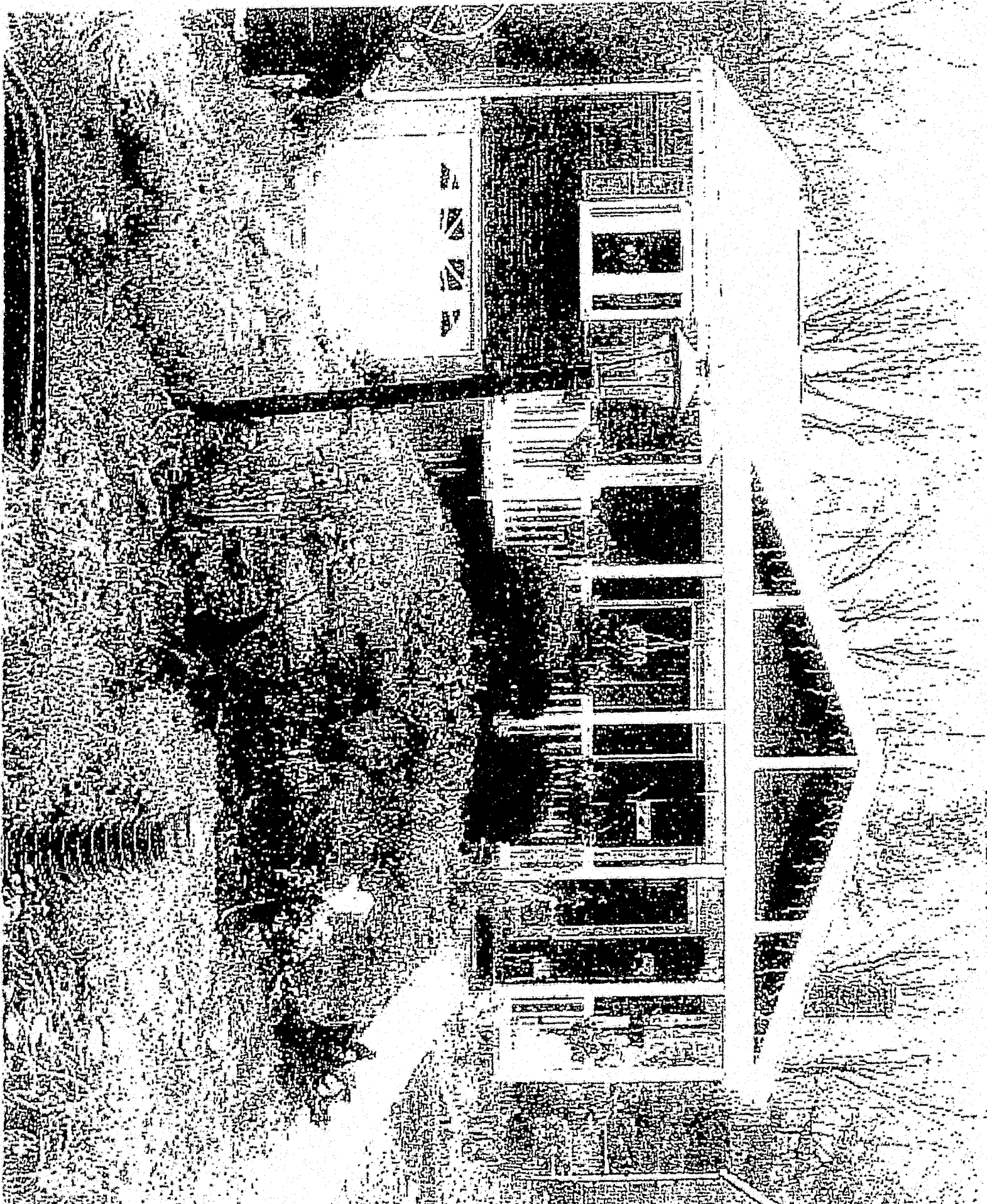
Supervisor JOHN PITTENGER

Phone: (412) 338- Mail
3145

ID: JPITTENG@TRAVELERS.COM

Office 135 / PITTSBURGH CL CLAIM
Address PC BOX 535200 700 TWO CHATHAM CENTER
PITTSBURGH, PA 15219-3498
Phone (800) 238-6285

PAWC EXHIBIT NO. 3



NCJD 800-631-6889
EXHIBIT
4



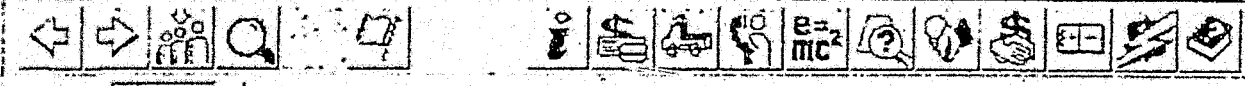
ICAD 000-531-5495
EXHIBIT
5



EXHIBIT
6

VPAD 800-631-6888

File Edit Functions Go Path Help



Path

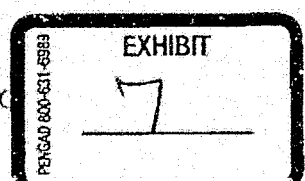
Snapshot Scrn 1		Snapshot Scrn 2		Usage Hist Comp		Usage Hist Comp		M/R Comm Codes		WW Srv Orders	
Customer #	<u>223683</u>	3	RODGERS, BEVERLY								
Account #	<u>223683</u>	4	RODGERS, BEVERLY								
Service Address	<u>569 River Ridge Rd, Mc Keesport, PA 15133-2405</u>										
Mailing Address	<u>569 River Ridge Rd, Mc Keesport PA 15133-2405</u>										
Telephone Number	<u>412-678-1953</u>	Electronic Payment	<u>N</u>	Bill Class	<u>1</u>						
Cur Bill Due Date	<u>4/04/2006</u>	Heat Type		Number of Bill Days	<u>28</u>						
Next Read Date	<u>4/10/2006</u>	Landlord		Fixed Charge	<u>N</u>						
Connect Date	<u>5/09/1993</u>	Number of Tenants	<u>0</u>	Rate Adjustment	<u>Y</u>						
Close Date		Account Status	<u>AC</u>	Taxes	<u>N</u>						
Meter Information											
Meter #	<u>N000031939</u>	Meter Install Date	<u>01/11/1989</u>								
Meter Make	<u>EM</u>	Last Inside Read Dt									
Meter Size	<u>5/8</u>	Consec Est Count	<u>0</u>								
Meter Location Code											
Unit of Measure	<u>100G</u>	<u>Read 100 Gal Bill 100 Gal</u>									
										<input type="button" value="OK"/>	<input type="button" value="Cancel"/>

ENCLOSURE

AUG 6 2006

PA PUBLIC UTILITY COMMISSION
SECRET

PAWC



C. 2006 6054
R6M 7-25-06



Pennsylvania American Water Company

PA Public Utility Commission Complaints and Reports

CASE CLOSING

BCS Case#	<u>1973178</u>	Date Case Closed	<u>3/2/2006</u>
BCS Investigator:	<u>JOAN GORENC</u>	Account Number:	<u>2402236836</u>
Customer Name	<u>BEVERLY RODGERS</u>		
Service Address	<u>569 RIVER RIDGE RD, MCKEESPORT PA. 15133</u>		

Decision Issue :	<u>N</u>	Violation	<u>ACTUAL</u>
Oral/Written	<u>O</u>		
Chapter	<u>56</u>	SectionRule	<u>163(1)</u>
TotalBalance:	<u>88888.88</u>	BalanceDate	
Resolution:	CALLED CUST-SHE SAID MAN CAME FROM INSURANCE AND SAID IT WAS NOT THE COP PROBLEM.....SENDING FORMALS CUST WANTS TO PURSUE...SENT COPY OF INFORM SHEET AT CJST REQUEST.....CLOSE VERBAL CO REP D HUNNELL ...CITE 163(1) LA REPORT... JEG 163(1) LATE REPORT		
Serv. Cont. Amount		Serv. Cont. Date	
Service Restored Pay		Terms :	
Special Budget Amount		Regular Budget Amount	
ArrearsPaymentPlus		FinalMonthlyPayment	
CurrentMonthlyPayment		EndMonthlyPayment	
LetterDescription			
ParDescr			
HeadDate		BillDate	
ReconnectAmount		PayAmount	

[View Report](#) |
 [View Caseopen](#) |
 [Main menu](#)

RECEIVED

AUG 01 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION
 STATE HOUSE BUILDING

EXHIBIT
8
 PENNSYLVANIA PUBLIC UTILITY COMMISSION

C-20066054
 AGH 7-25-06