

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 03/29/06
8. DOCKET NO: C-20066047	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: PATASKI, MARSHA

RESPONDENT/APPLICANT: EQUITABLE GAS CO.

COMP/APP COUNTY: GREENE

UTILITY CODE: 121100

ALLEGATION OR SUBJECT

COMPLAINANT STATES THE COMPANY HAS HER PAYING THE HIGHEST RATE FOR HER UTILITY SERVICE. SHE WANTS THE PUC TO GIVE HER SOME ASSISTANCE OR RELIEF IN PAYING THE LARGE UTILITY BILL THAT SHE HAS.

DOCUMENT  
FOLDER

**DOCKETED**

MAR 30 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED

121100

2006 MAR 29 PM 10:55

PA P.U.C. SECRETARY'S BUREAU

Please print or type.

C-200606047

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name MARSHA PATASKI

Street/P.O. Box P.O. Box-475 Apt #

City Clarksville State PA Zip 15322

County Greene

Area Code/HOME Phone (724) 377-2665

Area Code/WORK Phone

Utility Account Number ~~32542623223~~ was 4475570238223 (Harry Micheloff)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Equitable GAS

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE (local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER (taxi, moving company, limousine)

le

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

This bill is in my grandfather's name, Harry Michaloff. He has been deceased for over 54 yrs. I ~~was~~ Marsha, has lived in his home for over 54 yrs. The bill was left in his name, I called the Equitable Gas Co. many times, and they told me to just leave it in his name, just as long as we pay for it. I did, We were never late. My

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I would like to have some assistance or relief in paying for this large bill. Where I don't believe this was my fault. I have a low income and don't want to have bad credit. I was brought up that way.

Thank You  
Marsha Potaski

"continued"  
B.

monthly bills were usually in the \$40.'s

In Feb '06 I received a bill for \$1,270.42. I called the gas company and they told me, that the meter wasn't read for nearly 2 yrs. in July of '04." I've been trying to pay this bill off a little at a time. I had my <sup>new</sup> bill put in my name that I also pay on, so I have 2 bills for gas.

I don't think it's fair, not to read my meter for 2 yrs. and then hand me a large bill. I could have been paying a little more a month and had it payed off. The gas company said they had me paying the highest rate, but they didn't say why. I was never late.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I MARSHA PATASKI, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Marsha Pataski  
(Signature)

3/21/06  
(Date)

9. **LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

10. **FILING**

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

**Keep a copy of your complaint for your records.**

PA Tariff - Residential  
 HARRY MICHALOFF  
 PO BOX 475  
 CLARKSVILLE, PA 15322-0475

For service at:  
 112 Elm St

200 Allegheny Center Mall  
 Pittsburgh, PA 15212-5352  
 www.eqt.com



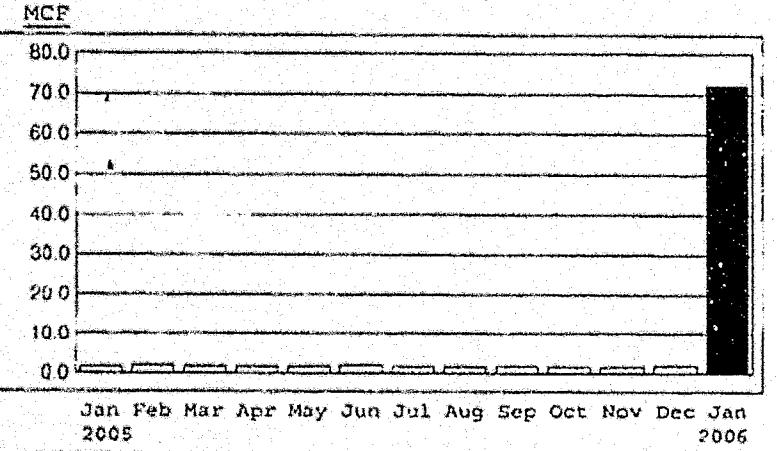
Customer # 4475570  
 Location # 238223

General Information (412) 395-3050  
 Emergencies (800) 253-3928

**Current Gas Usage**

Meter: 5855071353 For Service At: 112 Elm St  
 This Reading 1/26/06 Actual 39.2  
 Last Reading 12/28/05 Estimate 967.0  
 Total Usage in 29 days 72.2  
 Next actual meter reading on 3/28/06 or 3/29/06

**Gas Usage History**



Average Temperature	Average Monthly Usage	Annual Usage
2005 32	2006 36	7.6 91.2

Legend:  Actual  Estimated  Customer \* Corrected

**Bill Messages**

◆ We noticed an increase in the amount of gas used this billing period. After reviewing your account, we found that our estimated readings were too low. We will adjust future estimates to better reflect your gas usage. If you need additional time to pay this bill, please call the General Information number provided above Monday-Friday from 8 a.m. to 5 p.m.

**Equitable Gas Billing**

Balance On Last Bill \$45.55  
 Payments and Other Credits  
 Payment (1/10/06) (\$45.55)  
 Total Payments and Other Credits (\$45.55)  
 Total Charges \$1,270.42  
 Account Balance \$1,270.42

**Current Billing and Other Basic Charges**

Customer Charge	\$11.65
Commodity	\$945.68
12/29/05 - 12/31/05	7.2 MCF @ \$12.630/MCF
01/01/06 - 01/26/06	65.0 MCF @ \$13.150/MCF
Gas Cost Adjustment	\$80.00
12/29/05 - 12/31/05	7.2 MCF @ \$1.090/MCF
01/01/06 - 01/26/06	65.0 MCF @ \$1.110/MCF
Distribution	72.2 MCF @ \$3.230/MCF \$233.21
State Tax Adjustment Surcharge	(\$0.12)
Current Bill	\$1,270.42
<b>Equitable Gas Amount Due</b>	<b>\$1,270.42</b>

This is your final bill.

PLEASE RETURN LOWER PORTION WITH PAYMENT

Become a budget customer by paying exactly \$40.47 by the due date.

Amount Due	\$1,270.42
Due Date	2/21/06

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: March 30, 2006

DOCUMENT  
FOLDER

MARSHA PATASKI  
Complainant

v.

EQUITABLE GAS COMPANY  
Respondent

Complaint Docket  
No: C-20066047

**DOCKETED**

MAR 30 2006

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FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

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TO: EQUITABLE GAS COMPANY

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

DATE SERVED: March 30, 2006

C-20066047

EQUITABLE GAS COMPANY  
ATTN DAN FRUTCHEY  
225 NORTH SHORE DRIVE  
3<sup>RD</sup> FLOOR  
PITTSBURGH PA 15212

DOCUMENT  
FOLDER

Dear Mr. Frutchev:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by MARSHA PATASKI. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

March 30, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,

James J. McNulty  
Secretary

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COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

April 10, 2006

In Re: C-20066047

(SEE ATTACHED LIST)

Marsha Pataski v. Equitable Gas Company

Requests Payment Arrangements

Telephone Hearing Notice

This is to inform you that a hearing by telephone has been scheduled in this case on Tuesday, May 2, 2006. This is one of several hearings scheduled for this day. Your case will be dismissed if the presiding officer is not able to contact you at the time scheduled for the hearing. The hearing will be held as follows:

Type: Initial Telephonic Hearing  
Date: Tuesday, May 2, 2006  
Time: 2:00 p.m.  
Presiding: Administrative Law Judge David A. Salapa  
P.O. Box 3265  
Harrisburg, PA 17105-3265  
Telephone: (717) 783-5452  
Fax: (717) 787-0481

DOCUMENT  
FOLDER

The hearing will be conducted as authorized by 52 Pa. Code §56.174.

**DOCKETED**  
APR 12 2006

You must provide the presiding officer with the telephone number where you can be reached to participate in the hearing. If your telephone number or area code has changed, you must contact the presiding officer at least 5 business days prior to the scheduled hearing and provide the necessary information.

On the hearing date, the Presiding Officer will contact the parties as follows:

Marsha Pataski	724-377-2665
Daniel L. Frutchey, Esquire	412-395-3202

**ATTENTION: YOU MUST BE AVAILABLE WHEN CONTACTED BY THE PRESIDING OFFICER. IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT YOUR CASE, YOUR CASE WILL BE DISMISSED.**

If you have any exhibits that you will refer to during the hearing, you must send 3 copies to the presiding officer and 1 copy to every other party. All copies must be received at least 5 business days before the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance at least 5 business days before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Salapa  
Cherie Pyle, Scheduling Officer  
Beth Plantz  
Docket Section  
Calendar File