

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 03/22/06
8. DCCKET NO: C-20066031	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: CARTER, KEVIN

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES HE WAS NOT BILLED ACCORDING TO HIS AGREEMENT. COMPLAINANT STATES THERE WERE OVERCHARGES DO TO THIS SO HE IS REQUESTING TO GO TO COURT TO GET A REFUND.

**DOCKETED**

MAR 24 2006

DOCUMENT  
FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED

Please print or type.

C-20066031

MAR 22 2006

1. CUSTOMER NAME (COMPLAINANT)

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Your name, mailing address, county, telephone number, utility account number and service address:

Name Kevin Carter

Street/P.O. Box 1430 S. 19th St Apt # \_\_\_\_\_

City Phila State PA Zip 19146

County Phila

Area Code/HOME Phone 215-336-1166

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number (PG&W) 3112022219  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Phila Gas Works

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

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MAR 24 2006

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4. **COMPLAINT** (check one)

A. In general, what is your complaint?

I want to oppose the company's proposed rate increase.

There are incorrect charges on my bill.

There is a reliability, safety or quality problem with my utility service.

I received a notice that my utility service is being terminated.

I would like a payment agreement.

Other. - *wasn't billed according to agreement*  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint. *see enclosed letter*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*To go to court & get a refund for the overcharges.*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Kevin Carter, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Kevin Carter  
(Signature)

3/23/06  
(Date)

9. **LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

10. **FILING**

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

**Keep a copy of your complaint for your records.**

1430 S. 19<sup>th</sup> Street  
Phila., PA 19146

March 20, 2006

Secretary of Bureau  
P. O. Box 3265  
Harrisburg, PA 17105-3265

RE: Kevin Carter vs. PGW, Docket No. C-20055382

Dear Sir/Madame:

I am writing this letter to let you know that I feel that I am not being billed according to the agreement made pursuant to our settlement conference held on January 3, 2006, with Jennifer Raksnis, Customer Review Officer- PGW. According to our agreement, my account balance was \$277.73 (12/20/05). My account was credited \$117.73 leaving a balance of \$160.00. My arrangement was to pay my current bill plus \$40 for four months. I feel that I have been overcharged in the amount of \$400. My meter in my home was never changed, which has also lead me to believe that I am not being charged correctly.

I have followed all of the energy saving suggestions told to me including lowering my thermostat to 58 degrees when I leave for work and only turning up to 63 when I am home. I have also insulated my home and put plastic on my windows, my bill still remains high. Others in my neighborhood have lower bills and I would like to know why mine is so much higher. There isn't anyone home during the day to use gas.

I would like to go to court to settle this matter since the settlement conference didn't result in my bill being reduced as agreed to.

Thank you very much for your cooperation in this matter.

Sincerely,

Kevin Carter

**Philadelphia Gas Works**



800 West Montgomery Avenue, Philadelphia, PA 19122

Laureto A. Farinas, Senior Attorney  
Legal Department

Direct Dial: 215-684-6982

FAX: 215-684-6798

E-mail: laureto.farinas@pgworks.com

January 4, 2006

Mr. Kevin Carter  
1430 S. 19<sup>th</sup> Street  
Philadelphia, PA 19146

**RE: Kevin Carter v. PGW, Docket No. C – 20055382**

Dear Mr. Carter:

Pursuant to our settlement conference held on January 3, 2006 with Jennifer Raksnis, Customer Review Officer – PGW, this letter confirms the terms of the settlement of the above captioned matter.

In the interest of good customer relations and in complete settlement of all issues in this matter, you have discussed your concerns and options with your account. The parties acknowledge and agree to the following:

1. You PGW account balance for gas service to Account No. 3112022219, was, as of December 20, 2005 is \$277.73. This includes the payment of \$200 received on December 20, 2005.
2. In the interest of good customer relations PGW will credit your account in the amount of \$117.73 resulting in a remaining balance of \$160.
3. You have entered into a new payment arrangement consisting of the prompt payment of your current bill plus \$40 until paid in full (4 months).
4. PGW will make arrangement to have the meter in your service address replaced at no charge.
5. You have indicated that you are satisfied with the treatment of your account and payment arrangement and no longer wish to pursue the above captioned matter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Laureto Farinas", is written over a large, stylized, circular flourish or scribble.

Laureto Farinas, Senior Attorney

cc: Jennifer Raksnis

**Philadelphia Gas Works**



800 West Montgomery Avenue, Philadelphia, PA 19122

Laureto A. Farinas, Senior Attorney  
Legal Department  
Direct Dial. 215-684-6982  
FAX: 215-684-6798  
E-mail: laureto.farinas@pgworks.com

January 4, 2006

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

RE: Kevin Carter v. PGW, Docket No. C – 20055382

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated on the record of this proceeding that he is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of his right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Laureto Farinas", is written over a large, stylized circular flourish or scribble. Below the signature, the name "Laureto Farinas" is printed in a standard font.

Laureto Farinas

cc: Kevin Carter  
Administrative Law Judge Marlane R. Chestnut (via FAX)  
Cherie Pyle, Hearing Scheduler (via FAX)  
Jennifer Rasknis  
Linda Pereira  
Anne Marie Cromley

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: March 24, 2006

KEVIN CORTER  
Complainant

v.

PHILADELPHIA GAS WORKS  
Respondent

Complaint Docket  
No: C-20066031

DOCUMENT  
FOLDER  
**DOCKETED**

MAR 24 2006

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FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

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TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

DATE SERVED: March 24, 2006

C-20066031

LAURETO FARINAS ESQUIRE  
PHILADELPHIA GAS WORKS  
800 W MONTGOMERY AVE  
PHILADELPHIA PA 19122-2898

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by KEVIN CORTER. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

**CUSTOMER OF A UTILITY**

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

**COMPANY/UTILITY**

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

DOCUMENT  
FOLDER

March 24, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,

James J. McNulty  
Secretary

ddi

**Philadelphia Gas Works**  
800 West Montgomery Avenue, Philadelphia, PA 19122



Mary M. Chan, Paralegal  
Legal Department  
Direct Dial: (215) 684-6930  
Fax: (215) 684-6798  
E-mail: [mary.chan@pgworks.com](mailto:mary.chan@pgworks.com)

April 12, 2006

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

ORIGINAL

**RE: Kevin Carter vs. PGW, Docket No. C-20066031**

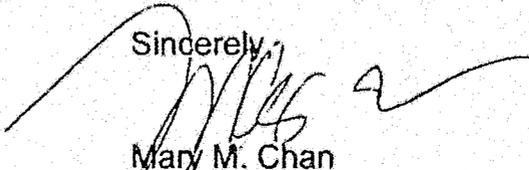
Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please do not hesitate to contact me at my direct-dial number above. Thank you for your assistance in this matter.

DOCUMENT  
FOLDER

Sincerely,

  
Mary M. Chan

Enclosure

cc: Kevin Carter  
Jennifer Raksnis

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APR 12 2006  
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

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**ORIGINAL RECEIVED**

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

APR 12 2006

PA PUBLIC UTILITY COMMISSION  
REGULATORY BUREAU

Kevin Carter

v.

Philadelphia Gas Works

:  
:  
:  
:  
:  
:

Docket No.: C-20066031

**DOCUMENT  
FOLDER**

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted. Pursuant to the Complaint paragraph, the Complainant is Kevin Carter. The Commission's case caption has a typographical error.
2. Admitted.
3. Admitted.
4. (a) Denied. PGW denies the averment that there are incorrect charges on the Complainant's gas bill. The Complainant's gas bills are correct as rendered. PGW denies the averment that the Complainant wasn't billed according to agreement.  
(b) Admitted in part; denied in part. PGW denies the averment that the Complainant is not being billed according to the settlement terms of January 3, 2006, which is attached hereto as Exhibit "A".

**DOCKETED**  
APR 17 2006

It is admitted that the settlement terms were that as of December 20, 2005, the account balance was in the amount of \$277.73. Pursuant to the settlement terms, on January 10, 2006, PGW has credited the account in the amount of \$117.73 as shown on the statement of account history, which is attached hereto as Exhibit "B".

It is further admitted that the Complainant was entered into a payment arrangement of current bills plus \$40 a month for four months or until arrears are zero. PGW admits it agreed to change the Complainant's

meter, however the meter was never changed. By way of further answer, PGW records indicate that it has attempted on several occasions to contact the Complainant to schedule a meter exchange for the State Meter Test to be completed, and have been unsuccessful in reaching the Complainant. PGW stands ready to test the Complainant's meter when given access to the Service Address.

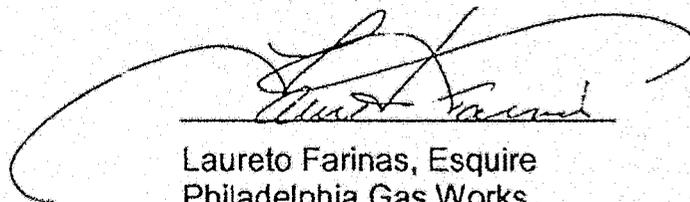
PGW denies the averment concerning the Complainant's conservation measures, and all other averments that are conclusions. PGW has no knowledge of the Complainant's action concerning conservation measures.

5. Denied. The averment in Paragraph 5 of the Complaint is a request for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted.
7. Admitted.

**Wherefore**, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter. PGW requests that, the Commission enter an Interim Order directing the Complainant to make payment of the current bill during the pendency of the hearing in this matter. PGW further requests that the Interim Order directing payment authorize PGW to terminate service if the Complainant fails to comply with that Interim Order.

Respectfully submitted,

April 12, 2006



Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982

EXHIBIT A

RECEIVED

APR 12 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**Philadelphia Gas Works**



800 West Montgomery Avenue, Philadelphia, PA 19122  
Laureto A. Farinas, Senior Attorney  
Legal Department  
Direct Dial: 215-684-6982  
FAX: 215-684-6798  
E-mail: laureto.farinas@pgworks.com

January 4, 2006

Mr. Kevin Carter  
1430 S. 19<sup>th</sup> Street  
Philadelphia, PA 19146

**RE: Kevin Carter v. PGW, Docket No. C – 20055382**

Dear Mr. Carter:

Pursuant to our settlement conference held on January 3, 2006 with Jennifer Raksnis, Customer Review Officer – PGW, this letter confirms the terms of the settlement of the above captioned matter.

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1. Your PGW account balance for gas service to Account No. 3112022219, was, as of December 20, 2005 is \$277.73. This includes the payment of \$200 received on December 20, 2005.
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4. PGW will make arrangement to have the meter in your service address replaced at no charge.
5. You have indicated that you are satisfied with the treatment of your account and payment arrangement and no longer wish to pursue the above captioned matter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

A handwritten signature in cursive script, appearing to read "Laureto Farinas", is written over a large, sweeping horizontal line.

Laureto Farinas, Senior Attorney

cc: Jennifer Raksnis

EXHIBIT B

RECEIVED

APR 12 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

# HISTORY REQUEST REPORT FOR ACCOUNT # 3112022219 AND SA # 9961272648 AS OF 04/12/2006

Account #: 3112022219	SA # 9961272648	Bill Cycle 03	Rate Class: GS
Phone #: 3361166(215)			
Name: CARTER, KEVIN			
Address: 1430 S 19TH ST/PHILA, PA			
Pay Agreement Indicator: N	Easyway Indicator:	CRP Status: S	
Bloker Start Date: 20051006	Bloker End Date: 20080403	Meter #: 1453774	

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
01/01/1998	CONVRC	(\$302.54)	\$560.32	\$560.32							
06/16/1997	CRPCR	\$0.00	(\$120.91)	(\$120.91)							
06/18/1997	PAY	(\$200.00)	(\$200.00)	\$0.00							
07/02/1997	CRPDB	\$0.00	\$168.00	\$168.00							
07/07/1997	BILL	\$27.07	\$27.07	\$0.00	06/04/1997	07/07/1997	R	1512	\$27.07	27	1453774
07/31/1997	PAY	(\$100.00)	(\$100.00)	\$0.00							
07/31/1997	BILL	\$17.67	\$17.67	\$0.00	07/07/1997	07/31/1997	R	1528	\$17.67	16	1453774
07/31/1997	GRPCR	\$0.00	(\$120.45)	(\$120.45)							
09/02/1997	BILL	\$21.09	\$21.09	\$0.00	07/31/1997	09/02/1997	R	1548	\$21.09	20	1453774
09/04/1997	PAY	(\$100.00)	(\$100.00)	\$0.00							
09/04/1997	CRPDB	\$0.00	\$14.99	\$14.99							
09/25/1997	CRPDB	\$0.00	\$38.93	\$38.93							
09/25/1997	PAY	(\$100.00)	(\$100.00)	\$0.00							
09/30/1997	BILL	\$19.39	\$19.39	\$0.00	09/02/1997	09/30/1997	R	1568	\$19.39	18	1453774
10/02/1997	CRPDB	\$0.00	\$15.00	\$15.00							
10/10/1997	PAY	(\$125.00)	(\$125.00)	\$0.00							
10/10/1997	CRPDB	\$0.00	\$93.24	\$93.24							
10/17/1997	PAY	(\$101.00)	(\$101.00)	\$0.00							
10/17/1997	CRPDB	\$0.00	\$46.61	\$46.61							
10/29/1997	BILL	\$62.12	\$62.12	\$0.00	09/30/1997	10/29/1997	R	1634	\$62.12	88	1453774
10/31/1997	CRPCR	\$0.00	(\$13.12)	(\$13.12)							
11/28/1997	BILL	\$159.56	\$159.56	\$0.00	10/29/1997	11/28/1997	R	1616	\$159.56	182	1453774
12/03/1997	CRPDB	\$0.00	\$31.00	\$31.00							
12/11/1997	CRPCR	\$0.00	(\$110.56)	(\$110.56)							
12/11/1997	PAY	(\$53.00)	(\$53.00)	\$0.00							
01/02/1998	BILL	\$226.23	\$226.23	\$0.00	11/28/1997	01/02/1998	R	2076	\$226.23	260	1453774
01/06/1998	CRPDB	\$0.00	\$31.00	\$31.00							
01/26/1998	CRPCR	\$0.00	(\$177.23)	(\$177.23)							

Account # 3112022219 SA # 9961272648 Bill Cycle 03 Rate Class. GS Phone # 3361166(215)  
 Name: CARTER, KEVIN Address: 1430 S 18TH ST/PHILA, PA  
 Pay Agreement Indicator: N Easyway Indicator: CRP Status: S  
 Blocker Start Date: 20051006 Blocker End Date: 20080403 Meter #: 1453774

Tran Date	Tran Type	Current Amt.	Total Amt	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
01/26/1998	PAY	(\$80.00)	(\$80.00)	\$0.00	01/02/1998	02/02/1998	R	2280	\$178.36	204	1453774
02/02/1998	BILL	\$178.36	\$178.36	\$0.00							
02/05/1998	CRPDB	\$0.00	\$28.00	\$28.00							
02/26/1998	PAY	(\$77.00)	(\$77.00)	\$0.00							
02/26/1998	CRPCR	\$0.00	(\$129.36)	(\$129.36)							
02/27/1998	PAY	(\$101.00)	(\$101.00)	\$0.00							
03/05/1998	BILL	\$188.62	\$188.62	\$0.00	02/02/1998	03/05/1998	R	2496	\$188.62	216	1453774
03/09/1998	CRPDB	\$0.00	\$31.00	\$31.00							
03/23/1998	BOLIHP	\$0.00	\$101.00	\$101.00							
04/02/1998	CRPCR	\$0.00	(\$139.62)	(\$139.62)							
04/02/1998	PAY	(\$80.00)	(\$80.00)	\$0.00							
04/03/1998	BILL	\$165.54	\$165.54	\$0.00	03/05/1998	04/03/1998	R	2685	\$165.54	188	1453774
04/07/1998	CRPDB	\$0.00	\$31.00	\$31.00							
04/27/1998	PAY	(\$80.00)	(\$80.00)	\$0.00							
04/27/1998	CRPCR	\$0.00	(\$116.54)	(\$116.54)							
05/05/1998	BILL	\$80.92	\$80.92	\$0.00	04/03/1998	05/05/1998	R	2775	\$80.92	90	1453774
05/06/1998	CRPDB	\$0.00	\$12.00	\$12.00							
05/28/1998	CRPCR	\$0.00	(\$31.92)	(\$31.92)							
05/28/1998	PAY	(\$61.00)	(\$61.00)	\$0.00							
06/03/1998	BILL	\$36.48	\$36.48	\$0.00	05/05/1998	06/03/1998	R	2813	\$36.48	38	1453774
06/05/1998	CRPDB	\$0.00	\$1.00	\$1.00							
07/06/1998	CRPDB	\$0.00	\$12.52	\$12.52							
07/06/1998	BILL	\$26.22	\$26.22	\$0.00	06/03/1998	07/06/1998	R	2839	\$26.22	26	1453774
07/06/1998	PAY	(\$50.00)	(\$50.00)	\$0.00							
07/23/1998	PAY	(\$49.00)	(\$49.00)	\$0.00							
07/23/1998	CRPDB	\$0.00	\$22.78	\$22.78							
08/04/1998	BILL	\$19.39	\$19.39	\$0.00	07/06/1998	08/04/1998	R	2857	\$19.39	18	1453774
08/25/1998	CRPDB	\$0.00	\$29.61	\$29.61							
08/25/1998	PAY	(\$49.00)	(\$49.00)	\$0.00							
08/31/1998	BILL	\$18.53	\$18.53	\$0.00	08/04/1998	08/31/1998	R	2874	\$18.53	17	1453774
09/24/1998	CRPDB	\$0.00	\$30.47	\$30.47							
09/24/1998	PAY	(\$49.00)	(\$49.00)	\$0.00							
10/01/1998	BILL	\$21.95	\$21.95	\$0.00	08/31/1998	10/01/1998	R	2895	\$21.95	21	1453774

Account # 311202219

SA # 5961272648

Bill Cycle: 03

Rate Class: GS

Phone #: 3361166(215)

Name: CARTER, KEVIN

Address: 1430 S 19TH ST/PHILA, PA

Easyway Indicator

CRP Status: S

Meter #: 1453774

Blocker End Date: 20080403

Blocker Start Date: 20051006

Tran Date	Tran Type	Current Amt.	Total Amt	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
10/22/1998	CRPDB	\$0.00	\$27.05	\$27.05							
10/22/1998	PAY	(\$49.00)	(\$49.00)	\$0.00							
11/02/1998	CRPDB	\$0.00	\$29.00	\$29.00							
11/02/1998	BILL	\$75.80	\$75.80	\$0.00	10/01/1998	11/02/1998	R	2979	\$75.80	84	1453774
11/25/1998	CRPCR	\$0.00	(\$26.80)	(\$26.80)							
11/25/1998	PAY	(\$78.00)	(\$78.00)	\$0.00							
12/01/1998	BILL	\$137.33	\$137.33	\$0.00	11/02/1998	12/01/1998	R	3135	\$137.33	156	1453774
12/03/1998	CRPDB	\$0.00	\$31.00	\$31.00							
12/31/1998	PAY	(\$80.00)	(\$80.00)	\$0.00							
12/31/1998	CRPCR	\$0.00	(\$88.33)	(\$88.33)							
01/05/1999	BILL	\$238.20	\$238.20	\$0.00	12/01/1998	01/05/1999	R	3409	\$238.20	274	1453774
01/06/1999	CRPDB	\$0.00	\$31.00	\$31.00							
01/19/1999	CRPCR	\$0.00	(\$189.20)	(\$189.20)							
01/19/1999	PAY	(\$80.00)	(\$80.00)	\$0.00							
02/03/1999	BILL	\$226.47	\$226.47	\$0.00	01/05/1999	02/03/1999	R	3676	\$226.47	267	1453774
02/05/1999	CRPDB	\$0.00	\$31.00	\$31.00							
02/18/1999	CRPCR	\$0.00	(\$177.47)	(\$177.47)							
02/19/1999	PAY	(\$80.00)	(\$80.00)	\$0.00							
02/26/1999	BILL	\$179.64	\$179.64	\$0.00	02/03/1999	02/26/1999	R	3892	\$179.64	216	1453774
03/01/1999	CRPDB	\$0.00	\$31.00	\$31.00							
03/27/1999	BILL	\$212.97	\$212.97	\$0.00	02/26/1999	03/27/1999	R	4149	\$212.97	257	1453774
03/29/1999	CRPDB	\$0.00	\$31.00	\$31.00							
03/30/1999	CRPCR	\$0.00	(\$130.64)	(\$130.64)							
03/30/1999	PAY	(\$80.00)	(\$80.00)	\$0.00							
04/21/1999	BILL	\$99.95	\$99.95	\$0.00	03/27/1999	04/21/1999	R	4267	\$99.95	118	1453774
04/23/1999	CRPCR	\$0.00	(\$163.97)	(\$163.97)							
04/23/1999	PAY	(\$80.00)	(\$80.00)	\$0.00							
04/28/1999	CRPDB	\$0.00	\$31.00	\$31.00							
05/28/1999	CRPCR	\$0.00	(\$50.95)	(\$50.95)							
05/28/1999	PAY	(\$80.00)	(\$80.00)	\$0.00							
05/28/1999	PAY	(\$80.00)	(\$80.00)	\$0.00							
05/28/1999	CRPCR	\$0.00	(\$50.95)	(\$50.95)							
06/02/1999	UNEARN	\$0.00	(\$20.04)	(\$20.04)							

Account # 3112022219 SA # 9961272648 Bill Cycle 03 Rate Class: GS Phone # 3361166(215)  
 Name: CARTER, KEVIN Address: 1430 S 18TH ST/PHILA, PA  
 Easyway Indicator CRP Status: S  
 Blocker Start Date: 20051006 Blocker End Date: 20080403 Meter # 1453774

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
06/02/1999	BILL	\$69.04	\$69.04	\$0.00	04/21/1999	06/02/1999	R	4347	\$69.04	80	1453774
06/03/1999	CRPDB	\$0.00	\$15.00	\$15.00							
07/07/1999	BILL	\$49.00	\$49.00	\$0.00	06/02/1999	07/07/1999	R	4369	\$0.00	22	1453774
07/07/1999	BILL	\$49.00	\$49.00	\$0.00	06/02/1999	07/07/1999	R	4369	\$113.00	22	1453774
07/08/1999	PAY	(\$64.00)	(\$64.00)	\$0.00							
07/09/1999	PAY	(\$84.00)	(\$84.00)	\$0.00							
08/03/1999	BILL	\$49.00	\$49.00	\$0.00	07/07/1999	08/03/1999	Y	4386	\$0.00	17	1453774
09/01/1999	BILL	\$49.00	\$49.00	\$0.00	08/03/1999	09/01/1999	R	4396	\$0.00	10	1453774
09/30/1999	CANB	(\$49.00)	(\$49.00)	\$0.00							
10/01/1999	BILL	\$49.00	\$49.00	\$0.00	09/01/1999	10/01/1999	R	4421	\$0.00	25	1453774
10/01/1999	PAY	(\$74.00)	(\$74.00)	\$0.00							
10/31/1999	CANP	\$64.00	\$64.00	\$0.00							
11/02/1999	BILL	\$77.03	\$77.03	\$0.00	10/01/1999	11/02/1999	R	4523	\$0.00	102	1453774
11/02/1999	BILL	\$77.03	\$77.03	\$0.00	10/01/1999	11/02/1999	R	4523	\$199.03	102	1453774
11/05/1999	CANB	(\$77.03)	(\$77.03)	\$0.00							
11/19/1999	PAY	(\$74.00)	(\$74.00)	\$0.00							
12/01/1999	BILL	\$80.25	\$80.25	\$0.00	11/02/1999	12/01/1999	R	4691	\$205.26	168	1453774
01/04/2000	BILL	\$80.25	\$80.25	\$0.00	12/01/1999	01/04/2000	R	4963	\$185.53	272	1453774
01/06/2000	PAY	(\$100.00)	(\$100.00)	\$0.00							
02/04/2000	BILL	\$80.25	\$80.25	\$0.00	01/04/2000	02/04/2000	R	5352	\$265.76	388	1453774
02/08/2000	PAY	(\$74.00)	(\$74.00)	\$0.00							
03/03/2000	PAY	(\$100.00)	(\$100.00)	\$0.00							
03/06/2000	BILL	\$78.17	\$78.17	\$0.00	02/04/2000	03/06/2000	R	5560	\$169.95	228	1453774
03/31/2000	PAY	(\$74.00)	(\$74.00)	\$0.00							
04/04/2000	BILL	\$80.25	\$80.25	\$0.00	03/06/2000	04/04/2000	R	5740	\$176.20	160	1453774
05/04/2000	BILL	\$80.25	\$80.25	\$0.00	04/04/2000	05/04/2000	R	5861	\$80.25	141	1453774
05/05/2000	PAY	(\$176.20)	(\$176.20)	\$0.00							
06/02/2000	BILL	\$53.75	\$53.75	\$0.00	05/04/2000	06/02/2000	R	5922	\$134.00	41	1453774
06/24/2000	PAY	(\$100.00)	(\$100.00)	\$0.00							
07/03/2000	BILL	\$49.00	\$49.00	\$0.00	06/02/2000	07/03/2000	R	5946	\$83.00	24	1453774
08/02/2000	BILL	\$49.00	\$49.00	\$0.00	07/03/2000	08/02/2000	R	5967	\$132.00	21	1453774
08/07/2000	PAY	(\$100.00)	(\$100.00)	\$0.00							
08/31/2000	BILL	\$50.43	\$50.43	\$0.00	08/02/2000	08/31/2000	R	5969	\$82.43	22	1453774

Account # 3112022219

SA #: 9961272648

Bill Cycle: 03

Rate Class: GS

Phone #: 3361166(215)

Name: CARTER, KEVIN

Address: 1430 S 18TH ST/PHILA, PA

Easyway Indicator

CRP Status: S

Blocker Start Date 20051006

Blocker End Date 20080403

Meter #: 1453774

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
09/15/2000	PAY	(\$80.00)	(\$80.00)	\$0.00	08/31/2000	10/02/2000	R	6016	\$51.43	27	1453774
10/02/2000	BILL	\$49.00	\$49.00	\$0.00	10/02/2000	11/01/2000	R	6095	\$116.91	79	1453774
11/01/2000	BILL	\$65.48	\$65.48	\$0.00							
11/17/2000	PAY	(\$75.00)	(\$75.00)	\$0.00							
12/01/2000	BILL	\$80.25	\$80.25	\$0.00	11/01/2000	12/01/2000	R	6282	\$122.16	187	1453774
01/03/2001	BILL	\$80.25	\$80.25	\$0.00	12/01/2000	01/03/2001	R	6622	\$202.41	340	1453774
01/05/2001	PAY	(\$70.00)	(\$70.00)	\$0.00							
02/01/2001	BILL	\$80.25	\$80.25	\$0.00	01/03/2001	02/01/2001	R	6893	\$212.66	271	1453774
02/24/2001	PAY	(\$100.00)	(\$100.00)	\$0.00							
03/05/2001	BILL	\$80.25	\$80.25	\$0.00	02/01/2001	03/05/2001	R	7165	\$182.91	272	1453774
03/30/2001	PAY	(\$100.00)	(\$100.00)	\$0.00							
04/03/2001	BILL	\$80.25	\$80.25	\$0.00	03/05/2001	04/03/2001	R	7385	\$173.16	220	1453774
04/27/2001	PAY	(\$100.00)	(\$100.00)	\$0.00							
05/03/2001	BILL	\$73.62	\$73.62	\$0.00	04/03/2001	05/03/2001	R	7485	\$146.78	100	1453774
05/31/2001	PAY	(\$100.00)	(\$100.00)	\$0.00							
06/04/2001	BILL	\$49.00	\$49.00	\$0.00	05/03/2001	06/04/2001	R	7512	\$95.78	27	1453774
06/28/2001	PAY	(\$95.78)	(\$95.78)	\$0.00							
07/05/2001	BILL	\$49.00	\$49.00	\$0.00	06/04/2001	07/05/2001	R	7531	\$49.00	19	1453774
08/02/2001	PAY	(\$49.00)	(\$49.00)	\$0.00							
08/03/2001	BILL	\$49.00	\$49.00	\$0.00	07/05/2001	08/03/2001	R	7549	\$49.00	18	1453774
08/13/2001	PAY	(\$49.00)	(\$49.00)	\$0.00							
09/04/2001	BILL	\$49.00	\$49.00	\$0.00	08/03/2001	09/04/2001	R	7565	\$49.00	17	1453774
10/03/2001	BILL	\$49.00	\$49.00	\$0.00	09/04/2001	10/03/2001	R	7585	\$49.00	20	1453774
10/04/2001	PAY	(\$49.00)	(\$49.00)	\$0.00							
11/01/2001	BILL	\$75.19	\$75.19	\$0.00	10/03/2001	11/01/2001	R	7663	\$124.19	77	1453774
11/23/2001	PAY	(\$100.00)	(\$100.00)	\$0.00							
12/03/2001	BILL	\$80.25	\$80.25	\$0.00	11/01/2001	12/03/2001	R	7783	\$104.44	130	1453774
01/03/2002	BILL	\$80.25	\$80.25	\$0.00	12/03/2001	01/03/2002	R	8026	\$184.69	233	1453774
02/01/2002	BILL	\$80.25	\$80.25	\$0.00	01/03/2002	02/01/2002	R	8253	\$284.94	227	1453774
02/27/2002	PAY	(\$8.37)	(\$8.37)	\$0.00							
03/04/2002	BILL	\$80.25	\$80.25	\$0.00	02/01/2002	03/04/2002	R	8501	\$336.82	248	1453774
03/08/2002	PAY	(\$35.69)	(\$35.69)	\$0.00							
04/02/2002	PAY	(\$35.69)	(\$35.69)	\$0.00							

Account # 311202219      SA # 9961272648      Bill Cycle: 03      Rate Class: GS      Phone #: 3361166(215)

Name: CARTER, KEVIN      Address: 1430 S 18TH ST/PHILA, PA

Pay Agreement Indicator: N      Easyway Indicator:      CRP Status: S

Blocker Start Date: 20051006      Blocker End Date: 20080403      Meter #: 1453774

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
04/03/2002	BILL	\$80.25	\$80.25	\$0.00	03/04/2002	04/03/2002	R	8670	\$321.00	169	1453774
04/03/2002	GS91LF	(\$24.69)	(\$24.69)	(\$24.69)							
04/29/2002	PAY	(\$152.49)	(\$152.49)	\$0.00							
05/02/2002	BILL	\$49.00	\$49.00	\$0.00	04/03/2002	05/02/2002	R	8739	\$217.51	69	1453774
06/03/2002	BILL	\$49.00	\$49.00	\$0.00	05/02/2002	06/03/2002	R	8771	\$266.51	32	1453774
06/07/2002	PAY	(\$168.51)	(\$168.51)	\$0.00							
06/21/2002	PAY	(\$66.22)	(\$66.22)	\$0.00	06/03/2002	07/02/2002	R	8791	\$80.78	20	1453774
07/02/2002	BILL	\$49.00	\$49.00	\$0.00							
07/25/2002	PAY	(\$32.44)	(\$32.44)	\$0.00							
08/01/2002	BILL	\$49.69	\$49.69	\$0.00	07/02/2002	08/01/2002	R	8810	\$98.03	19	1453774
08/30/2002	BILL	\$50.39	\$50.39	\$0.00	08/01/2002	09/30/2002	R	8828	\$148.42	18	1453774
09/12/2002	PAY	(\$32.45)	(\$32.45)	\$0.00							
10/01/2002	BILL	\$60.29	\$60.29	\$0.00	08/30/2002	10/01/2002	R	8851	\$166.26	23	1453774
10/31/2002	BILL	\$80.25	\$80.25	\$0.00	10/01/2002	10/31/2002	R	8940	\$213.32	89	1453774
11/01/2002	PAY	(\$33.19)	(\$33.19)	\$0.00							
11/22/2002	PAY	(\$83.70)	(\$83.70)	\$0.00							
12/03/2002	BILL	\$80.25	\$80.25	\$0.00	10/31/2002	12/03/2002	R	9184	\$209.87	244	1453774
12/03/2002	BILL	\$80.25	\$80.25	\$0.00	10/31/2002	12/03/2002	R	9184	\$209.87	244	1453774
12/05/2002	CANB	(\$80.25)	(\$80.25)	\$0.00							
12/31/2002	WNAZ&S	\$1.74	\$1.74	\$1.74							
01/03/2003	BILL	\$388.69	\$388.69	\$0.00	12/03/2002	01/03/2003	R	9525	\$600.30	341	1453774
01/15/2003	CRPFRZ	(\$600.30)	(\$600.30)	(\$600.30)							
02/03/2003	BILL	\$80.25	\$80.25	\$0.00	01/03/2003	02/03/2003	R	9899	\$78.51	374	1453774
02/04/2003	WNAZ&S	(\$1.74)	(\$1.74)	(\$1.74)							
03/01/2003	PAY	(\$78.51)	(\$78.51)	\$0.00							
03/05/2003	BILL	\$80.25	\$80.25	\$0.00	02/03/2003	03/05/2003	R	319	\$80.25	420	1453774
03/31/2003	PAY	(\$80.25)	(\$80.25)	\$0.00							
04/03/2003	BILL	\$80.25	\$80.25	\$0.00	03/05/2003	04/03/2003	R	549	\$80.25	230	1453774
05/05/2003	BILL	\$80.25	\$80.25	\$0.00	04/03/2003	05/05/2003	R	707	\$80.25	158	1453774
05/08/2003	PAY	(\$80.25)	(\$80.25)	\$0.00							
06/03/2003	BILL	\$80.25	\$80.25	\$0.00	05/05/2003	06/03/2003	R	793	\$160.50	86	1453774
06/10/2003	PAY	(\$80.25)	(\$80.25)	\$0.00							
07/02/2003	BILL	\$63.94	\$63.94	\$0.00	06/03/2003	07/02/2003	R	831	\$144.19	38	1453774

Account # 3112022219      SA # 9961272648      Bill Cycle: 03      Rate Class: GS      Phone # 3361166(215)  
 Name: CARTER, KEVIN      Address: 1430 S 19TH ST/PHILA, PA  
 Pay Agreement Indicator: N      Easyway Indicator:      CRP Status: S  
 Blocker Start Date: 20051006      Blocker End Date: 20080403      Meter #: 1453774

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
07/28/2003	PAY	(\$80.25)	(\$80.25)	\$0.00							
07/29/2003	PAY	(\$63.25)	(\$63.25)	\$0.00	07/02/2003	08/01/2003	R	856	\$57.15	25	1453774
08/01/2003	BILL	\$56.46	\$56.46	\$0.00							
08/30/2003	CRPFRZ	\$104.56	\$104.56	\$104.56							
08/31/2003	CRPFRZ	(\$161.71)	(\$161.71)	(\$161.71)							
09/03/2003	BILL	\$60.19	\$60.19	\$0.00	08/01/2003	09/03/2003	R	878	\$60.19	22	1453774
09/19/2003	PAY	(\$60.19)	(\$60.19)	\$0.00							
10/02/2003	BILL	\$60.19	\$60.19	\$0.00	09/03/2003	10/02/2003	R	907	\$60.19	29	1453774
10/07/2003	CRPFRZ	\$154.22	\$154.22	\$154.22							
10/23/2003	CRPFRZ	(\$154.22)	(\$154.22)	(\$154.22)							
10/31/2003	BILL	\$60.19	\$60.19	\$0.00	10/02/2003	10/31/2003	R	1038	\$120.38	131	1453774
12/03/2003	BILL	\$60.19	\$60.19	\$0.00	10/31/2003	12/03/2003	R	1240	\$180.57	202	1453774
12/08/2003	PAY	(\$120.38)	(\$120.38)	\$0.00							
01/05/2004	BILL	\$60.19	\$60.19	\$0.00	12/03/2003	01/05/2004	R	1574	\$120.38	334	1453774
01/22/2004	PAY	(\$120.38)	(\$120.38)	\$0.00							
02/03/2004	BILL	\$60.19	\$60.19	\$0.00	01/05/2004	02/03/2004	R	1966	\$60.19	392	1453774
03/01/2004	PAY	(\$60.13)	(\$60.13)	\$0.00							
03/04/2004	BILL	\$60.19	\$60.19	\$0.00	02/03/2004	03/04/2004	R	2242	\$60.25	276	1453774
04/02/2004	BILL	\$60.19	\$60.19	\$0.00	03/04/2004	04/02/2004	R	2452	\$80.19	210	1453774
04/03/2004	PAY	(\$60.25)	(\$60.25)	\$0.00							
05/04/2004	BILL	\$60.19	\$60.19	\$0.00	04/02/2004	05/04/2004	R	2579	\$120.38	127	1453774
05/10/2004	PAY	(\$60.19)	(\$60.19)	\$0.00							
06/03/2004	BILL	\$60.19	\$60.19	\$0.00	05/04/2004	06/03/2004	R	2608	\$120.38	29	1453774
06/19/2004	PAY	(\$120.38)	(\$120.38)	\$0.00							
06/28/2004	CRPFRZ	\$122.73	\$122.73	\$122.73							
07/02/2004	BILL	\$45.51	\$45.51	\$0.00	06/03/2004	07/02/2004	R	2632	\$168.24	24	1453774
07/19/2004	PAY	(\$100.00)	(\$100.00)	\$0.00							
08/03/2004	BILL	\$49.70	\$49.70	\$0.00	07/02/2004	08/03/2004	R	2659	\$118.96	27	1453774
08/05/2004	LPC	\$1.02	\$1.02	\$1.02							
08/24/2004	PAY	(\$100.00)	(\$100.00)	\$0.00							
08/02/2004	BILL	\$45.54	\$45.54	\$0.00	08/03/2004	09/02/2004	R	2683	\$84.78	24	1453774
09/04/2004	LPC	\$0.28	\$0.28	\$0.28							
09/22/2004	PAY	(\$118.96)	(\$118.96)	\$0.00							

Account # 3112022219 [SA # 9961272648] [Bill Cycle: 03] [Rate Class: GS] [Phone #: 3361166(215)]  
 Name: CARTER, KEVIN [Address: 1430 S 19TH ST/PHILA, PA]  
 Pay Agreement Indicator: N [Easyway Indicator: ] [CRP Status: S]  
 Blocker Start Date: 20051006 [Blocker End Date: 20080403] [Meter #: 1453774]

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
10/04/2004	BILL	\$50.07	\$50.07	\$0.00	09/02/2004	10/04/2004	R	2710	(\$4.11)	27	1453774
11/02/2004	BILL	\$157.37	\$157.37	\$0.00	10/04/2004	11/02/2004	R	2814	\$153.26	104	1453774
12/01/2004	PAY	(\$153.26)	(\$153.26)	\$0.00							
12/02/2004	BILL	\$272.48	\$272.48	\$0.00	11/02/2004	12/02/2004	R	2985	\$272.48	181	1453774
01/04/2005	BILL	\$459.99	\$459.99	\$0.00	12/02/2004	01/04/2005	R	3276	\$736.55	281	1453774
01/05/2005	LPC	\$4.08	\$4.08	\$4.08							
01/25/2005	PAY	(\$460.00)	(\$460.00)	\$0.00							
02/02/2005	BILL	\$461.58	\$461.58	\$0.00	01/04/2005	02/02/2005	R	3580	\$762.27	304	1453774
02/03/2005	LPC	\$4.14	\$4.14	\$4.14							
03/01/2005	PAY	(\$123.00)	(\$123.00)	\$0.00							
03/03/2005	BILL	\$432.68	\$432.68	\$0.00	02/02/2005	03/03/2005	R	3850	\$1,081.53	270	1453774
03/04/2005	LPC	\$9.58	\$9.58	\$9.58							
03/17/2005	PAY	(\$123.00)	(\$123.00)	\$0.00							
04/04/2005	BILL	\$331.84	\$331.84	\$0.00	03/03/2005	04/04/2005	R	4087	\$1,304.74	237	1453774
04/05/2005	LPC	\$14.37	\$14.37	\$14.37							
04/12/2005	PAY	(\$305.00)	(\$305.00)	\$0.00							
05/03/2005	BILL	\$145.52	\$145.52	\$0.00	04/04/2005	05/03/2005	R	4180	\$1,160.25	83	1453774
05/04/2005	LPC	\$14.99	\$14.99	\$14.99							
05/18/2005	PAY	(\$200.00)	(\$200.00)	\$0.00							
06/02/2005	BILL	\$88.48	\$88.48	\$0.00	05/03/2005	06/02/2005	R	4222	\$1,043.13	42	1453774
06/03/2005	LPC	\$14.40	\$14.40	\$14.40							
06/14/2005	PAY	(\$220.00)	(\$220.00)	\$0.00							
07/01/2005	BILL	\$42.14	\$42.14	\$0.00	06/02/2005	07/01/2005	R	4242	\$877.61	20	1453774
07/05/2005	LPC	\$12.34	\$12.34	\$12.34							
07/12/2005	PAY	(\$215.61)	(\$215.61)	\$0.00							
07/18/2005	XFER	(\$588.10)	(\$588.10)	(\$588.10)							
07/18/2005	LPCWVE	(\$73.90)	(\$73.90)	(\$73.90)							
08/03/2005	BILL	\$45.15	\$45.15	\$0.00	07/01/2005	08/03/2005	R	4264	\$45.15	22	1453774
08/12/2005	PAY	(\$45.15)	(\$45.15)	\$0.00							
08/29/2005	XFER	\$508.10	\$508.10	\$508.10							
08/29/2005	XFER	\$80.00	\$80.00	\$80.00							
09/02/2005	BILL	\$42.24	\$42.24	\$0.00	08/03/2005	09/02/2005	R	4284	\$630.34	20	1453774
09/26/2005	PAY	(\$130.00)	(\$130.00)	\$0.00							

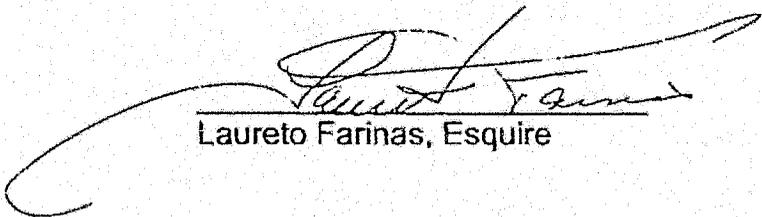
Account # 3112022219 SA # 9961272648 Bill Cycle 03 Rate Class GS Phone # 3361166(215)  
 Name: CARTER, KEVIN Address: 1430 S 19TH ST/PHILA, PA  
 Pay Agreement Indicator: N Easyway Indicator: CRP Status: S  
 Blocker Start Date: 20051006 Blocker End Date: 20060403 Meter # 1453774

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
10/04/2005	BILL	\$50.26	\$50.26	\$0.00	09/02/2005	10/04/2005	R	4308	\$550.60	24	1453774
10/17/2005	PAY	(\$200.00)	(\$200.00)	\$0.00							
11/02/2005	BILL	\$109.94	\$109.94	\$0.00	10/04/2005	11/02/2005	R	4359	\$465.79	51	1453774
11/03/2005	LPC	\$5.25	\$5.25	\$5.25							
11/15/2005	PAY	(\$165.79)	(\$165.79)	\$0.00							
12/05/2005	BILL	\$173.23	\$173.23	\$0.00	11/02/2005	12/05/2005	R	4442	\$477.73	83	1453774
12/06/2005	LPC	\$4.50	\$4.50	\$4.50							
12/20/2005	PAY	(\$200.00)	(\$200.00)	\$0.00							
01/05/2006	BILL	\$360.93	\$360.93	\$0.00	12/05/2005	01/05/2006	R	4624	\$642.82	182	1453774
01/08/2006	LPC	\$4.16	\$4.16	\$4.16							
01/10/2006	LPCWVE	(\$4.16)	(\$4.16)	(\$4.16)							
01/10/2006	ALLOWS	(\$117.73)	(\$117.73)	(\$117.73)							
01/27/2006	PAY	(\$400.93)	(\$400.93)	\$0.00							
02/06/2006	BILL	\$341.36	\$341.36	\$0.00	01/05/2006	02/06/2006	R	4783	\$461.36	159	1453774
02/28/2006	PAY	(\$381.36)	(\$381.36)	\$0.00							
03/07/2006	BILL	\$379.57	\$379.57	\$0.00	02/06/2006	03/07/2006	R	4977	\$459.57	194	1453774
03/27/2006	PAY	(\$481.36)	(\$481.36)	\$0.00							
04/05/2006	BILL	\$247.36	\$247.36	\$0.00	03/07/2006	04/05/2006	R	5096	\$245.57	119	1453774

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel for the Philadelphia Gas Works. I am authorized to make this verification on its behalf. The facts set forth in the foregoing Answer are true and correct to the best of my knowledge, information and belief. I expect to be able to prove these facts at a hearing held in this matter. This verification is made subject to the penalties of 18. Pa. C.S. §4904, concerning false statements to authorities.

Dated: April 12, 2006



Laureto Farinas, Esquire

CERTIFICATE OF SERVICE

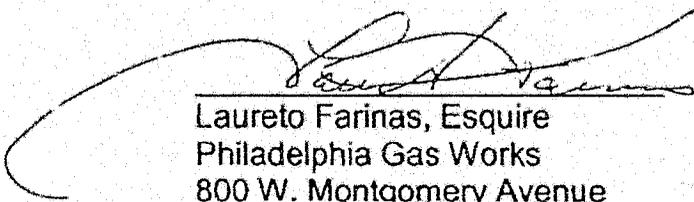
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY  
OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED  
BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE  
§1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

*Kevin Carter*  
1430 S. 19<sup>th</sup> Street  
Philadelphia, PA 19146

Dated: April 12, 2006



Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982

RECEIVED  
APR 12 2006  
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
April 18, 2006

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: C-20066031

(SEE ATTACHED LIST)

Kevin Carter v. Philadelphia Gas Works

Billing Dispute

**DOCUMENT  
FOLDER**

Hearing Notice

This is to inform you that your case is scheduled for hearing at 1:30 p.m. in Hearing Room 1 in the Philadelphia State Office Building. Your case is one of several cases that have been scheduled at this time in Hearing Room 1. You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. You should arrive at the Hearing Room no later than 1:15 p.m. and wait in the Hearing Room until the presiding Administrative Law Judge calls your case. Your case might not be the first one to be called and you should be prepared to stay in the hearing room all afternoon, if necessary. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

Type: Initial Hearing  
Date: Tuesday, June 20, 2006  
Time: 1:30 p.m.  
Location: Hearing Room 1  
State Office Building  
Broad & Spring Garden Streets  
Philadelphia, PA

**DOCKETED**  
MAY 01 2006

Presiding: Administrative Law Judge Charles E. Rainey, Jr.  
1302 Philadelphia State Office Building  
1400 West Spring Garden Street  
Philadelphia, PA 19130  
Telephone: 215.560.2105  
Fax: 215.560.3133

Attention: You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

If you intend to file exhibits, bring 4 copies with you to the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Rainey  
Cherie Pyle, Scheduling Officer  
Beth Plantz  
Docket Section  
Calendar File