

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

Ann M. Sims  
v.  
UGI Utilities,  
Incorporated

Docket No.: C-20054535

Administrative

Pages: 1-28

DOCUMENT  
FOLDER

State Office Building  
Hearing Room 318  
100 Lackawanna Avenue  
Scranton, Pennsylvania 18503

Tuesday, February 7, 2006  
Commencing at 10:00 A.M.

BEFORE:

EMBER S. JANDEBEUR, Administrative Law Judge

APPEARANCES:

ANN M. SIMS, PRO SE  
For the Complainant  
(Via Telephone)

LARRY R. CRAYNE, ESQUIRE  
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Pittsburgh, PA 15241  
For the Respondent  
(Via Telephone)

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INDEX TO WITNESSES

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

<u>WITNESS</u>	<u>DIRECT</u>	<u>CROSS</u>	<u>REDIRECT</u>	<u>RECROSS</u>
Sims		8		
Adams	11	16	19	



## P R O C E E D I N G S

1  
2 -----  
3 JUDGE JANDEBEUR:

4 This is the time and place for the  
5 telephonic hearing in the matter of Ann M., as in  
6 Mary, Sims versus UGI Utilities, Incorporation  
7 Electric Division. The Docket Number is C-20054535.  
8 I have on the telephone Ann Sims on her own behalf,  
9 and I have Attorney Larry Crayne for UGI and his  
10 witness, Keith Adams. Now, Ms. Sims, I believe you've  
11 been through one of our hearings before; is that  
12 correct?

13 MS. SIMS:

14 Yes. No, no, no. I called about it, but  
15 I didn't go through a hearing.

16 JUDGE JANDEBEUR:

17 Okay. Do you have some idea what to  
18 expect, or would you like me to go through a brief  
19 explanation of how we conduct a hearing?

20 MS. SIMS:

21 Okay. Maybe you should go through it.

22 JUDGE JANDEBEUR:

23 Okay. Let's go off the record for just a  
24 minute, then.

25 OFF RECORD DISCUSSION

1                   JUDGE JANDEBEUR:

2                   I'm going to ask you, even though I can't  
3 see you, to raise your right hand.

4 -----

5 ANN M. SIMS, HAVING FIRST BEEN DULY SWORN, TESTIFIED  
6 AS FOLLOWS:

7 -----

8                   JUDGE JANDEBEUR:

9                   Thank you. Go ahead and tell me what's  
10 going on in this complaint.

11 A. Okay. It's the bills that I really, you know, ---  
12 I was just sitting some of them out there. One month  
13 it's \$61.68, next month it's \$79.74. Then I have one  
14 here, December to January, \$79.74. Let's see, where  
15 is the other one? Let's see. Right here, August  
16 22nd, 2005 to September 21st, 2005, \$79.85. Then I  
17 have one here July 22, 2005 to 8/22, \$93.54. I mean,  
18 you know, they're like jumping up and down, and  
19 there's only a small trailer here, and a refrigerator  
20 and a washer. I got my hot-water heater and my TV.  
21 You know, appliances that are being used. And I just  
22 feel it's high.

23                   JUDGE JANDEBEUR:

24                   What type of heat do you have?

25 A. I have city gas.

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JUDGE JANDEBEUR:

So you have gas heat?

A. Uh-huh (yes).

JUDGE JANDEBEUR:

And I assume that you are still a current customer?

A. Yes.

JUDGE JANDEBEUR:

And the address that you've given on your complaint is the same address. You haven't changed addresses?

A. No, it's still the same address here.

JUDGE JANDEBEUR:

Okay. Now, there was an interim order out. Did you comply with the interim order? You got an interim order to pay your bill on a regular basis, and it looks like, from what I can see here that you did; is that correct?

A. Yes.

JUDGE JANDEBEUR:

Okay. And you don't have any clue as to why your bill is higher than you think it should be?

A. Right. I did talk to, I'm sorry I can't think of his name. Someone from UGI, anyhow. I spoke with him and they had a guy out here for the meter, and he said

1 to have my hot water heater checked out and my  
2 refrigerator. Well, my refrigerator I didn't have  
3 checked out, but the water heater is about two years  
4 old. So you know, I don't see no need in doing that.  
5 But I didn't have the refrigerator checked out, but I  
6 still don't think that's the cause of it being so  
7 high.

8 JUDGE JANDEBEUR:

9 How old is the refrigerator?

10 A. The refrigerator is about five years old.

11 JUDGE JANDEBEUR:

12 Okay. Did you call UGI and ask to have  
13 your meter verified?

14 A. You mean checked out?

15 JUDGE JANDEBEUR:

16 Checked out to make sure that it is  
17 working properly.

18 A. Yes, that's what I was just talking about.

19 JUDGE JANDEBEUR:

20 Okay. And so did they give you the  
21 results of a meter check?

22 A. They said, how was it --- was it set up? They  
23 said the meter would barely turn. You know, it was  
24 hardly turning, then all of a sudden it would just go  
25 crazy and just spinned and they don't know why. I

1 said I need a new meter, but they say my meter's good  
2 so, I don't know.

3 JUDGE JANDEBEUR:

4 Did you ask to have any kind of a high  
5 bill investigation done where they come out and they  
6 go through to determine how much electricity you would  
7 typically use?

8 A. No, I don't think so.

9 JUDGE JANDEBEUR:

10 Okay. Well, we might --- you might want  
11 to do that.

12 A. That don't sound familiar to me, so I don't think  
13 I did that one.

14 JUDGE JANDEBEUR:

15 Okay. Mr. Crayne?

16 ATTORNEY CRAYNE:

17 Yes?

18 JUDGE JANDEBEUR:

19 Do you have questions for Ms. Sims?

20 ATTORNEY CRAYNE:

21 A couple questions, Your Honor.

22 CROSS EXAMINATION

23 BY ATTORNEY CRAYNE:

24 Q. Ms. Sims, you mentioned something about someone  
25 came out and looked at the meter and told you it was

1 barely turning?

2 A. Yes.

3 Q. Who was that, do you know?

4 A. No, I don't know.

5 Q. Was it a serviceman?

6 A. It was a guy that the UGI --- the man's on the  
7 phone with us now. I can't think of his name.

8 Q. Mr. Adams?

9 A. Pardon?

10 Q. Mr. Adams?

11 A. Yes. Yes. He called and he sent a guy out and  
12 they did check it just like I said. He said about the  
13 refrigerator and the hot water heater to be, you know,  
14 checked out. And I don't see no need for my hot water  
15 heater --- like I said, it's only about two years old.  
16 It's almost new, you know what I mean. And the  
17 refrigerator, no, I didn't have it checked, but I feel  
18 it's not the refrigerator, you know, that the bill is  
19 so high.

20 Q. Did you ever look at your hot water heater just to  
21 see if the safety valve is venting water?

22 A. Pardon? Excuse me, I didn't hear you.

23 Q. Did you ever look at your hot water heater to see  
24 if the safety valve is possibly venting water?

25 A. Did I look? No. I don't know nothing about it.

1 Q. Now, have you had discussions with Mr. Adams?

2 A. Yeah. I did talk to him from time to time, yes.

3 Q. On how many occasions?

4 A. Pardon?

5 Q. On how many occasions?

6 A. I don't know. Maybe two, three. I don't remember  
7 how many times, but there was a couple of times, yes.

8 Q. And I believe each time you told Mr. Adams you  
9 were going to have your appliances checked; correct?

10 A. Yes, I did.

11 Q. And Mr. Adams told you, I believe that ---.

12 A. Pardon?

13 Q. Mr. Adams told you, I believe, that UGI had  
14 checked the operation of your meter; correct?

15 A. That UGI checked it, yes.

16 Q. And did they find the meter to be measuring  
17 consumption accurately?

18 A. It was supposed to be barely turning, then it just  
19 turned like crazy, yes.

20 Q. Who told you that?

21 A. I don't know his name. It was the guy that came  
22 to check the meter. And even Mr. Adams talked about  
23 it too, yes.

24 ATTORNEY CRAYNE:

25 Okay. I have no further questions.

1                   JUDGE JANDEBEUR:

2                   Okay. Mr. Crayne, do you want to go  
3 ahead and present the Company side of this?

4                   ATTORNEY CRAYNE:

5                   Yes. I would like to call Mr. Adams.

6                   JUDGE JANDEBEUR:

7                   Mr. Adams, would you raise your right  
8 hand for me, please?

9 -----  
10 KEITH B. ADAMS, HAVING FIRST BEEN DULY SWORN,  
11 TESTIFIED AS FOLLOWS:

12 -----  
13                   JUDGE JANDEBEUR:

14                   Thank you, sir. Go ahead, Mr. Crayne.

15 DIRECT EXAMINATION

16 BY ATTORNEY CRAYNE:

17 Q. Mr. Adams, can you please state your full name?

18 A. Keith Adams.

19 Q. And what is your employer?

20 A. UGI Utilities.

21 Q. And what is your position with UGI?

22 A. I am the supervisor of customer support.

23 Q. And how long have you been with the company?

24 A. I will be here 15 years at the beginning of March.

25 Q. Okay. Are you familiar with the company's

1 computer record system?

2 A. Yes, I am.

3 Q. And have you reviewed the Complainant's billing  
4 and payment history?

5 A. Yes, I have.

6 Q. And have you prepared what has been marked and  
7 submitted to the ALJ and Ms. Sims as Exhibit R-1?

8 A. Yes, I have.

9 Q. Can you briefly tell us what exhibit one shows,  
10 Exhibit R-1?

11 A. R-1 is a --- well, it's considered an account  
12 statement.

13 Q. And that shows the consumption and billing and  
14 payment history; correct?

15 A. It represents the billing for the account that Ms.  
16 Sims has with us, yes. For the consumption and  
17 dollar ---.

18 Q. For approximately a five-year period; correct?

19 A. It stretches, roughly, five years, yes. From June  
20 of '01 to January of '06.

21 Q. Would you please identify what has been marked as  
22 Exhibit R-2?

23 A. This document is data that is from our computer  
24 system. The arrow presents the meter test results.

25 Q. Okay. Now, was that the meter that was removed

1 from Ms. Sims' service?

2 A. Removed?

3 Q. Is that the meter for Ms. Sims' service?

4 A. This is the meter that is currently at Ms. Sims'  
5 location, correct.

6 Q. And this document is a document which reflects the  
7 result of a test of that meter; correct?

8 A. That is correct.

9 Q. And this is a document that is generated by UGI  
10 Electric in the normal course of business; correct?

11 A. Yes, sir, it is.

12 Q. And you pulled it from the computer reference  
13 system; correct?

14 A. That is correct. Yes, sir.

15 Q. Would you please explain what that document shows  
16 in regard to the test of the meter?

17 A. Yes, sir. Approximately halfway down the  
18 document, it states the meter number and then, or  
19 above it, I'm sorry. It says electric meter master  
20 test information, or info. And right below that it  
21 carries the meter number and the date.

22 Q. What is the meter number?

23 A. The meter number is 0144530.

24 Q. And what was the test date?

25 A. It was October 28th of 2005.

1 Q. All right. Now, there's two slips of data below  
2 that information. One is the, As Found Test Data and  
3 the one is the, As Left Test Data.

4 A. Correct. The As Left Data is the data after we  
5 performed a test in the field at that property to the  
6 accuracy of the meter registering electric usage at  
7 the property.

8 Q. Okay. Now, what does that document show as to  
9 accuracy?

10 A. If you direct your eyes toward where it says WT  
11 average, or AVG, that is the overall average of the  
12 meter accuracy, which is at 99.82 percent. That  
13 indicates --- hundred being perfect registration of  
14 the electricity according to the parameter set by the  
15 Public Utility Commission.

16 Q. So the rated average of the accuracy of the meter,  
17 as found, was 99.82 percent; correct?

18 A. That is correct.

19 Q. And as left, the weighted average was 99.82  
20 percent; correct?

21 A. That is correct, sir. We consider this --- based  
22 on that result we consider this an accurate meter,  
23 given the parameter set.

24 Q. Now, you heard, or you have had discussions with  
25 Ms. Sims; correct?

1 A. Yes.

2 Q. Could you just briefly tell us what those  
3 discussions entailed?

4 A. Well, it basically centered around, obviously, the  
5 billing usage at the property and whether there was  
6 something wrong with the meter. And we --- obviously,  
7 we have tested the meter, which basically shows that  
8 it's an accurate testing. Accurately registering  
9 meter for electric consumption of the property. And  
10 then we got into possibly some areas that she might  
11 want to check, meaning her refrigerator and/or the hot  
12 water heater that's on the property. The discussion  
13 did lead to that possibly she was going to have these  
14 items checked out by a licensed electrician, and  
15 that's kind of where we left the conversation.

16 Q. All right. Now, redirecting your attention to the  
17 specific R-1, I notice that document has a column  
18 ADC, I believe that extends for average daily  
19 consumption; does it not?

20 A. Yes, sir. That is an acronym for average daily  
21 consumption, correct.

22 Q. And then the next column to the right is the  
23 average temperature column; correct?

24 A. That is correct.

25 Q. Now, reviewing the data in those two columns for



1 the past five years, do you, based on your experience,  
2 notice any periods of what you would consider to be  
3 abnormal, or excessive consumption?

4 A. Based on our review of the document and the  
5 history, no, I don't see anything that is out of the  
6 ordinary for this property, no.

7 Q. Okay. Now, UGI Electric has had rate increases in  
8 the past few years; have they not?

9 A. We have had changes in our rates; correct.

10 Q. Those changes in rates would result in increased  
11 bills for Ms. Sims; correct?

12 A. That would be correct. The rates were increased;  
13 correct.

14 ATTORNEY CRAYNE:

15 Your Honor, I have no further questions.

16 JUDGE JANDEBEUR:

17 Ms. Sims, do you have questions for Mr.  
18 Adams?

19 MS. SIMS:

20 Yes.

21 CROSS EXAMINATION

22 BY MS. SIMS:

23 Q. I would like to know, you know, why --- okay.  
24 Here's one bill and two bills I have in front of me  
25 right now. Okay. Now, we go from 11/18/2005 to

1 12/20/2005, okay, that bill is \$61.68. Now, we go  
2 over here to 12/20 to 1/23, that bill is \$79.74.  
3 That's a difference of like \$18.06. I mean --- and  
4 that's how they're going on here. And I don't feel it  
5 should be that way. As a matter of fact, I think the  
6 bills are high. Especially, when I live in a small  
7 trailer.

8 A. I'm not sure there was a question in there, Your  
9 Honor.

10 Q. My question is why are they high?

11 A. Well, again, as I said earlier, I don't think it's  
12 high. It's different, yes.

13 Q. I mean, I know they say you're not supposed to  
14 compare with anybody, but I live in a small trailer  
15 and I got these homes around me. Theirs is like \$37,  
16 \$45 a month and mine's almost \$80. As a matter of  
17 fact, there is one for \$94 --- or \$93, excuse me.

18 JUDGE JANDEBEUR:

19 Okay. Then you're stating --- you're  
20 making statements, Ms. Sims. Mr. Adams can't help you  
21 with statements. He can only answer your questions.

22 MS. SIMS:

23 Okay. Well, that's all. I'm just  
24 confused. I just want to know why it's high.

25 JUDGE JANDEBEUR:

1                   Okay. I have a few questions. Mr.  
2 Adams, have you actually been inside the trailer?

3 A. I, myself, no, ma'am.

4                   JUDGE JANDEBEUR:

5                   Okay. I assume that UGI does high bill  
6 investigations; is that correct?

7 A. We do perform high bill investigations. I'm not  
8 sure, based on your earlier statement about going out.  
9 I'm not sure, maybe we're defining high bill  
10 investigations maybe the same way.

11                   JUDGE JANDEBEUR:

12                   Okay. Well, tell me what UGI does in a  
13 high bill investigation?

14 A. Well, typically, we would review the account with  
15 the customer over the phone. There is an appliance  
16 survey that we have now. I don't know that, I don't  
17 see anything recorded, but I don't know if that was  
18 sent out to her. Typically, it would be sent to the  
19 customer to review and check off actually what they  
20 have in the home, or the property to try to help us  
21 identify possible areas where the consumption could be  
22 used.

23                   JUDGE JANDEBEUR:

24                   Okay. So typically UGI does not go out  
25 to the home to do a high bill investigation?

1 A. We don't --- we typically don't go out and sit  
2 down with the customer and go over appliance by  
3 appliance, no, ma'am. We send that out via mail and  
4 have them return it to us.

5 JUDGE JANDEBEUR:

6 Okay.

7 ATTORNEY CRAYNE:

8 Your Honor, may I ask Mr. Adams a  
9 question?

10 JUDGE JANDEBEUR:

11 Yes, go ahead.

12 REDIRECT EXAMINATION

13 BY ATTORNEY CRAYNE:

14 Q. Mr. Adams, UGI Electric --- would UGI Electric do  
15 a high bill investigation if the billing information  
16 appeared too excessive and abnormal?

17 A. We would certainly try to help explain as to why,  
18 if in our mind we could not explain by the types of  
19 readings. A lot of times if it's an estimated reading  
20 one month and it's an actual next month, that could be  
21 the reason, because the estimate could have been too  
22 low on time. But if you're saying ---.

23 Q. But you did not find anything unusual based on the  
24 consumption history, based on --- regarding Ms. Sims'  
25 account?

1 A. Based on the review of the account, no, we did not  
2 find anything unusual.

3 ATTORNEY CRAYNE:

4 Okay. Thank you. That's all I have,  
5 Your Honor.

6 JUDGE JANDEBEUR:

7 Mr. Adams, do you have a record of the  
8 calls from the customer, from Ms. Sims?

9 A. Yes, I do.

10 JUDGE JANDEBEUR:

11 And how many times has she called about  
12 this?

13 A. I'm assuming you're asking prior to the PUC  
14 involvement; is that correct?

15 JUDGE JANDEBEUR:

16 Yes.

17 A. Okay.

18 JUDGE JANDEBEUR:

19 Basically, just 2005, 2006.

20 A. I'm showing that --- well, I guess there was a PUC  
21 involvement back in either late '03, or early '04  
22 because I see that in April of '04 there was  
23 documentation of a PUC decision. Then working up  
24 there was another call in late '04, December of '04  
25 Ms. Sims called about the bill and the complaint ---

1 or I'm sorry, the dispute, was resolved in early  
2 January of '05.

3 JUDGE JANDEBEUR:

4 Okay. Well, she filed her complaint late  
5 '05. January '05 as well.

6 A. Right.

7 JUDGE JANDEBUER:

8 Okay. Do you know if Ms. Sims qualifies  
9 for budget billing?

10 A. For budget billing?

11 JUDGE JANDEBUER:

12 Yes.

13 A. Certainly.

14 JUDGE JANDEBUER:

15 She does? Okay.

16 A. Any customer that does not have a delinquent  
17 balance certainly can qualify for our budget billing  
18 program.

19 JUDGE JANDEBUER:

20 Okay. And she's -- it looks to me that  
21 she makes a consistent effort to stay on top of her  
22 bills; do you agree with that?

23 A. Yes, ma'am, I do.

24 JUDGE JANDEBUER:

25 Okay.

1 A. Actually, the statement that's provided as Exhibit  
2 R-1 does not reflect the payment posted as of February  
3 6th, which was \$94.40.

4 JUDGE JANDEBUER:

5 Okay. So she has a zero balance.

6 A. She had a balance of 15 cents.

7 JUDGE JANDEBUER:

8 Okay. Good. Okay. Do you have any  
9 Redirect, Mr. Crayne?

10 ATTORNEY CRAYNE:

11 No, Your Honor.

12 JUDGE JANDEBEUR:

13 And Ms. Sims, do you have any questions?

14 MS. SIMS:

15 No.

16 JUDGE JANDEBEUR:

17 Okay. Ms. Sims, I'm going to ask you to  
18 remain under oath and I just have a few questions for  
19 you. Do you know what budget billing is?

20 -----

21 ANN M. SIMS, HAVING BEEN PREVIOUSLY SWORN, TESTIFIED  
22 AS FOLLOWS:

23 -----

24 A. Yeah. That's when they give you like a flat rate  
25 to pay every month.

1                   JUDGE JANDEBEUR:

2                   It's a set rate, but it is based on your  
3 consumption and they review it quarterly to make sure  
4 that it's still billing you the correct amount. And  
5 what it does is it equalizes your payments annually so  
6 that you never get hit with a high and then a low, and  
7 then the next month you get a high and you're not  
8 prepared for it. That's the only advantage of budget  
9 billing. You're still paying for everything that you  
10 use, it's just equalized out over a 12-month period.  
11 So if that is something that would help you, I would  
12 suggest that you check it out. The other thing that  
13 you may want to do is ask UGI to conduct a high bill  
14 investigation. And another question that I have for  
15 you, do you have window air conditioners?

16 A. Yes, there's one, but I don't use it. And the  
17 reason for that is because I get sick from using it.  
18 I use fans.

19                   JUDGE JANDEBEUR:

20                   Okay.

21 A. Summertime, you know.

22                   JUDGE JANDEBEUR:

23                   Okay. Because I'm looking at Exhibit  
24 One, and it looks like August of '05 your electricity  
25 shot up significantly, but it also looks like in the

1 cold months your electricity can also get high. But  
2 to be honest, the rest of the months look pretty  
3 consistent. You used the same amount pretty  
4 consistently, which would lead me to believe that  
5 there is nothing wrong with your bill. It  
6 unfortunately is how much you use.

7 A. Well, I use the same every day.

8 JUDGE JANDEBEUR:

9 Yes. And that's why it looks consistent  
10 with the exception of August of '05 and December of  
11 '04. Those are the only two that jump out as being  
12 significantly higher than the rest. And I suspect  
13 something happened there. Either August of '05 ---  
14 August of '05 was very hot, so you must have had your  
15 fans going a lot. And I don't remember back to  
16 December of '04, why that would have shot up, but I  
17 can see why August would have shot up.

18 A. There was one in there I think it was --- that's  
19 what I wanted to point out too is --- let's see, I was  
20 on vacation, let's say the end of July. And I was  
21 gone into August, that's seven days, ten days, so I  
22 mean, that was part out of that. You know, and still  
23 it's \$93.54.

24 JUDGE JANDEBEUR:

25 Well, but look at the bill right before

1 that, which I think shows exactly what you just said.

2 The 7/22/05 bill is only \$73, so ---.

3 A. 7/22, okay. Yes. Okay.

4 JUDGE JANDEBEUR:

5 Yes, I think that makes sense with what

6 you just said. Okay. I don't think that I need

7 anymore here. Mr. Crayne, do you want to put these

8 two documents into evidence?

9 ATTORNEY CRAYNE:

10 Yes, I do, Your Honor.

11 JUDGE JANDEBEUR:

12 And Ms. Sims, do you have any objections

13 to his two exhibits coming into the record?

14 MS. SIMS:

15 No.

16 JUDGE JANDEBEUR:

17 Okay. They are so admitted.

18 (Respondent's Exhibits One and Two

19 marked for identification.)

20 JUDGE JANDEBEUR:

21 Would either of you like to make a

22 closing statement? Mr. Crayne?

23 ATTORNEY CRAYNE:

24 I have a short closing statement, Your

25 Honor.

1                   JUDGE JANDEBEUR:

2                   Go ahead, sir.

3                   ATTORNEY CRAYNE:

4                   I think that the exhibits and Ms. Sims'  
5 testimony indicates that there really is no abnormal  
6 consumption here that probably can't be explained by  
7 fluctuations in the weather and daily usage. The  
8 meter has been tested and found to be operating very  
9 accurately, well within the PUC guidelines. And other  
10 customers in the neighborhood are not relevant as Your  
11 Honor knows. And I think the fluctuations we do see  
12 in Ms. Sims' bills which are relatively small  
13 fluctuations. The August period she mentioned is \$20  
14 in the summertime. Well, that could be attributable  
15 to the use of fans and possibly the window air  
16 conditioner.

17                   So the higher bills in the winter months  
18 could be attributable to more extended use of the  
19 furnace fans. It could have been attributed to --- in  
20 fact, the water heater would normally use more  
21 electric in the wintertime to keep the water hot. So  
22 I really don't think we have a situation here of  
23 abnormal consumption. We have increased bills, but as  
24 Mr. Adams pointed out, the rates have increased, not  
25 dramatically, but they've increased some, so I just

1 don't think we have any situation here where we have  
2 abnormal consumption.

3 JUDGE JANDEBEUR:

4 Okay. And Ms. Sims, would you like to  
5 make a closing statement?

6 MS. SIMS:

7 Well, like I keep repeating myself over  
8 and over. Like, the ones that were just here. The 12  
9 --- December, right. That one was \$61.68, and  
10 January, \$79.74. There's like \$18 difference there.  
11 Now, there's no fans, no nothing going then. So, I  
12 don't understand this, but they're like jumping like  
13 \$15, \$20. To me that's a lot of money. I'm not a  
14 rich person.

15 JUDGE JANDEBEUR:

16 Okay. We are finished here today. I  
17 will get a transcript and get a decision out and that  
18 will come to both of you in the mail. Thank you for  
19 both being available and we are finished.

20 \* \* \* \* \*

21 HEARING CONCLUDED AT 10:35 A.M.

22 \* \* \* \* \*

23

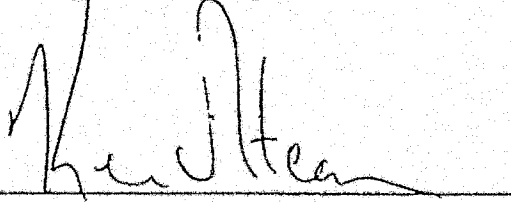
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C E R T I F I C A T E

I hereby certify, as the  
stenographic reporter, that the foregoing  
proceedings were taken stenographically by  
me, and thereafter reduced to typewriting  
by me or under my direction; and that this  
transcript is a true and accurate record  
to the best of my ability.



Court Reporter

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FEB 9 2006

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CUSTOMER: SIMS A N  
 ACCOUNT #: 618-911-2449-10  
 TURN ON: 01/05/99 \$94.31  
 ACCOUNT BAL.

CASE#: C-20054535

EVC TO	MTR RDO	TYPE	CONSUMP	ADC	TEMP	BILL AMT	DUE DATE	Balance	Previous TOTAL		BILL AMT	PAID DATE	PAID AMT	COMMENTS
									AVO	TEMP				
1	1/22/08	34	51808	ERT	776	22.8	35	579.74	2/15/08	\$14.48	\$42.22	01/03/08	\$120.00	
2	1/22/08	32	51130	ERT	580	18.1	28	\$81.88	1/17/08	\$72.80	\$134.48	11/03/05	\$85.87	
3	1/18/05	28	50650	E	700	24.1	47	\$71.50	12/16/05	\$0.00	\$71.50	10/04/05	\$80.00	
4	1/02/05	29	48860	ERT	629	21.7	60	\$65.77	11/14/05	\$20.10	\$85.87	09/06/05	\$98.85	
5	9/27/05	30	49721	ERT	795	23.5	71	\$79.56	10/14/05	\$0.00	\$79.56	09/04/05	\$120.00	
6	8/22/05	31	48478	ERT	968	30.8	77	\$83.54	9/15/05	\$3.31	\$86.85	07/05/05	\$100.00	
7	7/22/05	30	47470	ERT	725	25.2	76	\$73.90	8/16/05	\$29.37	\$103.27	06/05/05	\$180.00	
8	6/22/05	30	46745	ERT	784	25.5	78	\$72.33	7/18/05	\$62.14	\$134.47	05/04/05	\$100.00	
9	5/23/05	31	45981	ERT	758	24.5	54	\$78.11	6/16/05	\$75.43	\$153.54	03/07/05	\$150.00	
10	4/22/05	30	45223	ERT	715	25.3	48	\$73.07	5/17/05	\$101.43	\$174.50	02/02/05	\$80.00	
11	3/23/05	29	44508	ERT	735	24.8	28	\$74.76	4/18/05	\$25.42	\$100.18	12/08/04	\$42.88	
12	2/22/05	32	43773	ERT	792	24.8	28	\$78.60	3/17/05	\$38.51	\$117.11	11/04/04	\$40.00	
13	1/21/05	31	42981	ERT	763	22.6	29	\$78.13	2/15/05	\$98.20	\$176.33	10/05/04	\$48.14	
14	12/21/04	33	42218	ERT	1079	32.7	38	\$98.20	1/18/06	\$0.00	\$98.20	09/03/04	\$49.12	
15	11/18/04	29	41139	E	384	13.6	45	\$47.65	12/16/04	\$0.07	\$47.72	09/02/04	\$49.12	
16	10/20/04	29	40745	ERT	395	12.9	55	\$39.93	11/12/04	\$0.00	\$39.93	07/08/04	\$61.00	
17	9/21/04	32	40360	ERT	463	14.5	67	\$48.14	10/14/04	\$0.00	\$48.14	06/03/04	\$45.30	
18	8/20/04	29	39917	ERT	609	20.3	69	\$39.96	9/15/04	\$0.00	\$39.96	05/03/04	\$74.15	
19	7/22/04	32	39328	ERT	484	19.0	66	\$49.23	8/16/04	\$0.11	\$49.34	04/05/04	\$70.28	
20	6/22/04	32	38884	ERT	807	19.0	66	\$50.89	7/16/04	\$0.00	\$50.89	03/02/04	\$80.08	
21	5/21/04	29	38287	ERT	433	14.9	61	\$45.30	6/16/04	\$0.00	\$45.30	02/02/04	\$58.02	
22	4/22/04	30	37824	E	788	26.2	48	\$74.15	5/19/04	\$0.00	\$74.15	01/08/04	\$71.00	
23	3/23/04	29	37038	ERT	737	25.4	38	\$70.17	4/16/04	\$0.01	\$70.18	12/02/03	\$45.00	
24	2/23/04	32	36301	ERT	861	28.9	24	\$80.09	3/17/04	\$0.00	\$80.09	11/03/03	\$18.80	
25	1/22/04	31	35440	ERT	556	17.9	27	\$55.81	2/19/04	\$0.21	\$56.02	10/07/03	\$47.00	
26	1/22/03	33	34885	ERT	751	22.8	34	\$71.38	1/20/04	\$0.15	\$71.53			
27	11/19/03	29	34134	ERT	428	14.8	47	\$44.86	12/17/03	\$0.00	\$44.86			
28	10/21/03	29	33706	ERT	137	4.7	54	\$18.15	11/14/03	\$0.45	\$18.60			
29	9/22/03	32	33568	E	358	11.1	66	\$36.24	10/17/03	\$9.21	\$45.45			
30	8/21/03	29	33373	ERT	229	7.9	73	\$28.57	09/17/03	\$32.84	\$59.21	09/03/03	\$50.00	
31	7/23/03	30	32884	ERT	427	14.2	72	\$44.72	8/18/03	\$47.82	\$92.54	08/05/03	\$80.00	
32	6/23/03	32	32657	ERT	492	14.1	81	\$47.02	7/18/03	\$40.31	\$87.33	07/03/03	\$70.00	
33	5/23/03	29	32105	ERT	801	20.7	56	\$50.43	6/18/03	\$50.38	\$100.81	06/03/03	\$70.00	
34	4/23/03	30	31504	ERT	802	20.1	48	\$39.50	5/19/03	\$65.28	\$104.78	05/05/03	\$75.00	
35	3/24/03	31	30902	ERT	812	26.2	34	\$76.14	4/17/03	\$38.31	\$114.45	04/04/03	\$75.00	
36	2/21/03	30	30080	ERT	673	22.4	23	\$65.13	3/15/03	\$87.48	\$152.61	03/04/03	\$75.00	
37	1/22/02	33	29417	ERT	414	18.8	28	\$50.63	2/18/03	\$58.00	\$108.63	02/04/03	\$50.00	
38	1/18/02	28	28803	ERT	399	12.9	31	\$42.32	1/17/03	\$92.89	\$135.21	01/08/03	\$80.00	
39	1/18/02	28	28404	ERT	872	23.2	42	\$65.28	12/17/02	\$28.57	\$93.85	11/04/02	\$90.00	
40	1/18/02	31	27732	E	885	21.5	57	\$64.70	11/15/02	\$51.54	\$116.24	10/04/02	\$75.00	
41	8/21/02	30	27087	ERT	609	20.3	68	\$50.24	10/16/02	\$65.88	\$116.12	08/04/02	\$83.17	
42	8/21/02	28	26458	ERT	667	22.7	75	\$64.08	8/17/02	\$83.88	\$148.02	07/08/02	\$80.00	
43	7/23/02	32	26801	ERT	643	20.1	74	\$62.93	8/15/02	\$0.24	\$63.17	06/03/02	\$58.00	
44	6/21/02	30	26156	ERT	609	20.3	80	\$50.24	7/18/02	\$0.00	\$50.24	05/04/02	\$89.04	
45	5/22/02	28	24549	ERT	581	20.0	34	\$58.00	6/18/02	\$0.00	\$58.00	04/04/02	\$78.30	
46	4/23/02	32	23988	E	720	22.5	50	\$69.04	5/20/02	\$0.00	\$69.04	03/05/02	\$50.00	
47	3/22/02	28	23248	ERT	631	21.9	39	\$81.98	4/18/02	\$17.32	\$99.30	02/01/02	\$78.48	
48	2/21/02	30	22817	ERT	690	23.2	37	\$87.18	3/19/02	\$0.00	\$87.18	01/03/02	\$87.00	
49	1/22/02	33	21921	ERT	839	25.4	30	\$78.08	2/15/02	\$0.35	\$78.43	12/14/01	\$83.54	
50	12/20/01	31	21092	ERT	712	23.0	44	\$87.35	1/17/02	\$0.00	\$87.35	11/05/01	\$55.00	
51	11/18/01	29	19713	ERT	563	19.1	38	\$54.92	11/14/01	\$0.58	\$55.50	09/24/01	\$720.00	
52	10/19/01	29	18588	ERT	574	19.1	66	\$38.56	10/16/01	\$244.01	\$300.56	08/26/01	\$80.00	
53	9/20/01	30	18160	ERT	512	15.9	74	\$49.95	9/17/01	\$194.08	\$244.03	04/05/01	\$157.75	
54	7/23/01	32	18085	E	724	22.6	59	\$68.28	8/13/01	\$205.77	\$274.05	02/14/01	\$55.00	
55	6/21/01	30	17371	ERT	671	22.4	66	\$64.13	7/18/01	\$139.13	\$203.26			

Type codes: A = Actual, E = Estimate, C = Customer, R = Remit, W = Initial Actual, F = Final Actual, P = Final Estimate, RT = Radio Transm.

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C20054535  
 EXHIBIT  
 R-1  
 to 2-7-06

Stranton

INQUIRY ELECTRIC METER MASTER (ROOT INFO) PAGE 1  
 ACTIVITY NONE  
 METER NUMBER 0144530 MFG GE SERIAL NO 16335671 SIZE CODE 286  
 TYPE 170S LEGAL PERIOD 20 AMPS 30 0 VOLTS 240 WIRE 3 PHASE 1  
 FORM 2S KH 07 2 RR 13-8/9 NO KWH DIALS 5 PURCHASE YEAR 1999  
 STATUS 1 CONDEMNED DATE 00 0000 LOCATION 9 LUZERNE  
 BATT INST 00 00 0000  
 TRANS 1.0 OPERATOR JLJ MASTER CREATED 04 01 1999 LAST UPDATED 11 11 2005  
 DEMAND REGISTER INFORMATION  
 MFG TYPE DEMAND SER NO DEMAND TYPE  
 DIAL FORMAT  
 ENTER NEXT METER NO. OR PF10-FWD  
 INQUIRY SERVICE HISTORY INFORMATION  
 01 OF 01  
 ACCOUNT NUMBER 618 911 2449 SET DATE 08 02 1999 REMOVE DATE 00 00 0000  
 SET INDEX 0000000 REMOVE INDEX 0000000

286 E GROVE ST

PRINGLE 18704

INQUIRY ELECTRIC METER MASTER (TEST INFO) PAGE 2  
 ACTIVITY NONE 01 OF 03  
 INQUIRY METER NUMBER 0144530 DATE 10 28 2005 TYPETEST 3 FIELD  
 OPERATOR JLJ REPAIRS OK  
 AS FOUND TEST DATA AS LEFT TEST DATA  
 SERIES A B C SERIES A B C  
 FL 099 63 000 00 000 00 000 00 FL 099 63 000 00 000 00 000 00  
 PF 099 60 000 00 000 00 000 00 PF 099 60 000 00 000 00 000 00  
 LL 100 60 LL 100 60  
 WT AVG 099 82 KWH INDEX 50028 WT AVG 099 82 KWH INDEX 50028  
 PF8-DELETE

02 OF 03

INQUIRY METER NUMBER 0144530 DATE 08 13 2003 TYPETEST 3 FIELD  
 OPERATOR JLJ REPAIRS OK  
 AS FOUND TEST DATA AS LEFT TEST DATA  
 SERIES A B C SERIES A B C  
 FL 099 80 000 00 000 00 000 00 FL 099 80 000 00 000 00 000 00  
 PF 099 00 000 00 000 00 000 00 PF 099 00 000 00 000 00 000 00  
 LL 099 26 LL 099 26  
 WT AVG 099 69 KWH INDEX 33152 WT AVG 099 69 KWH INDEX 33152

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1/31/2006

SIMS C20054535 METER TEST INFO

C20054535  
 EXHIBIT  
 h-2  
 K.O. 2-7-06  
 S. Manton