

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PLEASE DO NOT

BEVERLY RODGERS

v.

PENNSYLVANIA-AMERICAN WATER COMPANY

C-20066054

DOCUMENT
FOLDER

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

DOCKETED
APR 26 2006

On or about March 29, 2006, Beverly Rodgers ("Complainant") filed a complaint against Pennsylvania-American Water Company ("Respondent"), at the above-captioned Docket Number. On or about April 14, 2006, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than May 9, 2006, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than May 23, 2006, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

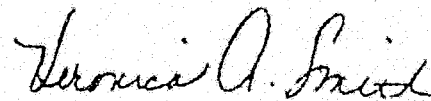
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow
P. O. Box 3265
Harrisburg, PA 17105-3265
(717) 783-5413
Email: bbigelow@state.pa.us

Date: April 25, 2006



VERONICA A. SMITH
Chief Administrative Law Judge

PLEASE DOCKET

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: May 30, 2006
SUBJECT: Beverly Rodgers v. Pennsylvania-American Water Company
C-20066054
TO: Commission Document Folder
FROM: Bruce Bigelow
Mediator

Pursuant to Chief Administrative Law Judge Smith's Interim Order, dated April 25, 2006, a report has been submitted to the Mediation Unit.

Please include this memo in the official Commission document folder.

pc: OALJ File
Beth Plantz
Mediator Bigelow
Docketing

DOCUMENT
FOLDER

DOCKETED
JUN 06 2006



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
June 8, 2006

PLEASE DOCKET

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20066054

(SEE ATTACHED LIST)

Beverly Rodgers v. Pennsylvania-American Water Company

Service dispute.

Hearing Notice

This is to inform you that a hearing on the above-captioned case will be held as follows:

Type: Initial Hearing
Date: Tuesday, July 25, 2006
Time: 10:00 a.m.
Location: 11th floor hearing room
Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222
Presiding: Administrative Law Judge John H. Corbett, Jr.
1103 Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222
Telephone: 412.565.3550
Fax: 412.565.5692

DOCUMENT
FOLDER

Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.

SECRETARY'S BUREAU
2006 JUN -9 AM 11:15

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Individuals representing themselves do not need to be represented by an attorney. All others (corporation, partnership, association, trust or governmental agency or subdivision) must be represented by an attorney. An attorney representing you should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717.787.1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

pc: Judge Corbett
Dawn Reitenbach
Beth Plantz
Docket Section
Calendar File



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
June 13, 2006

PLEASE TICKET

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20066054

(SEE LETTER DATED 6/8/06)

Beverly Rodgers v. Pennsylvania-American Water Company

Service dispute.

DOCUMENT
FOLDER

Corrected Telephone Hearing Notice

This is to inform you that the notice dated June 8, 2006 on the above-captioned case contained incorrect information. The purpose of this notice is to correct that information. All corrections will be double underlined.

The hearing will be held as follows:

Type: Initial Telephonic Hearing
Date: Tuesday, July 25, 2006
Time: 10:00 a.m.
Presiding: Administrative Law Judge John H. Corbett, Jr.
1103 Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222
Telephone: 412.565.3550
Fax: 412.565.5692

If you have provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

At the above date and time, the Presiding Officer will contact the parties as follows:

Beverly Rodgers	412.678.1953
Seth A. Mendelsohn, Esquire	717.533.5000

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 5 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717.787.1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

pc: Judge Corbett
Dawn Reitenbach
Beth Plantz
Docket Section
Calendar File

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2006 JUL 18 AM 9:30

ORIGINAL



SECRETARY'S BUREAU

July 17, 2006

DOCUMENT
FOLDER

VIA UPS OVERNIGHT DELIVERY

The Honorable John H. Corbett, Jr.
Administrative Law Judge
Pennsylvania Public Utility Commission
1103 Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222

Re: Beverly Rodgers v. Pennsylvania-American Water Company
Docket No. C-20066054

Dear Judge Corbett:

Pursuant to the June 13, 2006, Telephone Hearing Notice for the above-captioned case, I have enclosed three (3) copies of Pennsylvania-American Water Company's Exhibits 1-8, which may be offered into evidence during the initial telephone hearing in the above captioned case scheduled for Tuesday, July 25, 2006, at 10:00 a.m.

As evidenced by the enclosed Certificate of Service, all parties to this proceeding have been duly served.

Respectfully submitted,

Seth A. Mendelsohn
Seth A. Mendelsohn

Enclosures

cc: James McNulty, Secretary (Certificate of Service Only)
Beverly Rodgers
Judy Jordan
David Drozd
John DePaola

Pennsylvania American Water

Seth A. Mendelsohn
Corporate Counsel
800 West Hersheypark Drive
Hershey, PA 17033 USA

T 717 533-5000
F 717 531-3252
E seth.mendelsohn@amwater.com
I www.pawc.com

2006 JUL 18 AM 9:30
SECRETARY'S BUREAU

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

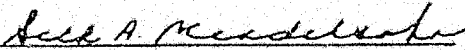
BEVERLY RODGERS,	:	
	:	
Complainant	:	
	:	
v.	:	DOCKET NO. C-20066054
	:	
PENNSYLVANIA-AMERICAN WATER	:	
COMPANY,	:	
Respondent	:	

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the participants, listed below, in accordance with the requirements of 52 Pa. Code § 1.54:

VIA UPS OVERNIGHT DELIVERY

Beverly Rodgers
569 River Ridge Road
McKeesport, PA 15133


Seth A. Mendelsohn, Esquire
Pennsylvania-American Water Company
800 West Hershey Park Drive
Hershey, Pennsylvania 17033
(717) 533-5000

Dated this 17th day of July 2006.

OALJ Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	C-20066054		YES	NO
		Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Case Name:	Beverly Rodgers	Hearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	v.	Testimony Taken:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Pennsylvania-American Water Company	Transcript Due:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Location:	Pittsburgh	Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Estimated Add'l Days:		
Date:	July 25, 2006	RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
ALJ:	John H. Corbett, Jr.	DATE:	8-24-06	
Reporting Firm:	Sargent's Court Reporting	Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		REMARKS:		

RECEIVED

2006 AUG -2 AM 9:05

PA PUBLIC SECRETARY'S BUREAU


DOCUMENT FOLDER

PLEASE PRINT CLEARLY - Incomplete information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?					
Beverly Rodgers	569 River Ridge Road	Complainant <i>pro se</i>					
	<table style="width: 100%; border: none;"> <tr> <td style="text-align: center; font-size: small;">City</td> <td style="text-align: center; font-size: small;">State</td> <td style="text-align: center; font-size: small;">Zip</td> </tr> <tr> <td>McKeesport</td> <td>PA</td> <td>15133</td> </tr> </table>		City	State	Zip	McKeesport	PA
City	State	Zip					
McKeesport	PA	15133					
Telephone: 412-678-1953	E-mail Address:	Fax Number:					
Seth A. Mendelsohn, Esq.	800 West Hersheypark Drive	Respondent					
	<table style="width: 100%; border: none;"> <tr> <td style="text-align: center; font-size: small;">City</td> <td style="text-align: center; font-size: small;">State</td> <td style="text-align: center; font-size: small;">Zip</td> </tr> <tr> <td>Hershey</td> <td>PA</td> <td>17033</td> </tr> </table>		City	State	Zip	Hershey	PA
City	State	Zip					
Hershey	PA	17033					
Telephone: 717-533-5000	E-mail Address:	Fax Number:					
Telephone:	E-mail Address:	Fax Number:					

Check this box if additional parties or attendees appear on back of form.

elp.


 Reporter's Signature

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.