

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 11/01/06
8. DOCKET NO: C-20067027	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: MOHATT, VERONICA

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY:

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES THERE ARE INCORRECT CHARGES ON HER BILL. SHE WOULD LIKE THE COMPANY TO REMOVE THE NEGATIVE REPORTING FROM HER CREDIT REPORT.

DOCUMENT  
FOLDER

DOCKETED

NOV - 3 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

125042

Please print or type.

C-20067027

RECEIVED  
2006 OCT 31 AM 9:08  
SECRETARY'S BUREAU

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Veronica Mohatt

Street/P.O. Box 79 N. Broeady Apt #G

City White Plains State NY Zip 10603

County Westchester

Area Code/HOME Phone 914-949-0883

Area Code/WORK Phone 914-762-0821

Utility Account Number 395301359  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name Veronica Mohatt

Street/P.O. Box 1302 N. Lawrence

City Philadelphia State PA Zip 19146

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Philadelphia Gas Works (PGW)

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

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SECRETARY'S BUREAU

*[Handwritten mark]*

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.

Other.

I am disputing a negative charge on my credit report

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

PGW has placed negative reporting on my credit report. They stated that I was 30 days late on a bill in which I paid before the 30 days. They also never gave me that if I did not pay the bill that it would appear on my credit report.

Attached you will find all of the supporting documents that I have contacted PGW with regarding the negative reporting on my Credit report.

I have faxed the attach documents three times and also called and have received no response regarding fixing the current situation. I also filed an informal complaint in which Matthew Hrivnak suggested that I file a fomal complaint.

Please contact me at 914-762-0821 with any questions.

Please see attached

6. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I would like PGW to remove the negative reporting from my credit report.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why. He called to discuss the faxes sent from Citibank but did not receive mine. I resent mine three times and left a message w/ Mr. Pollack and never heard anything back from him.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: Vernice M. Holt, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Vernice M. Holt  
(Signature)

10/30/06  
(Date)

# Fax

RECEIVED

2006 NOV -1 AM 9:19

RECEIVED  
2006 OCT 32 AM 9:08

SECRETARY'S BUREAU

*Mr. Pollack*

To: PGW Correspondence Dept. From: Veronica Mohatt  
 Fax: 215-684-6996 Pages: 5  
 Phone: 914-762-0821 Date: 9/13/2006 9/29/06  
 Re: Account# 0395301359 CC:

*Resent  
10/2/06  
T  
D/Star  
CC: POC*

Urgent     For Review     Please Comment     Please Reply     Please Recycle

To Whom It May Concern:

I am writing regarding a 30day late charge that is on my credit report from PGW. The problem is that on June 16, 2006 I made an error and only paid \$58.00 for my bill due on June 29, 2006 for \$70.72. On July 28, 2006 I sent out a check, via my online bill pay through Citibank, in the amount of \$25.75 for the bill due on July 31, 2006 including the rest of the payment due from June's bill.

On August 9, 2006 I called PGW and was informed that I was late on a payment and now owed \$26.13. I informed PGW that I had paid it and would issue another check since PGW had not cashed it. On August 9, 2006 I stopped payment on the \$25.75 and issued a check in the amount of \$26.13 via Online Bill Pay through Citibank that same day.

PGW insisted I had not paid since they had not received my check, when I insisted that I had and could send them proof I was informed that they could do nothing about it. When speaking with PGW they never offered the option to pay online using PGW's Online Bill Pay. It was not until August 18, 2006 when I saw that my check was still not cashed that I found out I could pay online and I paid what was now the amount of \$38.97 for the August 29, 2006 bill. My check in the amount of \$26.13 was not cashed until August 22, 2006.

Attached you will find the two letters from Citibank showing proof of payment for the two checks mentioned above. Citibank has also faxed a copy of these two proofs of payments to 215-684-6996.

Being that the check was sent out before the 30 days (July 29<sup>th</sup>) and the fact that I have paid my bills on time consistently since I opened my account in February I would like the Negative 30 day late charge removed from my credit report.

Please call me to let me know that you have received this fax and are taking the appropriate action at 914-762-0821.

Regards,  
Veronica Mohatt

*Mr. Pollack  
Please let me know you  
received this.  
Veronica* 10/2

Citibank Service Center  
100 Citibank Drive  
San Antonio, TX 78245-3314



September 13, 2006

Veronica A Mohatt

Fax# 914-206-4785

Reference # 062561021308 /MGA/ACCOUNT # 66880709

Dear Veronica A Mohatt:

Thank you for your inquiry on September 13, 2006, concerning the following bill payment:

Bill Payment Service Reference No. 10629  
Issued on July 28, 2006  
Payable to Philadelphia Gas  
Payment Amount \$25.76

We have completed our research and the results are as follows:

As per your request, we have forwarded a photocopy of the paid check to the merchant. We also requested that Philadelphia Gas waive any late fees that you may have incurred. Please allow sufficient time for receipt and review by the merchant.

Enclosed you will find a photocopy of the paid item for your records.

If we can be of further assistance, please call Customer Service at 1-800-374-9700. If you have a speech or hearing impairment, call our text telephone at 1-800-788-0002. Representatives are available 24 hours a day, 7 days a week to assist you.

Thank you banking with Citibank. We appreciate your business and the opportunity to serve you.

Sincerely,

R. Tobias

Client Research

## Read New Messages

[print](#)

From: Citibank  
Date: 08-10-2006  
Subject: Citibank Online Customer Request  
Reference: 76Q9584V

DEAR CUSTOMER,

We have placed a stop payment on the Bill Payment, payable to PGW-LAWRENCE, Ref#010629, 07/28/06, \$25 75 and we have credited your checking account 0000000066880709.

To expedite your bill payment inquiries, please select "Report a Bill Payment Problem" from the Support link.

If you have further questions, please send a message or call Citibank Online Customer Service at 1-800-374-9700. Representatives are available to assist you 24 hours a day 7 days a week.

Thank you for banking with Citibank. We appreciate the opportunity to serve you.

Sincerely,  
Citibank Online Customer Service

The U.S. Service Center performs customer account servicing for Citibank, N.A., Citibank (Nevada), N.A., Citibank (South Dakota), N.A., Citibank (New York State), and Citibank F.S.B.

[◀ Back](#)[Delete](#)[Reply](#)[Send New Message](#)[Save](#)

*Citibank Service Center  
100 Citibank Drive  
San Antonio, TX 78245-3214*



September 13, 2006

Veronica A Mohatt

Fax# 914-206-4786

Reference # 062581027148 /MGA/ACCOUNT # 66880709

Dear Veronica A Mohatt:

Thank you for your inquiry on September 13, 2006, concerning the following bill payment:

Bill Payment Service Reference No. 10641  
Issued on August 1, 2006  
Payable to Philadelphia Gas  
Payment Amount \$26.13

We have completed our research and the results are as follows:

As per your request, we have forwarded a photocopy of the paid check to the merchant. We also requested that Philadelphia Gas waive any late fees that you may have incurred. Please allow sufficient time for receipt and review by the merchant.

Enclosed you will find a photocopy of the paid item for your records.

If we can be of further assistance, please call Customer Service at 1-800-374-9700. If you have a speech or hearing impairment, call our text telephone at 1-800-788-0002. Representatives are available 24 hours a day, 7 days a week to assist you.

Thank you banking with Citibank. We appreciate your business and the opportunity to serve you.

Sincerely,

R. Tobias

Client Research

Customer Service Information PO BOX 788018 Citi Branch, FR 10240-8018 1-800-374-6700	MEMO/MT 00688832-MC	HOUSEHOLD ID 0101355025	REFERENCE NO. 0010541	CONTROL NO 222033429	DATE 08/10/2005	CHECK NO 411750883
---	------------------------	----------------------------	--------------------------	-------------------------	--------------------	-----------------------

CUSTOMER ACCOUNT NUMBER / NOTE  
 0095301359  
 LAWRENCE ST  
 VERONICA A MOHATT  
 79 NORTH BROADWAY  
 APT G  
 WHITE PLAINS, NY 10603-3776

10-86/220

\*\*\*\*\* \$26.13

PAY TO THE ORDER OF PHILADELPHIA GAS WORKS  
 AMOUNT TWENTY SIX AND 12/100 DOLLARS

OFFICIAL CHECK DRAWER: CITIBANK, N.A.

*William Mohatt*  
 AUTHORIZED SIGNATURE

Issued by Integrated Payment Systems, Inc., Englewood Cliffs, NJ  
 To Citibank, N.A., Dept. 90, NY 10045-7700

⑈790448⑈ ⑆022000886⑆ 25004117508859⑆ ⑈0000002513⑈

R05775116

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08/21/06  
 0395301359  
 250481 5 1 153  
 GBT  
 0021/06  
 1200531683

POOR ORIGINAL

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2006 NOV -1 AM 9:19

PA P.U.C.  
SECRETARY'S BUREAU

October 26, 2006

Veronica Mohatt  
79 North Broadway Unit G  
White Plains, NY 10603

Commonwealth of Pennsylvania  
Pennsylvania Public Utility Commission  
PO Box 3265  
Harrisburg, PA 17105-3265

Re: Case #2123643

To Mathew,

Thank you for your response. PGW removed all negative reporting for another account that I have with them. The complaint I am filing is for account #395301359. Attached you will find all of the documents showing that I paid my bill before the 30 days.

Regards,

Veronica Mohatt

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2006 OCT 32 AM 9:08  
SECRETARY'S BUREAU



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

October 11, 2006

Case Number: 2123643

VERONICA MOHATT  
79 NORTH BROADWAY UNIT G  
WHITE PLAINS NY 10603

Dear MS MOHATT:

This is in response to the complaint you filed with the Pennsylvania Public Utility Commission against PHILADELPHIA GAS WORKS on August 9, 2006 regarding account number 0743651720, for service to 2247 League St, Philadelphia, PA. Briefly, your complaint was that PGW reported your account to the credit bureau.

I have been in touch with PGW on your behalf and found that in May 2004 PGW began reporting all residential accounts to Trans Union. PGW is reporting customer's payment history and whether current or delinquent at monthly billing. That on March 1, 2006 you filed formal complaint (C-20065900). That on August 30, 2006 PGW reported that they have removed all adverse information on your credit report. That as of October 4, 2006 you have a balance of \$15.67 owing to the Philadelphia Gas Works.

Unfortunately there is little more I can do to assist you in the further resolution of this matter. If you wish to challenge this position, you could do so by filing a formal complaint with the PUC. Formal complaint forms may be obtained by writing to the Secretary of the Commission at the above address, by contacting BCS at 1-800-782-1110 or by visiting our website at [PUC.paonline.com](http://PUC.paonline.com).

Finally, by this letter, I am closing the informal complaint you had pending with this Bureau.

Sincerely,

MATTHEW HRIVNAK  
Utility Complaint Investigator  
Bureau of Consumer Services  
Pennsylvania Public Utility Commission



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

DATE SERVED: November 3, 2006

C-20067027

LAURETO FARINAS ESQUIRE  
PHILADELPHIA GAS WORKS  
800 W MONTGOMERY AVE  
PHILADELPHIA PA 19122-2898

DOCUMENT  
FOLDER

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by VERONICA MOHATT. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

**CUSTOMER OF A UTILITY**

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

**COMPANY/UTILITY**

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

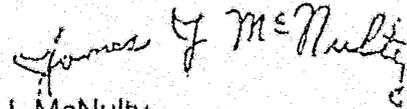
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

November 3, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,

A handwritten signature in cursive script that reads "James J. McNulty". The signature is written in dark ink and is positioned above the typed name.

James J. McNulty  
Secretary

ane

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: November 3, 2006

DOCUMENT  
FOLDER

VERONICA MOHATT  
Complainant

v.

PHILADELPHIA GAS WORKS  
Respondent

Complaint Docket  
No: C-20067027

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NOV - 3 2006

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FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

---

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

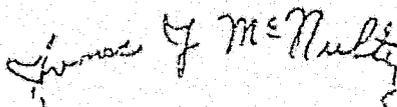
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

**Philadelphia Gas Works**  
806 West Montgomery Avenue, Philadelphia, PA 19122

**PGW**

Mary M. Chan, Paralegal  
Legal Department  
Direct Dial: (215) 684-6830  
Fax: (215) 684-6798  
E-mail: [mary.chan@pgworks.com](mailto:mary.chan@pgworks.com)

November 27, 2006

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

**ORIGINAL**

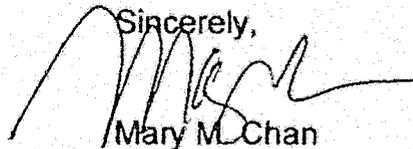
**RE: Veronica Mohatt vs PGW, Docket No. C-20067027**

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in this matter.

Sincerely,



Mary M. Chan

**DOCUMENT  
FOLDER**

Enclosure

cc: Veronica Mohatt  
Anne Marie Cromley

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NOV 27 2006 **RJP**

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

115

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL

Veronica Mohatt

v.

Philadelphia Gas Works

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Docket No. C - 20067027

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Answer of the Philadelphia Gas Works

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Admitted.
4. (A) Admitted. It is admitted that the Complainant is disputing a negative entry on the Complainant's credit rating.

DOCUMENT  
FOLDER

(B) Admitted in part; denied in part. PGW admits that, because of the Complainant's payment patterns recorded by PGW, there is an adverse entry on the Complainant's credit rating. It is further admitted that one of the Complainant's payments in the amount of \$25.75 had not been posted to the Complainant's account. By way of further answer, PGW records indicate that in May 2004 PGW began to report account activity on all accounts to the credit bureaus. PGW notified all customers of this activity. On or about October 31, 2006, PGW has notified the credit bureau that the Complainant's account is now in good standing. It may take 30 to 60 days for the information reported to the credit bureaus to appear on the Complainant's report.

A decision of the Bureau of Consumer Service dated November 8, 2006, which is attached hereto as Exhibit "A," found, *inter alia*, that the issues

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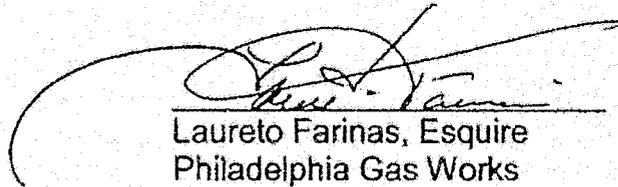
raised in the Complainant's informal complaint are the same as those filed under a previous informal complaint (BCS No. 2123643).

5. Denied. The averments in Paragraph 5 of the Complaint are requests for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted.
7. Admitted.

Wherefore, PGW respectfully requests that this Commission dismiss the Complaint.

Respectfully submitted,

November 27, 2006



Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982

EXHIBIT A

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NOV 27 2006

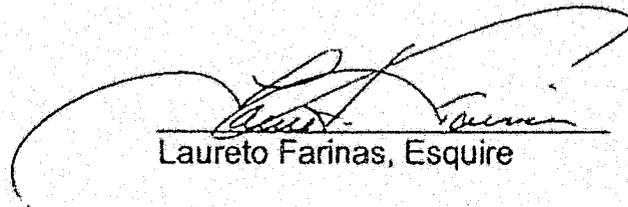
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

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  <CompanyCode>0766</CompanyCode>
  <CompanyType>GAS TRANSPORTER</CompanyType>
- <Customer>
  <CustomerFirstName>VERONICA</CustomerFirstName>
  <CustomerLastName>MOHATT</CustomerLastName>
  <AccountNumber>0395301359</AccountNumber>
- <CustomerServAddress>
  <ServAddress1>1302 N LAWRENCE</ServAddress1>
  <ServCity>PHILADELPHIA</ServCity>
  <ServState>PA</ServState>
  <ServZip5>19122</ServZip5>
</CustomerServAddress>
</Customer>
<DecisionIssue>Y</DecisionIssue>
<OralWritten>O</OralWritten>
<Violation>NO</Violation>
<TotalBalance>-1.21</TotalBalance>
<DateClosed>2006-11-08</DateClosed>
<Resolution>VERBAL CLOSE - THE ISSUES ARE THE SAME AS FILED UNDER
BCS #2123643 ON 8/9/06 AND CLOSED ON 10/11/06 BY INV HRIVNAK.
THE CUSTOMER FILED A FORMAL COMPLAINT UNDER C-20065900 ON
3/1/06 AND WAS INFORMED THE PUC CAN NOT OPEN A NEW INFORMAL
COMPLAINT REGARDING THE FORMAL ISSUE SHE STATED WAS PENDING A
DECISION.</Resolution>
<BalanceDate />
- <OtherInfo>
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  <BCSInvestigatorLName>CLEA</BCSInvestigatorLName>
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  <NbrOfTimeFaxed>0</NbrOfTimeFaxed>
  <PUCFax FaxAreaCode="717">7876641</PUCFax>
</OtherInfo>
</Case>
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VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel to the Philadelphia Gas Works; that, as such, I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Answer are true to the best of my knowledge, information and belief, and that I expect to be able to prove these at a hearing held in this matter. I make this verification subject to the penalties of 18. Pa. C.S. §4904, pertaining to false statements to authorities.

Date: November 27, 2006

  
Laureto Farinas, Esquire

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NOV 27 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

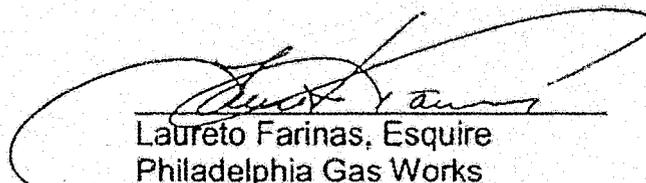
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

*Ms. Veronica Mohatt  
79 N. Broeady Street, Apt. G  
White Plains, NY 10603*

November 27, 2006



Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982

RECEIVED

NOV 27 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S OFFICE