

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

A. M. SIMS

v.

UGI UTILITIES, INC. - ELECTRIC DIVISION

:  
:  
:  
:  
:

C-20054535

INTERIM ORDER  
SETTING RESOLUTION CONFERENCE

51

On or about February 4, 2005, A. M. Sims ("Complainant") filed a complaint against UGI Utilities, Inc. - Electric Division ("Respondent"), at the above-captioned Docket Number. On or about June 15, 2005, Respondent filed an answer to the complaint. I issued an Interim Payment Order, dated July 5, 2005.

Based upon a review of the information contained in the complaint and answer, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than July 20, 2005, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than August 3, 2005, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

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**DOCKETED**  
JUL 15 2005

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

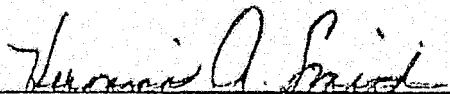
**If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.**

**In either situation, a report must be filed with the Mediator by the applicable due date set forth above.**

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow  
P. O. Box 3265  
Harrisburg, PA 17105-3265  
(717) 783-5413  
Email: bbigelow@state.pa.us

Date: July 6, 2005

  
VERONICA A. SMITH  
Chief Administrative Law Judge

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: August 17, 2005  
SUBJECT: A. M. Sims v. UGI Utilities, Inc. – Electric Division; C-20054535  
TO: Commission Document Folder  
FROM: Bruce Bigelow  
Mediator

Pursuant to Chief Administrative Law Judge Smith's Interim Order, dated July 6, 2005, a report has been submitted to the Mediation Unit.

Please include this memo in the official Commission document folder.

pc: OALJ File

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FOLDER

**DOCKETED**  
AUG 24 2005

LARRY R. CRAYNE  
Attorney at Law

238 Johnston Road  
Pittsburgh, PA 15241

[lcrayne@adelphia.net](mailto:lcrayne@adelphia.net)

(412) 425-4029 (m)  
(412) 831-5462 (h)

September 23, 2005

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

ORIGINAL

Re: **Ann M. Sims v. UGI Utilities, Inc.**  
**Complaint Docket No. C-20054535**

Dear Mr. McNulty:

I have recently been retained to represent UGI Utilities, Inc. in the above-captioned proceeding.

Enclosed are an original and three copies of a Notice of Appearance. Please forward documents filed in this proceeding to me.

Thank you for your consideration in this matter.

Sincerely,



Larry R. Crayne

cc: Ann M. Sims  
286 Grove St.  
Pringle, PA 18704

DOCUMENT  
FOLDER

RECEIVED  
05 SEP 26 AM 9:13  
PA P.U.C.  
SECRETARY'S BUREAU

ORIGINAL

Commonwealth of Pennsylvania

Before the Pennsylvania Public Utility Commission

In the Matter of:

Ann M. Sims,

Complainant,

VS.

UGI Utilities, Inc.,

Respondent.

DOCUMENT  
FOLDER

Complaint Docket  
No. C-20054535

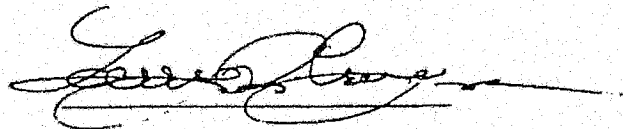
**DOCKETED**  
SEP 26 2005

Notice of Appearance

Please enter my appearance in the above-captioned matter on behalf of UGI Utilities, Inc.

I am authorized to accept service on behalf of said participant in this matter.

On the basis of this notice, I request a copy of each document hereafter issued by the Commission in this matter.



Larry R. Crayne, Esq.  
238 Johnston Road  
Pittsburgh, PA 15241

(412) 831-5462

RECEIVED  
05 SEP 26 AM 9:13  
PA.P.U.C. BUREAU  
SECRETARY'S BUREAU



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
October 13, 2005

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: C-20054535

(See attached list)

Ann M. Sims v. UGI Utilities, Inc. (electric)

Billing dispute.

DOCUMENT  
FOLDER

Hearing Notice

This is to inform you that a hearing on the above-captioned case will be held as follows:

Type: Initial hearing  
Date: Wednesday, November 16, 2005  
Time: 10:00 a.m.  
Location: Room 318  
Scranton State Office Building  
100 Lackawanna Avenue  
Scranton, Pennsylvania  
Presiding: Administrative Law Judge Ember S. Jandebaur  
Room 317 Scranton State Office Building  
100 Lackawanna Avenue  
Scranton, PA 18503  
Telephone: (570) 963-4818  
Fax: (570) 963-3310

DOCKETED  
OCT 18 2005

*Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.*

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Individuals representing themselves do not need to be represented by an attorney. All others (corporation, partnership, association, trust or governmental agency or subdivision) must be represented by an attorney. An attorney representing you should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Jandebaur  
Susan Licon  
Beth Plantz  
Docket Section  
Calendar File



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
December 16, 2005

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: C-20054535

(See letter of 10-13-05)

DOCUMENT  
FOLDER

Ann M. Sims v. UGI Utilities, Inc. (electric)

Billing dispute.

Hearing Cancellation/Reschedule Notice

This is to inform you that the initial hearing on the above-captioned case previously scheduled for November 16, 2005 was canceled.

The hearing has been rescheduled as follows:

Type: Initial hearing  
Date: Tuesday, February 7, 2006  
Time: 10:00 a.m.  
Location: Room 318  
Scranton State Office Building  
100 Lackawanna Avenue  
Scranton, Pennsylvania  
Presiding: Administrative Law Judge Ember S. Jandebaur  
Room 317 Scranton State Office Building  
100 Lackawanna Avenue  
Scranton, PA 18503  
Telephone: (570) 963-4818  
Fax: (570) 963-3310

**DOCKETED**  
JAN 03 2006

*Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.*

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Individuals representing themselves do not need to be represented by an attorney. All others (corporation, partnership, association, trust or governmental agency or subdivision) must be represented by an attorney. An attorney representing you should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Jandebaur  
Susan Licon  
Beth Plantz  
Docket Section  
Calendar File



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
January 3, 2006

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: C-20054535

(See attached list)

Ann M. Sims v. UGI Utilities, Inc. (electric)

**DOCKETED**  
FEB 07 2006

Billing dispute.

**DOCUMENT  
FOLDER**

HEARING CHANGE NOTICE

This is to inform you that the initial hearing on the above-captioned case previously scheduled for February 7, 2006 has been changed.

The hearing has been changed as follows:

Type: Initial telephone hearing  
Date: Tuesday, February 7, 2006  
Time: 10:00 a.m.  
Presiding: Administrative Law Judge Ember S. Jandebaur  
Room 317 Scranton State Office Building  
100 Lackawanna Avenue  
Scranton, PA 18503  
Telephone: (570) 963-4818  
Fax: (570) 963-3310

At the above date and time, the Presiding Officer will contact the parties as follows:

Ann M. Sims 570-714-4645  
Larry R. Crayne, Esquire 412-425-4029

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 5 days before the hearing.

*Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.*

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Individuals representing themselves do not need to be represented by an attorney. All others (corporation, partnership, association, trust or governmental agency or subdivision) must be represented by an attorney. An attorney representing you should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Jandebaur  
Susan Licon  
Beth Plantz  
Docket Section  
Calendar File

# OALJ Hearing Report

*Please Check Those Blocks Which Apply*

Docket No.:	C-20054535		YES	NO
Case Name:	Ann M Sims v UGI Utilities, Inc. - Electric Div	Prehearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
		Hearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
		Testimony Taken:	<input type="checkbox"/>	<input type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input type="checkbox"/>
		Hearing Concluded:	<input type="checkbox"/>	<input type="checkbox"/>
Location:	SCR	Further Hearing Needed:	<input type="checkbox"/>	<input type="checkbox"/>
Date:	November 16, 2005	Estimated Add'l Days:		
ALJ:	Ember S. Jandebeur	RECORD CLOSED:	<input type="checkbox"/>	<input type="checkbox"/>
Reporting Firm:	Sargent's Court Reporting	DATE:		
<div style="font-size: 2em; font-weight: bold; opacity: 0.5;">RECEIVED</div> <div style="font-size: 1.5em; font-weight: bold; margin-top: 10px;">JAN - 4 2006</div> <div style="font-size: 1.2em; margin-top: 10px;">PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU</div>		Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input type="checkbox"/>
		REMARKS:		

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2/7/06

PLEASE PRINT CLEARLY - Incomplete information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
<div style="font-size: 3em; font-weight: bold; opacity: 0.5; text-align: center;">RECEIVED</div>	<div style="font-size: 3em; font-weight: bold; opacity: 0.5; text-align: center;">DOCUMENT FOLDER</div>	
Telephone:	E-mail Address:	Fax Number:
	City      State      Zip	
Telephone:	E-mail Address:	Fax Number:
	City      State      Zip	
Telephone:	E-mail Address:	Fax Number:
	City      State      Zip	
Telephone:	E-mail Address:	Fax Number:
	City      State      Zip	

Check this box if additional parties or attendees appear on back of form.

1/3/06

\_\_\_\_\_  
Reporter's Signature

*Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.*

**OALJ Hearing Report**

Please check those blocks which apply

Docket No.:	C-20054535	Prehearing Held:	<input checked="" type="checkbox"/>	YES	<input type="checkbox"/>	NO	
Case Name:	Ann M. Sims v. UGI Utilities, Inc. (electric)	Hearing Held:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>DOCUMENT FOLDER</b>		Testimony Taken:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		Transcript Due:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
		Hearing Concluded:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Further Hearing Needed:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Location:	SCR	Estimated Add'l Days:					
Date:	February 7, 2006	RECORD CLOSED:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
ALJ:	Ember S. Jandebaur	DATE:	March 7, '06				
Reporting Firm:	Sargents Court Reporting	Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>RECEIVED</b>  FEB 13 2006 PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU		DATE:					
		Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
REMARKS:							

PLEASE PRINT CLEARLY - Incomplete information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
Ann M. Sims	286 EAST GROVE STREET PRINGLE <sup>City</sup> PA <sup>State</sup> 18704 <sup>Zip</sup>	PRO SE
Telephone:	E-mail Address:	Fax Number:
LARRY R. CRAYNE	238 JOHNSTON ROAD PITTSBURGH <sup>City</sup> PA <sup>State</sup> 15241 <sup>Zip</sup>	UGI UTILITIES, INC.
Telephone:	E-mail Address:	Fax Number:
	City State Zip	
Telephone:	E-mail Address:	Fax Number:

Check this box if additional parties or attendees appear on back of form.

*Kenneth S. O'Hearn*  
Reporter's Signature

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.