

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :
 2. BUREAU: ALJ :
 3. SECTION(S): :
 5. APPROVED BY: : 4. PUBLIC MEETING DATE:
 DIRECTOR: : 00/00/00
 SUPERVISOR: :
 6. PERSON IN CHARGE: : 7. DATE FILED: 03/13/06
 8. DOCKET NO: F-01901326 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: COOK, RENEE

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: DELAWARE

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES THERE ARE INCORRECT CHARGES ON HER BILL.

DOCUMENT
FOLDER

DOCKETED

MAR 16 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

ORIGINAL

125042

Please print or type.

F-01901326

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Renee Cook

Street/P.O. Box 1011 School Street Apt # _____

City Darby State PA Zip 19023

County Delaware

Area Code/HOME Phone 484-497-8354

Area Code/WORK Phone 484-497-8354

Utility Account Number 0315668008015001
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name Philadelphia Gas Works

Street/P.O. Box 3500

City Phila State PA Zip 19122

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: _____

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE

(local, long distance)

RECEIVED

MAR 13 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RECEIVED
2006 MAR 13 AM 9:30
PA P.U.C.
SECRETARY'S BUREAU

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4. COMPLAINT (check one)

A. In general, what is your complaint?

I want to oppose the company's proposed rate increase.

There are incorrect charges on my bill

There is a reliability, safety or quality problem with my utility service.

I received a notice that my utility service is being terminated.

I would like a payment agreement.

Other.
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

RECEIVED

MAR 14 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: Gene Cook, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Gene Cook
(Signature)

3/9/04
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
--	--

Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

03/9/06

To whom it May Concern,

Here is a copy
of the letter that the Commission sent
me, stating his decision, which had him
to come to, this decision, which
I don't agree to it, and why I'm appealing.

Sincerely,
Gene Cook

1011 School St.

DuPont Penna. 19023

484-499-8354

ACS 1901326



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

January 31, 2006

BCS No: 1901326

RENEE COOK
1011 SCHOOL ST
DARBY PA 19023

The Bureau of Consumer Services (BCS) has completed its investigation into your informal complaint. Attached is the decision resulting from that investigation. A copy of this decision has also been sent to your utility company. This decision is binding on all parties, and unless it is appealed will become final 20 days after the date of this letter.

If you do not agree with any part of this decision you may appeal it by filing a formal complaint. You can do this by completing the attached Request for Formal Complaint Forms. Return this form to the Public Utility Commission, and the formal complaint forms will be mailed to you. If you wish to appeal, you must return this form to the Public Utility Commission by the date shown on the form. Your complaint will be assigned to an Administrative Law Judge, and a hearing date will be assigned.

You do not need a lawyer to file an appeal.

You must make all of the payments required by this decision. If you do not make these payments the utility company is permitted to terminate your utility service.

If you have any questions about the terms and conditions of this decision or about the Public Utility Commission's appeal procedures you may call me toll free at 1-800-782-1110, or you may call me directly at 717-705-6903.

Sincerely,

MATTHEW HRIVNAK
Utility Complaint Investigator

Enclosure

ROSARIO
PHILADELPHIA CAS WORKS

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

RENEE COOK
1011 SCHOOL ST v.
DARBY PA 19023

PHILADELPHIA GAS WORKS

Case Number: 1901326

Account Number: 3113345725

Decision On Informal Complaint By The Bureau Of Consumer Services:

Statement Of Complaint:

A summary of the customer's complaint is as follows:

Customer is disputing bills for service at 8015 Montague St, Philadelphia, PA. Customer states she moved out September 2000, but continued to be billed after that date

Investigation By Staff Of The Bureau Of Consumer Services Revealed:

1. That Renee Cook was the customer at 8015 Montague St, Philadelphia, PA since at least October 1997.
2. That as of August 10, 2000 Renee Cook had a balance of \$996.23 owing to PGW
3. That as of December 9, 2000 Renee Cook had a balance of \$1,316.23 owing to PGW.
4. That on December 19, 2000 Renee Cook received a final bill from the Philadelphia Electric Company, PECO, for service at 8015 Montague St, Philadelphia, PA.
5. That on December 1, 2000 Renee Cook established electric service at 134 Spring Valley Road, Darby, PA.
6. That Renee Cook provided a lease for 134 Spring Valley Road, Darby, PA with an effective date of December 1, 2000.
7. That PGW continued to bill Renee Cook for service at 8015 Montague St until August 31, 2001, based on the CRP amount, and no gas used from September 2000- July 2001.
8. That from September 7, 2000- July 11, 2001 no gas was used at 8015 Montague St, Philadelphia, PA, based on AMR meter readings
9. That Renee Cook has a final balance of \$1,903.95 owing to the Philadelphia Gas Works.

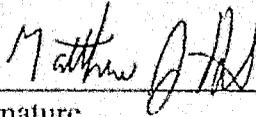
Based On These Findings, The Bureau Of Consumer Services Concludes:

1. That Renee Cook has provided documentation, a final electric bill and lease for a new address that she no longer resided at 8015 Montague St, Philadelphia, PA after November 2000.
2. That there was no gas used at 8015 Montague St, Philadelphia, PA from September 2000- July 2001.

Therefore It Is Decided:

1. That PGW MUST cancel the bills for service at 8015 Montague St, Philadelphia, PA back to December 9, 2000.
2. That Renee Cook is responsible for the gas used at 8015 Montague St, Philadelphia, PA until December 9, 2000.
3. That Renee Cook is responsible for the final balance owing to the Philadelphia Gas Works.

January 31, 2006
Date



Signature
MATTHEW HRIVNAK
Utility Complaint Investigator
Bureau of Consumer Services
PA Public Utility Commission

REC'D

MAR 13 1906

2/13/06

To Whom It May Concern,

I would like to appeal this decision, saying I'm responsible for \$1,316.23; you told me on the phone you were going back to the lease, and when the electric company billed me, which on 12/9/00, that was transferred bill. When I moved. I'd moved in on 12/1/05, the electric was on. I'd signed the lease on 11/16/00, which I was not at the property, and you are charging me, the whole month as 11/00. In the letter, you stated, that after 9/7/00, there was no gas used, at the property I'd don't understand why you are still charging me a extra 2 1/2 months, I'd honestly don't have a extra \$320.00 to pay the gas company and especially, that I was not there to use any of these services. I am a single parent who has a salary of \$11,000 a year. (that's what I made in 1905.) Enclosed is a copy of a letter I'd wrote to the gas co. stating them to correct my bill, and send me a final bill, at my post office box, which I'm also enclosing, a copy of the bill that they sent me to the post office box but they never correct the bill, and never had the service turned off in my name. I did what I had to do. Why is it that I have to pay for someone mistakes? After I left 8015 Montague St., back in 9/00, I moved

to 36 Brunswick Lane, (which that has
my previous address on the lease look
and see for your self. I'd stayed
there for 2 1/2 months, until I'd moved
to the house on 134 Springdale Rd. IF
you would like me to go back to here
(she is still renting rooms) and get a
letter from her. It will, that would
not be a problem. I'm asking you to
reconsider, what you are asking me to
pay back.

Sincerely
Beneé Cook
1011 School St.
Darby Pa. 19023
484-494-8187

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

Timely

Notice to Customer:

If you sign and return this form you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within twenty days of this date: January 31, 2006. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments, or the utility company may pursue the termination of your service.

Thank You.
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

RENEE COOK
1011 SCHOOL ST
DARBY PA 19023

484-497-8354
(Area Code) Telephone Number

Renee Cook
Signature

Mail this completed form to:

SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P. O. BOX 3265
HARRISBURG, PA 17105-3265

FOR OFFICE USE ONLY	
BCS Number: 1901326	Date of mailing: January 31, 2006
Company: PHILADELPHIA GAS WORKS	

RECEIVED
2006 FEB 17 11:18:45
SECRETARY'S BUREAU

19

LEASE FOR REAL ESTATE
PART ONE OF A TWO-PART AGREEMENT

This form recommended and approved for, but not restricted to use by members of the Pennsylvania Association of REALTORS® when used with the approved addendums attached hereto.

AGENT FOR THE LANDLORD

PA LICENSED BROKER

PARTIES

1 This Agreement, made this 15th day of DECEMBER, 1900, between SHY ANJAM

729 N JACKSON ST
MEDIA PA 19063

hereafter called Landlord, and Renee Cooke hereafter called Tenant.

PROPERTY,
TERMS &
CONDITIONS

2. Landlord agrees to rent to Tenant the property known as 36 BRUNSWICK Lane Gullingboro NJ 08048 hereafter called Tenant DARBY PA 19023

upon the following terms and conditions:

- (A) Term of lease ONE YEAR
- (B) Beginning Date of lease 1st day of DECEMBER 2000 19
- (C) Ending Date of lease 30th day of NOVEMBER 2001 10
- (D) Length of renewal term if lease is not ended by either party: ONE MONTH (30 DAYS) UNLESS AGREED
- (E) Required written notice by Landlord or Tenant to end this lease: 30 (THIRTY) days before the ending date of this lease or any renewal term.

(F) Total rent for the entire term of lease: \$ 9,000.00

(G) Rent is due and shall be paid in advance on FIRST DAY OF EACH MONTH beginning on December 1st, 2000 in the amount of \$ 750.00

(H) Late charge if rent is not paid within Five (5) days of due date: \$ 50.00

(I) Tenant will pay by cash or check or certified or equivalent check before taking possession, the following:

	Paid	Due
1. Rent for the period between the first day of the lease term and the first regular due date, if any:	\$	\$
2. Rent for first regular due date:	\$ <u>750.00</u>	\$
3. Security deposit, on deposit at <u>First Keystone Bank Media 19063</u> :	\$	\$ <u>750.00</u>
4. Rent paid in advance on account of final payment due:	\$	\$ <u>750.00</u>
5. <u>N/A</u>	\$	\$

Totals paid to date \$ 750.00
Amount due before possession \$ 1500.00

(J) Property will be used only as Private Residence

(K) Maximum number of occupants under this lease: _____

(L) Payments to be made promptly (without being demanded) when due to Landlord Agent at Landlord 729 N. Jackson St, Media, PA 19063

- (M) Utilities and services to be supplied as follows:
- Landlord will supply cold water hot water gas heat electricity
 lawn and shrubbery care snow removal water cost over yearly charge
 yearly heater maintenance contract sewage costs and maintenance
 Other _____
- Tenant will supply: cold water hot water gas heat electricity
 lawn and shrubbery care snow removal water cost over yearly charge
 yearly heater maintenance contract sewage costs and maintenance
 Other _____

(N) Rules and regulations are are not attached.

(O) ~~If this lease is for a term of more than one year, Tenant agrees to pay with the rent, the proportionate share of any increase in real estate taxes and water and sewer rents that occur during this lease agreement.~~ LVP

(P) If insurance premiums on the Property increase because of any action or conduct of Tenant, Tenant's guests, or anyone invited to the Property by Tenant, Tenant agrees to pay any increases with the rent.

(Q) Tenant understands that the Property is being rented in its present condition or as follows: AS IS

SPECIAL
CLAUSES

(R) Before the beginning of this lease term, Landlord agrees to make the following repairs, replacements or installations: N/A

TWO-PART
LEASE
APPROVAL

4. Landlord and Tenant understand that this is Part One of a two-part lease.

WITNESS _____	TENANT <u>Renee Cooke</u>	DATE <u>11/19/00</u>
WITNESS _____	TENANT _____	DATE _____
WITNESS _____	TENANT _____	DATE _____
WITNESS _____	LANDLORD <u>Shy Anjam</u>	DATE <u>11-16-2000</u>
WITNESS _____	LANDLORD _____	DATE _____
WITNESS _____	LANDLORD _____	DATE _____



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

Done 3/13/06

IN REPLY PLEASE
REFER TO OUR FILE

FEBRUARY 21, 2006

BCS1901326

RENEE COOK
1011 SCHOOL ST
DARBY PA 19023

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.

Return the form to us on or before MARCH 13, 2006 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- **If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:**

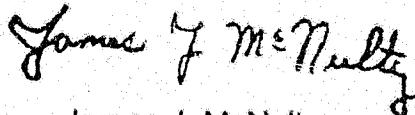
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty
Secretary

SS

cc: PHILADELPHIA GAS WORKS

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: March 16, 2006

DOCUMENT
FOLDER

RENEE COOK

Complainant

v.

PHILADELPHIA GAS WORKS

Respondent

Complaint Docket
No: F-01901326

DOCKETED

MAR 16 2006

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: March 16, 2006

F-01901326

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

DOCUMENT
FOLDER

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by RENEE COOK. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

March 16, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

James J. McNulty
Secretary

ane



ORIGINAL

April 3, 2006

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

RECEIVED

APR 3 2006

RE: Renee Cook vs. PGW, Docket No.: F-01901326

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works ("PGW") certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement in writing to the Public Utility Commission within (10) days from the date of this correspondence.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

Laureto Farinas

cc: Renee Cook

DOCUMENT
FOLDER

DOCKETED
APR 6 2006

129

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: April 6, 2006
SUBJECT: F-01901326
Renee Cook v. Philadelphia Gas Works
TO: Wanda Zeiders
Docket Management
FROM: Cherie Pyle, ALJ Support Staff
Office of Administrative Law Judge

DOCUMENT
FOLDER

On April 3, 2006, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: (None Assigned)
Beth Plantz
Case File

DOCKETED
APR 11 2006