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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RONALD AND ROXANNE HARGUST :

v.

DOCKET NO. C-20039201

PECO ENERGY COMPANY :

ANSWER OF RESPONDENT PECO ENERGY COMPANY

PECO Energy Company ("PECO Energy"), pursuant to 52 Pa. Code §5.61
responds to the Complaint and states:

- 1. Admitted. DOCUMENT
- 2. Admitted. FOLDER

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3. Admitted in part. Denied in part. It is admitted that PECO Energy terminated Complainants' service on August 15, 2002 for nonpayment. It is denied that PECO Energy terminated Complainant's service improperly or failed to provide proper notice. By way of further response, PECO Energy provides commercial service to Complainant at 3221 W. York Street, Philadelphia, PA 19132. Complainant's service was terminated on August 15, 2002 for non-payment of a \$259.11 past due balance. A 72-hour notice was sent on July 31, 2002 for the \$259.11 past due balance with a termination date of August 5, 2002 or soon after. On August 15, 2002, a PECO Energy representative conducted a field visit. The representative advised the customer that if service is terminated at the indoor meter, the reconnection fee would be \$60.00 and if the service was terminated at the outside wires the reconnection fee would be \$250.00. The representative was denied access to the indoor meter. Service was terminated for the past due amount and \$250.00 reconnection fee. A post-termination notice was left with

the customer. Complainants made the payment on the same day. Service was restored on August 16, 2002 at 12:27 p.m.

PECO Energy is, after reasonable investigation, without knowledge or information sufficient to form a belief as to the truth of the remaining averments of this paragraph and they are therefore denied.

4. This paragraph is a request for relief and no answer is required.

WHEREFORE, PECO Energy Company respectfully requests that your Honorable Commission dismiss the instant Complaint.

Respectfully submitted,

Priya Sankar
Attorney
Counsel for PECO Energy Company
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PECO ENERGY COMPANY :

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of PECO Energy Company's Answer in the above matter upon all interested parties by mailing a copy thereof via First Class, properly addressed and postage prepaid to:

Ronald and Roxann Hargust
127 Cornell Rd.
Bala Cynwood, PA 19004

Dated at Philadelphia, Pennsylvania, February 6, 2003.

Priya Sankar
Attorney
Counsel for PECO Energy Company
2301 Market Street
P.O. Box 8699
Philadelphia, PA 19101-8699
215-841-6841
priya.sankar@exeloncorp.com

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VERIFICATION

I, Priya Sankar, hereby declare that I am an attorney with PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. §4904 pertaining to false statements to authorities.

Date: February 6, 2003

Priya Sankar