

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :
 2. BUREAU: ALJ :
 3. SECTION(S): :
 5. APPROVED BY: : 4. PUBLIC MEETING DATE:
 DIRECTOR: : 00/00/00
 SUPERVISOR: :
 6. PERSON IN CHARGE: : 7. DATE FILED: 11/01/06
 8. DOCKET NO: C-20067032 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: STRYKER, PAUL E. JR.

RESPONDENT/APPLICANT: PPL ELECTRIC UTILITIES CORP

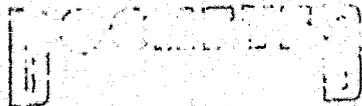
COMP/APP COUNTY: LYCOMING

UTILITY CODE: 110500

ALLEGATION OR SUBJECT

COMPLAINANT STATES THERE ARE INCORRECT CHARGES ON HIS BILL.

DOCUMENT
FOLDER



NOV - 3 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

2003 NOV -1 AM 11: 34

110500

Please print or type.

C-20067032

SECRET

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name PAUL E Stryker Jr.

Street/P.O. Box 110 wise Road Ext. Apt#

City Montgomery State PA Zip 17752

County Lycoming

Area Code/HOME Phone 570-547-6248

Area Code/WORK Phone 570-279-0453

Utility Account Number (from your bill) 57738-40006

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: PPL Electric Utilities

3. TYPE OF UTILITY (check one)

[X] ELECTRIC

[] STEAM HEAT

[] GAS

[] WASTE WATER

[] WATER

[] MOTOR CARRIER (taxi, moving company, limousine)

[] TELEPHONE (local, long distance)

24

4. **COMPLAINT** (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

see attached sheet

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

see attached sheet.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I PAUL E. STYKER JR., hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Paul Stryker Jr.
(Signature)

10-31-06
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

4b. State the facts of your complaint.

Back in august 2005 I built a new house and need to get electric to my house, I was living on this same property in a mobile home and had service to the mobile home (account number 01332-33002). I need electric to my mobile home and my new house at the same time. PPL came and put service to my new house, and a new meter, at that time the meter was not working although I had electric in my house. I also had electric to my mobile home. Back in January of 2006 PPL came out and changed the meter on my new house.

My whole complaint is that when PPL fist put my service to the new house the technician should had verified that the meter was working properly. One should be able to see the wheel inside the meter going around. I am a service technician my self and it is my responsibility to verify that the equipment is working properly before I leave that customer.

5. Relief

What I would like PPL to do is to delete the amount of \$819.42 from my bill. I do not think I should have to pay for this mistake of the technician of PPL for not verifying that the meter was in working order before he left that job.

Your Bill Account Number
57738-40006
Use when calling or writing

**Electric
Service**

For:
PAUL STRYKER
110 WISE ROAD EXT
MONTGOMERY PA 17752

Summary Page

Balance as of Sep 2, 2005 \$ 0.00

Charges:
Total PPL ELECTRIC UTILITIES Charges \$ 8.01

Total Charges \$ 8.01

Pay This Amount No Later than Sep 26, 2005 \$ 8.01

Account Balance \$ 8.01

Questions about
this bill? Please
contact us by Sep 26
at 1-800-342-5775 or
484-634-4900

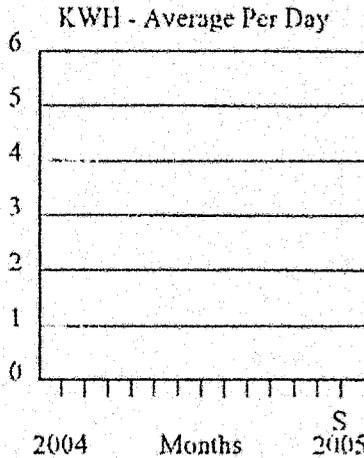
or write to:
Customer Service
827 Hausman Rd.
Allentown, PA
18104-9392
www.pplelectric.com

**Electric
Use**

This part of your
bill helps you
understand your
electric use.

**Types of
Meter Readings:**

- Actual
- Estimated
- Customer



Meter Reading Information

Meter #24229134	
Sep 2	Actual 0
Aug 4	Actual 0
29 Days	KWH Billed 0

The graph shows the average number
of KWH you used each day. You
used 0 KWH in 29 days, or an average
of 0 KWH a day.

The average daily temperature for
your area last month was 73F.

Other important information on back →

Return this part to address below with a check payable to PPL Electric Utilities Corporation

Your Bill Account Number
57738-40006

Please Pay By
Sep 26, 2005

Pay This Amount
\$ 8.01

AC 01 005023 05259E 34 A**R002
PAUL STRYKER
110 WISE ROAD EXT
MONTGOMERY PA 17752-9664

Amount Enclosed

<input type="checkbox"/>							
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PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET RPC-GENN1
ALLENTOWN PA 18101-1175



1 1500000080150000008012 5773840006

Your Bill Account Number
57738-40006
Use when calling or writing

Electric Service

For:
PAUL STRYKER
110 WISE ROAD EXT
MONTGOMERY PA 17752

Summary Page

Balance as of Oct 5, 2005 \$ 8.01
Charges:
Total PPL ELECTRIC UTILITIES Charges \$ 8.11
Total Charges \$ 16.12

Pay This Amount No Later than Oct 26, 2005 \$16.12

Account Balance \$ 16.12

Questions about this bill? Please contact us by Oct 26 at 1-800-342-5775 or 484-634-4900

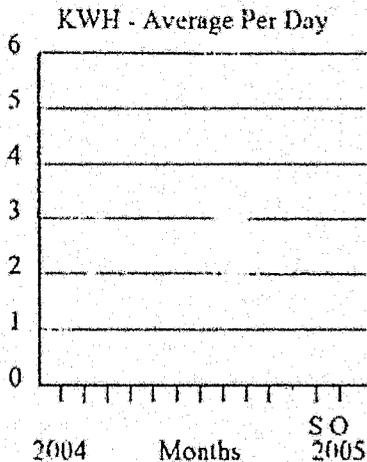
or write to:
Customer Service
827 Hausman Rd.
Allentown, PA
18104-9392
www.pplelectric.com

Electric Use

This part of your bill helps you understand your electric use.

Types of Meter Readings:

- Actual
- Estimated
- Customer



Meter Reading Information

Meter #24229134	
Oct 5	Actual 0
Sep 2	Actual 0
33 Days	KWH Billed 0

The graph shows the average number of KWH you used each day. You used 0 KWH in 33 days, or an average of 0 KWH a day.

The average daily temperature for your area last month was 66F.

*5103184 PPL customer
10-31
16.12*

Other important information on back →

Return this part to address below with a check payable to PPL Electric Utilities Corporation

Your Bill Account Number
57738-40006

Please Pay By
Oct 26, 2005

Pay This Amount
\$ 16.12

AC 01 005074 13470C 37 A**R002
PAUL STRYKER
110 WISE ROAD EXT
MONTGOMERY PA 17752-9664

Amount Enclosed

<input type="checkbox"/>							
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PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET RPC-GENN
ALLENTOWN PA 18101-1175



Your Bill Account Number
57738-40006
Use when calling or writing

**Electric
Service**

For:
PAUL STRYKER
110 WISE ROAD EXT
MONTGOMERY PA 17752

Summary Page

Balance as of Nov 3, 2005 \$ 0.00

Charges:
Total PPL ELECTRIC UTILITIES Charges \$ 8.01

Total Charges \$ 8.01

Pay This Amount No Later than Nov 28, 2005 \$ 8.01

Account Balance \$ 8.01

Questions about
this bill? Please
contact us by Nov 28
at 1-800-342-5775 or
484-634-4900

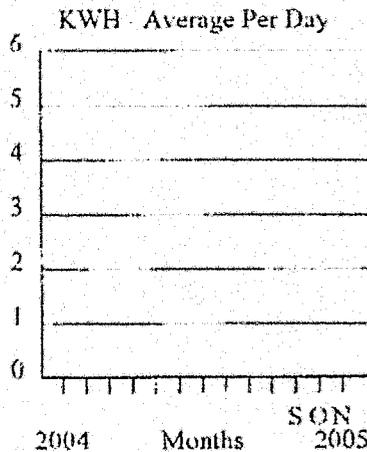
or write to:
Customer Service
827 Hausman Rd.
Allentown, PA
18104-9392
www.pplelectric.com

**Electric
Use**

This part of your
bill helps you
understand your
electric use.

**Types of
Meter Readings:**

- Actual
- Estimated
- Customer



Meter Reading Information

Meter #24229134	
Nov 3	Actual 0
Oct 5	Actual 0
29 Days	KWH Billed 0

The graph shows the average number
of KWH you used each day. You
used 0 KWH in 29 days, or an average
of 0 KWH a day.

The average daily temperature for
your area last month was 53F.

Other important information on back →

Return this part to address below with a check payable to PPL Electric Utilities Corporation

Your Bill Account Number
57738-40006

Please Pay By
Nov 28, 2005

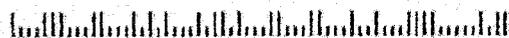
Pay This Amount
\$ 8.01

AC 01 005043 20717E 35 A**R002
PAUL STRYKER
110 WISE ROAD EXT
MONTGOMERY PA 17752-9664

Amount Enclosed

<input type="text"/>							
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PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET RPC-GENN1
ALLENTOWN PA 18101-1175



L 1500000080150000006012 5773840006

Your Bill Account Number
57738-40006
Use when calling or writing

Electric Service

For:
PAUL STRYKER
110 WISE ROAD EXT
MONTGOMERY PA 17752

Summary Page

Balance as of Dec 5, 2005 \$ 8.01
 Charges:
 Total PPL ELECTRIC UTILITIES Charges \$ 8.01
Total Charges \$ 16.02

Pay This Amount No Later than Dec 27, 2005 \$ 16.02

Account Balance \$ 16.02

Questions about this bill? Please contact us by Dec 27 at 1-800-342-5775 or 484-634-4900

or write to:
Customer Service
827 Hausman Rd.
Allentown, PA
18104-9392
www.pplelectric.com

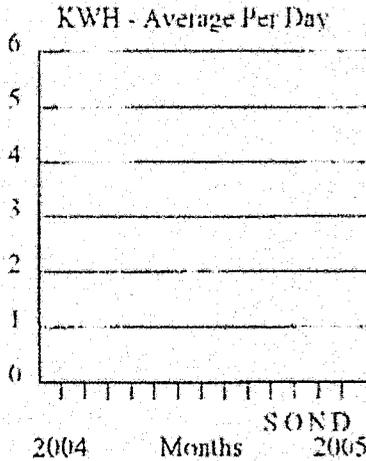
*Pd
12-16-05
5121647*

Electric Use

This part of your bill helps you understand your electric use.

Types of Meter Readings:

- Actual
- Estimated
- Customer



Meter Reading Information

Meter #24229134	
Dec 5	Actual 0
Nov 3	Actual 0
32 Days	KWH Billed 0

The graph shows the average number of KWH you used each day. You used 0 KWH in 32 days, or an average of 0 KWH a day.

The average daily temperature for your area last month was 41F.

Other important information on back →

Return this part to address below with a check payable to PPL Electric Utilities Corporation

Your Bill Account Number
57738-40006

Please Pay By
Dec 27, 2005

Pay This Amount
\$ 16.02

AC 01 004973 31062E 36 A**R002
 PAUL STRYKER
 110 WISE ROAD EXT
 MONTGOMERY PA 17752-9664

Amount Enclosed

<input type="checkbox"/>							
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PPL ELECTRIC UTILITIES
 2 NORTH 9TH STREET RPC-GENN1
 ALLENTOWN PA 18101-1175



Your Bill Account Number
57738-40006
Use when calling or writing

Electric Service

For:
 PAUL STRYKER
 110 WISE ROAD EXT
 MONTGOMERY PA 17752

Summary Page

Balance as of Jan 5, 2006 \$ 0.00

Charges:
 Total PPL ELECTRIC UTILITIES Charges \$ 8.01

Total Charges \$ 8.01

Pay This Amount No Later than Jan 26, 2006 \$ 8.01

Account Balance \$ 8.01

Questions about this bill? Please contact us by Jan 26 at 1-800-342-5775 or 484-634-4900

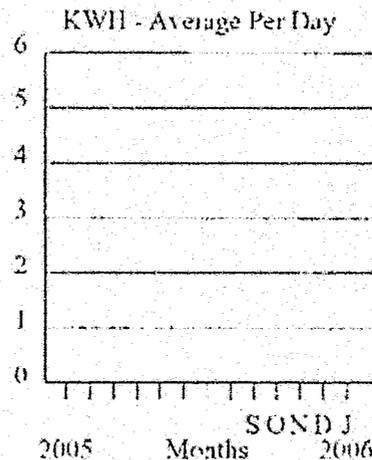
or write to:
 Customer Service
 827 Hausman Rd.
 Allentown, PA
 18104-9392
 www.pplelectric.com

Electric Use

This part of your bill helps you understand your electric use.

Types of Meter Readings:

- Actual
- Estimated
- Customer



Meter Reading Information

Meter #24229134	
Jan 5	Actual 0
Dec 5	Actual 0
31 Days	KWH Billed 0

The graph shows the average number of KWH you used each day. You used 0 KWH in 31 days, or an average of 0 KWH a day.

The average daily temperature for your area last month was 27F.

Other important information on back →

Return this part to address below with a check payable to PPL Electric Utilities Corporation

Your Bill Account Number
57738-40006

Please Pay By
Jan 26, 2006

Pay This Amount
\$ 8.01

AC 01 004201 40442E 30 A**R0C2
 PAUL STRYKER
 110 WISE ROAD EXT
 MONTGOMERY PA 17752-9664

2-9-06

Amount Enclosed
<input type="text"/>

PPL ELECTRIC UTILITIES
 2 NORTH 9TH STREET RPC-GENN1
 ALLENTOWN PA 18101-1775



Your Bill Account Number
57738-40006
Use when calling or writing

Electric Service

For:
 PAUL STRYKER
 110 WISE ROAD EXT
 MONTGOMERY PA 17752

Summary Page

Balance as of Feb 2, 2006 \$ 0.00

Charges:
 Total PPL ELECTRIC UTILITIES Charges \$ 1,115.08

Total Charges \$ 1,115.08

Pay This Amount No. Later than Feb 23, 2006 \$ 1,115.08

Account Balance \$ 1,115.08

Questions about this bill? Please contact us by Feb 23 at 1-800-342-5775 or 484-634-4900

or write to:
 Customer Service
 827 Hausman Rd
 Allentown, PA
 18104-9392
 www.pplelectric.com

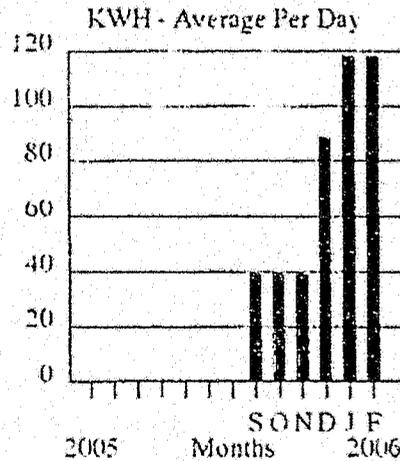
*J
 3-8-06
 358.33*

Electric Use

This part of your bill helps you understand your electric use.

Types of Meter Readings:

- Actual
- Estimated
- Customer



The graph shows the average number of KWH you used each day. You used 3,348 KWH in 28 days, or an average of 119 KWH a day

The average daily temperature for your area last month was 35F.

*1115.08
 819.42

 295.66*

Other important information on back →

Return this part to address below with a check payable to PPL Electric Utilities Corporation

Your Bill Account Number
57738-40006

Please Pay By
Feb 23, 2006

Pay This Amount
\$ 1,115.08

PAUL STRYKER
 110 WISE ROAD EXT
 MONTGOMERY PA 17752

Amount Enclosed

<input type="checkbox"/>							
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PPL ELECTRIC UTILITIES
 2 NORTH 9TH STREET RPC-GENNI
 ALLENTOWN PA 18101-1175



**PPL Electric
Utilities**

ppl

Your Bill Account Number
57738-40006
Use when calling or writing

**Electric
Service**

For
PAUL STRYKER
110 WISE ROAD EXT
MONTGOMERY PA 17752

Summary Page

Balance as of Mar 6, 2006 \$ 1,107.07
 Charges:
 Total PPL ELECTRIC UTILITIES Charges \$ 358.33
Total Charges **\$ 1,465.40**

Pay This Amount No Later than Mar 27, 2006 \$ 1,465.40

Account Balance \$ 1,465.40

Questions about
this bill? Please
contact us by Mar 27
at 1-800-342-5775 or
484-634-4900

or write to:
Customer Service
827 Hausman Rd.
Allentown, PA
18104-9392
www.pplelectric.com

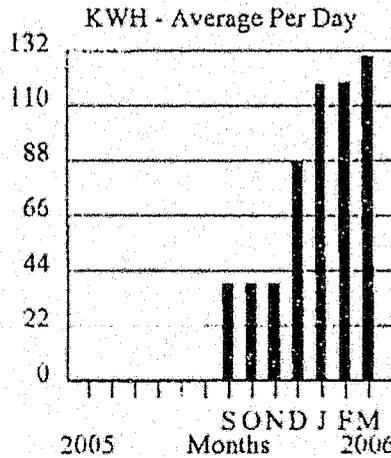
*3-28-06
358.33*

**Electric
Use**

This part of your
bill helps you
understand your
electric use.

**Types of
Meter Readings:**

- Actual
- Estimated
- Customer



Meter Reading Information

Meter #88940198		
Mar 6	Actual	7564
Feb 2	Actual	3348
32 Days	KWH Billed	4216

The graph shows the average number of KWH you used each day. You used 4,216 KWH in 32 days, or an average of 131 KWH a day.

The average daily temperature for your area last month was 31F.

Other important information on back →

Return this part to address below with a check payable to PPL Electric Utilities Corporation

Your Bill Account Number
57738-40006

Please Pay By	Pay This Amount
Mar 27, 2006	\$ 1,465.40

AC 01 004267 60199E 29 A**R002
 PAUL STRYKER
 110 WISE ROAD EXT
 MONTGOMERY PA 17752-9664

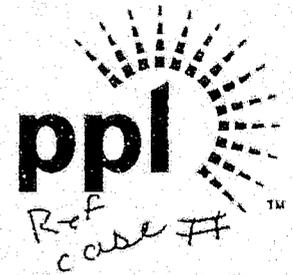
Amount Enclosed

<input type="checkbox"/>							
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PPL ELECTRIC UTILITIES
 2 NORTH 9TH STREET RPC-GENN1
 ALLENTOWN PA 18101-1175



1 5200014654020001465402 5773840006



PAUL STRYKER
110 WISE ROAD EXT
MONTGOMERY PA 17752

*called back
about End Jan^{24th} or begin Feb
They said someone would
call me. No one did.*

January 17, 2006

Subject: 57738-40006

Dear Paul Stryker:

We have identified a problem with your electric meter. Your meter was not recording all the electricity that was used at the above service address since 08/04/05. On 01/05/06, we replaced the defective meter.

When a meter malfunctions, we correct the billing to reflect unbilled electric use. We have re-billed you based on:

- the previous usage at this location.
- the average daily electric usage on the new meter.
- the average consumption of kWh for your rate and geographic location.

We originally billed you during the period of 08/04/05 to 01/05/06 for 0 kilowatt-hours (kWh). The corrected amount of kWh is 10,177. This will result in an adjustment on your next bill of approximately \$819.42. We have enclosed a billing summary along with this report.

Your current account balance is \$8.01. We have extended the due date for payment for at least 15 days from the date of this letter.

You DO NOT have to pay the additional billing amount in one lump sum. You may wish to pay it in monthly installments. We can extend payments for at least 16 months.

If you have any questions or would like to make special payment arrangements due to the rebilling on your account, please call PPL Electric Utilities toll-free at 1-800-DIAL-PPL (1-800-342-5775) after you receive your next bill. If you prefer, you may write to us at the above address.

If, AFTER contacting us, you do not believe that we have answered your concern, you may file an informal complaint with the Pennsylvania Public Utility Commission.

An informal complaint can be filed by calling the Pennsylvania Public Utility Commission at 1-800-782-1110. If you prefer, you may write to the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265.

The complaint must be filed within ten (10) days after the date of this report to protect all your rights. PPL will not shut off your service during this time or during the informal complaint process as long as you pay all undisputed bills.

The Pennsylvania Public Utility Commission will ask you to provide the following information.

1. The customer's name and phone number.
2. The customer's mailing address and, if different, the service address.
3. The utility company's name and the customer's account number, if there is one.
4. A brief statement of the dispute and the relief sought.
5. Whether the company has already investigated and reported the dispute.
6. Whether the same formal or informal complaint was filed with the PUC in the past.
7. The proposed shut-off date, if any.

Sincerely,

PPL Electric Utilities

Enclosures

stopmeter_billed_ur

Acct# 5773840006															
PAUL STRYKER															
Svc Addr: 110 WISE ROAD EXT															
MONTGOMERY															
Acct# 5773840006		.PAUL STRYKER		MONTGOME		.17752									
Meter Read Date	Billing Days	Tariff Rate	KW Demand - Billed	Kwh SUM	Avg Kwh per day	\$ Total Bill (PPL Utilities)	Corrected Kwh/day	Total Kwh	Corrected Kwh Billing Difference						
1/5/2006	31	RS		0	0	\$8.01	119	10,177	10,177						
12/5/2005	32	RS		0	0	\$8.01	89	3,689	3,689						
11/3/2005	29	RS		0	0	\$8.01	40	2,848	2,848						
10/5/2005	33	RS		0	0	\$8.01	40	1,160	1,160						
9/2/2005	29	RS		0	0	\$8.01	40	1,320	1,320						
								1,160	1,160						



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: November 3, 2006

C-20067032

PPL ELECTRIC UTILITIES CORPORATION
PAUL E RUSSELL GEN COUNSEL
TWO N 9TH ST
ALLENTOWN PA 18101-1179

DOCUMENT
FOLDER

Dear Mr. Russell:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by PAUL E. STRYKER, JR. . To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

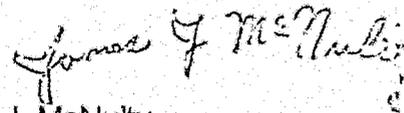
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

November 3, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

A handwritten signature in cursive script that reads "James J. McNulty".

James J. McNulty
Secretary

ane

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: November 3, 2006

DOCUMENT
FOLDER

PAUL E. STRYKER, JR.
Complainant

v.

PPL ELECTRIC UTILITIES CORPORATION
Respondent

Complaint Docket
No: C-20067032



NOV - 3 2006

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PPL ELECTRIC UTILITIES CORPORATION

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

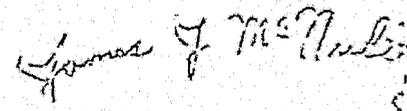
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

ORIGINAL

GROSS, MCGINLEY, LABARRE & EATON, LLP

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OF COUNSEL
DAVID C. KEEHN

*Also admitted in NY

EASTON OFFICE:
717 WASHINGTON ST
EASTON PA 18042
(610) 258-1506

November 22, 2006

VIA FEDERAL EXPRESS

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
Post Office Box 3265, 400 North Street
Harrisburg, PA 17105-3265

DOCKETED RECEIVED

NOV 27 2006

NOV 22 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE: Paul E. Stryker, Jr. v. PPL Electric Utilities Corporation
Docket No. C-20067032

Dear Mr. McNulty:

Enclosed for filing in the above-captioned matter are an original and three (3) copies of the Answer of PPL Electric Utilities Corporation.

Pursuant to 52 Pa. Code §1.11, the enclosed document is deemed to be filed on November 22, 2006 and was deposited with an overnight express delivery service as shown on the delivery receipt attached to the mailing envelope.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

DOCUMENT
FOLDER

Very truly yours,

Kimberly G. Krupka
KIMBERLY G. KRUPKA

KGK/dm

Enclosures

cc: Ms. Deidre Bilger (w/encl./via e-mail and U.S. Mail)
Ms. Mildred A. Castillo (w/encl./via e-mail and U.S. Mail)
Mr. Paul E. Stryker, Jr. (w/encl. via U.S. mail)

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ORIGINAL

KJR

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PAUL E. STRYKER, JR.
Complainant

vs.

PPL ELECTRIC UTILITIES CORPORATION,
Respondent.

COMPLAINT DOCKET
NO. C-20067032

ANSWER OF PPL ELECTRIC UTILITIES CORPORATION

PPL Electric Utilities Corporation (PPL), by its attorney, hereby Answers Complaint in the above-captioned proceeding as follows:

1. Admitted.
2. Admitted.
3. Admitted.
- 4a. Denied. PPL denies any incorrect charges on Complainant's bill.
- 4b. Admitted in part, denied in part. Admitted that PPL installed electric at Complainant's new home in August 2005. Admitted that in January 2006, PPL determined an improperly registering meter, and removed and replaced the meter servicing Complainant's home. Admitted that the meter did not accurately record electricity between August 2005 and January 2006. Denied that PPL improperly rebilled Complainant for the electric service consumed between August 2005 and January 2006. All other allegations are denied.

5. Paragraph 5 constitutes a request for relief to which no Answer is required. To the extent a response is required, PPL incorporates by reference herein the averments set forth in its Answer to Paragraph 4 of the Complaint.

6. No response of answering Respondent is required as the allegations of this paragraph do not pertain to answering Respondent.

7. Admitted.

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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DOCKETED

NOV 27 2006

WHEREFORE, in view of the foregoing, PPL respectfully requests that the Commission deny the above-captioned Complaint.

Respectfully submitted,

GROSS, MCGINLEY, LABARRE & EATON, LLP

BY: 
KIMBERLY G. KRUPKA, ESQUIRE
Attorney for Respondent, PPL Electric Utilities Corporation

Dated: November 22, 2006
In Allentown, Pennsylvania

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NOV 22 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PAUL E. STRYKER, JR.
Complainant
vs.

PPL ELECTRIC UTILITIES CORPORATION,
Respondent.

COMPLAINT DOCKET
NO. C-20067032

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NOV 22 2006

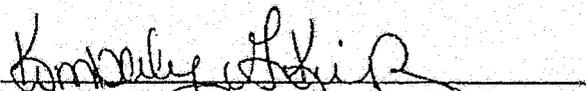
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

This is to certify that ANSWER of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT OF PAUL E. STRYKER, JR. was mailed to counsel/complainant of record on behalf of Complainant by first class United States mail, postage on this the 22nd day of November, 2006.

PAUL E. STRYKER, JR.
110 WISE ROAD EXT.
MONTGOMERY, PA 17752

GROSS, McGINLEY, LaBARRE & EATON, LLP

By: 
KIMBERLY G. KRUPKA, ESQUIRE
I.D. # 83071
Counsel for Defendant, PPL Electric Utilities
Corporation
33 South 7th Street, P.O. Box 4060
Allentown, PA 18105
Phone (610) 820-5450
Fax (610) 820-6006

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VERIFICATION

COMMONWEALTH OF PENNSYLVANIA)
: SS
COUNTY OF LEHIGH)

I, Robert M. Geneczko, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C S. § 4904 (relating to unsworn falsification to authorities).

Robert M. Geneczko

Date: 11/22/06



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
November 29, 2006

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20067032

(SEE ATTACHED LIST)

Paul E. Stryker, Jr. v. PPL Electric Utilities Corporation

Billing Dispute

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial Telephonic Hearing

Date: Tuesday, January 30, 2007

Time: 10:00 a.m.

Presiding: Administrative Law Judge Charles E. Rainey, Jr.
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: 215-560-2105
Fax: 215-560-3133

DOCUMENT
FOLDER

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

DOCKETED
DEC 5 - 2006

BTL

At the above date and time, the Presiding Officer will contact the parties as follows:

Paul E. Stryker, Jr.	570-547-6248
Kimberly G. Krupka, Esquire	610-820-5450

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 5 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717-787-1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988

pc: Judge Rainey
Stacy Nolan, Scheduling Officer
Beth Plantz
Docket Section
Calendar File